

Writing

Elsevier Editorial System(tm) for Assessing  
Manuscript Draft

Manuscript Number: ASW-D-17-00095R3

Title: Researching the comparability of paper-based and computer-based delivery in a high-stakes writing test

Article Type: SI: CB and PB

Keywords: test equivalence; score equivalence; cognitive validity; computer-based testing of writing; delivery mode; second language writing assessment

Corresponding Author: Dr. Sathena Chan, Ph.D

Corresponding Author's Institution: University of Bedfordshire

First Author: Sathena Chan, Ph.D

Order of Authors: Sathena Chan, Ph.D; Stephen Bax, Ph.D; Cyril Weir, Ph.D

Abstract: International language testing bodies are now moving rapidly towards using computers for many areas of English language assessment, despite the fact that research on comparability with paper-based assessment is still relatively limited in key areas. This study contributes to the debate by researching the comparability of a high-stakes EAP writing test (IELTS) in two delivery modes, paper-based (PB) and computer-based (CB). The study investigated 153 test takers' performances and their cognitive processes on IELTS Academic Writing Task 2 in the two modes, and the possible effect of computer familiarity on their test scores. Many-Facet Rasch Measurement (MFRM) was used to examine the difference in test takers' scores between the two modes, in relation to their overall and analytic scores. By means of questionnaires and interviews, we investigated the cognitive processes students employed under the two conditions of the test. A major contribution of our study is its use - for the first time in the computer-based writing assessment literature - of data from research into cognitive processes within real-world academic settings as a comparison with cognitive processing during academic writing under test conditions. In summary, this study offers important new insights into academic writing assessment in computer mode.

**Researching the comparability of paper-based and computer-based delivery in a high-stakes writing test**

Sathena Chan\*, Stephen Bax, Cyril Weir

*Centre for Research in English Language Learning and Assessment, University of Bedfordshire,  
Hitchin Road, Luton, LU2 8LE, United Kingdom*

\*Corresponding author, Tel.: +44 01582 489795

*E-mail address:* [sathena.chan@beds.ac.uk](mailto:sathena.chan@beds.ac.uk)

Dr. Sathena Chan is a Senior Lecturer in Language Assessment at the Centre for Research in English Language Learning and Assessment (CRELLA), University of Bedfordshire. Her research interests include integrated reading-into-writing assessment, cognitive processing of language use, criterial features of written performance, task design and rating scale development.

Prof. Stephen Bax was a Professor of Modern Languages and Linguistics at The Open University. He was an internationally recognised researcher in the areas of technology for language learning and assessment.

Prof. Cyril Weir is the Powdrill Research Professor in English Language Acquisition in the Centre for Research in English Language Learning and Assessment (CRELLA) at the University of Bedfordshire. His current interests include language construct definition, the validation of language tests and the history of English language testing in the UK.

### Highlights

- The study investigated score equivalence of IELTS AWT2 between PB and CB modes.
- The study investigated test takers' writing processes on the PB and CB IELTS AWT2.
- The examined the impact of test takers' characteristics on CB performance.

## 1. Introduction

In line with the increasingly key role of technology in all areas of higher education, computer-based (CB) assessment is becoming more and more common in most university disciplines (Newman, Couturier & Scurry 2010). In a similar fashion, many international language testing bodies now routinely use computers for various areas of Academic English writing assessment. In a study to compare ESL writers' performances on pen-and-paper and computer-delivered tests, Lee (2002) noted that test takers now believed a computer test to be more authentic and valid in relation to the target ESL contexts.

The International English Language Test System (IELTS) test, which is one of the most widely used tests of English language proficiency for educational, professional, and migration purposes, does not currently offer computer-based options. However, it seems more than likely, given the increased authenticity and other perceived benefits of CB testing, that in the near future IELTS will need to move towards offering computer-based options alongside traditional paper-and-pencil (PB) modes. In preparation for a possible move towards the CB assessment of IELTS, research was conducted some years ago to investigate differences between the CB and PB testing of IELTS writing (Weir, O'Sullivan, Yan and Bax, 2007). Although that research is still of relevance, in the intervening years students' increased familiarity with computers in both learning and assessment, as well as developments in test delivery technology, necessitate a fresh look at the questions of equivalence the study raised.

McDonald (2002) identified two fundamental types of equivalence which need to be examined when a pencil-and-paper writing test is offered alongside a computer delivered version and the two versions continue to co-exist side by side. The first, score equivalence, relates to the results of the test takers' performance and the concern is whether the scores obtained between the two modes are statistically equivalent and interchangeable. While score equivalence is often considered the most important issue in the delivery mode equivalence research, Mead and Drasgow (1993), who conducted a widely referenced meta-analysis of 159 correlations between paper-based and computer-based scores on writing tests, note that one should not assume that test takers use the same writing processes under different delivery conditions, especially when time-constraints are imposed. A second type of equivalence that needs to be examined, therefore, relates to the underlying construct that is being measured. Given that writing is a cognitively complex and socially situated activity, it is clearly impossible to achieve complete equivalence between the two conditions. However, in the context of direct writing assessment, it is essential to establish that the constructs operationalised by the tests are equally comparable between the two modes and in addition match as far as possible what students are expected to do in the target language use (TLU) domain (Bachman, 1996).

Some research has been conducted to examine the cognitive processes of writers completing IELTS writing tasks (Yu, Rea-Dickins & Kiely, 2011 on AWT1), but evidence of the cognitive validity of IELTS writing between the two modes is lacking, as is any comparison of either with the constructs underlying real life writing activities. Our aim is to examine the extent to which the results of computer-based IELTS, as a direct writing assessment, are statistically

1  
2  
3  
4 equivalent and construct valid as compared to the results from the paper-and-pencil IELTS. We  
5 also compare writing in both modes to real life writing in a university setting. The findings will  
6 contribute to establishing an evidence base of comparability that is a necessary pre-requisite to  
7 the introduction of a CB version of the IELTS writing test.  
8  
9

## 10 11 **2. Literature Review**

### 12 *2.1 Computer-based assessment of (academic) writing*

13  
14 In line with the shift towards computer-based academic writing in real life, many  
15 international high-stakes language testing organisations are moving towards the CB testing of  
16 writing, in some cases, abandoning the PB mode altogether. Cambridge English Language  
17 Assessment (<http://www.cambridgeenglish.org/>) offers CB versions of KET, PET, FCE, CAE  
18 and CPE in more than 350 test centres in 64 countries. The TOEFL iBT  
19 (<https://www.ets.org/toefl/ibt/about>) has already been taken in 1355 test centres in 149 countries,  
20 with the PB format now being phased out completely. Pearson (<https://pearsonpte.com/>) offers  
21 the PTE Academic test in CB mode only, and states that “more than 27 million test questions  
22 making use of this technology have been delivered, responded to, and automatically scored for  
23 individuals from over 100 countries around the world” (Pearson 2012, p.7). The British Council  
24 has launched a CB test – Aptis (<https://www.britishcouncil.org/exam/aptis>). As almost all major  
25 academic writing assessments offer some forms of CB essay tasks, the momentum towards the  
26 need of CB writing test is compelling and those who do not follow in this direction risk being left  
27 behind and losing market share. Drawing on McDonald’s (2002) work on the impact of  
28 individual variables on test equivalence, and on Mead and Drasgow’s (1993) meta-analysis, we  
29 will now consider two types of equivalence, scoring and cognitive in turn.  
30  
31  
32  
33  
34  
35  
36

### 37 *2.2 Score equivalence*

38  
39 The literature of score equivalence in writing test between paper-based and computer-  
40 based modes presents a varied picture as regards outcomes. Early research by Mazzeo and  
41 Harvey (1988) suggested that CB tests at the time tended to be more difficult than PB versions,  
42 perhaps partly owing to test takers’ lack of familiarity with the technology involved. Some found  
43 inconsistent results of the effect of delivery mode on performance. For example, Burke and  
44 Cizek (2006), in their study examining eighty 6<sup>th</sup> grade students, found that score equivalence  
45 was dependent on the prompt variable.  
46  
47

48  
49 However, more recent research show that a CB test may elicit better performance from  
50 writers. Russell and Plati (2000) found that grades 8 and 10 students performed significantly  
51 better when they composed extended composition items under CB conditions. Wolfe and  
52 Manolo (2005) found that scores given to essays written in CB mode are in fact “slightly more  
53 reliable than scores assigned to handwritten essays and exhibit higher correlations with TOEFL  
54 multiple-choice sub-scores”. Goldberg, Russell, and Cook (2003) performed a meta-analysis of  
55 26 writing studies that were conducted from 1992 to 2002 concerning grades K-12 students. The  
56 results showed that students produced significantly better texts in terms of quality (effect  
57 size=.41, n=15) and quantity of writing (effect size=.50, n=14) under CB conditions. However,  
58  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 it is worth noting that only six of the studies examined the effects of writing mode on revisions,  
5 (which will be discussed more fully later), and they yielded inconclusive results.  
6

7 On the other hand, a large body of more recent research concerning large-scale language  
8 tests showed that, depending on appropriate design, the scores across the CB and PB modes can  
9 be considered comparable (Puhan, Boughton, & Kim, 2007; Taylor, Jamieson, Eignor & Kirsch,  
10 1998; Wise & Plake, 1989). Taylor et al (1998), studied the comparability of PB and CB  
11 versions for the 1996 administration of the TOEFL exam and found no significant differences in  
12 score for test takers taking the two different versions. Likewise, Wise and Plake (1989)  
13 contended that PB and CB versions of writing tests yield very similar scores. Puhan et al. (2007),  
14 who examined over 1000 participants in a test of basic proficiency in reading, writing, and  
15 mathematics in CB and PB modes, found no significant difference in scores between the two  
16 modes. Based on performance of 262 participants, Weir et al. (2007) reported that the difference  
17 between the PB and experimental CB versions of IELTS was not significant.  
18  
19

20 It appears that, provided that the test design is carefully constructed, score equivalence is  
21 achievable across the two modes in large-scale tests of writing. However, the mixed findings  
22 especially in relation to writers' varied performance in sub-criteria of writing quality under the  
23 PB and CB conditions could suggest that the different modes of the writing test were eliciting  
24 different processes.  
25  
26  
27  
28  
29

## 30 *2.2 Cognitive equivalence*

31

32 Score equivalence is insufficient in itself to ensure the equivalence of CB and PB test  
33 modes. Weir, et al. (2007) argue that to establish equivalence between the same level  
34 examinations across testing modes, comprehensive specification of the cognitive processes  
35 elicited is as essential as demonstrating statistical alternativeness. Both tests must be developed  
36 according to a rigorous specification of cognitive and contextual parameters. The implication of  
37 this is that language test providers need to establish for both modes, CB and PB, that the  
38 cognitive processes which a candidate draws on when completing the test writing task(s)  
39 constitute an equally accurate and comprehensive representation of the types of processing  
40 required in writing tasks in the real-world target setting (Glaser, 1991; Field, 2013).  
41  
42  
43

44 Compared to score equivalence between PB and CB writing, there is rather insufficient  
45 research on writers' processes between the two test conditions, especially in the context of  
46 language testing. Shaw (2005) reports on earlier studies such as Hermann (1987) which found  
47 that the use of a computer interfered with students' composing process. Later studies,  
48 presumably as computer use become more commonplace, reported that regular use of word  
49 processors for writing over an extended period can lead to significant improvements in the  
50 students' writing skills (Owston & Wideman, 1997). Conversely, other research has suggested  
51 that the benefits of writing by hand may outweigh those of typing into a computer.  
52  
53  
54

55 The work of child psychologists such as James (2012), however, throws interesting light on  
56 the value of hand writing as against typing in facilitating reading acquisition in young children  
57 finding that only writing a letter freehand fully activated the three areas of the brain essential for  
58 reading and writing. Berninger (2015) showed that children who wrote by hand, instead of  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 typing on a keyboard, were better at generating composition ideas and experienced greater neural  
5 activity in the areas of the brain associated with reading and writing while doing this. Mueller  
6 (2014) found that “laptop note taking is less effective than longhand note taking for learning ...  
7 ... students who took notes on laptops performed worse on conceptual questions than students who  
8 took notes longhand... whereas taking more notes can be beneficial, laptop note takers’ tendency  
9 to transcribe lectures verbatim rather than processing information and reframing it in their own  
10 words is detrimental to learning (ibid, p.1)” Similar research on adults processing in the two  
11 modes would be a welcome addition to our knowledge base.

12  
13  
14  
15 In a study comparing composing processes on an ESL placement writing test between the  
16 two conditions, Lee (2002) did not find significant difference in how test takers composed in the  
17 two tests. Cochran-Smith (1991) conducted a review of the literature comparing paper-based and  
18 computer-based writing in primary classrooms. The findings suggested that the mode CB writing  
19 itself does not lead to better overall quality of writing, but they noted that, under the CB  
20 conditions, students tend to make more revisions, and to produce longer, neater, more error-free  
21 texts. This finding is echoed in Grejda and Hannafin’s (1992) study in which students engaged in  
22 more mechanical revisions when composing under the CB conditions. However, in other studies,  
23 e.g. Haas (1989) it appears that when writing in PB conditions, writers were less hurried in  
24 generating text and this lead to better grammar and better mechanics. Due to the conflicting  
25 results regarding the underlying processes elicited by the two delivery test modes shown in the  
26 literature, researchers have, in time honoured fashion, stressed the need to investigate the issue  
27 further (Burke & Cizek, 2007).  
28  
29  
30  
31  
32  
33  
34

### 35 *2.3 Cognitive validity of IELTS and the theoretical model of Writing*

36 Writing is an activity comprising a number of major phases of cognitive processing, e.g.  
37 planning, generating ideas, execution (translating ideas into words), organising, monitoring and  
38 revising (see Hayes and Flower, 1983; Kellogg, 1996; Shaw & Weir, 2007; Weigle, 2002).  
39 Writers may use multiple processes within a phase. For example, during the planning phase, a  
40 writer would typically ‘read the task prompt’, ‘set writing goals’ and ‘plan contents and  
41 structure’. It should be noted that while most writers compose following the general order of  
42 these cognitive phases, they often employ individual processes across different cognitive phases.  
43 For example, writers may evaluate and adjust their writing goals at the revision phase. While  
44 most researchers do not make the distinction between cognitive ‘phases’ and ‘processes’, for the  
45 purpose of examining the individual processes operationalised by IELTS between the two  
46 delivery modes, we consider the six cognitive phases and thirteen cognitive processes established  
47 in Chan (2013) (presented in Table 1) as the baseline of the target construct of IELTS Writing.  
48  
49  
50  
51  
52

53 The cognitive processes elicited by IELTS Academic Writing Task 1 (AWT1) (in PB  
54 mode) was investigated in detail by Yu et al (2011). Using the think aloud approach for the main  
55 part of their study, they concluded the study by offering a model of cognitive processes  
56 consisting of three interrelated stages, specific to AWT1. They did not explicitly compare the test  
57 takers’ processes with those used in tasks in the target language use domain, although there  
58  
59  
60  
61  
62  
63  
64  
65



1  
2  
3  
4 seems to be an implicit assumption that the cognitive processes they examined under test  
5 conditions were in general of a kind relevant to what students are expected to do in the real-life  
6 academic writing situations. They were correct to report that Academic Writing Task 2 (AWT2)  
7 has received more research attention in general in support of their decision to look at AWT1.  
8 However, the cognitive processing of test takers taking AWT2 in CB mode has not previously  
9 been researched – an important gap in the research base if the IELTS writing test is to be  
10 computerised in future.

11  
12  
13  
14 The research reported in this paper builds on the work of Yu et al (2011) by researching  
15 the cognitive processes of test takers completing AWT2 in PB mode but will extend it also to  
16 examine the processes used in CB mode, so as to investigate the cognitive equivalence of the two  
17 modes. The study will furthermore compare these cognitive processes with those reported by  
18 second language (L2) students in one dominant TLU domain of IELTS, i.e. academic writing at a  
19 UK university, to help to establish the cognitive validity of IELTS Writing in both modes.

20  
21  
22  
23 Chan (2013) sampled two academic writing tasks, an essay and a report task, based on  
24 criteria established in the academic writing literature (e.g. Bridgeman & Carlson, 1983; Hale,  
25 Taylor, Bridgeman, Carson, Kroll & Kantor, 1996). The two sample real-life tasks were  
26 examined in terms of key contextual parameters, including, *purpose, time and length, topic*  
27 *domain, genre, interaction between input and response, language functions and intended reader.*  
28 The results showed that the sampled tasks resemble the characteristics of typical academic  
29 writing tasks as reported in previous comprehensive academic task survey studies (e.g.  
30 Bridgeman & Carlson, 1983; Carson, 2001; Horowitz, 1986a, 1986b; Johns, 1993; Leki & Carson,  
31 1994. Chan (2013) then examined the cognitive processes of 200 L2 writers employed to  
32 complete the two sampled real-life tasks. As mentioned at the beginning of this Section, five key  
33 cognitive phases of composition were identified, namely, *conceptualisation, generating ideas,*  
34 *organising ideas, generating texts, and monitoring and revising* (see Table 1).

35  
36  
37  
38  
39 The results showed that students who scored higher on the real-life writing tasks reported  
40 employing most of the thirteen cognitive processes (in the five cognitive phases) more often than  
41 the low-scoring students. This suggests that the processes identified could be considered as  
42 appropriate cognitive parameters for evaluating academic writing tests. With the exclusion of a  
43 number of processes: *careful reading and scanning, skimming and search reading*, which relate  
44 specifically to the reading texts which served as input in the study, this list provides a useful  
45 baseline for the present study as to the cognitive processes which L2 writers in real academic  
46 contexts are likely to employ. We sought to determine the extent to which these processes are  
47 mirrored in the PB and CB versions of the IELTS AWT2 tests.  
48  
49  
50  
51  
52

#### 53 *2.4 Impact of writers' computer familiarity on performance*

54  
55  
56  
57  
58  
59  
60  
61  
62  
63  
64  
65  
66  
67  
68  
69  
70  
71  
72  
73  
74  
75  
76  
77  
78  
79  
80  
81  
82  
83  
84  
85  
86  
87  
88  
89  
90  
91  
92  
93  
94  
95  
96  
97  
98  
99  
100  
101  
102  
103  
104  
105  
106  
107  
108  
109  
110  
111  
112  
113  
114  
115  
116  
117  
118  
119  
120  
121  
122  
123  
124  
125  
126  
127  
128  
129  
130  
131  
132  
133  
134  
135  
136  
137  
138  
139  
140  
141  
142  
143  
144  
145  
146  
147  
148  
149  
150  
151  
152  
153  
154  
155  
156  
157  
158  
159  
160  
161  
162  
163  
164  
165  
166  
167  
168  
169  
170  
171  
172  
173  
174  
175  
176  
177  
178  
179  
180  
181  
182  
183  
184  
185  
186  
187  
188  
189  
190  
191  
192  
193  
194  
195  
196  
197  
198  
199  
200  
201  
202  
203  
204  
205  
206  
207  
208  
209  
210  
211  
212  
213  
214  
215  
216  
217  
218  
219  
220  
221  
222  
223  
224  
225  
226  
227  
228  
229  
230  
231  
232  
233  
234  
235  
236  
237  
238  
239  
240  
241  
242  
243  
244  
245  
246  
247  
248  
249  
250  
251  
252  
253  
254  
255  
256  
257  
258  
259  
260  
261  
262  
263  
264  
265  
266  
267  
268  
269  
270  
271  
272  
273  
274  
275  
276  
277  
278  
279  
280  
281  
282  
283  
284  
285  
286  
287  
288  
289  
290  
291  
292  
293  
294  
295  
296  
297  
298  
299  
300  
301  
302  
303  
304  
305  
306  
307  
308  
309  
310  
311  
312  
313  
314  
315  
316  
317  
318  
319  
320  
321  
322  
323  
324  
325  
326  
327  
328  
329  
330  
331  
332  
333  
334  
335  
336  
337  
338  
339  
340  
341  
342  
343  
344  
345  
346  
347  
348  
349  
350  
351  
352  
353  
354  
355  
356  
357  
358  
359  
360  
361  
362  
363  
364  
365  
366  
367  
368  
369  
370  
371  
372  
373  
374  
375  
376  
377  
378  
379  
380  
381  
382  
383  
384  
385  
386  
387  
388  
389  
390  
391  
392  
393  
394  
395  
396  
397  
398  
399  
400  
401  
402  
403  
404  
405  
406  
407  
408  
409  
410  
411  
412  
413  
414  
415  
416  
417  
418  
419  
420  
421  
422  
423  
424  
425  
426  
427  
428  
429  
430  
431  
432  
433  
434  
435  
436  
437  
438  
439  
440  
441  
442  
443  
444  
445  
446  
447  
448  
449  
450  
451  
452  
453  
454  
455  
456  
457  
458  
459  
460  
461  
462  
463  
464  
465  
466  
467  
468  
469  
470  
471  
472  
473  
474  
475  
476  
477  
478  
479  
480  
481  
482  
483  
484  
485  
486  
487  
488  
489  
490  
491  
492  
493  
494  
495  
496  
497  
498  
499  
500  
501  
502  
503  
504  
505  
506  
507  
508  
509  
510  
511  
512  
513  
514  
515  
516  
517  
518  
519  
520  
521  
522  
523  
524  
525  
526  
527  
528  
529  
530  
531  
532  
533  
534  
535  
536  
537  
538  
539  
540  
541  
542  
543  
544  
545  
546  
547  
548  
549  
550  
551  
552  
553  
554  
555  
556  
557  
558  
559  
560  
561  
562  
563  
564  
565  
566  
567  
568  
569  
570  
571  
572  
573  
574  
575  
576  
577  
578  
579  
580  
581  
582  
583  
584  
585  
586  
587  
588  
589  
590  
591  
592  
593  
594  
595  
596  
597  
598  
599  
600  
601  
602  
603  
604  
605  
606  
607  
608  
609  
610  
611  
612  
613  
614  
615  
616  
617  
618  
619  
620  
621  
622  
623  
624  
625  
626  
627  
628  
629  
630  
631  
632  
633  
634  
635  
636  
637  
638  
639  
640  
641  
642  
643  
644  
645  
646  
647  
648  
649  
650  
651  
652  
653  
654  
655  
656  
657  
658  
659  
660  
661  
662  
663  
664  
665  
666  
667  
668  
669  
670  
671  
672  
673  
674  
675  
676  
677  
678  
679  
680  
681  
682  
683  
684  
685  
686  
687  
688  
689  
690  
691  
692  
693  
694  
695  
696  
697  
698  
699  
700  
701  
702  
703  
704  
705  
706  
707  
708  
709  
710  
711  
712  
713  
714  
715  
716  
717  
718  
719  
720  
721  
722  
723  
724  
725  
726  
727  
728  
729  
730  
731  
732  
733  
734  
735  
736  
737  
738  
739  
740  
741  
742  
743  
744  
745  
746  
747  
748  
749  
750  
751  
752  
753  
754  
755  
756  
757  
758  
759  
760  
761  
762  
763  
764  
765  
766  
767  
768  
769  
770  
771  
772  
773  
774  
775  
776  
777  
778  
779  
780  
781  
782  
783  
784  
785  
786  
787  
788  
789  
790  
791  
792  
793  
794  
795  
796  
797  
798  
799  
800  
801  
802  
803  
804  
805  
806  
807  
808  
809  
810  
811  
812  
813  
814  
815  
816  
817  
818  
819  
820  
821  
822  
823  
824  
825  
826  
827  
828  
829  
830  
831  
832  
833  
834  
835  
836  
837  
838  
839  
840  
841  
842  
843  
844  
845  
846  
847  
848  
849  
850  
851  
852  
853  
854  
855  
856  
857  
858  
859  
860  
861  
862  
863  
864  
865  
866  
867  
868  
869  
870  
871  
872  
873  
874  
875  
876  
877  
878  
879  
880  
881  
882  
883  
884  
885  
886  
887  
888  
889  
890  
891  
892  
893  
894  
895  
896  
897  
898  
899  
900  
901  
902  
903  
904  
905  
906  
907  
908  
909  
910  
911  
912  
913  
914  
915  
916  
917  
918  
919  
920  
921  
922  
923  
924  
925  
926  
927  
928  
929  
930  
931  
932  
933  
934  
935  
936  
937  
938  
939  
940  
941  
942  
943  
944  
945  
946  
947  
948  
949  
950  
951  
952  
953  
954  
955  
956  
957  
958  
959  
960  
961  
962  
963  
964  
965  
966  
967  
968  
969  
970  
971  
972  
973  
974  
975  
976  
977  
978  
979  
980  
981  
982  
983  
984  
985  
986  
987  
988  
989  
990  
991  
992  
993  
994  
995  
996  
997  
998  
999  
1000

1  
2  
3  
4 Russell, 1999; Shermis & Lombard 1998; Taylor, Jamieson, Eignor, & Kirsch, 1998; Taylor,  
5 Kirsch, Eignor & Jamieson, 1999) did not find that writers' computer familiarity or anxiety has a  
6 significant impact on performance, at least not in a way directly observable by test scores.  
7

8  
9 On the contrary, studies (e.g. Russell, 1999) seemed to find that writers with a positive  
10 attitude towards the use of computer in writing tended to write more enthusiastically on  
11 computers, e.g. writing more extensively and revising more carefully in class. Weir et al. (2007)  
12 took careful account of three pertinent variables, namely computer familiarity, computer anxiety  
13 and computer attitudes, and found that the effect of these on performance was mostly negligible.  
14

15 Although the impact of these variables seems to be far less powerful than might have  
16 previously been expected, Taylor et al (1998, 1999) stressed the importance of providing support  
17 e.g. a computer tutorial, to test takers as part of test preparation. Other researchers continue to  
18 press for more studies to investigate how these variables might affect writers' performance  
19 before any final conclusions are drawn on the presence or absence of any impact (Hertz-  
20 Lazarowitz & Bar-Natan, 2002; McDonald, 2002).  
21  
22  
23  
24

## 25 *2.5 Research Questions*

- 26 1. Are there differences in the scores awarded to test takers' writing performance according to  
27 delivery mode?
- 28 2. Are there differences in the cognitive processes test takers' report as using according to  
29 delivery mode?
- 30 3. Are test takers' performances in the computer-based mode impacted by specified affective  
31 variables associated with computer familiarity, usage and attitudes?  
32  
33  
34  
35  
36  
37

## 38 **3. Research Methods**

39 A mixed-methods design (Creswell & Plano Clark, 2011) was used. All participants  
40 completed two tests, one under the traditional PB mode and one in the experimental CB mode  
41 (see Section 3.3.1). Before the test event, all participants completed a Computer Familiarity  
42 Questionnaire (see Section 3.3.2). They also completed two Writing Process Questionnaires (see  
43 Section 3.3.3), each immediately after they had completed the PB and CB tests.  
44  
45

46 Embedded within the test study, qualitative data was collected in the form of an  
47 individual retrospective interview with participants (20%) where they described their writing  
48 processes under the two conditions. The results provide evaluation of both the outcomes (i.e.  
49 scores doubled rated by certified raters – see Section 3.2) and processing activated according to  
50 delivery mode. Figure 1 presents a summary of the research design in relation to data sources  
51 and analysis.  
52  
53  
54  
55

### 56 *3.1 Participants*

57 One-hundred and fifty-three test takers studying on undergraduate programmes at a  
58 British University participated in the study; 45.4% of them were male and 54.6% female. At the  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 time of the study, all participants had a valid IELTS score, i.e. taken within 2 years. Their IELTS  
5 Writing Bands ranged from 4.5 to 8, see Table 2. Students who were required to attend pre-  
6 sessional English classes (i.e. those who had an IELTS overall scores 5.5 or below) were also  
7 recruited. They came from several major subject areas, including Business and Finance,  
8 Language and Communication, Science and Technology, and Social Sciences.  
9

### 10 11 12 13 *3.2 Raters*

14 Four certificated, experienced IELTS raters (Raters A, B, C and D) participated in the  
15 study. All scripts were double marked using the confidential version of the rating scale. Rater A  
16 marked all the scripts whereas Raters B, C and D each double marked a sub-set of the scripts.  
17 The prerequisite checks of raters' reliability and severity are reported in Section 3.4.1.  
18  
19  
20

### 21 *3.3 Data sources*

#### 22 *3.3.1 Test tasks and writing performances*

23 All 153 participants completed two tests, one under the traditional PB mode and one in  
24 the experimental CB mode in a counter-balanced design. In CB mode participants composed the  
25 essay using Microsoft Word. All proofreading functions in the CB mode (e.g. grammar and spell  
26 check) were disabled. The research team selected eight versions from a pool of 20 retired IELTS  
27 Academic Writing Task 2. The eight were then examined by a panel of six experienced language  
28 testing practitioners. The two versions (Prompts 1 and 2) (see Appendix A), which were most  
29 comparable in terms of topic, domain, language functions, and expected output, were used in the  
30 study. Statistical analyses of the comparability of the two versions are presented in Section 3.4.1.  
31  
32  
33  
34

35 A total of 15 test sessions were conducted. Participants first completed ethics procedures,  
36 and then were divided at random into two groups. Each group, in a counter-balanced order,  
37 completed two AWT2 tests (Prompts 1 and 2) on paper and computer. The order of the version  
38 was also counterbalanced in alternate test sessions. Each test was 40 minutes long. The  
39 arrangement of the sessions is presented in Table 3. No breaks were provided.  
40  
41  
42

#### 43 *3.3.2 Computer Familiarity Questionnaire*

44 All participants completed a Computer Familiarity Questionnaire (see Appendix B) about  
45 their computer usage, comfort, perceived ability and interest in using computers (see Table 3).  
46 The questionnaire developed in Weir et al.'s (2007) study was deemed still generally fit for  
47 purpose by a focus group, but was slightly modified in a few respects to bring it up to date with  
48 current situation. For example, a new item (Q5) on participants' experience in taking writing tests  
49 in the two delivery modes was added. The version used in this study consists of fourteen Likert  
50 scale questions and one open-ended question about their preference of the delivery mode.  
51  
52  
53  
54  
55

#### 56 *3.3.3 Writing Process Questionnaire*

57 All participants completed two Writing Process Questionnaires, each immediately after  
58 they had completed the paper-based or computer-based tests (see Table 3). They were made  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 aware that their responses to the Questionnaires would not have any bearing on the scores of the  
5 tests they had just completed. The Writing Process Questionnaire, was developed in Chan (2013)  
6 to examine the processes students use to complete real-life academic writing tasks. The  
7 questionnaire was developed based on models of writing in the literature (e.g. Hayes and Flower,  
8 1983; Kellogg, 1996; Shaw and Weir, 2007) to aid the students to self-report the writing  
9 processes they used on a writing task. While for the most part the items in the 2013 questionnaire  
10 were deemed appropriate for this new related study by a focus group convened for this purpose,  
11 a few items, e.g. those about the processes of reading multiple sources, were deleted as they were  
12 seen as irrelevant to the IELTS AWT2 writing task. It was piloted with about 100 students. The  
13 validity of the questionnaire was then established with over 300 students (Chan, 2013; Chan,  
14 Weir & Wu, 2014). The internal consistency reliability of items, examined by correlational  
15 analysis, was satisfactory. The underlying structure of the questionnaire, i.e. distinct processes  
16 measured, was examined by Exploratory Factor Analysis. Based on the results, the final  
17 categories of the items are shown in Table 1. As a result, the new version contained a total of 40  
18 Likert scale items (see Appendix C). The internal consistency reliability of items assigned to  
19 each cognitive phase, i.e conceptualisation, generating ideas, organising ideas, generating texts,  
20 monitoring and revising (low-level) and monitoring and revising (high-level), was examined  
21 again in this study. The figures ranged from  $r(151) = .61, p < .01$  to  $r(151) = .90, p < .01$ , which  
22 indicates that the items of each cognitive phase were measuring a same construct. It should be  
23 noted that, while care has been taken to establish the reliability and validity of the questionnaire,  
24 it was designed to capture only limited aspects of cognitive processing as reported by the  
25 students in their retrospective accounts.

### 3.3.4 Interview

26 All participants were invited to participate in the interview. Thirty participants (20% of  
27 the total population) were randomly selected from those who expressed an interest. They were  
28 interviewed about their writing processes individually by the research team immediately after  
29 each test event. The average of their PB ( $M=5.80, SD=0.49$ ) and CB ( $M: 5.80, SD: 0.55$ ) bands  
30 were the same but the standard deviation of their CB band was slightly higher. Most of the  
31 interviewed participants had the same band under the two conditions. 16.7% had a difference of  
32 half a band, and 13.4% a difference of a band. Therefore, the interviewees' performances across  
33 the conditions were considered to be reasonably equivalent. All interviews were audio recorded,  
34 and the recordings were transcribed by two research assistants. 10% of the transcripts were  
35 double checked by a member of the research team to ensure accuracy (for data analysis, see  
36 Section 3.4.2).

## 3.4 Data Analysis

### 3.4.1 Score analysis

37 Test takers' scores awarded under both the paper-based and computer-based conditions  
38 were compared by two sets of Multi-Facet Rasch Measurement (MFRM) analyses using  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 FACETS 3.71.2 (Linacre, 2013). The data were entered using the Rating Scale Model (RSM),  
5 which operates under the assumption that the rating scale associated with each category  
6 functions similarly.  
7

8  
9 Rasch logit scale and the Infit Mean Square index as a measure of fit (i.e. meeting the  
10 assumptions of the Rasch model) were used to analyse raters' reliability and severity. As  
11 mentioned in Section 3.2, Rater A rated all scripts whereas Raters B, C and D each rated a sub-  
12 set of the scripts as the second rater. The exact agreement between the first and second rater was  
13 66.8%. As indicated by the Logit measure in Table 4, Rater B and D were more lenient than  
14 Rater A whereas Rater C was harsher than Rater A. Nevertheless, the difference in fair mean  
15 among the four raters was within 0.2, i.e. within half an IELTS band. Infit values for all the  
16 raters fall within the acceptable range between 0.7 and 1.3<sup>1</sup> (Bond and Fox, 2007). Therefore, the  
17 doubled marked scores reported in this study are considered reliable.  
18  
19

20  
21 Table 5 reports the results of prerequisite analysis of the comparability of the test prompts  
22 used in the study. Judging by the observed mean and logit measure, Prompt 1 was significantly  
23 more difficult than Prompt 2 ( $X^2=77.6, p<0.01$ ). However, while Prompt 1 was more difficult  
24 than Prompt 2, the differences in both the observed and fair mean scores of the two prompts were  
25 0.25 or less. In other words, the differences were within half an IELTS band. After rounding,  
26 both the observed and fair mean scores of the two prompts would be the same, i.e. 5.5. In  
27 addition, as described in Section 3.3.1, the administration of versions was counter-balanced, any  
28 order effects being minimized. Therefore, we have confidence that test-version effect should not  
29 invalidate the findings of this study.  
30  
31

32  
33 After we have confirmed that raters' reliability and severity, and the comparability of the  
34 task prompts was viewed as satisfactory, we analysed the data to answer RQ1. First, a 5-facet  
35 analysis with test takers' writing ability, delivery mode, essay topic, raters and rating category  
36 was conducted to examine the impact of each of the above facets on scores, and to compared test  
37 takers' overall scores between the two delivery modes.  
38  
39

40  
41 Furthermore, to compare test takers' scores on each analytic rating category (i.e. Task  
42 Achievement, Coherence and Cohesion, Lexical Resources, and Grammatical Range and  
43 Accuracy) between the delivery modes, four 4-facet (i.e. test takers' writing ability, essay topic,  
44 raters and rating category) analyses were conducted. While delivery mode was not designated as  
45 a facet, the four analytic categories between the modes were treated as separate items, e.g. CB  
46 Task Achievement and PB Task Achievement. This allowed us to compare the four pairs of  
47 analytic scales between the delivery modes.  
48  
49

### 50 51 52 *3.4.2 Cognitive equivalence between CB and PB mode* 53 54 55

---

56  
57 <sup>1</sup>Although Infit values in the range of 0.5 to 1.5 are considered 'productive for measurement' (Wright and Linacre  
58 1994), a stricter range between 0.7 and 1.3 is preferred as the acceptable range of the Infit value in many studies  
59 (Bond and Fox, 2007). Given that IELTS is a high-stakes test, we refer to the latter as the acceptable range in this  
60 report.  
61  
62

1  
2  
3  
4 Test takers' responses to the Writing Process Questionnaire under the paper-based and  
5 computer-based conditions were computed and analysed using SPSS (ver. 22) Descriptive  
6 statistics of individual questionnaire items were obtained. As the data of most items was not  
7 normally distributed, non-parametric Wilcoxon signed-tank tests were used to compare the  
8 results of the two modes, see Section 4.2.  
9

10  
11 To establish the extent to which the constructs measured by IELTS are relevant to the  
12 TLU domain, e.g. academic writing at a British university, the results in this study were  
13 compared descriptively to the findings reported in Chan (2013) with regards to undergraduates'  
14 cognitive processes on sampled academic writing tasks in real-life, see Section 2.3 for a review  
15 of the study. Since no inferential statistics were performed, the results should be interpreted with  
16 caution.  
17  
18

19  
20 The purpose of the interview was to gain insights of the similarities and differences in  
21 test takers' processes under the two conditions. Based on the writing model presented in Table 1,  
22 the 30 transcripts were coded into one of the six key writing processes using NVivo v10 (see  
23 Appendix D for samples of coding). After that, the coded transcripts were classified as similar or  
24 different between the two test conditions. The data was second coded by a research assistant who  
25 was familiar with the writing model. The overall agreement rate was above 96%. Any  
26 discrepancies between their analyses were discussed until agreement was reached for every case.  
27  
28  
29

### 30 31 *3.4.3 Multiple Regression analysis of the impact of affective variables on CB performance*

32 To reveal test takers' familiarity with computer and other relevant affective variables<sup>2</sup> in  
33 relation to their use of computer, descriptive statistics were calculated for the responses of  
34 participants who chose the options of definitely agree/always and mostly agree/often for each  
35 item in the Computer Familiarity Questionnaire (CFQ). The results of this study were compared  
36 descriptively to those obtained in Weir et al. (2007).  
37  
38

39 Furthermore, Multiple Regression analysis was used to examine if any of the affective  
40 variables influence test takers' CB test performance. After confirming that the data met the  
41 prerequisites for the analysis (including normality, homoscedasticity, linearity, no  
42 multicollinearity and no outliers), the items were submitted to Multiple Regression analysis.  
43 Stepwise method which includes or removes one independent variable at each step, based on the  
44 probability of F, was chosen.  
45  
46  
47

48 The results from the above analyses of test-takers' scores, test takers' processes  
49 (questionnaire and interview data), test takers' computer familiarity and the impact of affective  
50 variables on computer-based performance were all taken into consideration to provide a more  
51 comprehensive examination of the equivalence of the writing test between the two delivery  
52 modes. The multiple sources of empirical data allowed us to examine the equivalence of the two  
53 delivery modes in relation to three key dimensions of test validity (Shaw & Weir, 2007),  
54 including test takers' characteristics, cognitive and evaluative (scoring) validity.  
55  
56  
57  
58  
59

---

60 <sup>2</sup> Affective variables refer to those related to students' attitudes and familiarity with the computer delivery mode.  
61  
62  
63  
64  
65

## 4. Results

### 4.1 Score equivalence between the PB and CB modes (RQ1)

After establishing raters' reliability and severity, and the comparability of the prompts in Section 3.4.1, we now report findings from the 5-facet MFRM analysis in relation to score equivalence between the paper-based and computer-based modes. After that, we report findings from the 4-facet MFRM analyses to compare individual analytic scores between the two modes.

To address RQ1, *are there differences in the scores awarded to test takers' writing performance according to delivery mode*, Table 6 presents the results of the delivery mode measurement. As indicated by the fixed chi-square statistics, test scores awarded under the paper-based and computer-based conditions were not statistically different in terms of difficulty ( $X^2=1.8$ ,  $p=0.18$ ). Test takers' performance under the PB and CB conditions in terms of both observed mean and fair mean scores were very close, with a difference of 0.12 in observed mean and 0.03 in fair mean. In addition, the lack of misfit data indicates that test scores obtained from the PB and CB delivery modes can be put on a common Rasch scale. The graphic representation of the placement of the two modes on a common Rasch scale is presented in Figure 2.

According to Tables 7-10, as indicated by the fixed chi-square statistics, differences in three of the four analytic scores (i.e. *Task Achievement*, *Coherence and Cohesion*, and *Grammatical Range and Accuracy*) between the two modes were not significant. However, the fair mean of the *Lexical Resources* was 0.07 ( $X^2=8.2$ ,  $p<0.01$ ) significantly higher under the PB than CB conditions (see Table 9). In real terms the difference in the *Lexical Resources* was very small and it did not contribute to a significant difference in test takers' overall scores between the two modes. Nevertheless, it is worth noting that the fair mean of *Lexical Resources* was below 6.0 in the CB mode but above 6.0 in the PB mode. It is therefore recommended that the test provider should monitor closely test takers' performance on *Lexical Resources* between the two modes. The interview data reported later provides some insight why test takers performed slightly better in *Lexical Resources* when they took the paper-based test.

### 4.2 Cognitive equivalence between CB and PB mode (RQ2)

Having established score equivalence between the two delivery modes, we now turn to the analysis of test takers' processes elicited by the test under the two conditions. We first report findings from the Writing Process Questionnaire, followed by the interview data.

#### 4.2.1 Statistical evidence

As presented in Section 3.3.4, participants were asked to rate the extent to which, on a Likert scale of 1 to 4, they employed each of the 40 writing processes on the test immediately after completion of each of the paper-based and computer-based tests. The mean difference of test takers' response to all items between PB and CB modes are presented in Figure 3. The general tendency of the mean of each questionnaire item reported under the two test conditions was comparable. Most differences were 0.15 or below out of a 4-point scale. This indicates that,

1  
2  
3  
4 according to test takers' own perceptions, they employed the cognitive processes similarly under  
5 the two conditions. It should be noted that Item 30 showed the largest discrepancy (0.35)  
6 between the two delivered modes. Test takers checked the accuracy and range of the sentence  
7 structures of their writing more on the paper-based than computer-based test.  
8  
9

10 To examine the extent to which the constructs of IELTS Writing are relevant to the target  
11 language use domain, the findings from Chan's (2013) study of undergraduates' processes in  
12 completing academic writing tasks at a British university are provided as a baseline reference.  
13 The means in the six cognitive phases obtained in this study on PB and CP IELTS were largely  
14 comparable to those reported in the TLU domain, see Table 11. All differences between the test  
15 and TLU conditions appear to be very small (ranging 0.06 to 0.23). The most noticeable  
16 difference was obtained in the processes of monitoring and revising. The implications of this  
17 finding are discussed in Section 5.  
18  
19  
20

21 After establishing the cognitive validity of IELTS Writing in relation to what writers do  
22 in a real-life academic context, we compared the results between the paper-based and computer-  
23 based modes. The findings in Table 11 show that the means of each cognitive phase obtained  
24 under the test conditions (both CB and PB) were between 3.17 and 3.40 (4=definitely agree;  
25 3=agree; 2 disagree; 1=definitely disagree). The means in *conceptualisation*, *generating ideas*,  
26 *generating texts* and *organising ideas* were very close between the two modes, and the means in  
27 *monitoring and revising at low-level* were the same (see Table 11). Nevertheless, the participants  
28 reported doing slightly more *monitoring and revising at the high-level* under the computer-based  
29 than paper-based conditions. Given the practical difficulties of doing this in PB mode this is  
30 perhaps not too surprising and an obvious benefit of CB mode. The obtained differences were  
31 then subjected to Wilcoxon Signed Ranks Tests (Table 12). The results show that differences in  
32 test takers' reported use of the six writing processes between the PB and CB modes are not  
33 significant.  
34  
35  
36  
37  
38  
39  
40

#### 41 4.2.2 Descriptive evidence

42 As mentioned in Section 3.3.4, one-fifth of the participants (n=30) were interviewed.  
43 Drawing from the Writing Process Questionnaire (Appendix C) data, which was discussed in  
44 Section 4.2.1, and the interview data (see Appendix D), we now present a phase by phase  
45 description of the target cognitive processes elicited by the IELTS task under the two delivery  
46 conditions.  
47  
48  
49

#### 50 *Conceptualisation*

51 This is usually the initial phase when writers create a mental representation of the task  
52 and set macro-plans for their writing. There was not much difference in the way the participants  
53 reported how they approached the test under the two conditions. All interviewed participants  
54 began by reading the task prompt and instructions carefully, and planned what and how they  
55 were going to write to fulfill the task requirements. All participants were familiar with the test  
56 and did not have any difficulties understanding the instructions. Most participants planned  
57  
58  
59  
60  
61  
62  
63  
64  
65



1  
2  
3  
4 mainly about the content and structure of their essay, though as many participants reported that  
5 the ‘IELTS essay structure came automatically’ to their planning.  
6

7 However, a few differences in test takers’ planning between the conditions emerged from  
8 the interview data. Participants tended to be more cautious with their planning under the paper-  
9 based than computer-based modes. Many reported strategies of producing a writing plan or  
10 listing the key ideas. It is interesting to note that most participants stayed very closely to this  
11 initial plan as they produced their essay on paper. One participant reported that he ‘restricted his  
12 writing’ to a neat four-paragraph essay structure, each containing a main idea, as previously  
13 taught. They were quite reluctant to make ‘major changes’ to their essay on paper. They believed  
14 the evident changes would lead to a lower mark due to untidiness. This concern reoccurs later in  
15 other phases. In contrast, participants were relaxed with their initial planning under the  
16 computer-based mode. They believed they did not need to start with a perfect plan because they  
17 felt more comfortable making changes to the plan or to the essay, processes which CB mode  
18 facilitates.  
19  
20  
21  
22  
23  
24

### 25 *Generating and organising ideas*

26  
27 There was no noticeable difference reported by the participants about how they generated  
28 ideas for the essay between the two modes. Most of them appeared to generate ideas in an order  
29 following the structure of the essay. For example, one participant described how he generated a  
30 starting point for the introduction, one supporting idea, one opposing idea and a conclusion.  
31 About one-third of the participants explained that as they were familiar with what was required  
32 in IELTS, they just ‘followed the flow’ and ‘ideas would come as they write’. About half of the  
33 interviewed participants mentioned that they drew upon their personal experience especially  
34 about the situations in their own country when generating ideas. The only difference was that  
35 under the PB condition, a few participants added points to their initial planning notes.  
36  
37  
38

39 While test takers generated ideas using comparable processes, e.g. generating ideas  
40 following the structure of the essay or generating ideas from their knowledge of the topic, under  
41 the two conditions, we observed a few differences in how they organized ideas to achieve the  
42 writing purpose. According to students’ verbal accounts of their processes in the retrospective  
43 interview, on the PB mode, they tended to organise their ideas at the whole text level according  
44 to the structure of their essay, i.e. the main purpose of each paragraph. Participants did this too  
45 under the CB mode but they tended to engage more in organising ideas at the levels of sentences  
46 and paragraphs. Some examples included ‘prioritising ideas within a paragraph’, ‘distinguishing  
47 main ideas and support details’, ‘removing weaker or repetitive ideas’, ‘moving things around  
48 into a better order’ and ‘swapping order of sentences’. Such organizing processes sometimes  
49 overlapped with the online editing processes as they re-organised/edited the order of their clauses  
50 and sentences. It should be noted that the description represents the cognitive processes  
51 employed by the students based on self-report data (i.e. retrospective questionnaire and  
52 interview). Additional evidence from students’ scripts should be analysed in future studies to  
53  
54  
55  
56  
57  
58  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 triangulate the findings, i.e. to examine the extent to which the use of these processes results in  
5 any distinctive linguistics features in students' final products.  
6

### 7 8 *Generating texts* 9

10 This is a phase when writers translate their mental ideas into words. On the paper-based  
11 mode, they execute this process via writing with a pen, whereas they type in the computer-based  
12 mode. A few participants were concerned that their typing speed or accuracy was not as good as  
13 their hand-writing, or vice versa. However, their concerns were not reflected in the score bands  
14 they received between the two modes.  
15

16  
17 Apart from the obvious difference in writing mode, the participants revealed some  
18 interesting differences in generating texts between the two. As mentioned previously, most  
19 participants in this study were reluctant to make changes to their essay under the paper-based  
20 condition. They reported that they were more careful when generating texts when composed on  
21 paper. Some described how they would think more carefully with their choice of words and  
22 sentence structures. On the contrary, in CB mode, they tended to focus more on 'getting the ideas  
23 out' during this phase, and they would make changes as they saw appropriate or at a later phase.  
24  
25  
26  
27

### 28 *Monitoring and revising (online and post-writing/ at low- and high-levels)* 29

30 More than one-third of the interviewed participants (35%) reported that they did not  
31 revise during writing in the PB condition as they felt it was inconvenient to make changes to  
32 existing hand-written texts. In comparison, only 25% reported that did not revise during writing  
33 in the CB mode. Similarly, slightly more participants reported engaging in post-writing  
34 monitoring and revising in the CB than PB modes (i.e. 70% vs 60% of the interviewed  
35 participants).  
36  
37

38 Broadly speaking, writers monitor and revise at two levels (Bereiter & Scardamalia,  
39 1987). Monitoring and revising at the low level tend to be conventional, rule-governed and  
40 language-bound. In contrast, monitoring and revising processes at the high level tend to be  
41 driven by an awareness of the writing goal and hence meaning-bound. According to the  
42 interviews, participants tended to focus more on phrasing at the word level (e.g. to replace a  
43 previously used word to avoid repetition) and on correcting grammatical mistakes in the PB  
44 mode. In the CB mode, more participants reported making changes at the levels of clauses and  
45 sentences to improve coherence or argument. It should be noted that these findings only reflect  
46 the changes which the participants were aware of making, and do not necessarily reflect the  
47 actual changes they made. In future studies, textual analysis could be used to analyse the actual  
48 changes made by the writers to confirm the findings.  
49  
50  
51  
52

53 Based on the questionnaire and interview data, we have compared test takers' writing  
54 processes elicited by the test under the two conditions. We will now examine the possible impact  
55 of test takers' familiarity with computer on CB test performance.  
56  
57  
58

### 59 *4.3 Affective variables and their impact on CB test performance* 60 61 62 63 64 65

1  
2  
3  
4 The Computer Familiarity Questionnaire (CFQ) (see Appendix B) was administered to  
5 investigate affective variables of test takers' computer use in terms of *computer usage, comfort*  
6 *& perceived ability* and *interest in computers*. Based on the frequency data, a descriptive  
7 summary is provided in Table 13. Across the board findings, a clear majority of the participants  
8 reported using computers frequently at home and university for a variety of purposes, including  
9 surfing the Internet, electronic communications, study-related activities and, to a less extent,  
10 games and graphics.

11  
12  
13  
14 When compared to the findings in Weir et al.'s (2007) study, participants nowadays, at  
15 least in the context of this study, appear to be more familiar and comfortable with using  
16 computers than eight years ago (see Table 13). There is a remarkable increase in the percentage  
17 of participants who have frequent access to computers and use them at home. Many more  
18 participants (i.e. an increase of 36.3%) frequently use computers and word-processing for study-  
19 related activities than in the previous study. Also, many more participants are comfortable in  
20 writing an essay (i.e. 23.1% more) and taking a test (i.e. 28.2%) on computer now, as compared  
21 to then. But interestingly, there is seemingly a slight decrease in participants' interest in  
22 computers while the computer has clearly become a necessity for study/work.

23  
24  
25  
26 We next report which, if any, of these aspects of participants' familiarity with computers  
27 appear to have an impact on their performances on computer-based writing test. The Pearson  
28 correlation analysis established that there was a significant positive correlation, ranging from  
29  $r(120)=.176, p<.01$  to  $r(120)=.406, p<.01$ , between 10 CFQ items and students' CB test  
30 performance. Using the Stepwise method, a multiple regression analysis of CB score was  
31 performed on these 10 CFQ items. The analysis shows that only three items are useful to predict  
32 participants' performance on the computer-based task.

33  
34  
35  
36 As shown in Table 14, frequency of using computers for word processing (CFQ4b) ( $\beta$   
37  $=.37, t=4.50, p < .01$ ), access to computers at public library (CFQ1c) ( $\beta =.17, t = 2.08, p < .05$ ),  
38 and forgetting time when using computer (CFQ13) ( $\beta = .17, t = 2.02, p < .05$ ) significantly  
39 predicted test-takers' scores in the CB mode. These three variables (CFQ1c, CFQ4b and CFQ13)  
40 together explained 22.6% of the variance of the scores in the CB mode, indicating a low level of  
41 predictive power. In other words, participants in this study who had frequent access to  
42 computers at public places, who frequently used computers for word processing, and those who  
43 would forget the time when working with the computer performed significantly better, though  
44 the degree is slight, on the computer-based test.

## 50 51 **5. Discussion**

52 The findings of this study offer a useful addition to the equivalence debate by widening the  
53 normally accepted definition of equivalence solely based on scores to cover the cognitive  
54 processes elicited by the test under two delivery modes. The findings are also the first in the test  
55 equivalence literature to take account of reference data on writing processes in the real-world  
56 target context.  
57  
58  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 5.1 *Test equivalence of IELTS Academic Task 2 between the two delivery modes*

5  
6 The discussion over whether a different delivery mode would result in higher scores is  
7 clarified by our results, particularly in the context of high-stakes language tests like IELTS. The  
8 score data supports previous studies which found no significant difference in test takers' overall  
9 scores between the two modes (e.g. Neuman & Baydoun, 1998; Puhan et al. 2007; Taylor et al.,  
10 1998; Wise & Plake, 1989).

11  
12 However, the literature suggests that score equivalence is likely to be dependent on  
13 several variables, including the prompt and rater effect (Burke and Cizek, 2007; McNamara,  
14 2012). Therefore, in addition to ensuring the equivalence of task difficulty between the two  
15 prompts, counter-balancing the order of the prompts and order of mode in test delivery, we  
16 consider it necessary, in this kind of research, to use Multi-Facet Rasch analysis to investigate  
17 the effects of the above multiple facets on test scores and eliminate ambiguity (see Lynch &  
18 McNamara, 1996).

19  
20 While participants' performance on IELTS Academic Task 2 can be considered  
21 equivalent between the two delivery modes, as no significant difference was observed between  
22 the two scores, it should be noted that participants in this study achieved slightly higher scores in  
23 *Lexical Resources* when they composed on paper. Although the difference in this single  
24 analytical criterion did not lead to a significant difference in students' overall scores, this might  
25 imply that some writing sub-constructs are being elicited slightly differently under the two  
26 modes.  
27  
28  
29  
30  
31  
32  
33

34 5.2 *Cognitive equivalence of IELTS Academic Task 2 between the two delivery modes*

35 The quantitative questionnaire data show no significant differences in the use of key  
36 writing processes between the two delivery modes. This echoes the findings in the literature that  
37 test delivery mode does not necessarily alter test takers' writing processes (Lee, 2002).  
38 Nevertheless, the qualitative interview data reveal some subtle differences in how test takers  
39 employed these processes between the two modes, which might have been overlooked if only a  
40 single quantitative data source had been used. Some of the differences in *planning*, *generating*  
41 *texts* and *monitoring and revising* (see Table 15 for a summary) might have an impact on test  
42 takers' performance, though such influence might not be reflected in the final scores. For  
43 example, an urge to produce 'perfect language' at the first attempt under the PB condition may  
44 have an important implication for writers at lower proficiency level as their executing process is  
45 disturbed by grammatical checks. However, as their proficiency in writing and/or L2 linguistic  
46 knowledge is still at a developmental stage, they are not likely to execute multiple processes  
47 successfully at the same time. The relationship between processes and performances was beyond  
48 the scope of this study, but should be investigated in future studies.

49  
50 The findings also help to address the concern that writing in IELTS Academic is not very  
51 similar to writing in academic contexts. The results that all means under both the IELTS AWT2  
52 PB and CB test conditions were slightly higher than the real-life figures yield some positive  
53 evidence supporting the cognitive validity of test. While it can be considered desirable for test  
54  
55  
56  
57  
58  
59  
60  
61  
62  
63  
64  
65

1  
2  
3  
4 performances to be equivalent to real-life writing activities, it should be noted that in the IELTS  
5 test, most test-takers are aware that they are being judged on language rather than on content  
6 (unlike in a 'real-life' university context). This might explain why the test-takers were doing more  
7 monitoring and revising than the undergraduates on their academic writing tasks. For this reason,  
8 there is a need to further investigate writers' monitoring and revising processes between test and  
9 real-life conditions in future studies.

### 14 5.3 Test takers who might be disadvantaged

15 While the multiple regression analysis shows that most affective variables investigated in  
16 this study did not have an impact on test takers' CB performance, three variables are found to  
17 have a mild but significant impact. This implies that test takers who do not have such an  
18 adequate computer familiarity profile are likely to perform worse than those who do in the CB  
19 mode. It is, therefore, recommended that the test provider might in future consider using these  
20 items to provide advice about the candidates' readiness for taking the test in the computer mode.

## 25 6. Conclusions

### 26 6.1 Limitations

27 Although this study has produced new insights into writing test equivalence between  
28 paper-based and computer-based conditions, it has several limitations.

29 First, the nature of a test equivalence study imposes difficulty in recruiting a large  
30 number of participants, as each needs to complete a test under two conditions. Nevertheless, we  
31 believe a sampled population of about 150 in this study is satisfactory for the findings to be  
32 generalisable to the wider test population. A further complication is that although the two  
33 versions of the task prompt used in this study may exhibit equivalence with one population, this  
34 may not necessarily hold true for another. In research designs such as the one used in this study,  
35 achieving complete equivalence of task may not be possible unless participants take both  
36 versions of the test in both conditions. As we considered inappropriate for participants to do the  
37 same version in both modes, we took the view that establishing acceptable boundaries of  
38 equivalence (e.g. counter-balancing the versions and conditions) within which we could have  
39 confidence was a suitable *modus operandi*.

### 47 6.2 Summary of findings

48 These limitations notwithstanding, the most important conclusion from the study is that  
49 according to the 5-facet MFRM analysis, there were no significant differences in the scores  
50 awarded by two independent raters for candidates' performances on the tests taken under two  
51 conditions, one paper-and-pencil and the other computer. The difference between the fair means  
52 of the overall test scores in two modes was 0.03 for the whole group. Based on the 4-facet  
53 MFRM analyses, the differences in three analytic scores criteria (i.e. *Task Achievement*,  
54 *Coherence and Cohesion*, and *Grammatical Range and Accuracy*) were not significant, but the  
55 difference reported in *Lexical Resources* was significant.

1  
2  
3  
4 With respect to the test takers' writing processes under the two conditions, results of the  
5 Writing Process Questionnaire indicate a *similar pattern* in the use of processes elicited by the  
6 PB and CB test. Most differences were 0.15 or below out of a 4-point scale. Secondly, the means  
7 of all items in each of six cognitive phases between the two modes were compared and tested by  
8 Wilcoxon Signed Ranks Test. All differences were non-significant. This indicates that the  
9 cognitive processes were employed in a similar fashion under the two delivery conditions.

10  
11 This finding is confirmed by the interview data, where all test takers stated they  
12 composed the PB and CB tests in a comparable way. Nevertheless, a few differences in how test  
13 takers *planned, generated texts* and *monitored and revised* their texts emerged from the  
14 interviews. In terms of aspects of the revisions, some participants tended to focus more at the  
15 word level in the PB mode and more at the levels of clauses and sentences to improve coherence  
16 and argument in the CB mode. **Drawing upon evidence from the questionnaire and interview  
17 data, the results on test takers' cognitive processes on the IELTS AWT2 in the CB mode of this  
18 study should be of great value to the test provider in specifying the cognitive parameters in the  
19 test specification.**

20  
21 The Computer Familiarity Questionnaire shows that participants in this study are familiar  
22 with computer usage, and their overall reactions towards working with a computer are positive.  
23 Most participants prefer to take the test under CB conditions. The results of Multiple Regression  
24 analysis indicate that three out of 15 of the computer familiarity variables (i.e. CFQ1c – access to  
25 computers at public library, CFQ4b – frequency of using computers for word processing, and  
26 CFQ13 - forgetting time) have a small but significant impact on their performance in the  
27 computer mode. This implies that test takers who do not have a suitable familiarity profile might  
28 perform slightly worse than those who do in computer mode.

### 29 30 31 32 33 34 35 36 37 38 6.3 Final thoughts

39 A difference of 0.25 in observed mean and 0.03 in fair mean between the test scores in  
40 the PB and CB modes were reported in this study. While no significant statistical difference was  
41 found in scores between the two modes, future research might investigate whether the test-takers  
42 themselves or test users would see the differences as 'non-significant'. Where there is a  
43 difference of one band, or even of half a band, it may turn out to be the difference between being  
44 accepted onto a programme or not, which might therefore have a 'significant' impact on a  
45 candidate's future. While the statistical test of significance is important and previous research has  
46 used this or similar measures, it is recommended that test developers need to bear in mind the  
47 human perception and consequences of even small differences such as a half band on IELTS  
48 between different modes and take steps accordingly, perhaps to the extent of issuing a "health  
49 warning" with results.

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17 **References**

- 18 Al-Amri, S. (2008). Computer-based testing vs. paper-based testing: a comprehensive approach  
19 to examining the comparability of testing modes. *Essex Graduate Student Papers in*  
20 *Language & Linguistics, 10*, 22-44.
- 21  
22 Berninger, V. (2012). *Evidence-Based, Developmentally Appropriate Writing Skills K–5:*  
23 *Teaching the Orthographic Loop of Working Memory to Write Letters So Developing*  
24 *Writers Can Spell Words and Express Ideas*. Presented at Handwriting in the 21st  
25 Century?: An Educational Summit, Washington, D.C., January 23, 2012.
- 26  
27 Bond, T. G. and Fox, C. M. (2007). Applying the Rasch model. Fundamental measurement in the  
28 human sciences (2nd edition). University of Toledo.
- 29  
30 Burke, J. N., & Cizek, G. J. (2006). Effects of composition mode and self-perceived computer  
31 skills on essay scores of sixth graders. *Assessing Writing, 11*(3), 148–166.
- 32  
33 Chan, S. (2013). *Establishing the construct validity of EAP reading-into-writing tests*.  
34 Unpublished PhD thesis. University of Bedfordshire, UK.
- 35  
36 Chan, S. H. C., Wu, R. Y. F., & Weir, C. J. (2014). Examining the context and cognitive validity  
37 of the GEPT Advanced Writing Task 1: A comparison with real-life academic writing  
38 tasks. *LITC-GEPT Research Reports, RG-03*, 1–89.
- 39  
40 Cochran-Smith, M. (1991). Word processing and writing in elementary classrooms: A critical  
41 review of related literature. *Review of Educational Research, 61* (1), 107–155.
- 42  
43 Creswell, J. W., & Plano Clark, V. L. (2011). *Designing and conducting mixed methods research*  
44 *(2nd ed.)*. Thousand, Oaks, CA: Sage Publications.
- 45  
46 Field, J. (2004). *Psycholinguistics: The Key Concepts*. London: Routledge.
- 47  
48 Field, J. (2013). Cognitive validity. In Geranpayeh, A. & Taylor, L. (eds.) *Examining Listening*.  
49 Cambridge: Cambridge University Press.
- 50  
51 Glaser, R. (1991). Expertise and assessment. In M. C. Wittrock and E. L. Baker (eds), *Testing*  
52 *and Cognition*. Prentice Hall, Englewood Cliffs, 17-30.
- 53  
54 Goldberg, A., Russell, M. & Cook, A. (2003). The effect of computers on student writing: A  
55 meta- analysis of studies from 1992 to 2002, *The Journal of Technology, Learning,*  
56 *and Assessment, 2*, (1).
- 57  
58 Grejda, G. F., & Hannafin, M. J. (1992). Effects of word processing on sixth graders' holistic  
59 writing and revisions. *Journal of Educational Research, 85* (3), 144–149.
- 60  
61 Haas, C. (1989). How the writing medium shapes the writing process: Effects of word processing  
62 on planning. *Research in the Teaching of English, 23*, 181–207.
- 63  
64 Hayes, J. R. and Flower, L. S. (1980). The dynamics of composing. In L.W. Gregg & E.R  
65 Steinberg (eds.) *Cognitive Processes in Writing*. Hillsdale, NJ: Lawrence Erlbaum  
Assoc.

- 1  
2  
3  
4 Hermann, A (1987) *Research into writing and computers: Viewing the gestalt*. Paper presented  
5 at the Annual Meeting of the Modern Language Association, San Francisco, CA.  
6 Hertz-Lazarowitz, R. & Bar-Natan, I. (2002). Writing development of Arab and Jewish students  
7 using cooperative learning (CL) and computer-mediated communication (CMC).  
8 *Computers & Education*, 39, 19-36.  
9  
10 James, K. H. (2012). The effects of handwriting experience on functional brain development in  
11 pre-literate children, *Trends in Neuroscience and Education*, 1(1), 32-42.  
12 Kellogg, R. T. (1996). A model of working memory in writing. In C. M. Levy, & S. Ransdell  
13 (Eds.), *The science of writing: Theories, methods, individual differences and*  
14 *applications* (pp. 57–71). Mahwah, NJ: Lawrence Erlbaum Associates.  
15 Lee, Y. (2002). A comparison of composing processes and written products in timed-essay tests  
16 across paper and pencil and computer modes. *Assessing Writing*, 8(2), 135–157.  
17 Linacre, M. (2013). Facets computer program for many-facet Rasch measurement, version 3.71.2.  
18 Beaverton, Oregon: Winsteps.com.  
19 Lynch, B. K., & McNamara, T. F. (1998). Using G-theory and many-facet Rasch measurement  
20 in the development of performance assessments of the ESL speaking skills of  
21 immigrants. *Language Testing*, 15(2), 158–180.  
22 Mazzeo, J. & Harvey, A. L. (1988). *The equivalence of scores from automated and*  
23 *conventional educational and psychological tests: A review of the literature*.  
24 College Entrance Examination Board, New York.  
25 McDonald, A. (2002). The impact of individual differences on the equivalence of computer-  
26 based and paper-and-pencil educational assessments. *Computers & Education*, 39,  
27 299-312.  
28 Mead, A. & Drasgow, F. (1993). Equivalence of Computerized and Paper-and-Pencil Cognitive  
29 Ability Tests: A Meta-Analysis. *Psychological Bulletin*, 114(3), 449-458.  
30 Mueller, P. A., & Oppenheimer, D. M. (2014). The pen is mightier than the keyboard:  
31 Advantages of longhand over laptop note taking. *Psychological Science*, 25(6), 1159–  
32 1168.  
33 Nakatsuhara, F., Inoue, C., Berry, V., & Galaczi, E. (2017). Exploring the Use of Video-  
34 Conferencing Technology in the Assessment of Spoken Language: A Mixed-Methods  
35 Study. *Language Assessment Quarterly*, 14(1), 1–18.  
36 Neuman, G., & Baydoun, R. (1998). Computerization of paper-and-pencil tests: When are they  
37 equivalent? *Applied Psychological Measurement*, 22(1), 71-83.  
38 Newman, F., Couturier, L. & Scurry, J. (2010). *The Future of Higher Education: Rhetoric,*  
39 *Reality, and the Risks of the Market*. San Francisco: John Wiley & Sons.  
40 Owston, R. & Wideman, H. (1997). Word processors and children’s writing in a high-computer-  
41 access setting. *Journal of Research on Computing in Education*, 30 (2), 202–220.  
42 Pearson (2012) “Into the fourth year of PTE Academic – our story so far.” Retrieved from  
43 <http://pearsonpte.com/media/Documents/fourthyear.pdf>.  
44 Puhan, P., Boughton, K., & Kim, S. (2007). Examining Differences in Examinee Performance in  
45 Paper and Pencil and Computerized Testing. *Journal of Technology, Learning, and*  
46 *Assessment*, 6(3), 1-21.  
47 Russell, M. (1999). Testing on computers: a follow-up study comparing performance on  
48 computer and on paper. *Educational Policy Analysis Archives*, 7(20), 1-47.  
49 Russell, M., & Plati, T. (2000). Effects of Computer Versus Paper Administrations of a State-  
50 Mandated Writing Assessment. *Technology and Assessment Study Collaborative*, 1–34.  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60  
61  
62  
63  
64  
65



- 1  
2  
3  
4 Shaw, S. (2005). Evaluating the impact of word processed text on writing quality and rater  
5 behaviour, *Cambridge Research Notes*, 22, 13-19.  
6  
7 Shaw, S. and Weir, C. (2007). *Examining Writing: Research and Practice in Assessing Second*  
8 *Language Writing. Studies in Language Testing*, Vol 26, Cambridge: Cambridge  
9 University Press.  
10  
11 Shermis, M., and Lombard, D. (1998). Effects of computer-based test administrations on test  
12 anxiety and performance. *Computers in Human Behavior*, 14(1), 111 –123.  
13  
14 Taylor, C., Jamieson, J., Eignor, D., & Kirsch, I. (1998). *The relationship between computer*  
15 *familiarity and performance on computer-based TOEFL test tasks*. Research Reports  
16 61. Princeton, NJ: Educational Testing Service.  
17  
18 Taylor, C., Kirsch, I., Eignor, D., & Jamieson, J. (1999). Examining the relationship between  
19 computer familiarity and performance on computer-based language tasks. *Language*  
20 *Learning*, 49(2), 219-274.  
21  
22 Weigle, S. C. (2002). *Assessing Writing*. Cambridge: Cambridge University Press.  
23  
24 Weir, C. J, O'Sullivan, B., Yan, J. and Bax, S. (2007). Does the computer make a difference?  
25 Reaction of participants to a computer-based versus a traditional handwritten form of  
26 the IELTS writing component: effects and impact. *IELTS Research Report*, Vol 7, (pp.  
27 1–37). IELTS Australia, Canberra and British Council, London.  
28  
29 Wise, S., & Plake, B. (1989). Research on the effects of administering tests via computers.  
30 *Educational Measurement: Issues and Practice*, 8(3), 5–10.  
31  
32 Wright, B. and Linacre, M. (1994). *Reasonable mean-square fit values*. Retrieved from  
33 <http://www.rasch.org>.  
34  
35 Wolfe, E. & Manolo, J. (2005). An investigation of the impact of composition medium  
36 on the quality of TOEFL writing scores. *ETS TOEFL Research Report 72*, 1-58.  
37  
38 Yu, G., Rea-Dickins, P. & Kiely, R. (2011). The cognitive processes of taking IELTS academic  
39 writing task one. *IELTS Reports*, 11, 373 – 449.  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60  
61  
62  
63  
64  
65

## Acknowledgements

This research was funded by the IELTS Partners: British Council, Cambridge English Language Assessment and IDP (IELTS) Australia.

Sadly for all of us, Stephen Bax died while this paper was being prepared for publication. His incorrigible sense of humour and keen insights into our field will be sorely missed.

Table 1. Cognitive parameters for academic writing tests (adapted from Chan, 2013)

Cognitive phases	Key processes
Conceptualisation	Task representation
	Macro-planning
Generating ideas	Careful reading (local/global)
	Scanning, Skimming and Search reading
	Connecting ideas and generating new representations
Organising ideas	Organising ideas in relation to input texts
	Organising ideas in relation to own texts
Generating texts	Translating ideas into linguistic forms
	Micro-planning
Monitoring and revising	Online monitoring and revising at low-level
	After writing monitoring and revising at low-level
	Online monitoring and revising at high-level
	After writing monitoring and revising at high-level.

Table 2. Participants' IELTS writing bands on entrance

Band range	Percentage of participants
4.5	2.0
5.0-5.5	35.3
6.0-6.5	52.3
7.0-7.5	9.2
8	1.2
	100

Table 3. Data collection procedures of a test session

Group A	Group B	Time (Mins)
All participants filled in a Computer Familiarity Questionnaire		5
Completed Prompt 1 <sup>1</sup> on paper	Completed Prompt 1 on computer	40
All participants filled in a Writing Process Questionnaire		10
Completed Prompt 2 on computer	Completed Prompt 2 on paper	40
All participants filled in a second Writing Process Questionnaire		10
20% were interviewed individually		20

<sup>1</sup> The order of the versions (prompt 1 and prompt 2) was counterbalanced in alternate test sessions.

Table 4. Rater measurement report (5-facet analysis)

Rater	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
B	208	6.12	5.93	-.22	.11	1.04
D	372	5.84	5.91	-.17	.08	1.07
A	1096	5.80	5.81	.09	.05	.97
C	516	5.69	5.73	.29	.07	.99

Real, Populn: RMSE .08 Adj (True) S.D. .19 Separation 2.38 Strata 3.50 Reliability (not inter-rater) .85  
 Real, Sample: RMSE .08 Adj (True) S.D. .22 Separation 2.80 Strata 4.07 Reliability (not inter-rater) .89  
 Real, Fixed (all same) chi-square: 26.2 d.f.: 3 significance (probability): .00  
 Real, Random (normal) chi-square: 2.7 d.f.: 2 significance (probability): .26  
 Inter-Rater agreement opportunities: 1096 Exact agreements: 732 = 66.8% Expected: 483.2 = 44.1%

Table 5. Version Measurement Report (5-facet analysis)

Version	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
Prompt 1	1136	5.69	5.73	.30	.05	.91
Prompt 2	1056	5.94	5.96	-.30	.05	1.09

(Population): Separation 6.15; Strata 8.53; Reliability: 0.97  
 (Sample): Separation 8.75; Strata 12.00; Reliability: 0.99  
 Model, Fixed (all same) chi-square: 77.6 d.f.: 1; significance (probability): .00

Table 6. Delivery mode measurement report

Test mode	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
Computer-based	1104	5.75	5.83	.04	.05	.97
Paper-based	1088	5.87	5.86	-.04	.05	1.02

(Population): Separation .00; Strata .33; Reliability .00  
 (Sample): Separation .91; Strata 1.54; Reliability .45  
 Model, Fixed (all same) chi-square: 1.8; d.f.: 1; significance (probability): .18

Table 7. Analytic scales measurement report (Task Achievement)

Analytic scale	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
CB Task Achievement	276	5.51	5.63	.03	.09	.89
PB Task Achievement	272	5.63	5.65	-.03	.10	1.06

(Population): Separation .00; Strata .33; Reliability .00  
 (Sample): Separation .00; Strata .33; Reliability .00  
 Model, Fixed (all same) chi-square: .2; d.f.: 1; significance (probability): .70

Table 8. Analytic scales measurement report (Coherence and Cohesion)

Analytic scale	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
CB Coherence and Cohesion	276	5.88	5.93	-.13	.12	.83
PB Coherence and Cohesion	272	5.86	5.87	.13	.13	1.16

(Population): Separation .12; Strata .50; Reliability .02  
 (Sample): Separation 1.02; Strata 1.69; Reliability .51  
 Model, Fixed (all same) chi-square: 2.0; d.f.: 1; significance (probability): .15

Table 9. Analytic scales measurement report (Lexical Resources)

Analytic scale	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
CB Lexical Resources	276	5.89	5.97	.24	.12	.96
PB Lexical Resources	272	6.08	6.04	-.24	.12	.96

(Population): Separation 1.76; Strata 2.68; Reliability .76  
 (Sample): Separation 2.68; Strata 3.91; Reliability .88  
 Model, Fixed (all same) chi-square: 8.2; d.f.: 1; significance (probability): .00

Table 10. Analytic scales measurement report (Grammatical Range and Accuracy)

Analytic scale	N	Observed Mean	Fair Mean	Logit measure	Standard error	Infit mean square
CB Grammatical Range and Accuracy	276	5.71	5.76	.10	.12	1.07
PB Grammatical Range and Accuracy	272	5.90	5.82	-.10	.11	.87

(Population): Separation .00; Strata .33; Reliability .00  
 (Sample): Separation .64; Strata 1.18; Reliability .29  
 Model, Fixed (all same) chi-square: 1.4; d.f.: 1; significance (probability): .24

Table 11. Mean of processes in each cognitive phase

	Computer-based IELTS			Paper-based IELTS			TLU (Chan, 2013)		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Conceptualisation	129	3.25	0.40	130	3.27	0.42	143	3.17	0.49
Generating ideas	132	3.26	0.43	132	3.26	0.44	143	3.20	0.51
Generating texts	134	3.40	0.47	132	3.39	0.51	N/A	N/A	N/A
Organising ideas	132	3.25	0.49	130	3.24	0.48	143	3.13	0.52
Monitoring and revising (high-level)	128	3.22	0.50	129	3.17	0.50	143	3.00	0.59
Monitoring and revising (low-level)	132	3.20	0.60	132	3.20	0.60	143	2.97	0.62

Note. The processes of generating texts were not investigated in Chan (2013).

Table 12. Wilcoxon Signed Ranks Test on each cognitive phase (CB vs PB mode)

Cognitive phase	Delivery mode	Median	Mean rank	Z	Sig. (2-tailed)
Conceptualisation	CB	3.20	65.0	-0.065	0.948
	PB	3.30	65.5		
Generating ideas	CB	3.20	66.5	0.000	1.000
	PB	3.20	66.5		
Generating texts	CB	3.50	67.5	-1.631	0.103
	PB	3.50	66.5		
Organising ideas	CB	3.20	66.5	-1.359	0.174
	PB	3.20	65.5		
Monitoring and revising (high-level)	CB	3.20	64.5	-1.649	0.99
	PB	3.20	65.0		
Monitoring and revising (low-level)	CB	3.17	66.5	0.000	1.000
	PB	3.17	66.5		

Table 13. Descriptive statistics of the Computer Familiarity Questionnaire

Categories	Items	N	Percentage
Computer Usage	Q1	128	96.1% (59.7%) have frequent access to computers at home; 89.8% (88.4%) at university; 78.6% in public places
	Q2	127	97.6% (56.4%) use computers frequently at home; 82.7% (84.3%) at university; 40.7% in public places
	Q3	126	87.3% (95.7%) frequently use computers for surfing the Internet; 94.5% (89.9%) electronic communication; 96%(59.7%) for study-related activities; 66.7% for other purposes
	Q4	125	92.9% (68.0%) frequently use word processing; 55.6% spreadsheets; 57.9% data analysis; 31.7% graphics; 28.0% games; 64.3% other purposes
	Q5	127	86.6% frequently take a test on paper; 64.2% on computer
Comfort & Perceived Ability	Q6	128	81.2% (79.0%) are comfortable using a computer in general
	Q7	128	90.6% (67.5%) are comfortable using a computer to write an essay
	Q8	128	81.2% (53.0%) are comfortable taking a test on computer; 94.2% on paper
	Q9	128	89.2% (71.1%) are comfortable typing with keyboard
Interest in Computers	Q14	126	60.3% (49.0%) are good or excellent at using a computer
	Q10	127	87.4% (84.8%) consider very important to work with a computer
	Q11	126	71.4% (86.7%) consider playing or working with a computer is really fun.
	Q12	127	63.0% (67.6%) use a computer because they are very interested in this.
	Q13	127	78.0% (66.7%) would forget the time when working with the computer

Note: Figures of equivalent CFQ items from Weir et al. (2007) are provided in brackets for reference. New CFQ items added in this study do not have any comparative figures.

Table 14. Multiple regression analysis of CB scores on CFQ items

	B (unstandardized regression coefficient)	Standard error	$\beta$ (Standardized regression coefficient)	t	Sig.
CFQ 4b	.297	.066	.374	4.496	.000
CFQ 1c	.093	.044	.174	2.083	.039
CFQ 13	.107	.053	.166	2.020	.046
R <sup>2</sup>					.226
F					11.280

Table 15. Summary table of findings emerged from the interview data

	Differences observed between the two modes
Conceptualisation	<ul style="list-style-type: none"> <li>• More detailed planning under the PB mode, and followed the plan closely to avoid major changes</li> <li>• Most did not start writing with a 'perfect' plan under the CB mode</li> </ul>
Generating ideas	<ul style="list-style-type: none"> <li>• Some referred to planning notes under the PB mode</li> </ul>
Generating texts	<ul style="list-style-type: none"> <li>• Handwriting vs. typing</li> <li>• More careful about choice of words and sentence structure when composed on paper</li> <li>• Focused more on expressing the ideas under the CB mode</li> </ul>
Organising ideas	<ul style="list-style-type: none"> <li>• Engaged more in organising ideas at the levels of sentences and paragraphs under the CB mode</li> </ul>
Monitoring and revising (high-level)	<ul style="list-style-type: none"> <li>• More test takers revised texts during writing under the CB than PB mode</li> <li>• More engaged in post-writing revising under the CB than PB mode</li> <li>• Made more changes at the levels of clauses and sentences to improve coherence under the CB mode</li> </ul>
Monitoring and revising (low-level)	<ul style="list-style-type: none"> <li>• Focused on phrasing at the word level and correcting grammatical mistakes under the PB mode</li> </ul>



Appendix A Test Tasks

IELTS AWT2 Prompt 1

**WRITING**

**WRITING TASK 2**

You should spend about 40 minutes on this task.

Write about the following topic:

*In many countries children are engaged in some kind of paid work. Some people regard this as completely wrong, while others consider it as valuable work experience, important for learning and taking responsibility.*

*Discuss both these views and give your opinion.*

Give reasons for your answer and include any relevant examples from your knowledge or experience.

Write at least 250 words.

IELTS AWT2 Prompt 2

**WRITING**

**WRITING TASK 2**

You should spend about 40 minutes on this task.

Write about the following topic:

*Some people believe that visitors to other countries should follow local customs and behaviour. Others disagree and think that the host country should welcome cultural differences.*

*Discuss both the views and give your opinion.*

Give reasons for your answer and include any relevant examples from your knowledge or experience.

Write at least 250 words.

Appendix B – Computer Familiarity Questionnaire Items

		Always Very often Often Once a while Never
1	How often is there a computer available to you to use at each of the following places? a) Home b) University c) Public place d) Others, if any (please specify)	5 4 3 2 1 5 4 3 2 1 5 4 3 2 1
2	How often do you use a computer at each of the following places? a) Home b) University c) Public Library d) Others, if any (please specify)	5 4 3 2 1 5 4 3 2 1 5 4 3 2 1
3	How often do you use a computer for a) surfing the Internet? b) electronic communications, e.g. emails? c) study-related activities? d) others, if any (please specify)	5 4 3 2 1 5 4 3 2 1 5 4 3 2 1
4	How often do you use a computer software for? a) games? b) word processing? c) spreadsheets? d) painting or graphics? e) data or text analysis? f) Others, if any (please specify)	5 4 3 2 1 5 4 3 2 1 5 4 3 2 1 5 4 3 2 1 5 4 3 2 1
5	How often do you take a test on a) paper and pencil? b) computer?	5 4 3 2 1 5 4 3 2 1
		Very comfortable Quite comfortable Comfortable Quite uncomfortable Very uncomfortable
6	How comfortable are you with using a computer in general?	5 4 3 2 1
7	How comfortable are you with using a computer to write an essay?	5 4 3 2 1
8	How comfortable are you with taking a test on a) computer? b) paper and pencil?	5 4 3 2 1 5 4 3 2 1
9	How do you feel about using the keyboard (typing)?	5 4 3 2 1

	To what extent do you agree with the following statements?	Strongly agree Mostly agree Neutral Mostly disagree Strongly disagree
10	It is very important to me to work with a computer.	5 4 3 2 1
11	To play or work with a computer is really fun.	5 4 3 2 1
12	I use a computer because I am very interested in this.	5 4 3 2 1
13	I forget the time, when I am working with the computer.	5 4 3 2 1
		Excellent Good Fair Poor Very poor
14	If you compare yourself with other students, how would you rate your ability to use a computer?	5 4 3 2 1
15	If you are allowed to choose, do you prefer to take the IELTS Academic Writing test on paper or computer? Why?	

Appendix C. Writing Process Questionnaire items

<b>While READING the task instructions ...</b>	
1	I read the <b>whole</b> task instructions carefully.
2	I thought about <b>how well I understood</b> the task requirements.
3	I thought about what I knew about the <b>topic</b> .
4	I thought about what I knew about the <b>genre</b> .
5	I thought about the <b>purpose</b> of the task.
6	I thought about <b>what I might need to write</b> to make my essay relevant and adequate to the task.
7	I thought about the <b>intender reader</b> of my essay and their <b>expectations</b> .
<b>BEFORE starting to write ...</b>	
8	I thought about or jotted down <b>ideas</b> which are <b>relevant</b> to the task/topic.
9	I <b>prioritised</b> these ideas based on the task requirements.
10	I <b>linked</b> these <b>ideas</b> to what I know already about the topic from <b>memory</b> .
11	I worked out how these ideas <b>relate</b> to each other, e.g. main ideas or examples.
12	I thought about the <b>structure</b> of my essay.
13	I <b>recombined</b> or <b>reordered</b> some of the ideas to fit the structure of my essay.
14	I <b>removed</b> some ideas I planned to write because they did not fit the structure of my essay.
15	I <b>re-read</b> the task instructions.
<b>WHILE writing the first draft ...</b>	
16	I thought about the <b>appropriate words</b> to express my ideas.
17	I thought about the <b>correct sentence structures</b> to express my ideas.
18	I thought about the <b>correct grammar</b> to express my ideas.
19	I thought about how to <b>connect</b> my ideas <b>smoothly</b> in the whole essay
20	I thought about how to make my ideas <b>persuasive</b> to the reader.
21	I <b>organised</b> my sentences and paragraphs in a <b>logical</b> order.
22	I developed new ideas or a <b>better understanding</b> of the topic.
23	I <b>re-read</b> the task instructions.
24	I <b>changed</b> my writing <b>plan</b> (e.g. structure and content).
25	I checked that the content was <b>relevant</b> and revised accordingly.
26	I checked that my essay was <b>well-organised</b> and revised accordingly.
27	I checked that my essay was <b>coherent</b> and revised accordingly.
28	I checked that I included <b>my own viewpoint</b> on the topic and revised accordingly.
29	I checked the possible effect of my essay on the <b>intended reader</b> and revised accordingly.
30	I checked the accuracy and range of the <b>sentence structures</b> and revised accordingly.
31	I checked the <b>grammar</b> (e.g. part of speech and tenses) and revised accordingly
32	I checked the appropriateness and range of <b>vocabulary</b> and revised accordingly.
<b>AFTER writing the first draft ...</b>	
33	I checked that the content was <b>relevant</b> and revised accordingly.
34	I checked that my essay was <b>well-organised</b> and revised accordingly.

35	I checked that my essay was <b>coherent</b> and revised accordingly.
36	I checked that I included <b>my own viewpoint</b> on the topic and revised accordingly.
37	I checked the possible effect of my essay on the <b>intended reader</b> and revised accordingly.
38	I checked the accuracy and range of the <b>sentence structures</b> and revised accordingly.
39	I checked the <b>grammar</b> (e.g. part of speech and tenses) and revised accordingly
40	I checked the appropriateness and range of <b>vocabulary</b> and revised accordingly.

## Appendix D. Examples of interview coding

Categories	Examples
Task representation	<ul style="list-style-type: none"> <li>• I read through the instructions and the question and thought about how to approach the task.</li> </ul>
Macro-planning	<ul style="list-style-type: none"> <li>• I spent about 10 minutes for planning. I thought about some key-points and ideas to put in the essay.</li> </ul>
Generating ideas	<ul style="list-style-type: none"> <li>• The ideas just came. When I started to write more ideas came.</li> <li>• I thought about my experience related to the topic like the situation in my home country.</li> </ul>
Organising ideas	<ul style="list-style-type: none"> <li>• I organised the ideas according to the structure of my essay: introduction, main body and the conclusion.</li> </ul>
Generating texts	<ul style="list-style-type: none"> <li>• I just wrote down all my ideas as quickly as possible without much planning.</li> <li>• I first wrote the introduction. After that I wrote about the first supporting argument, but I left it there for a while because I wanted to write down some idea about the second supporting argument.</li> </ul>
Monitoring and revising (during writing)	<ul style="list-style-type: none"> <li>• I made some changes while I was writing the essay. Sometimes I made changes to a sentence to make it flow better or sometimes I just changed a particular word.</li> </ul>
Monitoring and revising (after writing)	<ul style="list-style-type: none"> <li>• I read the essay again made some changes according to what the intended reader needs to know</li> </ul>

Figure 1. Summary of research design

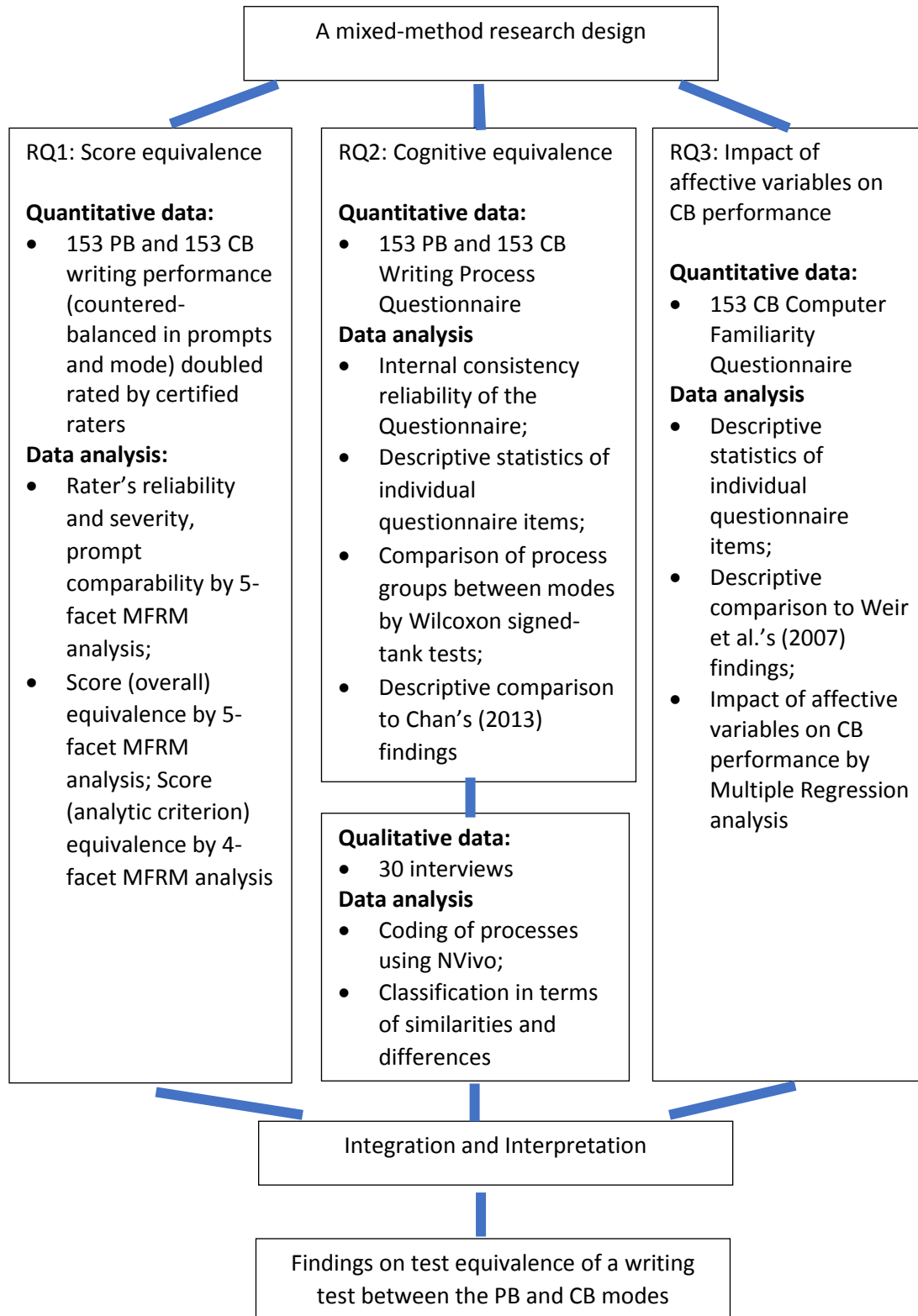


Figure 2. FACETS Variable Map (5-facet analysis)

Measr	+Test Takers	-Version	-Raters	-Mode	-Scales	Scale
6	S80					(9) 8
5	S56					
4	S135 S132 S02 S103 S110 S115 S105					---
3	S40					7
2	S104 S100 S106 S112 S14 S34 S69 S75 S107 S50 S73 S43 S102 S133 S145 S146 S35 S141 S142 S17 S23 S27 S37 S52 S53					---
1	S04 S121 S41 S58 S81 S82 S111 S124 S126 S138 S74 S05 S08 S10 S120 S130 S38 S42 S54 S71 S78 S06 S118 S137 S29 S44 S64 S113 S119 S144 S33	Visitors	C A B	CB PB	TA GA CC LR	6
0	S01 S116 S123 S143 S66 S76 S77 S97 S03 S15 S16 S18 S19 S28 S48 S49 S67 S93 S11 S136 S139 S91 S131 S134 S147 S148 S47 S72 S88 S12 S21 S24 S32 S39 S84 S94 S95	Work	D			---
-1	S13 S140 S57 S60 S65 S86 S128 S61 S63 S109 S62 S83 S89 S90 S07 S09 S101 S125 S20 S25 S26 S55 S78 S98 S92					
-2	S114 S129 S36 S51 S68 S87 S22 S46 S59 S85 S31 S96 S99 S117 S127 S30 S45					5
-3	S108					---
-4						4 (2)
Measr	+Test Takers	-Version	-Raters	-Mode	-Scales	Scale



Figure 3. Mean difference of the individual processes between PB and CB mode

