

Acknowledgment of Excellence



Kuantan. 19th May – A total of 166 UMP staff received their award for service excellent performance in UMP throughout 2016. They were celebrated in an event of Quality and Innovation Day (Majlis Hari Kualiti dan Inovasi 2017) that was held today at Astaka Hall, UMP Gambang Campus. Event was officiated by Chairman of UMP Board of Director, Dato' Sri Mohd. Hilmey Mohd Taib and was attended by UMP Vice Chancellor Professor Dato' Dr. Daing Nasir Ibrahim, Deputy Vice Chancellor (Academic & International), Prof. Dato' Dr. Rosli Mohd Yunus and Deputy Vice Chancellor (Research & Innovation) Prof. Dr. Mashitah Yusof.

This event was organized to acknowledge the excellent performance shown by UMP staff in various areas and to encourage them to give excellent performance and service. There were all together nine categories of awards and prizes, which are *Anugerah Kualiti Naib*

Canselor, Anugerah Khas Perkhidmatan Cemerlang (AKPC), Anugerah Perkhidmatan Cemerlang (APC), Anugerah Kecemerlangan Industri Masyarakat, Anugerah Sukan, Hadiah ICT (K-Portal) dan Hadiah Penerbitan and Hadiah Persekutaran Berkualiti.

According to Dato' Sri Mohd. Hilmey, productive, competent and high performance talents are the critical factor in determine the success of an organization, be it in public or private sector. Professional and support staff hired to work in this university, must have endurance and the ability to give excellent quality of service to the customers and stakeholders, despite the current economic situation.

"Take this acknowledgment as a challenge to give more and always give the best in whatever task given to us. Be the role model to our colleagues and may this awards inspire them to be excellent in the future", he added.



In the meantime, Professor Dato' Dr. Daing Nasir said, talents empowerment for professional and support staff for each service scheme are strategically driven by the focused framework. He added, various initiatives, has, are and will be introduced by the management to encourage productivity and performance of each and every UMP personnel, including the newly introduced Pay for Performance in UMP Strategic Plan Framework 2016-2020.

In fact, this commitment is the strategic response of the management on the public service transformation agenda envisioned by the government through *Panduan Peningkatan Budaya Inovasi Dalam Perkhidmatan Awam* since 2010. By filtering and identify priorities, the management seeks to determine the strategic trajectory of the UMP for the purpose of achieving short-term and long-term objectives.

Thus, the management view of continuous innovation in the context of management and administration transformation at this university as the culture of high values. Among the main features of outstanding talent to be produced by UMP is the ability to produce creative ideas to improve productivity and quality of the service delivery. These ideas can be obtained through research, benchmark or organizational learning.

In addition to that, this groomed talents is expected to give their full commitment and expertise and be proactive in realizing UMP's agenda to communitise technology, as stated in UMP Strategic Plan 2016-2020. Thus, management view this strategically and systematic mobilization of talents as a one of the critical factor to ensure the success of mutually agreed agenda and as a proof that UMP is a university that committed to transform the community.



On this occasion, Faculty of Mechanical Engineering (FKM) was named as the receiver for Vice Chancellor's Quality Award (AKNC), which the faculty have shown distinctive excellence in terms of organizational management, research, publishing journals, consultation and commercialization. Anugerah Kecemerlangan Industri & Masyarakat (AKIM) was first introduced in this event and consists of three category. Prof. Dr. Nubli Muhammad Abdul Wahab, Dean of Centre of Modern Language & Human Sciences won the Anugerah Kualiti Kerjasama Masyarakat (staff category) for his research product, Biofeedback.

Prof. Madya Dr. Saiful Nizam Tajuddin, Director of Bio-aromatic Research Centre of Excellence was named the winner for *Hadiah Harapan Kualiti Kerjasama Industri* through his success in building networking with local and international industry focusing in research and commercialization of agarwood. *Anugerah Rakan Industri Terbaik* goes to *East Coast Economic Region Development Council (ECERDC)* and *Jepun Eco 24 Ltd*. Concurrently with the event were also held exhibition on '*Legasi Kepimpinan UMP*' organized by UMP Library in conjunction with UMP 15th Anniversary.



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