



Universitair Centrum voor
Verpleegkunde en Vroedkunde



ABSTRACT SUBMISSION

Deadline 30th April 2018

Using the form below you can submit an abstract to the 2018 Summer Conference. The abstract will be reviewed and notification of acceptance will be communicated by May 10, 2018.

Abstract title*

Job satisfaction in relation to communication among nurses.

All authors' names*

For each author, including the corresponding author, please submit: name, initials, department, institute, town, country. *Max. 1000 characters.*

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Preferred type of presentation*



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Poster presentation

Oral presentation



Body of abstract* *max. 200 words*

Submit your abstract by pasting your text in the field below with a limit of 200 words. Structure abstract using the headings: background, materials and methods, results, conclusions, acknowledgements, references, trial registration (if applicable)

Background

Within the context of a worldwide nurse shortage and high turnover rates, improving nursing effectiveness is an important goal.

Materials and methods

Literature review.

Results

Inter-professional teamwork is achieved by the interactive efforts of all team members involved through good communication and respect for the role of the other team members. There should be room for the contribution of each team member.

Communication impacts job satisfaction and job satisfaction impacts nurses' turnover, which negatively influences quality of care. Furthermore, patient satisfaction is also influenced by nurses' job satisfaction.

Inter-professional education which focuses on helping teams to communicate in appropriate and effective ways, is needed. Examples are: TeamSTEPPS (inter-professional communication training model), learning from errors and the SBAR structure.

Conclusions

Communication- and job satisfaction are the result of a complex and multifactorial interaction, involving both internal and external factors. Job dissatisfaction is a reliable predictor for turnover. Achieving a balance is important for enabling job satisfaction which is required for both organizational stability and for guaranteeing patient safety. This can only be achieved through an organization wide multimodal prevention and intervention program which aims to optimize different modalities of inter-professional communication, workload and job satisfaction.

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