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UFA AAC Library Sub-committee Meeting Minutes

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UFA AAC Library Sub-committee Meeting Minutes, April 2018

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UNE University Faculty Assembly, Academic Affairs Committee, Library Subcommittee meeting, 4/13/18, 11 a.m.

In attendance: Bethany Kenyon, Patricia Long, John Redwanski, Emily Dornblaser, Karl Carrigan, Andrew Golub, Stew Maclehose

Agenda

Events:

Thursday: Make Shift coffee house 4/19, Ketchum St. Francis Rm. 2 p.m.

<http://makeshiftcoffeehouse.com/april-19-2018-university-of-new-england-race/>

Art Galleries upcoming exhibits:

BC <http://www.une.edu/artgallery/biddeford-campus/exhibitions>

PC <http://www.une.edu/artgallery/portland-campus/exhibitions/upcoming-exhibitions>

Updates & News:

- Bethany will be on maternity leave for the summer starting in June. With UFA's and the UFA AAC Library Subcommittee's permission, Barb Swartzlander will step back into her role as the UFA Library Representative and Library Subcommittee chair for June, July, and August, 2018. Bethany will resume these roles in September.
- Chat pilots: Point-of-need offering of help on library web pages (front page, subject guides, federated search pages, catalog), FAQ from previous questions offered when chat offline
 - 1st: Mid-Feb. – mid-March
 - 2nd: Mid-March – mid-May (ongoing)
- Facilities: Special Collections research space available main floor of Ketchum; bridge to Ripich Commons open (sole point of entry to dining for a while); Research & Teaching librarians Barb Swartzlander's and Sonya Durney's desks now adjacent to Info. Desk along library-to-commons traffic path; preliminary outreach by User Experience librarian Amanda Leen to PC students at Abplanalp re: how they envision being able to utilize their library space.
- Web usability studies have resulted in updates for catalog, Summon/Quick Search, FAQs pages – more in line with look/feel of other pages and with user needs.
- Website redesign research process: as Communications works toward a UNE website refresh, Library Services are working with library staff and focus groups of users to identify utility and processes which could be aided by the update; possible Fall 2019 timeline.
- Cost-per-use statistics & renewals for journals, databases, ebooks, streaming video (Stew Maclehose): 3-year use periods reviewed annually to identify potential resource outliers; examined via cost-per-use average vs. just cost; departments contacted if discontinuation of resource is indicated; faculty are encouraged to contact Bethany Kenyon or Stew Maclehose with questions or concerns about particular resources.
- Maine Women Writers Collection exhibit: <http://dune.une.edu/scribesscrawlers/>

- Nor'easter News archive being digitized and added to DUNE at request of students: <http://dune.une.edu/noreasternews/>
- Jefferson Navicky (MWWC) chapbook published: *Uses of a Library*
- Anne Zill retiring in June; Amanda Skinner (current half time Gallery Manager) will take on full time interim Gallery Manager through summer 2019
- Ongoing 'New Model' environment + implementation of Outlook Teams communication mechanism at the libraries – flattened structure, increased communication and transparency; other departments have been interested in the process
- Useful resources reminder: Kanopy streaming media (create account and assign things to track # of users for an assigned film), online subscription to the Chronicle of Higher Education
- Libraries have direct (student) representation at Graduate And Professional Student Affairs (GAPSA) meetings on the Portland Campus; good channel to hear from our users how we can help.
- Andrew and Art Gallery managers will meet with members of College of Pharmacy re: art in public spaces, as the UNE Galleries have collections they are able to lend to UNE buildings.
- Trish noted that she's been deep in the research process recently and has found access to needed library materials to be quite good (whether held directly by UNE or accessed via our interlibrary loan processes).