CREDIT RATIONING UNDER A DEREGULATED FINANCIAL SYSTEM*

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I. <u>Issues in Credit Rationing</u>

Much current interest in rural financial markets in the Philippines is focused on whether the deregulated financial system has successfully brought about economic efficiency and growth, two major objectives of the financial reforms of the 1980s. Specifically, the reforms should have brought about more efficient financial intermediation. This would make access to loanable funds easier for all types of borrowers, thereby bringing about increased investments and higher productivity among the economic units in the country.

Recent studies of the credit market have shown that the lifting of interest rate controls still failed to produce the desired results. In a study by Lamberte (1987), it was shown that the credit needs of borrowers, particularly small farmers, have not been met despite the increase in financial resources mobilized in rural areas. The borrowers' major complaint was the lack of credit rather than its price, implying that banks do not lend to just anybody who can afford the price of credit. Moreover, the financial reports of banks show that their loan portfolio did not keep up with the modest growth of loanable funds. Clearly, banks appear to exercise some degree of "credit rationing" by non-price mechanisms.

The expected efficiency and growth in the financial system under a deregulated environment is premised on one important condition of the classical equilibrium theory, that is, the tendency or ability of the market to achieve equilibrium when prices (in this case, interest rates) are allowed to vary according to market forces. But recent literature on financial markets question this contention and instead put forward the notion that interest rates can successfully steer the system toward equilibrium only when there is perfect information in the financial market. In the absence of perfect information, interest rates alone cannot do the job (see Jaffee and Russell [1976], Bester [1985], and Cho [1986]).

When interest rates are controlled, banks automatically ration credit through non-price means, as shown by Gonzales-Vega (1976) and Tybout (1984). However, even if interest rate controls have been lifted, the existence of imperfect information in credit markets creates risk and therefore makes credit rationing rational, profit-maximizing behavior for banks. This is the issue addressed in this paper. It is argued that prevailing circumstances resulting from the existence of imperfect information make it necessary for banks to apply credit rationing in their lending operations. Credit rationing occurs when loan demand is greater than supply, therefore some borrowers receive no loans or less than the amount applied for.

The main objective of this study is to provide empirical support for the continued existence of credit rationing in a deregulated financial system. This study will establish the existence of credit rationing among banks in the rural financial markets of the Philippines, and determine the rationing mechanisms used by each type of bank, namely: rural banks, private development banks, and branches of commercial banks, in allocating credit. The intensity and incidence of credit rationing among these banks will also be compared.

This paper is organized as follows: Section II discusses relevant theoretical considerations. Section III describes and analyzes the screening and rationing behavior of the three types of banks. The test for the intensity and incidence of credit rationing is discussed in Section IV. Conclusions and pertinent policy implications are set forth in Section V.

II. Theoretical Considerations

Bank lending behavior can be divided into three stages, namely: the screening stage, the acceptance/rejection rationing stage, and the quantity rationing stage.

The screening stage occurs at the counter (or in the office) before any loan application is filled out. This screening is generally the responsibility of the bank manager who interviews loan applicants to determine their eligibility for credit. During this interview, the manager probes into the applicant's personal background to establish his creditworthiness, as well as the applicants' loan requirements and the terms desired. The manager decides whether the applicant is sufficiently qualified to apply for a loan. Note that the manager's decision is crucial at this stage. The quality of the applicants he chooses as possible applicants will affect the bank's risk exposure, as well as the degree of rationing that will result after the loan applications have been processed and evaluated. Hence, the quality of screening that occurs at the screening stage is affected by the qualifications of the bank manager, e.g., his educational background, banking experience, familiarity with people in the community, among others.

The subsequent formal rationing process is subdivided into two more rationing stages. The first rationing stage after screening takes place once the loan applications are accepted, processed, and evaluated to determine which among the loan applications will be approved and which will be rejected. With the additional information about the applicant gathered from the application form and credit investigations undertaken by loan officers, the bank can draw up a profile of the applicant indicating whether it would be profitable for the bank to grant the loan. If the initial screening process was efficiently

carried out by the manager, then no applicant will be rationed out at this stage. However, theory suggests that no perfect screening can be done because of imperfect information. Screening can only improve the quality of the pool of applicants and indicate who among the applicants are "good" or "safe" on the basis of the manager's initial subjective judgment. It cannot completely eliminate the bank's uncertainty over the probability of default associated with each loan applicant.

Once the decision is made on creditworthiness, the bank then decides on how much will be granted to each applicant during this final stage of rationing, i.e., the quantity-rationing stage. this stage, the bank determines the optimal loan size for a borrower at a given interest rate. Generally, the bank restricts the size of the loan according to a combination of several factors such as the lender's evaluation of the probability of repayment, the interest rate charged, the cost of granting the loan, and the value of the collateral It is during this quantityoffered, among others. rationing stage that the bank finetunes the loan contract to reflect the lender's subjective evaluation of the riskiness of the loan and of the borrower and the impact of these risks on profit.

Considering the stages of lending behavior described above, the framework for analyzing credit rationing in this study is premised on the argument that interest rate deregulation does not automatically result in an exclusively price-determined equilibrium equating the supply and demand for credit. The existence of asymmetric information in financial markets makes credit rationing rational behavior among lenders who want to maximize expected profits. This is achieved through lending behavior which takes into consideration the interest rate r, the ratio of collateral to loan value (C/L), the decision to lend and how much to lend. All these elements are combined and captured in α , the rationing parameter (i.e., the ratio of the amount received to the amount requested). These three parameters in turn, are chosen depending on the lender's estimate of p, the borrower's probability of repayment. The parameter p is exogenous to the lender and can only be estimated using proxy variables, e.g., observable characteristics of the borrowers or manipulable risk signals as indicators of p. The higher is p, the higher the chosen α , implying a lesser probability of the borrower being rationed, i.e., receiving a loan less than the amount applied for. The choice of r and (C/L) is also dependent on p. higher the p, the lower is r or C/L. The relationship can be α * = stated as an optimal function f(r, C/L, p), where p g(Xi, i = 1, ..., n), and the Xi's are the observable characteristics of the borrower such as asset position, capacity to pay, nature of the investment to which the loan will be applied, and the type of collateral being offered. The α * function can be termed a decision model wherein the bank selects an α * on the

basis of r, C/L, and g(Xi, i=1,..n). Since g(Xi) is exogenous to the bank and assuming that C/L is fixed due to bank policy requirements, then, the bank's decision parameters will only be α and r. Simultaneity is implied in the relationship between α and r due to the effect of p = g(Xi). A borrower with a higher p is likely to get a higher α and a lower r and vice-versa. The combined effects of r, C/L and g(Xi) on α * will, therefore, indicate the rationing behavior of the bank. The details of this theoretical framework are discussed in Lapar (1988).

The data sources for this study were the 65 bank respondents randomly chosen from eight provinces in the country. Although there were originally 66 bank respondents in the study, only 65 were included in the analysis because of lack of information on credit rationing from one bank. The 65 bank respondents included 22 rural banks, 16 private development banks, and 27 branches of four commercial banks, namely: the Bank of the Philippine Islands, the United Coconut Planters Bank, the Philippine Commercial International Bank, and Metrobank. The 22 rural banks included in this study are composed of good performing, average performing, and poorly performing rural banks. As such, they are representative of the entire universe of rural banks in the country.

III. The Screening and Rationing Behavior of Banks

A survey conducted on the 65 bank respondents showed that credit rationing does exist in rural financial markets in the Philippines, and that differences exist in the rationing and lending behavior of the three bank types.

One significant result from the survey is that the screening and acceptance/rejection rationing behavior of branches of commercial banks (KBs) and private development banks (PDBs) are more restrictive than those for rural banks (RBs) as seen in their respective approval rates (see Table 1). For example, on line 2 we see that only 58 and 60 applicants out of 100 are invited to fill out loan applications in commercial banks (KBs) and private development banks (PDBs), respectively. In contrast, as many as 90 (out of 100) are invited to do so in rural banks Also, in the formal processing stage (i.e., acceptance and rejection) line 5 shows a slightly higher degree of rationing, namely a lower approval rate for KBs and PDBs than for RBs. These differences in the degree of screening and rationing may be due to operational differences among these banks. Among these differences would be the fact that RB managers generally know their customers well and are knowledgeable about the kinds of activities for which their clients are borrowing. Furthermore RB managers are accustomed to making loans in their areas. the servicing of loans is the most important part of their job.

Table 1. Approval rates for every 100 loan applicants who approached Banks in 1986, by type of bank (In percent)

		Type of Bank			
		KBs	PDBs	RBs	All
Scr	eening				
1.	No. of loan applicants who approached the bank for a loan	100	100	100	100
2.	No. of loan applicants given applications	58	60	90	70
Pro	cessing				
3a.	No. of loan applications approved by the manager from total loan applicants.	ger 35	31	83	55
3b.	Approval rate at the manager's level, in % $(3a/2)$	60	51	92	79
4a.	No. of loan applications recommended by the manager for approval by the Board of Directors (for RBs) or the area or head office (for PDBs and KBs) out of total loan applications received from loan applicants.	18	26	3	11
4b.	No. of loan applications approved by the BOD or at the area or head office out of total loa applications recommended by the manager	in 18	25	3	11
4c.	Approval rate by BOD or at the area or head office with respect to the manager's recommendations, in $\%$ (4b/4a)	100	96	100	100
5.	Approval rate in processing stage (3a + 4b/2)	91	93	96	94
6.	Overall approval rate, in (%) = (3a + 4b)/no. row 1	53	56	86	66

Source of Data: Comparative Bank Study Survey, 1987.
(Based on institutional sample of 65 banks.)

KB and PDB local managers, on the other hand, are frequently less accustomed to local loan activity, are less familiar with potential local opportunities and clientele, and, in the case of KB managers, are more attuned to mobilizing local deposits for the head office (rather than making local loans). Thus, the greater incidence of screening and loan rejection for KBs and PDBs very likely grows out of their relative bias for greater prudence and risk aversion, combined with less institutional concern for engaging in local loan activity.

The data from the 65 bank respondents also show that the rationing behavior of the three types of banks is influenced by factors such as the capacity to pay, the bank-client relationship, and collateral. RBs exhibit a strong bias towards a well-developed bank-client relationship in their rationing behavior. This can be seen by the high ratio of repeat borrowers among those who were granted loans by RBs in 1986, as shown in Table 2. This supports our argument above that RB managers are more knowledgeable about rural loan activities and know their customers well.

The results obtained from the 65 bank respondents are corroborated by the data obtained from the sample of 344 bank clients drawn from the PDBs and RBs. This data presents evidence on quantity rationing, the third and final stage of our rationing Unfortunately, samples from KBs were not obtained due to limitations on access to client-based bank records. less, the behavior of KBs is similar to the behavior of PDBs. This was seen by the similarities in their rationing and lending behavior in the first two stages of rationing discussed earlier. While not conclusive, the results provide a gauge on how KBs would behave given the same circumstances as RBs and PDBs. data on quantity rationing for PDBs and RBs strongly suggest that the degree of quantity rationing among these two banks differ because of loan and borrower characteristics considered by each bank.

One interesting result from the data on the 344 bank client sample is that the degree of rationing measured by the ratio of loan granted to loan requested is minimal for all borrowers of PDBs and RBs (see Table 3). This result is consistent with what is observed in the screening and rationing behavior of the 65 bank respondents where the rejection rate is highest at the screening stage and the manager is the major decision-maker. most cases, the loan amount requested is discussed and agreed to by both the manager and the borrower during this informal screening stage. Thus, the borrower is almost always certain of getting the loan amount he originally applied for in the subsequent rationing stage. Quantity rationing or reducing the amount applied for would take place only when the bank discovers certain additional characteristics of the borrower, e.g., loan delinquencies with other banks, that would warrant such action.

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Table 2. The ratio of the total number of loans granted to repeat borrowers to the total number of loan applications approved in 1986, by type of bank

	Type of Bank							
	KB		PDB		RB		Total	
Ratio (%)	Abs	. %	Abs	. %	Abs.	%	Abs.	%
0	2	11.8	0	0	1	7.7	3	7.0
> 0 - 25	1	5.9	3	23.1	1	7.7	5	11.6
> 25 - 50	5	29.4	1	7.7	0	0	6	14.0
> 50 - 75	4	23.5	4	30.8	1	7.7	9	20.9
> 75 but < 100	1	5.9	2	15.4	7	53.8	10	23.3
100	4	23.5	3	23.1	3	23.1	10	23.3
Total	17	100.0	13	100.0	13	100.0	43	100.0
ean	0.	58	0.	54	0.8	31	0.7	7
.D. edian		33 55		34 61	0.3		0.3	

a - % of total KB respondents (27)

Source of Data: Comparative Bank Study Survey, 1987.

(Based on institutional sample of 65 banks)

b - % of total PDB respondents (16)

c - % of total RB respondents (22)

d - % of total bank respondents (65)

Table 3. Number of rationed and non-rationed borrowers, by type of bank, 1986

		Т	ype of	Bank		
Status of	PDBs		RBs		Total	
Borrower	Abs	. %	Abs.	%	Abs	. %
Rationed	9	12.0	39	14.5	48	14.0
Non-rationed	66	88.0	230	85.5	296	86.0
Total	75	100.0	269	100.0	344	100.0

Source of Data: Comparative Bank Study Survey, 1987.
(Based on sample of 344 bank clients from PDBs and RBs)

IV. A Test for the Intensity and Incidence of Quantity Rationing

Two types of models were estimated to test for factors that explain the quantity-rationing behavior of PDBs and RBs using the 344 client profiles. The quantity-rationing model which tests for the intensity of rationing is expressed as

Log L/A = f(log INT, log COLL, AREA, log INC, log MAT, log CL,

DEP, DEL, CCROP, BANK)

where L/A = ratio of loan amount granted to loan amount applied for

INT = effective interest rate

COLL = market value of the collateral

AREA = area of land owned

INC = value of total income for the year

MAT = maturity of the loan in number of months

CL = ratio of collateral value to loan amount granted

DEP = number of dependents

DEL = dummy variable for delinquency record,

1 for borrower with delinquency record

0 otherwise

CCROP = dummy variable for cash crops

1 for cash crops

0 otherwise

BANK = dummy variable for bank type

1 for PDBs

0 for RBs

A two-stage least squares method was used to estimate the parameters of the quantity-rationing model to account for the simultaneity between the interest rate, INT, and the rationing parameter $\alpha = L/A$, as noted in the theoretical framework discussed in section II.

The qualitative-response model on the other hand, predicts the probability of a borrower being quantity-rationed. This takes the following form:

$$\theta i = \theta (\alpha i = 1) = f(r, C/L, p), p = g(Xi, i=1,...,n)$$

where $\alpha i = 1$ if $\alpha < 1$ or L < A

0 if $\alpha = 1$ or L = A

This model uses the same explanatory variables as the quantity-rationing model. To estimate the parameters of the qualitative-response model, the logit method was used.

The best-fit estimates for the two models are presented in Tables 4 and 5. Separate equations were estimated per bank type

because the bank type dummy variable test yielded a significant result, implying that PDBs behave differently from RBs as regards quantity rationing (see Lapar [1988] for details on tests).

In terms of quantity rationing in our first model on the intensity of rationing, we see that the interest rate, area of land, term structure, number of dependents and cash crops are significantly related to the behavior of the dependent variable A positive sign implies less rationing while a (L/A) for RBs. negative sign implies more restrictive rationing. As interest rates rise, or the land area increases in size or the number of dependents rises, there is significantly less rationing in RBs This is what one would expect, in (i.e. the ratio L/A rises). that the rise in interest rates and greater land area (i.e., capacity to produce and repay) reduce risk and thus reduce the need for quantity rationing. Also, for RBs, a larger family size adds to the production potential of a farm borrower and reduces his costs and risks, since he does not have to hire outside labor. Thus, for a bank with a farm borrower clientele, less On the other hand, as the loan maturity rationing occurs. lengthens and/or cash crops are financed (coffee, cassava, coconuts and sugar), the more severe the quantity rationing (i.e. the ratio L/A declines) in RBs, again as we would expect. longer the loan maturity, the greater the risk of loan recovery due to the riskier nature of longer term investments.

For PDBs, as loan maturity lengthens, the customer is also rationed (similar to RBs) with a statistically significant negative coefficient. However, in contrast to the results for RBs, borrowers with more dependents are quantity rationed. This is probably due to PDBs being more risk averse to lower income traditional farm family borrowers than RBs. Also, borrowers with higher collateral/loan ratios (CL) are less likely to be rationed. In conclusion both RBs and PDBs are sensitive to loan maturity and are inclined to ration borrowers with longer term loans. RBs, in addition ration cash crop borrowers more than non-cash crop borrowers, while PDBs ration borrowers with larger size families and lower collateral/loan ratios.

In the results from the qualitative response model shown in Table 5, we should interpret statistically significant coefficients with a positive sign as indicating a high incidence (or probability) of being rationed while a significant negative sign implies a strong incidence (or probability) of not being rationed. For RBs we again find that borrowers of longer term loans are more likely to be rationed than those of shorter term loans. In contrast, interest rates, size of land area and family size are not associated with rationing behavior, but rather just the opposite. For PDBs a borrower with a high income level and a longer term loan has a higher probability of being rationed.

Table 4. Estimates of the effect of loan terms and observable characteristics of borrowers on intensity of rationing, by type of bank

Variable	PDBs	RBs
CONSTANT	0.907	-0.245
	(1.636)	(-0.477)
Log INT	-0.111	0.244
	(-1.144)	(2.669)**
AREA	_	0.004
		(2.191)**
Log INC	-0.030	-0.014
	(-1.092)	(-0.448)
Log MAT	-0.118	-0.214
	(-3.428)*	
Log CL	0.148	-0.039
	(2.953)**	
DEP	-0.034	0.028
	(-1.862)***	(2.570)**
CCROP		-0.386
		(-5.288)*
R ²	0.347	0.254
F-Stat	5.564*	6.794*
N	44	120

Note: Dependent variable = Log(L/A).

^{*}Significant at 1 percent.

^{**}Significant at 5 percent.

^{***}Significant at 10 percent.

Table 5. Estimates of the effect of loan terms and observable characteristics of borrowers on the incidence of rationing, by type of bank

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Variable	PDBs	RBs
CONSTANT	-55.001 (-2.100)**	3.836 (0.497)
Log INT	-8.809 (-1.317)	-5.661 (-3.282)*
Log COLL	-	-0.344 (-0.758)
AREA	-	-0.287 (-2.453)**
Log INC	2.689 (1.821)***	0.696 (1.020)
Log MAT	12.617 (2.017)**	4.226 (2.313)**
Log CL	-	0.712 (1.216)
DEP	0.196 (0.592)	-0.311 (-1.783)***
DEL	-	1.544 (1.180)
Log likelihood	-7.238	-29.995
Likelihood ratio	14.475*	152.682*
N	5 4	120

Note: Dependent variable = 1 if L < A0 if L = A

^{*}Significant at 1 percent.

^{**}Significant at 5 percent.

^{***}Significant at 10 percent.

This is consistent with the known practice of PDBs requiring reasonably well off borrowers to participate in longer term loan financing through larger equity contributions. Thus, in the end. the PDBs expect borrowers who have a greater capacity to pay to share part of the risk of their investment financing.

Before concluding this section, it is important to remember that PDBs engaged in far more significant and meaningful initial rationing behavior than RBs (i.e., the informal screening stage at the counter, and the first formal rationing stage approving or rejecting the formal application) since they are more risk averse institutions that engage in much less local rural lending than RBs. In the third stage (i.e., the quantity rationing stage for already approved loans) RB rationing behavior emerges strongly as seen in Tables 4 and 5. Thus, during the first two stages of this three-stage sequence, RB bank managers, relatively speaking, are much less likely to engage in screening or rationing behavior that implies outright rejection. However, once the loan application has been approved in principle, RB managers engage in more intense quantity rationing.

V. Conclusions and Policy Implications

Results of the two field surveys have established empirical support for the existence of credit rationing in the rural financial markets of the Philippines. These results confirm the theoretical argument that credit rationing is still possible in a deregulated financial system characterized by imperfect information. In the Philippines, this imperfect market for information was reinforced by the growing risks of financial activity in the recessionary environment of the 1980s.

As part of their rationing behavior, banks were observed to engage in an informal form of rationing or initial screening at the counter usually carried out by the bank manager. This screening activity was highly practiced by KBs and PDBs, as shown by the high rejection rates at this stage of loan applications as compared to RBs. In fact, the rejection rates during screening were much higher than those in subsequent rationing stages. The high incidence of this over-the-counter type of rationing in KBs and PDBs, as compared to RBs, implies a more restrictive criteria for accepting loan applicants by KBs and PDBs vis-a-vis that used by RBs. KBs and PDBs are more risk averse than RBs in choosing loan applicants and to some extent, are much less committed to local level lending activity than RBs.

In the subsequent stages, two types of credit rationing were observed among KBs, PDBs, and RBs, namely: strong credit rationing entailing outright rejection (i.e., the first rationing stage following the initial screening activity) and weak credit rationing (i.e., the second rationing stage) wherein the

borrower was not rejected but given a loan less than the amount applied for. The incidence of strong first stage credit rationing was higher in PDBs and KBs than in RBs, as indicated by the lower index of loan approval rates in KBs and PDBs compared to RBs. On the other hand, RBs engaged in significant quantity rationing during the third and last stage of rationing.

Restrictions in data availability prevented the use of econometric tests on the determinants of the stronger version of credit rationing (i.e. approval or rejection), since banks generally do not keep a profile of rejected applicants. This presents a potentially promising research area for interested researchers who could gain bank cooperation to empirically test in detail the determinants of the stronger type of credit rationing in selected banks in the Philippines.

Previous studies have shown that government market intervention designed to enhance access to credit for small borrowers is counter productive. The results of this survey, however, suggest that market-oriented credit policies (with appropriately realistic interest rates) are likely to be similarly limited in expanding access to small or marginal borrowers due to the constraints imposed on the system through imperfect information.

Since asymmetric information is inherent in less developed financial markets, alternative solutions have to be devised to circumvent the constraint posed by this market imperfection. there is no simple solution. At best, measures which can help reduce risks and minimize the costs of acquiring information may have to be initiated. These could include the use of NGO's or sort out and prepare a roster of "good" small farmer The existing guarantee programs which can clientele for banks. the risks of banks may also have to be streamlined efficiently implemented to better serve their target To some extent, promoting rural credit unions beneficiaries. creates the potential for an institutional actor that serve a large number of this marginal clientele.

A final issue merits comment in this conclusion, namely, the troublesome link between the findings on credit rationing in this study and the prospective Executive Order on land reform. All banks (including RBs) engage in various forms of credit rationing as a normal and necessary business practice. Collateral is an important determinant of rationing behavior and the consequent supply of credit through the banking system. Land mortgages have been the most important form of collateral used by banks influencing their rationing behavior. Through its impact on the value of land-based collateral, the impending legislation on land reform could possibly affect the future viability of institutions supplying rural financial services and seriously restrict the future supply of credit to agricultural producers.

The viability of rural financial institutions will be affected through the declining value of the collateral assets (i.e., mortgaged property) they currently have included in their on-going loan contracts and the foreclosed land assets they currently hold in their portfolio. In the former case, farmers owning more than seven hectares may stop repaying the bank on their loans that were secured by these land titles on the assumption that they will lose their land through land expropriation measures.

Similarly, banks owning foreclosed rural properties are also subject to expropriation measures. Furthermore, the valuation of these assets for the purposes of future government repayment will likely be below the value of the original principal and interest payments. In any event, the ten-year repayment schedule for expropriated land will stretch out the cash flow to banks to such an extent that their earnings are bound to be affected by such actions on their foreclosed land.

Finally, in the area of new loans to agricultural producers in the post-reform era, the question arises whether the agrarian reform beneficiaries will have full title to their properties or whether they can pledge these properties as forecloseable collateral for bank loans. If not, banks will back off from making loans to the land reform beneficiaries unless effective collateral substitutes can be found for land titles.

The above discussion underscores the potential for significant negative externalities through the financial sector in the current legislative scenario for land reform. These negative externalities should be taken into consideration in designing measures to promote reform. Otherwise, authorities may have to face the unpleasant consequences of little to no agricultural credit being supplied to the reform beneficiaries and a weakened financial sector unable and unwilling to expand financial services in rural areas.

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