

ABSTRACT

THE JOURNEY OF DECISION MAKING

IN WORD-DIRECTED CHRISTIAN CHURCHES

by

Craig J. Smith

This ministry pre-intervention research explored how Word-directed Christian churches in Illinois utilized common practices of the discipline of spiritual discernment in decision making. A questionnaire and follow-up interviews were part of an explanatory mixed-methods design with quantitative and qualitative features, determining which practices promoted healthy dialogue in the boardroom. While many church leadership teams make their decisions more like the corporate world, this research sought and encouraged churches whose starting point was the Bible to consider and use the discipline of spiritual discernment when making important decisions.

The project viewed decision making in the local church setting as a journey more than an event. By reviewing classic approaches to the discipline of spiritual discernment, such as Ignatius of Loyola, the Quakers, and more recent works of John Howard Yoder, Charles Olson, and Danny Morris, common practices surfaced that resemble the Christian church's Word-directed ecclesiology. Research disclosed that all five common practices of the discipline of spiritual discernment were necessary for important decision making in the local church. While Word-directed church leaders deemed all five common practices as necessary, they concluded also that *studying and exploring* and *framing and centering* were the most effective discernment practices considered in both quantitative and qualitative research steps taken.

DISSERTATION APPROVAL

This is to certify that the dissertation entitled
THE JOURNEY OF DECISION MAKING
IN WORD-DIRECTED CHRISTIAN CHURCHES

presented by

Craig J. Smith

has been accepted towards fulfillment

of the requirements for the

DOCTOR OF MINISTRY degree at

Asbury Theological Seminary

Internal Reader

November 4, 2010

Date

Representative, Doctor of Ministry Program

November 4, 2010

Date

Dean of the Beeson Center; Mentor

November 4, 2010

Date

THE JOURNEY OF DECISION MAKING
IN WORD-DIRECTED CHRISTIAN CHURCHES

A Dissertation
Presented to the Faculty of
Asbury Theological Seminary

In Partial Fulfillment
Of the Requirements for the Degree
Doctor of Ministry

by
Craig J. Smith
December 20 10

© 2010

Craig J. Smith

ALL RIGHTS RESERVED

TABLE OF C ONTEN TS

	Page
LIST OF TABLES	vii
LIST OF FIGURES	viii
ACKNOWLEDGEMEN TS	ix
CHAPTER 1 PROBLEM.....	1
Introduction	1
Purpose	4
Research Questions	4
Research Question #1	5
Research Question #2	5
Definition of Terms.....	5
Ministry Pre-Inter vention	6
Conte xt.....	7
Method ology	9
Partic ipants	10
Variables	10
Data Col lection	11
Data Analysis	11
General izability.....	12
Theolog ical Foundation	12
Overview	16

CHAPTER 2 LITERATURE.....	17
Introduction	17
Biblical and Theolog ical Foundations	18
Model—Trinitarian Circle	19
Priority—The Word of God an d Prayer	22
Precedent—The Early Church	24
Discipline—Spiritual Discernment	25
Philosophy—Word-Bearers.....	27
Spiritual Discernment	40
Definition	41
Ignatian D iscernment	42
Quaker or Fr iends Discernment	49
Wesleyan Discernment.....	55
Discernment Process	58
Boardroom	69
Group Dy namics	69
Group Polity.....	74
Group Decision Mak ing	79
Research Design Rev iew	82
CHAPTER 3 METHODOLOG Y.....	87
Problem and Purp ose	87
Research Questions	88
Research Question #1	88

Research Question #2	88
Population and Participants	89
Design of the Study.....	91
Instrumentation	92
Pilot Test	93
Variables	93
Reliability and Validity	94
Data Collection.....	95
Data Analysis	96
Ethical Procedures	96
CHAPTER 4 FINDINGS	98
Problem and Purpose	98
Participants	99
Research Question #1	104
Practices Present—Questionnaire.....	104
Practices Present—Interviews	110
Research Question #2	113
Practices Effective—Questionnaire	113
Practices Effective—Interviews	116
Summary of Major Findings	119
CHAPTER 5 DISCUSSION	121
Major Findings	121
Word-Directed Living and Leading	121

Strength to Improve Weakness	122
Learning How to Wait and Rest	124
From Pulpit to Boardroom	126
Decision-Making Process and Team Environment	128
All Practices Necessary	131
Dependence upon God	132
Implications of the Findings	133
Limitations of the Study	134
Unexpected Observations	135
Recommendations	136
Postscript	136
 APPENDIXES	
A. Interview Protocol A	138
B. Interview Protocol B	139
C. Questionnaire Delivery Protocol	141
D. Cover Letter Preceding Questionnaire	142
E. Questionnaire	143
F. Informed Consent Form	147
WORKS CITED	148
WORKS CONSULTED.....	156

LIST OF TABLES

	Page
Table 2.1. Discernment Process Comparison	58
Table 2.2. Consensus Impasse Procedure	65
Table 2.3. Basic Principles of Policy Governance	79
Table 4.1. Word-Directed Church Prospect List	99
Table 4.2. Questionnaire Response Information	101
Table 4.3. Definition of Word Directed (N = 43).....	102
Table 4.4. Practices Present (N = 43).....	105
Table 4.5. Decision-Making Grade (N = 42).....	111
Table 4.6. Most Effective Practices.....	114

LIST OF FIGURES

	Page
Figure 4.1. Responses Related to Neutral Response of 3.5	106
Figure 4.2. Discernment Practice of Studying Present	107
Figure 4.3. Discernment Practice of Framing Present	107
Figure 4.4. Discernment Practice of Deciding Present	108
Figure 4.5. Discernment Practice of Remembering Present	109
Figure 4.6. Discernment Practice of Waiting Present	109
Figure 4.7. Most Effective Practices (N = 43).....	114
Figure 4.8. Least Effective Practices (N = 40)	115

ACKNOWLEDGEMENTS

I offer God praise and thanksgiving for his forbearance with me in shaping me to be the Word-directed leader he wants me to be. A project of this magnitude could not have been completed without the assistance and encouragement of many wonderful people in my life. I extend my sincere appreciation and deepest gratitude:

To the people of Jefferson Street Christian Church (JSCC)—the beautiful body of Christ among whom I was blessed to use my gifts to serve these past eleven years—and to the JSCC elders and staff who stood in the gap for me on occasions when I was away from my responsibilities writing and conducting research. Thanks to Joyce Fulk who saved me countless hours in her role as JSCC Administrative Assistant.

To the Lincoln Christian University Panel of Experts: Karen Diefendorf, Don Green, J. K. Jones, and Lynn Laughlin. I am grateful for your wisdom and willingness to use your relational connections with Christian church leaders in Illinois.

To the JSCC Research Reflection Team: Chad Alaman, Gary Bussmann, Bailey Climer, Kristen Fulton, Ida Johnson, Barb Kline, Joe Kuhlman, and Tom Tanner. Your counsel and support were a tremendous encouragement. Joe and Tom—your assistance with statistics and spreadsheets was invaluable. Barb—you are a *scribe extraordinaire*.

To J. K. Jones, my ministry partner, field mentor, and friend, thank you for modeling a Word-directed life and ministry.

To my parents, Dave and Reba Amerson, my sister, Sally Smiley, and brother, Pat Smith, and their families, thank you for praying, hosting me in your homes during my travels to and from school, and offering timely words of encouragement.

To my dear wife, Brenda, and my children : Tyson, Tanner, Josiah, Mikayla, and Devin—We are a team! You have all sacrificed so much. This project has each of your names, my favorite team, written all over it. I could not have done this project without you.

And to my new family, Grinnell Christian Church —Thank you for your patience with me in finishing this work during the first months of our ministry partnership. I can hardly wait to see what God has on his heart in the coming years!

CHAPTER 1

PROBLEM

Introduction

When I was a senior in high school, the baseball team on which I was catcher played a first round, post-season game against our cross-town rivals. Rated as one of the top ten teams, coaches and sports writers expected us to represent the southern half of Indiana in the state finals a few weeks later. Our team led by four runs late in the game when our opponents loaded the bases with two outs. I was familiar with the batter because I played baseball with him the previous summer and knew he preferred hitting low pitches. We quickly got two strikes on him with fastballs pitched through the top of the strike zone, so I gave the sign to throw another fastball high and out of the strike zone to entice the batter to chase a third strike. The pitcher shook off my sign and wanted to throw his downward-breaking knuckleball. After a conference at the mound with the coach, we agreed that a pitch high and hard was best for the team. Making a unilateral decision, the pitcher went against what was best for the team and threw a knuckleball. The batter proceeded to hit the pitch out of the ballpark for a game-tying, grand slam home run. Our season ended an inning later, when our rivals rode the momentum of the home run and scored the game-winner to beat us by one run.

In the past 2½ decades of serving in the local church, I have attended approximately two church board meetings per month. I have participated in more than five hundred meetings and invested easily one thousand hours in dialogue with elders and staff members in those meetings during that same time period. At a recent performance evaluation with key volunteer leaders, I reflected on how much more I enjoyed the

meetings this year than last. I was enamored by the interaction between elders and ministry staff members during board meetings. I thought of few places where I would rather be than in the room where men and women share with one another in the context of growing a healthy church. I was, and still am, fascinated by watching the various gifts and personalities on display as professional and volunteer servant leaders in the local church interacted with one another to make decisions and offer direction that was best for the church.

Over the course of hundreds of meeting hours in four different ministry settings in central Illinois, the various leadership teams of which I was a part had many very positive experiences and a few negative encounters. Admittedly, I was as energized by the negative developments as the positive. For example, when I witnessed administrators sparring with visionaries, I innately saw the importance of such battles as tension filled the room. I recognized the value of having different perspectives on opposite sides of the circle. I longed for full team participation where all viewpoints were expressed before the decision event.

However, one problem repeatedly recurred for which I did not find consistent resolution. In each ministry setting, a person with a strong personality dominated the meeting and the decision-making process whenever he or she chose to do so. While the specific details differed from each located ministry, this problem recurred—some leaders behaved in ways that thwarted healthy dialogue and shut down the circular interaction necessary for leading and growing a healthy church. By not acting in the best interests of the team, these leaders acted in a similar way as the pitcher who single-handedly ensured the early departure of our baseball team from the state tournament.

During my years of study at Asbury Theological Seminary (ATS), I pursued a solution to this recurring leadership dilemma. When I came to DM802—Biblical Interpretation for Life and Ministry, I chose Ephesians 4:1-16 in an effort to gain a better biblical and theological grasp of the meaning of being gifted as a leader and found that I was in good, and large, company. While I gained a clearer understanding of what Paul intended when he wrote the letter, I did not find the answer to my question about why some individuals dominate church leadership meetings and dictate the decisions and direction of the church. The same literature review and scriptural study that unveiled the beautiful variety of giftedness within the plan of God for leading and growing his church was surprisingly silent in respect to that which humans do, sometimes unknowingly, to discourage the same plan. Just as God gifted men and women to work cooperatively and conjunctively “to prepare God’s people for works of service, so that the body of Christ may be built up” (Eph. 4:12, NIV), paradoxically, he gave them freedom of choice to work individually and selfishly to stand in his way.

A fellow staff member described this paradox as a black cloud hanging over board meetings. He reminded me of something obvious that we both saw in our years of serving together. In cyclical fashion all went well on the leadership team for a period of time, sometimes even several years. Then the intimidating personality of one leader crept in to drown out other important voices and darken an otherwise dialogical circle. Without healthy interaction and a meaningful calling forth of spiritual gifts from men and women within the circle, one loud voice dictated direction by unilaterally making key decisions. I maintained this result did not have to be forever recurring.

The foundational study of Ephesians 4:1-16 affirmed this conviction. Dr. Joseph Dongell spoke phrases in class, such as “word-bearer, word-saturated and ab dominal.” His instructions about being a gifted man or woman of God commissioned and charged with word-bearing responsibility resonated within my heart because the church where I serve functioned under a Word-directed philosophy of ministry. Within these Word-directed parameters, I recognized that our leadership circle utilized several common practices of the classic spiritual discipline of discernment in our decision making. Far more often than not, light prevailed over darkness in the boardroom where decisions were made. In that context I began to notice the intrinsic value of every voice within the leadership circle to the overall health and effectiveness of a church. God used a loss on the baseball diamond twenty-eight years ago as a turning point in my life. I discerned that a team should not allow a single player to indulge his or her individual desire to the detriment of the team. I carried that passion into this research project.

Purpose

The purpose of this pre-intervention study was to identify the most effective practices applying the discipline of spiritual discernment to decision making as defined by leadership in Word-directed Christian churches in Illinois, to promote healthy dialogue in the boardroom.

Research Questions

To discover the most effective practices applying the discipline of spiritual discernment to decision making, I asked two research questions.

Research Question #1

Which of the common practices applying the discipline of spiritual discernment to decision making were present in Word-directed congregations?

Research Question #2

What were the most effective practices in helping leadership teams discern and execute Christ's purpose through the church?

Definition of Terms

Some phrases and terms required definition or clarification of meaning.

Word directed describes both a way of life and a philosophy of ministry common to a movement within Christian churches known for allowing God's Word to serve as the beginning and ending point for a church to establish and preserve a unified course. The elders and staff in a *Word-directed church* choose to let the text speak first and foremost in their preaching, teaching, and decision making. Because being *Word directed* is a way of life, a worldview, *Word-directed* leaders take their cues from the Word of God and allow the text of God's Word to shape the ministry of the church.

The *Word* is Jesus and the Bible. In the direction statement for Jefferson Street Christian Church, we challenge worshipers to walk with the Living and Written Word.

The phrase *discipline of spiritual discernment* is used as the theological equivalent to a corporate business model for decision making. In contrast, the former begins with God and brings his will to bear, whereas the latter begins with the human race and what a man or woman wills. A research reflection team (RRT) helped create a list of word pairs that served as practices applying the discipline of spiritual discernment to decision making.

The *practices* included the following five word pairs: (1) framing and centering, (2) studying and exploring, (3) remembering and listening, (4) waiting and resting, and (5) deciding and implementing.

Ministry Pre-Intervention

By utilizing people resources near me, I organized the research into four phases. First, I consulted with key personnel at Lincoln Christian University (LCU) and established a panel of experts to help me identify Word-directed churches in Illinois and make initial contacts with key leaders in these churches. These personnel included (1) my field mentor and the Christian ministries department chair who trains Word-directed preachers at LCU, (2) the director of the graduate leadership program who teaches Christian leadership courses at LCU and serves as a church consultant and advisor to many church leaders, professional and volunteer, in the area of growing healthy churches, (3) the LCU associate vice president of alumni services, known for his vast knowledge of people in Christian churches, and (4) the academic dean of the undergraduate school.

Second, the RRT and I drafted and piloted a survey with three Word-directed churches to sharpen the content of the questionnaire. Then I distributed questionnaires to forty people in twenty Word-directed congregations, two from each church—a senior staff member and an experienced elder. I asked them to evaluate their decision making in the leadership circle using the practices of the discipline of spiritual discernment. Third, I narrowed the list of ten common practices (in five word pairs) to the four effective practices (in two word pairs) from the responses received and held a personal interview with eight Word-directed church leaders drawn from the sample. Fourth, I conducted a similar interview with three Word-directed, veteran senior leadership partners (i.e., an

experienced minister and elder from the same church) selected by the panel of experts. All interviewees were men. After evaluating the results, I held face-to-face interviews with these men to validate the most effective practices applying the discipline of spiritual discernment to the journey of decision making as defined by the sample of Word-directed, Christian churches in Illinois.

Context

Christian churches were born in the frontier movement during the early years of the birth of this country. As pioneers made their way across the eastern part of our country into the Midwest, pursuing religious freedom from the Church of England, historians recorded events surrounding such movement as a Second Great Awakening. A common date assigned to the beginning of Christian churches was 1801, when camp meetings were held in Cane Ridge, Kentucky. Some of those who settled into what would become the states of Kentucky, Ohio, and Indiana, decided that they wanted freedom from any denominational ties as well. “The purpose [of this movement was] to restore the church to its original state in doctrine, polity, and life. The standard for this restoration [was and] is the Word of God, or more specifically, the New Testament” (Dowling 3). This historical return to the Word was known as “the Restoration movement, Nineteenth Century Reformation ... Christian Church, Church of Christ, Disciples, Disciples of Christ ... Campbellites and Stoneites” (3). The latter “milder epithets” were the last names of two primary voices from within the movement: Alexander Campbell and Barton W. Stone. However, Thomas Campbell, Alexander’s father, pronounced this most significant and relevant statement of the Restoration movement: “Where the Scriptures speak, we speak; and where the Scriptures are silent, we are silent” (Murch 40-41).

Honest and humble leaders within this movement today would say historically we have done a better job with the “speak” part than the “silent” part. Regardless, Christian churches highly value the Bible.

Paul S. Williams shares research revealing how Christian churches were among the fastest growing movement of churches in the country:

The Glenmary Research Center study of growth within American denominations in the 1990s recorded the increased standing of independent Christian churches, reporting that among religious fellowships with more than 1 million members, the Christian churches grew faster than any other group, with 18.5 percent total growth.

Within this growing movement of churches, LCU ranked within the top three schools annually during the same period of time in terms of enrolling undergraduate and graduate students who train specifically for ministry (“Christian Colleges”). Because these churches were non-denominational from inception, the larger schools within the movement took on greater responsibility in assisting local churches especially in times of crisis. Highly regarded by nearly all churches within the movement, LCU was most influential with churches in Illinois.

The 2000 census revealed that Lincoln, Illinois, was home to 15,369 people and the Logan county seat whose population was 31,183 (“Summary File 1”). Two colleges were founded in Lincoln. Lincoln College is a two-year school that began in the mid-1800s. LCU, previously known as Lincoln Bible Institute and Lincoln Christian College, began in the 1950s with a seminary added a few years later. The mantra for LCU from the beginning was *the preachers are coming*. On a typical Sunday morning during the school year, about 25 percent of those attending Jefferson Street Christian Church (JSCC), the church where I serve in ministry, had a direct connection to LCU. The Word-

directed philosophy of ministry, refined and intensified over the years, was clearly no accident.

JSCC began meeting in 1971 when thirty families decided to start a new church in Lincoln. These pioneers planted the church on the outskirts of town away from Lincoln Christian Church, which was located downtown. The desire was to reach more people in a less formal setting. In the first thirty-five plus years, JSCC experienced slow and steady growth with an average worship attendance today of a little over seven hundred people. Over the years JSCC developed a reputation as a church known for solid biblical preaching, excellence in marriage and family training, and a compassionate heart toward the community. Two important factors merged over the past decade. First, JSCC pioneered a Word-directed philosophy of ministry, and second, LCU trained many new Word-directed church leaders. I referred to these churches at times throughout the research as peer churches to JSCC. Based on these realities, I saw no other way to conduct a research-based, ministry pre-intervention project without first consulting the panel of experts who had a close connection to both JSCC and LCU. Members of the panel knew which churches in Illinois were Word directed. As well they earned the trust and respect of the leaders in churches that represent the sample for the project. The contributions of the expert panel from LCU proved invaluable.

Methodology

This study was a ministry pre-intervention, explanatory mixed-methods design because it was conducted to explore and discover how elders and staff members who exist in a Word-directed ministry context make decisions. The research-designed instrument utilized both quantitative and qualitative components. While many church

leadership teams made their decisions more like the corporate world, I contended that these churches took their cues from the Bible and sought to discern God's will. I consulted with the expert panel, which led to the following research steps.

Participants

From all the churches in Illinois, I concentrated on the Word-directed population as advised by the panel. One of the LCU panel members also served as preaching minister at JSCC for nine years. While preaching for JSCC, he continued to serve as the Christian ministries department chair at LCU where he was well-known as a teacher of preachers. He insisted and modeled during his preaching years at JSCC that our congregation let the Word of God speak in all matters from the platform on Sunday mornings to the boardroom on Wednesday evenings. His influence spread well beyond JSCC, and this influential teacher of preachers sent several men and women out from LCU with a Word-directed ecclesiology. Several of these trained preachers now lead or serve on ministry staffs in the churches of Illinois. I chose the participants for this study based on selection criteria established by the panel of which he was a part. The panel of experts determined which congregations were Word directed. From the population, I selected a random sample of twenty JSCC peer churches.

Variables

A pre-ministry intervention project has no dependent or independent variables. Variables that may influence the research results included the size of congregations, the size of leadership circles, and the potentially uneven distribution of equipping gifts at the time of assessment.

Data Collection

Before distributing the questionnaire, I personally visited or telephoned the twenty sample churches. I composed a cover letter of introduction with a relevant paragraph from the panel of experts appealing to a specific senior leader in each of the Word-directed congregations to whom the correspondence would be addressed (see Appendix D). I then electronically mailed these letters with the survey and asked the senior leader and one experienced elder from the church to complete the survey using a Likert-type scale, rating their use of the practices in the leadership circle where decisions were made. I followed up with telephone calls to those who did not respond to the survey in a two-week window of time. Next, I conducted on-site interviews with eight church leaders, four ministry staff, and four elders as identified by the RRT and transcribed the content. Finally, I surveyed and interviewed the veteran senior leaders and transcribed the dialogue of the interviews.

Data Analysis

With the help of the RRT, I tallied and sorted the quantitative results of the initial survey. From the practices, we identified the two most effective practices and evaluated the results. The same team synthesized the qualitative results of the interviews with eight Word-directed church leaders to develop a richer context. Finally, I reported the second set of qualitative results taken from interviewing the experienced senior leaders to determine if the results validated the two most effective practices using the discipline of spiritual discernment in decision making in Word-directed, Christian churches in Illinois.

Generalizability

This study did not address churches outside of nondenominational, Christian churches in Illinois. The research observed only decision-making practices in Word-directed churches. This study might not be useful for church leadership teams who apply spiritual discernment to decision making yet utilize another approach for course setting, such as following a purpose-driven or seeker-oriented philosophy of ministry. This study was generalizable in the following two ways: First, most churches agreed that a Word-directed philosophy of ministry was a worthy pursuit, thus utilizing the discipline of spiritual discernment in decision making was a next logical step for those who chose to be Word-directed, and second, assuming church leadership boards understood a business model was not necessarily biblical. All they really needed was for someone to present them with a viable alternative.

Theological Foundation

Several passages of Scripture and instructors who shared their wisdom shaped the theological foundation of this ministry project. Dr. Stephen Seamands reminded students, “The trinitarian circle of Father, Son and Holy Spirit is therefore an open, not a closed circle” (12). Seamands includes a picture of the *Icon of the Holy Trinity* painted by Andrei Rublev in 1425 in his book as a reminder that the three persons of the Godhead were not looking inward toward one another. Rather, the painter turned the Father, Son, and Holy Spirit towards the one looking at the icon to convey the message that humanity could be drawn into their relationship. Seamands says, “The ministry we have entered into is the ministry of Jesus Christ, the Son, to the Father, through the Holy Spirit, for the sake of the church and the world” (9-10). I want more than anything to participate in

God's plan for his church and discern his will when making important decisions in the open circle of servant leaders, and Seaman's words formed a new foundation for me as a Word-directed church leader.

Upon this foundation of ministering in the image of God, I began to search for a more biblical way of making decisions in the church. The apostle Paul challenged believers in Rome: "Do not be conformed any longer to the pattern of this world, but be transformed by the renewing of your mind. Then you will be able to *test and approve* [emphasis mine] what God's will is—his good, pleasing and perfect will" (Rom. 12:2). When writing to the church he helped start in Philippi, Paul prayed near the beginning of the letter "that your love may abound more and more to knowledge and depth of insight, so that you may be able to *discern* [emphasis mine] what is best and may be pure and blameless until the day of Christ" (Phi 1. 1:9-10). The italicized words come from the same Greek root word *diakrinō*, which means to test, examine, or prove something. God did not intend to keep his will secret from his followers. This project increased my awareness of how serious God is about revealing his plan to Christ followers committed to the discipline of spiritual discernment. Danny E. Morris and Charles M. Olsen effectively wed these first two points of theological foundation: "The process of discernment invites us into the heart and life of the triune God" (75). I began to see similarities between spiritual discernment and the Trinitarian shape of ministry.

As well I learned from this project that spiritual discernment is countercultural. Discernment takes time, often more than one is willing to give it. Consistently I witnessed servant leaders (elders) in the local churches where I served bow to time demands. The leadership team moved to the decision event far before they were ready

and circumvented the important decision journey God may well have had in store for them. The time and resource demands upon volunteer and professional leaders in the church were many. Luke recorded an important happening in the life of the early Church in Acts 6:1-7 when the apostles addressed similar demands on their time and resources. While feeding hungry widows is a very important ministry, the apostles recognized this task could be managed by capable others. With this recognition, Luke recorded the apostles' priorities by repeating "Word of God" and "ministry of the Word" (see vv. 2, 4, 7) three times. This repetition resounded within me throughout completion of this project. For my personal and professional comprehension and development, these words established a clearer priority for the leadership circle in a local church.

As mentioned previously, JSCC abided by a Word-directed philosophy of ministry. In the last decade, this church in Lincoln, Illinois, was very consistent and perhaps even more insistent than in previous years in taking her cues from the Word of God. In other words, while it had clear statements of vision, purpose, and core values, its ecclesial starting point was always the Word of God.

In early 2008, I entered Dr. Joseph Dongell's class at ATS and formally selected Ephesians 4:1-16 as a text for exegetical study. Dongell's phrases, "Word-saturated," "Word-bearer," and "abdominal" quickly became useful and meaningful descriptors of men and women who are part of the JSCC circle of leaders. These conclusions were significant and ministry shaping for me in laying a theological framework for this project. Prior to attending the class, I interpreted Ephesians 4: 11-13 specifically as a gifts passage. During and after the class, I drew two important conclusions. First, I would no longer be too quick to systematize these gifts and, in turn, identify which leader at JSCC

had what gift. Second, the passage in question was a description of gifted believers more so than a listing of gifts to be distributed to believers. The gifts take the shape of specific men and women through whom God had entrusted the maintenance and preservation of the unity that he initiated and exemplified through a Trinitarian expression.

I began referring regularly to the men and women in the JSCC leadership circle as Word bearers. Dongell refers to the leadership gifts listed specifically in Ephesians 4:11 as “abdominal or hyper-essential roles.” In Ephesians 4:12-13, Paul reiterated the purpose of Word bearers. God gave these leaders to the body for the purpose of equipping all believers toward unity and maturity. Combining the impact of Acts 6:1-7 and Ephesians 4:1-16 upon my understanding, the priority of “ministry of the Word” and the “abdominal role” of Word-bearer clarified where this project and my future leadership was headed. I saw senior leaders and elders in the local church as Word bearers in their various communities of faith, given to the body, so God’s people might mature and remain unified “until the times will have reached their fulfillment—bringing all things in heaven and on earth together under one head, even Christ” (Eph. 1:10).

These two passages instructed that church leaders are first and foremost Word bearers. How Word bearers interact with and treat one another became the focus of this project. God set the standard. God, the Father, Son, and Holy Spirit do not mutually exclude one another. One leader within a circle of leaders should not have the freedom to dominate group interaction to the exclusion of others. Each perspective within the Word-bearing dynamic of the local church should highly value the various other perspectives. Gifted apostles should encourage expression of gifted prophets. Gifted prophets should seek to listen carefully to gifted evangelists. Gifted evangelists should welcome the input

of gifted pastor-teachers. Problems developed when any one Word-bearing perspective was not heard, or more likely, drowned out by the loud announcements of another perspective. Such behavior diminished healthy decision making.

In his remarkable grace, God allowed a created being to thwart the plan and purpose of the Creator, yet God chose to build his kingdom through people, *?????s* *á*, the Church. I found this study to be timely for me personally because I was so passionate about leadership circles and growing a healthy church. Also, I envisioned the research would serve as a purposeful means of assisting others desiring to minimize the human element of leadership. Minimization would maximize God's movement through Word-bearing men and women who lead churches utilizing the discipline of spiritual discernment in the decision-making circle of the local church.

Overview

Chapter 2 contains the foundational review of literature upon which a local church leadership team may build a healthy system for making decisions by utilizing effective practices of the discipline of spiritual discernment. Chapter 3 offers a more extensive explanation of the design of the study and the methodology. Chapter 4 reports the findings of the study, and Chapter 5 offers an analysis of the results and a discussion of the study and potential relevance for ministry praxis.

CHAPTER 2

LITERATURE

Introduction

In a recent leadership discussion about the content of church board meetings, a respected elder shared a conversation he had with a friend. The friend challenged the elder about being Word directed with this question: Since JSCC claims to be Word directed, how much time in board meetings is spent reading and studying God's Word? When this question was posed to the full eldership, many in the room felt the stab of the proverbial dagger to the heart. A Word-directed congregation must be led by servant leaders who are, according to the title of a book by M. Robert Mulholland, Jr., *Shaped by the Word*. Mulholland concludes that "every human being is a word that God speaks into existence" (34). The journey of living a Word-directed life begins with a clear understanding of what God does when he creates a human being.

Mulholland contends that the Word-directed journey continues when the word of a Christ follower is transformed by the Word of God. He writes, "There is some profound sense in which our 'word' is hidden in the Word" (37). When guided by their word, Christians are naturally inclined to start each new day with an agenda that pursues a personal goal. When directed by his Word, the same Christians are somehow supernaturally compelled to pursue an agenda, other than their own, that pursues a divine plan. Rather than come to the Word of God with their own agenda, Word-directed men and women choose consciously to allow the Word to shape their lives and set them on a course in step with God and his agenda.

This chapter reviews literature on spiritual discernment and decision making in the church first from a biblical and theological perspective then from a classical and historical perspective. The chapter concludes by moving the former and latter perspectives into the contemporary church boardroom. Before embarking, a concise summary is important. To make decisions that honor God, one must start with God, not self. Word-directed people are committed to making both the living word, Jesus, and the written Word, the Bible, their starting point. If Word-directed people are commissioned to lead within a particular church family and want to make decisions that honor God, the discipline of spiritual discernment helps them consistently arrive at the right starting point. Mulholland poetically affirms this assertion:

The core of spiritual formation is the process of breaking the crust of self and bringing forth a new creation in the image of Christ—breaking the garbled, debased, distorted word we have become and bringing forth the word God speaks us forth to be in the world. (111)

When the Word of God is placed in the position of deserving prominence in a church leader's personal life, he is in a better position to help the leadership team make God-honoring decisions. Cultivating a Word-directed life involves applying the discipline of spiritual discernment in both private and corporate ways.

Biblical and Theological Foundations

This study of decision making in the church was developed in two rooms: the boardroom and the classroom. Having attended church board meetings led primarily by parliamentary procedure for over twenty years, my experience urged me to find a better way. While most of these meetings were productive, I noticed that a vast majority of those seated in the boardroom were uncomfortable with Robert's Rules of Order when making decisions. If proposed, these leaders would welcome a different plan. After

sitting in Seamands' classroom for a week and learning to minister in the image of God, a clearer picture of leadership decision making began to emerge upon the biblical and theological foundation of a three-in-one God.

Model—Trinitarian Circle

While I labored to find a more effective method, through the work of the Father, Son, and Holy Spirit, God had already revealed the answer. More accurately God simply is the answer. God is unity personified. The clearest expression of how leaders are to function as servants in the church is a Trinitarian circle. Seamands describes the ministry his servants are prone to claim as their own to be his ministry :

Participating with the trinitarian God in mission is like that. He is the chief actor in the unfolding story, not us. To keep from hindering God, we've got to risk giving up control so that he can be in control. (17-7)

The more I yield to this biblical way of doing ministry, the more open I become to participating in the mission he created long ago. "The ministry we have entered into is the ministry of Jesus Christ, the Son, to the Father, through the Holy Spirit, for the sake of the church and the world," says Seamands (9-10). Learning to discern God's will for his church corporately flows out of understanding the remarkable relationship between the Father, the Son, and the Holy Spirit.

Because the Godhead consists of three persons, one tends to think geometrically of a triangle because it has three points. George C. Ladis encourages church leaders to consider the three persons of the Trinity in the shape of a circle. He uses the Greek word *perichoresis* to offer what he calls the master image of a circle dance: "A *perichoretic* image of the Trinity is that of the three persons of God in constant movement in a circle that implies intimacy, equality, unity yet distinct ion, and love" (4). These beautiful words

describing the incredible partnership within the Triune God remind those who labor in the local church not just that the ministry is God's but how ministry is to be conducted. While some find dancing awkward, the circle dance of leadership is a dance that even those who are uncomfortable should attempt.

Following a Trinitarian model discourages solo acts in ministry. Dale Galloway describes how God models the value of working together with others:

Leaders have a sense of task and purpose, but they must never promote a lone ranger attitude.... Consider the beautiful picture of relationships in ministry we see in the Trinity.... The members of the God head communicate with each other. They represent unity in diversity. Each member of the Trinity serves as a model of relational ministry with the other members. (49)

Leading by oneself may be lonely, but it is sometimes easier. Solo leaders do not have to wait for others or be confronted by the different perspectives other people hold, yet just because leading by oneself is easier, it is not necessarily biblical or better.

The apostle Paul reminds the Corinthian church, "I planted the seed, Apollos watered it, but God made it grow" (1 Cor. 3:6). The natural course of a church is to grow. However, through Paul, God instructs that growing a church is a group effort. Two of eight quality characteristics of healthy churches described in *Natural Church Development* research point to the importance of not going solo: "empowering leadership" and "gift-oriented ministry" (Schwarz 242). God intends for leaders to give ministry away rather than do all the work themselves. The apostle Peter writes, "Each one should use whatever gift he has received to serve others, faithfully administering God's grace in its various forms" (1 Pet. 4:10). The Trinitarian example implies a circle of leadership where members are empowered to contribute to the cause of the whole by using their individual gifts.

In the book of Exodus, Moses saw two markedly different approaches to leadership. Growing up in Pharaoh's household in Egypt, Moses witnessed leadership that looked like a hierarchical triangle and manifested itself in individual rule. This Egyptian style of leadership was "a model of authoritarian power and whiplash persuasion employed by taskmasters, princes, and Pharaohs" (McNeal 11). After his trek into the desert, Moses experienced a strikingly different approach to leadership. While in the land of Midian with his father-in-law, Jethro, Moses went to the "desert school of leadership built upon accountability and stewardship" (11). Employed by Jethro, Moses grew to value the importance of working together with other shepherds.

When leading God's people out of Egypt many years later, Moses had an opportunity to revert to the style of leadership he learned in Egypt. Jethro made sure Moses did not make that mistake. Instead, he urged Moses to solicit the help of others and not attempt leadership solo. Jethro instructed Moses to get help from trusted others:

What you are doing is not good. You and these people who come to you will only wear yourselves out. The work is too heavy for you; you cannot handle it alone.... [S]elect capable men from all the people.... Have them serve as judges for the people at all times.... That will make your load lighter, because they will share it with you. (Exod. 18: 17-22)

Jethro led Moses out of a triangular, hierarchical, or linear form of leadership and into a more circular, relational, Trinitarian expression of leadership ministry.

In Word-directed Christian churches, elders function as the primary decision makers. Summarizing the role of an elder in the local church, Alexander Strauch succinctly says, "The distinguishing mark of Christianity was not found in a clerical hierarchy, but in the fact that God's Spirit came to dwell within ordinary, common people" (*Biblical Eldership* 111-12). For those entrusted with the responsibility of

making decisions on behalf of a local church, eldership is shared leadership. In the shape of a Trinitarian circle, no one person is in the position to dictate a course of action for the church. Strauch adds, “Our Lord never trained any man alone. He called and trained men as a team” (*Meetings That Work* 14). God, the Father, chose to share leadership with the Son and the Holy Spirit to offer a model for ministry to the church of yesterday, today, and tomorrow. Following the triune God into ministry is the biblical and theological starting point.

Priority—The Word of God and Prayer

Even with such a perfect model for ministry as the Trinitarian circle firmly fixed in place, time demands still distract and disrupt church leaders from functioning effectively. On many occasions, I witnessed well-intentioned elders in local churches miss opportunities to minister the Word and pray for people because of their busy schedules. Lack of “functional structures” and “gift-oriented ministry,” which invite a higher percentage of congregational participation, cripples the ministry of the Word (Schwarz 242). The by-product of dysfunctional structure is poor or, at best, rushed decision making. Without attention to the priority of the ministry of the Word and prayer, leadership often misses out on the important decision journey God had within his plan.

Not unlike the story of Jethro and Moses in Exodus, the leaders of the early Church had more responsibilities than they had time to fulfill. The historian Luke recorded in Acts 6:1 that the number of new disciples was on the rise; thus, the number of needs to meet was also increasing. The apostles clearly established their priority when they claimed as most important not leaving behind (ἀταξίᾳ) the Word of God to wait on tables (6:2). ἀταξίᾳ could also be translated neglect, forsake, or abandon;

therefore, early Church leaders expressed here in Acts a very strong sentiment. What they chose not to abandon was *the Word of God or ministry of the Word and prayer*. The author, Luke, left no doubt in the reader's mind by his word choice. In verses 2, 4, and 7, he repeated these italicized words to indicate something specific and heavy was weighing on the minds of the apostles.

The apostles saw an important task that needed accomplishing. Widows were without food. The apostles created a functional structure of seven men to oversee the task of distributing food and set guidelines for the selection of the seven, even laying hands on and praying for those selected. The apostles recognized the task of distributing food fairly could be managed by others while they simultaneously made a bold statement about the specific task to which God had called them: the ministry of the Word and prayer. God used the unfortunate circumstance of these widows to enable the apostles to establish a clear ministry priority.

Adherence to this ministry priority is vital to effective functioning of the leadership circle in the local church today. The biblical examples of Moses and Jethro in Exodus and the apostles in Acts 6:1-7 have long served as a formative model for helping elders discern their roles. Keeping the priority of the ministry of the Word and prayer in front of time-conscious members of church leadership teams is difficult. The challenge is even greater when important decisions need to be made. The decision made by the apostles in Acts 6 is one of approximately thirteen such group decisions made in the life of the early Church. In this second volume written by Luke, a scriptural precedent for group decision making is set in motion. Quantity and the quality of attention given to the decision-making process are both important considerations.

Precedent — The Early Church

Seven of the thirteen decision-making events in Acts include language that specifically speaks of explicit gatherings of people (1:15-26; 4:31; 6:2-7; 13:2-3; 15:6-21, 30-35; 21:18). The other six are more implicit narratives that detail the making of important decisions (8:14-17; 9:26-28; 11:1-18, 19-26, 27-30; 15:1-3). From these explicit and implicit corporate gatherings where important decisions were made as outlined by Gary Lee Olsen, I envision several precedent-setting practices of the early Christians (26-29). Decision-making practices repeated by the leaders of the early Church in Acts are normative and worthy of repetition in the church today.

First, the early Church leaders referred to the Word of God, Scripture, or a voice from heaven often when making important decisions (see Acts 1:16; 4:31; 6:2, 4, 7; 8:14; 11:1, 9; 15:35). Consistent reference to the Word of God as important and central in decision-making settings underscores the relevance for contemporary church administration.

Second, Luke emphasized how dependent upon the work of the Holy Spirit the early Church leaders were (e.g., 1:16; 4:31; 6:3, 5; 8:15-17; 11:12, 15-16, 24; 13:2; 15:8). More accurately the apostles saw themselves as facilitators of the work of the Spirit. For example, as the gospel message spread to Samaria as recorded in Acts 8, the apostles living in Jerusalem gathered in one of the aforementioned implicit meetings. With growing dependence upon the work of the Holy Spirit as the truth about Jesus was spreading beyond the boundaries of Judah, the early Church decided to dispatch Peter and John to pray for the new Samaritan believers to receive the Holy Spirit.

Third, as directed by the Word of God and prompted by the Holy Spirit, the early Church leaders practiced the spiritual disciplines of prayer, fasting, laying on of hands, and casting of lots (1:24, 26; 4:31; 6:4, 6; 8:15, 17; 13:3). Accustomed to praying to God through a priest or making sacrifices to honor God, the apostles led the early Church into a new covenant relationship with God. Their commitment to practicing the spiritual disciplines bore much fruit. When they prayed together in Acts 4:31, Luke wrote that “the place where they were meeting was shaken. And they were all filled with the Holy Spirit and spoke the word of God boldly.” In summary, recorded history of the early Church indicates the importance of the Word of God, the Holy Spirit, and the spiritual disciplines when church leaders gathered to make important decisions. The writings of the apostle Paul advance the value of disciplined decision making.

Discipline—Spiritual Discernment

In Romans 12:2 and Philippians 1:9-10, the apostle Paul exhorted respective churches he was writing to in the first century to *discern or test and approve* what God wanted them to do. Jesus was a disciplined, spiritual discernor of his Father’s will. God’s plan from the very beginning was to send his Son who would discern and be absolutely obedient to the Father’s will.

The Bible records purposefully how a people of God emerged, beginning with the horde Moses faithfully led out of bondage to the foot of Mount Sinai. Moses delivered the law directly from God to his people. While his people were not always faithful, “there remained a sense of being a people together under the rule of God” (Foster 176). Despite a lack of faith, even because of unfaithfulness, Paul writes, “You see, at just the right time, when we were still powerless, Christ died for the ungodly.... God demonstrates his

own love for us in this: While we were still sinners, Christ died for us” (Rom. 5 :6, 8). As the plan of God unfolded, his purpose for sending Jesus became increasingly evident.

With Christ’s coming, a new way of living in faithful communion with the Father manifested itself. Richard Foster writes, “Once again a people were gathered who lived under the immediate, theocratic rule of the Spirit. With quiet persistence Jesus showed them what it meant to live in response to the voice of the Father” (177). Individually and corporately, Jesus modeled a life of discerning the will of God on earth. Before Jesus began a day in ministering to the needs of others, Mark states about him, “Very early in the morning, while it was still dark, Jesus got up, left the house and went off to a solitary place, where he prayed” (1 :35). When challenged by the enemy, Matthew records, “After fasting forty days and forty nights, he was hungry” (4: 2). Next, about Jesus as he faced the tempter, Foster writes these timely words: “We would be well advised to encourage groups of people to fast, pray, and worship together until they have discerned the mind of the Lord” (178). Jesus’ practice of discernment set the exceptional example for discerners.

Jesus’ disciplined life of discerning his Father’s will teaches even more. Prior to selecting those who would be designated apostles, in Luke’s words, Jesus “went out to a mountainside to pray, and spent the night praying to God” (6 :13). Knowing what lay ahead the next day, Jesus went to the garden of Gethsemane to pray. In the final hours of his life on earth, Jesus discerned the Father’s will in a profound exchange between Father and Son:

“Father, if you are willing, take this cup from me; yet not my will, but yours be done.” And an angel from heaven appeared to him and strengthened him. And being in anguish, he prayed more earnestly, and his sweat was like drops of blood falling to the ground. (Luke 22:42-44)

Jesus' obedience exceeds expectation. He completely trusted his Father and practiced the discipline of spiritual discernment with remarkable passion.

In Christ, spiritual discernment finds its most disciplined expression. Jesus lived his life in total communion with his Father. For Jesus, discernment was never about making a decision. Discernment was always about discovering a decision already made. In what was arguably his most human moment there in the garden, Jesus expressed discomfort with his Father's decision. Jesus knew he would soon give his life for his followers. Christ followers are challenged to abide by his example. Spiritual discerners come so near God in his triune nature that they arrive at decisions as if already made, and all other thoughts of human origin fall to the ground like Jesus' drops of blood. Indeed, Morris and Olsen share, "The process of discernment invite[s] us into the heart and life of the triune God" (75). Thus, for those commissioned to lead within the local church, God outlines a specific role.

Philosophy—Word-Bearers

R. Paul Stevens offers a Trinitarian ecclesiology when he records what God's people have been commissioned to do and be: "Not only does the Father send the Son, and the Father and Son send the Spirit, but the Father, Son and Spirit send the church into the world. Mission is the sending of God from first to last" (194). Christ followers have one specific thing in common—they are all part of the sending of God. Within the context of his church, God has specifically commissioned servant leaders with these words of Paul: "It was he who gave some to be apostles, some to be prophets, some to be evangelists, and some to be pastors and teachers" (Eph. 4:11). Exploring this verse in its context over the past four years with various ATS instructors and peers led to some

transformative biblical and theological conclusions. A detailed review of Ephesians 4:11-13 illuminates a philosophy of ministry for church leaders. Understanding the entire letter in its context is the appropriate beginning point.

Authorship and destination. As traditionally understood, the apostle Paul wrote this letter to the church in Ephesus. The letter was probably intended to be read widely. D. Stuart Briscoe refers to Ephesians as “the letter written by Paul to Ephesian believers and, in all probability, those in neighboring towns” (6). Donald Guthrie adds, “[N]o doubt therefore that these early fathers (Irenaeus, Clement, and Tertullian) regarded the Epistle as addressed to the Ephesian Church, . . . but it might well have been a circular letter” (509-11). Other facts are clear based on historical data from the book of Acts. First, Paul was in the city of Ephesus on no fewer than two occasions during his travels—while on his return from Macedonia on his second journey and on his way toward Macedonia on his third journey. His second stay in Ephesus (Acts 20:31) included three years of “teaching in the ‘hall of Tyrannus’ and laying the foundations for the churches of Asia” (Aharoni and Avi-Yonah 155).

Second, clearly, Paul was imprisoned when he wrote the letter (see Eph. 3:1; 4:1). Where Paul was imprisoned as he wrote the letter is not so clear. Of the three possible locations where Ephesians was written, Rome, Caesarea, or Ephesus, most plausibly, Paul was in Rome. From house arrest in Rome, he wrote and sent three letters: a personal letter to Philemon on behalf of runaway slave Onesimus, the letter known as Colossians to respond to heresy that had arisen in that church, and the more general letter to the community of believers in Ephesus, which was at the center of the region known as Asia Minor. Then Paul sent the letters via couriers, Onesimus (Philem. 17) and Tychicus (Eph.

6:21; Col. 4:7). While he had a very specific purpose for writing Colossians, to address the heresy there, Paul followed by writing Ephesians with a more general purpose. The biblical record reveals that the apostle Paul spent more time in Ephesus than in any other located ministry (Acts 20:31). Hence, he invested more in the lives of these leaders than others. While general in content, the letter reflects a specific knowledge of the recipients because Paul probably knew this group of church leaders very well (Acts 20:36-38). Entrusting this important letter to these leaders, he anticipated the letter would reach the ears of many first century Christ followers.

Literary context. Dr. David Thompson translates Ephesians 1: 4b as “to be holy and blameless in his sight in love” and advocates that the phrase is purposive of the letter. A closer look at the literary context of Ephesians 4:1 -16 reveals that some translations do not include the conjunction “therefore” at the beginning of 4:1. The New American Standard Bible not only includes the word but types it in all capital letters, THEREFORE (???). This translation is both accurate and compelling because the first three chapters lay a theological foundation for holy and blameless living in love, as Thompson recommends, and conclude with a prayer accented with “Amen.” Kenneth S. Wuest states, “‘Therefore’ reaches back to all the blessings and exalted positions in salvation which the saints enjoy, and reaches ahead to the obligations which such privileges put upon the saints” (92). An emphatic ??? at the beginning of Ephesians 4 :1 establishes the theological foundation Paul set in place in the first half of the letter. Paul uses a causal move to implore his audience to move from theory to practice. In the first half of Ephesians, Paul elucidates that Christ is the perfect example of holy and blameless living. In the second half, Paul admonishes his readers to go and do likewise.

Immediately following Ephesians 4:1-16, Paul uses *καὶ* once again. While this word is small, it does much work in the Greek language. Walter Bauer, William F. Arndt, and F. Wilbur Gingrich claim, “[W]hat this word introduces, by inference, is the result of what precedes it” (593). Most translations render *καὶ* as *so* or *therefore* to begin verse 17. Either translation indicates Paul is preparing his reader for a contrast, which is exactly where he takes the reader in verses 17-24. In Ephesians 4:1-16, Paul first describes what will be required to keep the body of Christ unified and moving toward maturity in holy and blameless living. In Ephesians 4:17-19, Paul describes the opposite of Christian unity, which is the Gentile culture of darkness in Ephesus. Then, in Ephesians 4:20-24, Paul returns to what living in the light resembles, which he refers to twice as a “new self.” Using Ephesians 4:1-24 as a pivot point, beginning in verse 25, Paul shares arguably his most practical teaching in all of the New Testament.

The connection between the rich theological, worldview statements in the first chapter and their implication in the fourth chapter is unmistakable. Paul proclaims the Lordship of Christ as he admonishes the large, anticipated audience in Ephesus and the surrounding area:

And he made known to us the mystery of his will according to his good pleasure, which he purposed in Christ to be put into effect when the times will have reached their fulfillment—to bring all things in heaven and on earth together under one head, even Christ...

And God placed all things under his feet and appointed him to be head over everything for the church, which is his body, the fullness of him who fills everything in every way. (Eph. 1:9-10, 22-23)

Paul’s twin appeals for “unity of the Spirit” (4:3) and that “we will in all things grow up” (4:15) are rooted in the person of Christ. Doing the latter, “grow[ing] up,” is impossible without first hearing and abiding in the former, “unity.” Thus Paul can conclude, “From

him [Christ] the whole body, joined and held together by every supporting ligament, grows and builds itself up in love, as each part does its work" (4:16).

Most translations begin Ephesians 4:7 with the conjunction *but*. Paul is either offering a contrast or changing directions. The immediate context indicates a subtle change of direction. Whereas he was laying a foundation for unity by speaking of "all [and] every" in the worldview statements of the first chapter and in 4:1-6, Paul ever so carefully narrows the focus to begin speaking about how Christ has grace-gifted "each one of us" (4:7-13). In other words, Paul has focused on those whom God gifted to lead his church, and he begins a specific appeal to them. This one who "fill[s] the whole universe" (4:10b) accomplished something before his ascension to heaven about which Paul next offers instruction.

Though Ephesians 4:11-13 is three verses, most translators agree it is one very long sentence. Interestingly, three words or ideas in this sentence appeared previously in verses 1-7: "unity" in verses 3 and 11, "body" in verses 4 and 12, and "measured" in verses 7 and 13. Obviously, Paul is continuing a train of thought from verses 1-6 to verses 7-16. In Ephesians 4:1, Paul used the Greek word *κατάλογος*, translated *worthy* or *deserving*, to summarize the holy and blameless life spoken of earlier in the letter. Lawrence O. Richards says, "The Greek *κατάλογος* means literally to balance the scales.... [D]octrine is to be balanced by way of life" (800). The adjective form of *κατάλογος* has to do with weight and measurement. Continuing with the scale metaphor, Paul is saying that the behavior of Christians should match their profession of faith. Calling and conduct should be equal in measure (Wuest 93; Walvoord and Zuck 632). Paul chose two words, *κατάλογος* and *κατάλογος*, to turn his letter from its theological foundation to practical application.

Therefore, Ephesians 4 :11-13 describes people who have been grace gifted to lead the church by modeling a holy and blameless life.

Ephesians 4:11 -13. Paul uses five words to describe church leaders in verse 11: apostles, prophets, evangelists, pastors, and teachers. Collectively and traditionally, these five words are known as leadership or ministry gifts. Dongell describes Ephesians 4 :11-13 as perhaps the preaching text cited most in the last five years and advised students not to be too quick to systematize the five words as leadership gifts. In Acts 6 :1-7, the apostles set a precedent for those who serve in leadership roles in the church. The apostles established a ministry that their priority would be “prayer and ministry of the word” (6 :4). Whereas many tasks in the church, such as giving food to widows, are essential, Dongell instructs that “abdominal or hyper-essential tasks” exist in the church. Ephesians 4: 11 continues and clarifies these *hyper-essential tasks*: “It was he who gave some to be apostles, some to be prophets, some to be evangelists, and some to be pastors and teachers.” Then Ephesians 4 :12-13 gives purpose to the *hyper-essential tasks*: “to prepare God’s people for works of service, so that the body of Christ may be built up ... reach unity ... become mature.” As the abdomen is the center, or core, of the body and the necessary starting point for preserving health within the physical body, these five words are central or *abdominal* to the health of Christ’s body, the church.

Being too systematic or linear in thought, church leaders can miss what these *abdominally* gifted leaders have in common: “They are word-bearing cadre of folk,” according to Dongell. Ephesians 4 :11-13 is less a list of leadership gifts and more a description of Word-bearing, speech-oriented church leaders who must contribute each time the leadership circle gathers to discern God’s will and purpose for his church. Paul

was calling the Word-bearing church leaders of Ephesus to fulfill their *abdominal*, central, core ministries of building the body up and equipping all believers toward unity and maturity (4:12-13). Summarily, under the Lordship of Jesus, living holy and blameless lives, God has grace gifted Word bearers in various communities of faith to use their *abdominal* leadership capacity in such a way that his people might mature and remain unified “until the times will have reached their fulfillment—bringing all things in heaven and on earth together under one head, even Christ” (Eph . 1:10). Descriptions of the Word-bearing church leaders whom Paul mentions in Ephesians 4:1–11 follow. At the risk of being systematic and itemizing them as specific gifts, I will elevate the Word-bearing nature and responsibility each of the five words has to the other for effective leadership and decision making in the local church.

Apostles. The first Word bearers of whom Paul speaks are apostles. Literally, an apostle is “one sent away from or one commissioned with a specific task” (Sos 37). Words that help convey the meaning of apostle include representative, ambassador, envoy, delegate, messenger, and agent (Bauer, Arndt, and Gingrich 99-100). Apostles extend the reach of the gospel, often advancing into the darkest areas of the world of unbelief. Apostles are always thinking about the future and continually searching for ways to establish the church in new contexts (Hirsch 34; M. Green 147). Gifted apostles remind others in the leadership circle of the church about the true source of their power and that God is in control. Keenly aware of the transforming power of the gospel message, apostles search for ways to retell God’s story creatively and faithfully (Wehrli 33). Michael Frost and Alan Hirsch make a plea in their book for “a rediscovery of the fullness of Pauline teaching about Christian ministry.... [T]his will mean for many

traditional-Christian churches a full inclusion of the invigorating roles of apostle and prophet and evangelist in the church to day” (168). Christian churches tend to agree with the traditional churches that confine the apostles in Ephesians 4: 11 to the first century, as church leaders who witnessed the resurrection and no longer exist in the church today. In contrast I prefer to call the apostles of the first century foundational apostles, whereas the gifted, Word-bearing apostles of the present-day church are functional apostles.

Paul placed apostle first in his list of gifted Word bearers. I am learning through careful attention to etymology not to relegate apostle to the first century. The New Testament included much information about the Twelve who Jesus called, appointed, and sent out to preach, drive out demons, and heal the sick. Others in the New Testament, such as Paul, were designated apostles. Unfortunately various church traditions took this word intended more to describe function and made an office or title out of it. While I agree that Jesus appointed a foundational group of leaders known as Apostles, I also contend leaders blessed with the Word-bearing gift of apostle serve a very important function in churches to day. Paul did not introduce a new office in the church; rather, he described a beautiful and necessary gift that must be present in a church leadership circle and assigned it the highest priority in his list of Word bearers. Frost and Hirsch describe a Word-bearing apostle as one who “pioneers new missional works and oversees their development” (169). Apostles are entrepreneurs and visionaries who do not hesitate to try new things. Skye Jethani describes apostles as “spiritual entrepreneurs, space makers, extenders, connectors, and shepherds of shepherds” (38-39). Gifted apostles are essential participants in the discussion about the direction of a church in the leadership circle.

Bob Russell affirms the need for both visionaries and administrators on a leadership team in the local church. Russell argues that both kinds of leaders are necessary. He writes, “Without the visionary, the church becomes predictable and fails to reach its potential. Without the administrators there is no one to organize and follow-through with the visionary’s plan” (139). Apostles are the visionaries. Churches without Word-bearing, apostolic leadership may develop a pervasive, settler mentality that disables the church from envisioning the taking of any new territory for Christ. Jethani records the words of Dave Ferguson, senior pastor of Community Christian Church in Naperville, Illinois, who articulates well the work of an apostle:

People with the apostolic gift see over the horizon. They’re able to look at the spiritual landscape and see where God is working [They] get great joy from disappearing into the background and allowing room for the other gifts to emerge and grow. (38)

Word-bearing apostles are big-picture thinkers who serve as catalysts for others in the congregation who are not gifted in the same way. Paul moves from Word-bearing apostles to Word-bearing prophets in Ephesians 4: 11.

Prophets. Like the apostle, the Word-bearing prophet should not be considered a first century only church leader. Prophet is not a very contemporary word. The concept of a prophet seems dated in churches today, largely because that which is prophetic connects people to something dated, such as the Old Testament books of prophecy. As well, prophecy is often equated with prediction. Klyne Snodgrass clarifies by saying that while prophets did sometimes predict outcomes, more often, prophets explain how the gospel message pertains to everyday life (204). Word-bearing prophets are very sensitive to the will of God being accomplished. When room is created for prophets in the mind of twenty-first century church leaders, they likely think of the preacher. However, the

preacher is not the only prophetic voice. Churches without Word-bearing, prophetic leadership may be stale, lacking a sense of divine presence and movement in the midst of the people, struggling for clarity regarding God's will.

Frost and Hirsch say the "prophetic function discerns the spiritual realities in a given situation and communicates them in a timely and appropriate way to further the mission of God's people" (169). While an apostle is one sent away from, a prophet is one who speaks forth. Word-bearing prophets speak what God is speaking; they are heralds, announcers, and spokesmen (Soss 88; M. Green 147). Elijah and John the Baptist are biblical examples of how prophets think and use words in very concrete, even blunt, ways to express themselves. Appearing presumptuous, even arrogant, these Word-bearers appear certain of themselves, because their confidence is in God's plan. Frost and Hirsch refer to prophets as questioners or agitators who disturb the status quo and challenge the church to move forward in obedience at whatever the cost (173-74). Word-bearing, speech-oriented prophets seldom remain silent in the leadership circle, but if they do, imagine the mediocrity and complacency of the church that they are commissioned to help lead. The third Word-bearer in Paul's list is the evangelist.

Evangelists. Evangelists proclaim good news. The etymology of the word *evangelist*, informs, "He [is] particularly a missionary who [brings] the gospel into new regions" (Rienecker and Rogers 531). Further, Word-bearing evangelists, like apostles, are pioneers, in the sense that, unashamedly, they prioritize the proclaiming of the truth about Jesus above any church program (Gaebele 58). Word bearers of good news and preachers of the gospel Philip (Acts 21:8) and Timothy (2 Tim. 4:5) serve as examples in the New Testament. Modern-day apologist Lee Strobel says that only a small percentage

of those in churches are grace-gifted as evangelists, somewhere between 5 and 6 percent. Discovering who these Word-bearers are and encouraging them to use their specific, core-speaking gift can dramatically change an entire church.

Evangelists are not satisfied remaining inside a church building. The gospel message is for sharing with those who have yet to hear, and those people are not to be found inside the church building. Evangelists are also recruiters who are zealous about the cause of their organization or church and take “the message to those outside the walls and sell it to them” (Frost and Hirsch 174). Then, evangelists enlist those who respond with a commission to do likewise. Sounding much like the apostle, an evangelist is a catalyst in the life of the church.

The primary difference between these Word-bearing apostles and evangelists is that an apostle focuses on tomorrow while an evangelist has a sense of urgency about today (Frost and Hirsch 170). Churches without Word-bearing, evangelistic leadership may stay inside the church walls too much, lacking the compulsion to cultivate relationships with the uncommitted to Christ and showing little regard for directing and resourcing the church in ways that effectively spread the gospel. The leadership circle is more complete as evangelists faithfully and consistently remind the church of the primary task given to all who follow Christ: “Go and make disciples of all nations” (Matt. 28:19).

Pastor-teachers. Grammatically, two words run together to form one, final Word-bearing gift at the end of Ephesians 4:11. The same Greek article, τῶνδε, which appears three other times in the verse before apostle, prophet, and evangelist, appears only once before pastor-teacher. Warren W. Wiersbe writes, “The fact that the word ‘some’ is not repeated indicates that we have here one office with two ministries” (38).

Eugene S. Wehrli concludes, “The absence of a repeated article suggests that the phrase ‘some pastors and teachers’ refers to a single group of persons” (91). Whether they are viewed as two different gifts or one gift with two ministries, as suggested by Wiersbe, the reality is that a vast majority of churches in North America today are led by individuals who can best be described as gifted, Word-bearing pastor-teachers.

To pastor is to shepherd, nurture, herd, tend, protect, or supervise (Bauer, Arndt, and Gingrich 683-84; Sos 163). When describing the leadership style of Jesus, Michael Youssef begins by describing a shepherd. Youssef summarizes the parable of the Good Shepherd (John 10:1-18) by saying, “Good shepherds know their sheep. Good leaders know their followers” (31). Youssef contends that a pastor as shepherd does not fit the image of a leader in corporate America:

Most of us think of a leader as the person at the start of a line, the senior statesman, the great general, the head of a parade —somewhat aloof from the followers.... Jesus Christ calls leaders to serve.... While he calls us servants, we prefer to give orders. (31)

Word-bearing pastors function as shepherds of the people of God. Sheep need guidance and instructions. Linked together with teachers, these two speech-oriented gifts combine to ensure those who are committed to Christ mature in their faith. Whereas, innovative and gifted apostles and evangelists enlarge the sheepfold, gifted pastor-teachers concentrate on keeping the sheep enfolded.

To teach is to study, then explain, the truth. Frost and Hirsch elucidate, “The teaching function communicates the revealed wisdom of God so that the people of God learn how to obey all that Christ has commanded them” (169). Word-bearing teachers command response to truth. As Christians respond to truth, they remain enfolded, which pleases teachers. Observing disciples apply truth to everyday life is of paramount

importance to gifted teachers (Wehrl i 79). Again, Russell distinguishes between visionaries and administrators. While apostles tend to be visionaries, teachers are more likely to be administrators. Gifted teachers know “disciples are made, not born” (Willimon 204). Less interested in the destination and more interested in the journey, teachers value training disciples who are taking steps forward in faithful obedience to Christ. Frost and Hirsch speak of the gifted teacher as “a systematizer [who] organizes the various parts into a working unit and articulates that structure to the other members” (174). Wehrl i summarizes, “The goal of a teaching pastor is to cause an existing congregation to mature—to grow up in the Lord” (101). Churches without Word-bearing, pastor-teachers in the leadership circle may create an environment with too much movement and tension and not enough stability. Gifted pastor-teachers provide constancy and steadiness in the ever-changing world where God’s people live.

Application. Paul advises that gifted apostles must experience freedom to contribute in the church boardroom or other Word-bearing leaders will struggle with creativity and innovation. Gifted prophets should speak forth in the elder and staff circle, so that God’s will clearly manifests itself. Gifted evangelists need to participate in church leadership gatherings, or other members of the team will miss opportunities to spread the gospel. Finally, pastor-teachers ought to remind those entrusted to lead the church consistently of the value God places on each of his family members. With eyes and ears open to one another’s contributions, and careful attention given to the priority of a ministry of the Word, church leaders preserve harmony. Not a list of leadership gifts but a beautiful description of gifted leaders maintaining unity in his church, Ephesians 4 :11-13 resembles Father, Son, and Holy Spirit existing alongside one another.

As Word-bearing gifts function together, the following occurs. Around the circle are creative, visionary pioneers who are always thinking about the future and are eager to go into uncharted territory to give new, exciting direction to a faith community (apostles). Next to apostles will be leaders who are certain of God's movement in the midst of his people. They exude confidence and question anything that is not moving by emphasizing the need to know and follow God's will (prophets). Not wanting to be stuck in a boardroom, next to apostles and prophets, are leaders eager to engage the uncommitted to Christ. Such reluctant boardroom occupiers want to explore ways in which the church can build bridges of relationship to pre-Christians (evangelists). Finally, in the same room with apostles, prophets, and evangelists, are leaders who function more like settlers than pioneers. Two distinct leaders function as one. The first focuses on the needs of the people who claim this particular church to be their home. They show genuine love, concern, and protection as they nurture the body of Christ (pastors). The second commits to careful, articulate, and systematic presentation and application of God's Word. With patience and longsuffering, they intend to see everyone mature as fully devoted followers of Jesus Christ (teachers). Working together in the same boardroom, this leadership circle helps the body of Christ attain unity and become mature, all the while, resembling Christ. Within this circle God cultivates the gift and discipline of spiritual discernment, as those who facilitate the work of the Holy Spirit in the local church learn over time how corporately to arrive at God's best decisions for his people.

Spiritual Discernment

Sensing young Solomon is nervous and feeling inadequate to follow in the footsteps of his father, David, the Lord chooses to appear to Solomon in a dream. The

Lord says to Solomon, “Ask for whatever you want me to give you” (1 Kings 3:5b). Of the myriad of choices in front of him, Solomon responds, “Give your servant a discerning heart to govern your people and to distinguish between right and wrong” (3:9a). As the story unfolds, the reader learns that “the Lord was pleased that Solomon had asked for this” (3:10). Not only does the Lord grant Solomon’s wish, He gives him many other things for which he does not ask. Tim Challies concludes, “God values discernment and honors those who seek after it” (21). I concur with his assertion and the example from King Solomon’s life that teaches discernment is very important to God.

Definition

Definitions for spiritual discernment are many and varied, yet one visual image appears in the literature more than others. Many authors describe discernment as a sorting out between two options that is often expressed with one or more of these words: sifting, differentiation, discrimination, or separation (Challies 60; Lampen 43; Liebert 8; Morris and Olsen 23; Trauffer 13; Wolff 3). Challies offers a most thorough definition of spiritual discernment (53-71). Particularly poignant is this statement: “Discernment involves seeking points of difference and deciding which path veers towards error and which leads to truth” (60). God gifts, or bestows, some people, such as King Solomon, with discernment that exceeds the norm. Challies’ definition underscores that God expects all who would follow him to exercise and cultivate the discipline of spiritual discernment. Challies summarizes, “Discernment is the skill of understanding and applying God’s Word with the purpose of separating truth from error and right from wrong” (61). Therefore, without exercising the discipline of spiritual discernment, decisions made in the local church are rife with error.

God is not a bystander in the discernment process. Discernment is a process whereby a person differentiates between what is of God and what is not, yet God is very active in the exercise of this discipline. Elizabeth Liebert states that discernment is when people recognize God is present in their daily living. His presence leads people to greater faithfulness. Discernment is not so much finding out what God wants from the decision events of life, as it is joining God on a decision journey where he illuminates options. Christians are invited to “recognize God’s desires in each moment” (8). Moments then add up to a decision journey.

Thus, discernment is much less an event than a journey, and scholars consistently speak of discernment as a process that necessarily takes much time (Chalices 67; Isenhower and Todd 50; Liebert 9; Wolff 7). Valerie K. Isenhower and Judith A. Todd refer to discernment as *countercultural* because it seems opposite to most everything society promotes (50). Those living in the twenty-first century prefer everything in an instant, and discernment does not come quickly. Two classic, historical applications of spiritual discernment, Ignatius of Loyola and the Friends’ Society, or Quakers, resemble the “countercultural” nature of the discipline of spiritual discernment. Studying these noteworthy discerning groups will assist in discovering how the discipline can encourage healthy boardroom decision making in the local church.

Ignatian Discernment

Born in 1491, Ignacio Lopez, later Ignatius of Loyola, was the youngest of thirteen children in his family. His mother died when he was seven years of age. Ignatius descended from a family devoted to knightly ideals of the late Middle Ages (Kiechle 26). During a seven-month recovery from surgeries needed to repair his legs after Ignatius

was cut down at the knees by a cannon ball, Joseph A. Tetlow records, “In his boredom, he turned from daydreaming romances to spiritual books.... God seized him in the midst of this, one of the great conversions recorded in human history.... [H]e learned to see himself and his life world differently” (20). Ignatius founded a religious order in Rome called the Society of Jesus, commonly known as the Jesuits.

Two things set Ignatius’ work apart from others. First, Ignatius did not set out initially to write a specific theological treatise. Tetlow translated Ignatius’ most famous work known as the *Spiritual Exercises*. In his introduction, Tetlow writes, “He [Ignatius] did not, consequently, elaborate a theology of spiritual development.... Ignatius adduced theology only when he wanted to clarify or to emphasize some practical directive” (32). Interested in being a practitioner, Ignatius instructed spiritual directors with guidance methods. Mark A. McIntosh describes Ignatius’ passion:

The yearning for contemplative unity with God has taken the form of a deep desire to discern and serve the divine will in all things. Few figures in the history of Christianity could be said to have woven a continuous, living act of discernment so entirely into the fabric of Christian existence. (67)

Ignatius’ writings were more reflections on personal life experiences than observations about how to do spiritual discernment.

Second, Ignatius’ life and writings prompted the formation of an order that continues to this day, the Jesuits. Ignatius did not simply write about spiritual discernment. Instead McIntosh adds, “The guidance of Ignatius on discernment has been taken up into the unfolding life of the community he founded” (67). The best way to understand Ignatian discernment is not to read about it but to witness the discipline lived out among a community of Jesuits.

Combining the practicality and communal nature of Ignatian discernment, Timothy M. Gallagher concludes, “For Ignatius, discernment of God’s will is always accompanied by a competent spiritual guide” (59). Thus, Ignatius’ famous exercises of spiritual discernment are both a reflection of his own personal experiences and a manual of practical instruction for spiritual guides to equip others in the journey of spiritual discernment. Although Ignatius’ instructions are more notes for spiritual guides than they are theological steps to take, “there is a deep structural integrity to the Spiritual Exercises and to the journey of growth in self-knowledge and discernment of God’s will that the Exercises are meant to facilitate” (McIntosh 67). Within the body of Ignatius’ work that Tetlow translates, the eager discerners of God’s will find many practical steps to take on the discernment journey.

Spiritual exercises (the exercises). The exercises are a four-week retreat in a setting away from distraction. They are a structured religious experience that begins and ends with God. Tetlow writes, “Ignatius and his Companions introduced a spirituality that begins in a resounding affirmation: All comes from God, all moves under God’s governance and care, all returns to God, in and through Christ Jesus” (34). In his own words, Ignatius summarizes succinctly what he hoped to accomplish through the exercises:

I should beg God our Lord to be pleased to move my will and to put into my mind what I ought to do in regard to the matter proposed, so that it will be more to his praise and glory. I should beg to accomplish this by reasoning well and faithfully with my intellect, and by choosing in conformity with his most holy will and good pleasure. (qtd. in Wolfeich 165)

Guided by a spiritual director, participants agree to withdraw from all other activities, commit to silence, and invest four to five hours in prayer per day. During the retreat

participants also ignore media, telephone, and mail (i.e., contact with the outside world). The first week is devoted to God 's mercy and humankind's sin. The second week considers Jesus ' Incarnation and public life. The third week experiences Jesus' Passion and death, and the fourth week covers his resurrection and continued life in the world (Tetlow 36).

Ignatius challenges the propensity men and women have to "be not God to their disordered affections" (Wolfteich 165). American society tends to push for the decision event that short-circuits the work God is doing through his Spirit to direct and inform an important decision during a journey of discernment. Four hundred fifty years after the time of Ignatius, the exercises are even more popular today (Tetlow 15). Truly countercultural, certain facets of the exercises can inform the practice of spiritual discernment.

Centering. Ignatius did not practice spiritual discernment to find out what God wanted him to do. Coming to know God's will is a by-product of the real purpose of discernment. "Drawn always beyond himself in an ever deepening conversation with God" best describes Ignatius' purpose for entering into the exercises (McIntosh 67). Ignatius cultivated the discipline of discernment granted him by God. As a result of his passionate pursuit, Ignatius found out what God wanted him to be and do. Ignatian scholars call this first facet of the exercises, centering. McIntosh writes, "[A]ttunement to Christ becomes the chief means by which a capacity for true discernment grows" (68). Some scholars add that the Eucharist is at the very heart of the discernment process (Gallagher 51). To discern, along with God, his will, centering begins in the Eucharist and then is crucial to all that transpires, up to, and including, the point of making a decision within his will.

Indifference. While indifference has negative connotation in English, meaning apathetic or insensitive, understood in Ignatian terms, indifference is an important second facet of the exercises. For people to become holy indifferent, they must free themselves of any self-serving motivation of the heart. While some claim holy indifference is impossible and cannot be attained entirely, Ignatius instructs that becoming indifferent is disciplining oneself not to allow self-serving motivations to influence one's decisions. He claims self-serving motivations to be " 'disordered' because they bring disharmony and chaos into our lives" (Kiechle 31). Holy indifference is no small task in a cultural milieu wherein expressing and condoning one's feelings is both honored and prized; however, devoted discerners must cultivate this seemingly impossible practice if they value arriving at God's will, not their own.

Ignatian scholar, Pierre Wolff writes, "Reaching the point of indifference means no longer being enslaved or led by any strong interior impulse or attraction toward any of the alternatives presented by our mind in the decision process" (62). Morris and Olsen call indifference "shedding" (140). I refer to the practice as letting go of one's own agenda in favor of God's agenda. Liebert describes indifference as having a purity of intentions:

Our first task in discernment, then, is to dispose ourselves to God's love, to become aware of God's presence, and then to frame our intentions to follow God insofar as possible. This purity of intention is itself a gift of God. Our part is to sincerely *desire* [original emphasis] it; God's part is to work it in us over time. (33)

On the journey of becoming more adept at discerning God's will in God's way, spiritual discerners find profound freedom when they no longer have to get their way or are no longer driven by the inner desire to be right.

Consolation/Desolation . Perhaps the most famous facet of Ignatian discernment is the battle between consolation and desolation . When pondering a decision, Ignatius recommends “three times of elections” in the exercises. In other words Christians make decisions in three ways. First, God makes the decision so clear sometimes that he leaves no reason to question or doubt what he is doing. Ignatius uses as an example the apostles Matthew and Paul when they were called by Christ (Tetlow, annotation 175). Second, Ignatius declares, “The second time is when someone draws sufficient clarity and insight from the experiences of consolations and desolations and from the experience of discerning various spirits” (Tetlow, annotation 176). Third, circumstances of life create times when discerners have very mixed feelings. They experience neither consolation nor desolation, or perhaps the cycle between the two and cannot arrive at a conclusion (Tetlow, annotations 177 -78). Ignatius continues by offering several examples under the third election time (Tetlow 123-25; Campbell 52-53). This final facet of consolation and desolation has sparked much debate among discerners over the past five centuries.

The definition offered earlier for discernment (i.e., sifting, differentiation, discrimination, or separation), comes most clearly into focus during this facet of Ignatian discernment. Known as “Rules for Discernment of Spirits,” in Ignatian terms, the sorting out process is tied to understanding what the Jesuits mean by consolation and desolation. First, consolation is the interior movement of the Holy Spirit in one’s soul resulting in an increase in love of Creator and Lord. When confronted with sin, consolation produces tears and an increase of faith, hope, and joy. The discerner experiences calmness, contentment, and a leading toward God in peace.

Second, the sorting out process involves desolation, which produces the opposite interior movement. Desolation is marked by darkness of soul and turmoil of spirit, a feeling of restlessness, a lack of peace as if being stifled and ill-at-ease. In desolation discerners are confused, discontent, and empty with a corresponding decrease in that which brings faith, hope, and joy to life. Discerners are led away from God in distress (Campbell 32; T. Green 97-99; Morris 45; Morris and Olsen 33).

Therefore, an internal experience of consolation reflects a decision within God's plan while the interior turmoil known as desolation indicates a need not to act or, at least, to wait on God to clarify another course of action. Ignatian discernment puts important matters for decision to the test by "resting them near the heart" (Morris and Olsen 33). Coming full circle, Ignatius instructs that discernment is a process that occurs over a period of time. When the decision event is of utmost importance, he urges patience and an invitation to insist upon divine participation, placing the decision near the heart in an attempt to come close to the heart of God.

Thomas H. Green calls the Exercises by Ignatius of Loyola "the church's canonical locus on discernment" (14). Somewhat out of respect, but mostly because of its Jesus-centering contribution, Ignatius' seminal work serves appropriately as the starting point for an historical and literary review of the discipline of spiritual discernment. The objective of this discipline for discerners is not to find out what God wants them to do. Instead, discerners engage in the discipline of spiritual discernment for the purpose of drawing so close to God that they experience "a sense of having the decision given to [them], the release of renewed spiritual energies through the process of the discernment, and the unifying influence of the decision [itself]" (Campbell 28-29). As spiritual

discernment results in this kind of overwhelming sense of God making the decision, discerners grow immensely on their Word-directed journey. Ignatius of Loyola and his companions known as the Jesuits speak directly to how individuals discern God's will. The Quaker community known as the Friends model how to practice corporate spiritual discernment.

Quaker or Friends Discernment

About a century following the founding of the Jesuits, the Religious Society of Friends was founded by Englishman George Fox. During the seventeenth and eighteenth centuries, the Friends made significant contributions to the practice of spiritual discernment that continue to this day. "They looked to the presence of the Spirit to provide guidance, listened to the promptings of the Spirit in the gathered community, and followed the Spirit's lead" (Morris and Olsen 37). Regarding discernment, Quakers have some things in common with Jesuits. For example, both movements recognize classic spiritual discernment includes identifying what spirit is at work in a given situation—the Spirit of God or some other spirit. Also, Ignatian and Quaker traditions alike recognize that spiritual discerners must be willing to turn loose of their egos and personal agendas in favor of God's plan. Finally, each of these classic models of spiritual discernment clearly expects to experience a lengthy timetable when seeking God's will. The similarities between Ignatian and Quaker discernment include definition and motivation. The differences are in the areas of method and practice.

Silence. The community of Friends may best be known for the way in which they value silence. Whether convening for worship or business, Quakers begin and end their meetings in silence (Farnham et al. 3). A compilation of articles written by adherents to

the Society of Friends includes this statement: “Ours is a gentle process of quiet waiting, of using the tried and tested ways of discernment” (Lampen 43). Within the community where JSCC is located are two families who have taught and/or studied at Friends University in Wichita, Kansas: my field mentor mentioned in Chapter 1 and a pastoral friend and mentor who attends JSCC with his wife. My spiritual formation and professional development over the past decade are marked significantly by the lives of these very dear brothers and sisters in Christ. Their daily walk with the Lord was shaped by their association with notable Friends instructor and author Richard Foster. I witnessed their maturity as spiritual discerners specifically in the area of silence and attentive listening. I learned from firsthand experience the value and importance of silence and “quiet waiting” (Lampen 43) when deliberating about important decisions. John H. Yoder reflects on his experiences with Friends: “Quaker silence in meeting ... is a time of expectant waiting until someone—and the point is that it can and will be anyone—is moved to utterance” (68). While I did not observe a Friends gathering as part of this project, Yoder’s work and my personal relationship with those who once lived among the Friends, reveal that church leaders stand to gain much about spiritual discernment when following the Friends example of applying the discipline of silence to life.

Consensus. Consensus means general agreement on a matter and is a useful step in decision making. While consensus sounds rather simple, when a decision-making body experiences a situation or circumstance when not all are in agreement, the decision event becomes more challenging. If a vote is taken without consensus, the majority gains an advantage. Sometimes, the majority draws its conclusion because one person influences

the decision. Consensus discourages unilateral decision making, and the Quaker tradition takes an understanding of consensus to a much deeper, yet still very practical, place.

Quakers reach decisions without voting. Because Quakers do not contest a decision, I find their approach to be unique. No majority or minority, no compromise or concession, the Quakers apply consensus to spiritual discernment in a different way. Danny E. Morris writes, “They wait for the inner prompting of the Spirit and share their ‘leading.’ If not everyone confirms the leading, their reasons are considered, allowing for the possibility of reshaping the leading” (131). In other words, the decision journey is more important to Quakers than the decision event.

Another important parallel voice on the subject of consensus is that of the famed Mennonite, Yoder. In a book written in tribute of Yoder, he is described as “probably the major theologian/ethicist of this half century in America” (Hauerwas et al. back flap). Yoder was primarily a theological educator and interpreter of biblical pacifism, yet he also wrote a concise treatise on the life of the church. Sounding like founders of the Restoration movement mentioned earlier, Yoder writes, “Our model ... will be the practice of the early church as reflected in the writings of the New Testament” (ix). In describing “The Rule of Paul,” Yoder authoritatively summarizes the consensus decision-making procedure in strikingly similar language to the Quaker tradition:

All across the beginning Protestant movement, we can observe the same theologically motivated conviction about the process whereby God’s will is made known... [T]he conviction was understood to be prefigured in and mandated specifically by 1 Corinthians 14. Consensus arises uncoerced out of open conversation. There is no voting in which a majority overruns a minority and no decision of a leader by virtue of his office. The only structure this process needs is the moderating that keeps it orderly and the recording of the conclusions reached. (67)

Clearly countercultural, both Yoder and the Friends movement challenge discerners to consider the practice of consensus and no voting in the discipline of corporate spiritual discernment that is uncommon among church leadership teams today.

Sense of the meeting. The Quaker consensus process minimizes personal agendas and maximizes the need for development of such skills as attentive listening, calm reflection, and straightforward dialogue with peers (Campbell 148). John Lampe n describes how Friends arrive at a sense of the meeting “[through] a sifting process of discarding what is not necessary, and by doing so, to reach a clarity, a lightness in which the Spirit can fly free” (43). The leader of the Quaker meeting is known as the clerk. The clerk facilitates an “open conversation” as mandated by Yoder (67). The clerk asks questions, elicits contributions from all necessary voices on either side of the decision, and ensures all happens in the abiding presence of the Holy Spirit. Through the work of the clerk, the Spirit guides the consensus process until a sense of the meeting is reached. The goal is not unanimity but that “no one can be opposed as to feel obligated to resist” (Farnham et al. 62). Morris describes what happens next as Friends seek to arrive at the sense of the meeting:

Consensus among Friends does not mean that such a process continues until absolutely everyone can and does agree. Sometimes it means that a leading is reshaped until a consensus *not to block it* [original emphasis] prevails. A Friend may say, “I am not totally satisfied so that I can enthusiastically support the proposition, but I feel good enough so that I am not compelled to oppose it in order to be true to my conscience.” (131)

Those Friends involved in moving the conversation toward a decision leave the meeting unified. Quakers describe a sense of the meeting as “a settled place to which the Holy Spirit has led the group.... Unity and concord are other terms that Quakers sometimes use

interchangeably with sense of the meeting” (Farham et al. 128). The clerk then records the minute, which is a summation of the conclusion drawn in the business meeting.

Clearness. On very difficult issues, Friends form a clearness committee to anticipate the need for specific illumination by the Spirit. For example, couples within the Society of Friends might ask for a clearness committee to help them decide whether or not to marry. Potential new leaders among the Friends might consult with a clearness committee about accepting a challenging role within the Society. The famous Quaker conviction first uttered by founder Fox guides this process: “There is that of God in every person” (Liebert 76). Pursuing clearness includes recognizing that God shapes people to depend and rely upon one another. Working together as a community committed to discernment increases the likelihood that decisions made reflect the work of God’s Spirit in the midst of his people.

The committee’s objective is not to offer advice. Parker J. Palmer instructs, “The Clearness Committee is testimony to the fact that there are no external authorities on life’s deepest issues, not clergy or therapists or scholars; there is only the authority that lies within each of us waiting to be heard.” Discerners gain clearness or confidence on these difficult matters when they discover their own answers. The task of the committee is to set the right conditions in place for the person to find wholeness within. “Members of the committee do not attempt to solve the issue but rather seek through the use of questions or comments to draw the focus person towards a deeper understanding of what God’s will might be for that decision” (McCarthy 3). Like gardeners or farmers, clearness committee members cultivate the environment wherein spiritual discernment can occur. Having looked at ways in which the traditions of Ignatius and the Quakers contribute to

the practice of the discipline of spiritual discernment, a recurring similarity deserves attention before progressing to Wesleyan discernment.

Process and unity. Spiritual discernment is a process and unity in the Spirit of God will not be compromised to arrive more quickly at the decision event. God seems to be more interested in the journey upon which his followers find themselves than any specific decision over which they fret and labor.

Morris is convinced that spiritual discernment by consensus is not an easy or a quick way for a group to do its work (131). He cites the example of well-known Friend John Woolman who did not agree with the Friends' position regarding slavery in 1745 (131; Foster 183). He opposed the holding of slaves. In other words, Woolman "registered non-concurrence" (Morris and Olsen 37). Because of their commitment to the spiritual discernment process, which encourages decision making by consensus, the Friends maintained fellowship with Woolman and included him as a leader in the Society. This inclusion communicated a clear commission to Woolman:

We cannot accept it for ourselves, but we want you to follow your leading. We will do your work, tend your crops, look after your family, and provide you with income to free you to travel the land and call Friends to free their slaves. They did just that for twenty years while John Woolman went up and down the Atlantic coast doing what God had called him to do. And Quakers freed their slaves more than a century before the Civil War. (Morris 131)

The Friends' discernment process produces remarkable results while unity is both preserved and amplified. Yoder was so committed to the value of spiritual discernment that he hints it may be called a "sacrament" of the church (73). Spiritual discernment by consensus is not necessarily a quicker way, but it is a better way (Morris 135). The

Wesleyan tradition offers a third application of spiritual discernment to add to the classic works of Ignatius and the Friends.

Wesleyan Discernment

When contemplating applicable, contemporary models for decision making in the context of the church that correlate with a Word-directed philosophy of ministry, my faculty mentor, Dr. Thomas F. Tumblyn, introduced me to the work of Morris and Olsen. After reading a few pages into their combined work, I understood and concurred with Tumblyn's recommendation. As stated previously, I firmly believe their assertion that spiritual discernment is a better way to make decisions, and I affirm their statement that other current practices have their limitations (Morris and Olsen 13). "Limiting the church's ways of making decisions creates discordant tones that cannot come together in a hymn, whereas spiritual discernment creates an ode to joy" (17). Contemplating the work of Morris and Olsen has been the most formative step in helping me discover a clearer future path for how decisions in the church, especially difficult ones, can and should be made. While the work of Morris and Olsen is not so much a model for spiritual discernment, as perhaps the authors themselves do not presume (18-19), I find their descriptions of the practices of spiritual discernment to be both very helpful for church praxis and valuable for maintaining a Word-directed course in the local church setting.

Limitations and dance. Any decision-making procedure whose design is of human origin is not inherently wrong but is dubiously limited. Rational, courteous dialogue among board members helps but does not assure the discernment of God's will. Individual spiritual discernment, even applying Ignatian practices of centering, indifference, and consolation/desolation, is purposeful yet lacks the assurance that God's

will has been ascertained. Parliamentary procedures are beneficial in maintaining order in the boardroom. “But parliamentary procedures are based on an adversarial system that provides a structure for combat. It is a process in which people who are verbal, rational, and extroverted have a decided edge” (Morris and Olsen 15). In other words, God’s will is discovered in more than one way.

Church leaders with linear mind-sets such as mine prefer step-by-step instructions on how to arrive at the right decision that is clearly God’s will. Church leaders must be willing to step outside of their comfort zones to understand better that spiritual discernment is a journey. Isenhour and Todd imagine discernment resembles a dance:

Picture two dancers. They move back and forth and across the dance floor. If we could track their movement, we would see that the dancers eventually cover the entire floor, while touching several places more than once. The process of discernment takes us back and forth through many activities, touching some places more than once. (18)

The only being who is not limited is God. Therefore, limited women and men should not determine a church’s course of action by using limited procedures in the boardroom; rather, limitless God pleads for access into the boardroom where he offers his unfathomable wisdom. Church board members and I need to grow more comfortable with the dance of corporately discerning God’s will and tapping into his wisdom.

Business and worship at the table . As was true of the Society of Friends, the Wesleyan tradition instructs that business meetings should resemble worship gatherings. I was first introduced to this idea by some elderly people in a small Methodist church in western Illinois, during my college years. After worship one Sunday, I was surprised when the communion table became the table for noon potluck. Later I learned the same table was used for church board meetings. Charles M. Olsen writes, “Just as the altar, the

place of offering, is sacred and set apart, so the boardroom is holy ground” (14). For spiritual discernment to be possible in the boardroom, the Spirit of God must preside. To represent his presence, some leadership teams light a Christ candle to place in the center of the room where board discussion occurs (Isenhower and Todd 35). Isenhower and Todd oversee Water in the Desert Ministries, once known as Worshipful-Work®. In the Worshipful-Work® approach, founded by Olsen, business meetings are conducted as worship. This organization existed to help make the business of the church share more similarities than differences with the worship of the church. Many church board members want to say with Isenhower and Todd, “A church can anticipate that meetings of the various boards and committees will become spiritually renewing experiences rather than mentally exhausting” (33). Churches that accomplish spiritual renewal in their boardrooms appear to be the exception rather than the rule.

At JSCC the worship advisory team consistently reminds elders and staff members of two primary symbols to uphold: the Word and the table. As a Word-directed congregation, the same symbols upheld in the space where God is corporately worshiped in the church building should be upheld in the space where church business is conducted:

The meeting becomes a worshipful experience of the presence of the Holy Spirit when participants consciously offer their agenda to God. The place of the meeting becomes holy ground, just as the sanctuary does during worship. The table of the board is not far from the table of the Lord, and the bread of meetings becomes life-giving. (Morris and Olsen 17)

With these foundational, Wesleyan practices to build upon, Morris and Olsen offer a discernment process they claim to be “appropriate for our day” (78).

Discernment Process

In 1997 Morris and Olsen describe ten practices of spiritual discernment: framing, grounding, shedding, rooting, listening, exploring, improving, weighing, closing, and resting. In 2009 Isenhower and Todd build upon the work of Morris and Olsen with nine practices, three of those in word pairs, giving a total of twelve practices: naming and framing, centering, remembering and listening, sorting, path building, offering, waiting and resting, implementing, and God-centered evaluation. Beginning with the former work of Morris and Olsen, I offer descriptions for each of the ten practices (77-110). I allow the latter work of Isenhower and Todd to thicken these descriptions (47-110). Following their descriptions at the end of this section, I share the summative work of the RRT prepared for the research phase of this dissertation. Table 2.1 includes a side by side listing of these three versions for comparison purposes.

Table 2.1. Discernment Processes Comparison

Morris and Olsen	Isenhower and Todd	Research Tool
Framing	naming and framing	framing and centering
Grounding		
Shedding	Centering	
Rooting	Remembering	studying and exploring
Listening	Listening	remembering and listening
Exploring	sorting, path building	
Improving		
Weighing	Offering	waiting and resting
Closing	waiting and resting	
Resting	Implementing	Deciding and implementing
	God-centered evaluation	

Framing. Unlike most of the practices, framing must occur in a specific place in the order (i.e., first). Identifying the focus for discernment begins the process. One does not begin a long trip without consulting a map. Neither should discerners begin the journey without framing intentionally the problem or focus for discernment. If discerners want to end in the right place, they must also begin in the right place. During framing, the discerning group agrees the will of God is the destination rather than the will of man. Inside the frame is a reasonable discernment issue, about which the group may ask, “God, may we consider this as a matter for discernment?” (Morris and Olsen 108). The discerning group commits here to a discernment journey, not simply a decision to make.

Isenhower and Todd broaden the description by adding naming to framing. In addition to encouraging discerning groups to begin with a sincere desire to include God in the decision-making process, those discerning are encouraged to commit their time and energies to the matter for discernment. Next, the group frames the right questions. Isenhower and Todd challenge discerners to be as concerned about asking questions as receiving answers (50). During this phase of the journey, discerners emphasize the importance of calling out or naming the area of discernment. By clearly giving a name to the discernment issue, all involved can agree or disagree that the matter selected is deserving of consideration. Morris and Olsen refer to naming as grounding, the designation for the second practice of spiritual discernment.

Grounding. Morris and Olsen invite the discerning group to ask the question, “What is the guiding principle?” (86). Giving a name to the guiding principle brings the discernment issue clearly into focus. For example, when a group of discerners is commissioned to seek a new pastor, a guiding principle may be that candidates must be

educated at an accredited Bible college and ordained into ministry. Grounding both defines the aim of the discernment effort and establishes clear boundaries for the discerning group (87). After grounding in a guiding principle, Morris and Olsen encourage a step that moves self away from the decision-making center.

Shedding. Morris and Olsen call this step shedding, while Isenhower and Todd refer to it as centering. Morris and Olsen describe this practice as laying aside ego, preconceived notions, false assumptions, predetermined conclusions and, generally, anything personal that will keep a discerner from focusing on God's will as that of highest importance (81, 88). Isenhower and Todd add that this practice is about releasing one's agenda and the values and assumptions one holds personally so God's agenda might come to the forefront (56). In his chapter entitled "Team Learning," Peter Senge uses the phrase, "suspension of assumptions" (243). Senge offers that before entering the decision-making process, teams choose to examine and explore their personal convictions and biases which may influence their objective decision-making capacity (243-44). An unbiased move forward on the discernment journey requires what Ignatian discernment called holy indifference.

Acknowledging the difficulty of this facet of spiritual discernment, Morris and Olsen invite discerning groups to ask, "How many are indifferent to all but God's will?" (90). They hasten to add that progress does not mean taking a yes or no vote at this early point in the discernment process; rather, honest conversation and attentive listening often result from asking such a question (92). Isenhower and Todd challenge discerners to make holy indifference the goal of this practice and to "be open to God's leading rather than [to] remain bound by expectations about how God 'should' act" (61). While a close,

daily walk with God places those who claim to be Christ followers in a better position to know what he wants, such proximity to God does not permit Christ followers to presume what they are thinking and feeling will always line up with his agenda. This practice of shedding, or centering, does not necessarily lead to the next practice.

Rooting. The presentation of these discernment practices is in linear fashion, yet I remind both reader and researcher that the discernment process is more like a dance than a series of steps. Hence, rooting may or may not be the next practice of discernment, as Morris and Olsen suggest (93). In fact, rooting may be practiced here and then occur again later on the discernment journey. The process is more circular or spiral, than linear or sequential, in actual practice. Either way rooting is connecting the situation under consideration by the discerning group with biblical stories and images, church or religious traditions (78). It asks the question, “What biblical images or texts come to mind?” (93). Discerners ponder and study passages of Scripture relating to the issue for discernment and discuss implications from their church context.

Isenhower and Todd call this discernment practice remembering. They enhance the description by adding that remembering includes listening to the church’s history, exploring the past, and talking with the larger community. Often the discerning group asks questions of, and hears testimony from, various generations of people within the church family. Isenhower and Todd instruct, “Stories transmit to each successive generation ... the act of telling the narratives over and over becomes a way to ‘remember’ an event, to put all the pieces back together so that we bring the event into our present” (69). Stories help discerners root the situation or issue both biblically and historically in the life of the church. Isenhower and Todd encourage leadership teams to

hear their congregation tell its stories so bridges might be built to the next practice of spiritual discernment recorded in both books.

Listening. Morris and Olsen say listening begins as discerners discipline themselves to listen to the promptings of the Holy Spirit, and it continues as they commit to hearing the variety of words, gifts, and actions of all those counted in the circle of decision makers. Listening concludes with attentiveness to the voices of any others influenced by the discernment process. This practice asks the question, “Whose voices do we need to hear?” (94). The purposeful battle between consolation and desolation, as described in Ignatian discernment, enters the discernment process during the practice of listening. As participants are sitting in silence, praying, and open to the prompting of the Spirit, they should be aware of distress, trouble, confusion, and a lack of peace (95). Such signs indicate a need to wait patiently for the Lord’s will to manifest itself.

Isenhower and Todd combine listening with the previous practice of remembering, or rooting. They build upon the work of Morris and Olsen by advising that this practice will likely open up some emotional wounds from the past, as well as inviting joyful memories of previous ministry successes, as congregational members share their stories and testimonies (80). Fears will undoubtedly surface during the practice of listening because the tension between what was, what is, and what might be is evident to a larger number of people (81). Listening invites another discernment practice.

Exploring. While Morris and Olsen use the word exploring, Isenhower and Todd choose to use sorting. Morris and Olsen describe exploring as the point in time when discerners’ imaginations are engaged and choices surface. Brainstorming happens during exploration to answer the following question: “What are the possible paths for us to take

within the guiding principle?” (96). Isenhower and Todd widen this practice when they share, “In an atmosphere of prayer the discernment team sorts through recurring themes, ideas, and needs and then identifies the strengths and gifts of the church” (83). The body of Christ is both beautiful and vast. Members of the body of Christ accomplish so much when they recognize their God-given gifts and natural abilities, as well as skill sets they have earned through educational and vocational training. Isenhower and Todd encourage pondering as an appropriate posture for discernment team members wanting to discover God’s will, and they add the practice of “path building” to describe in greater detail what Morris and Olsen mean by exploring (96).

Improving. Exploring depends somewhat upon improving, as discerners examine the various options that surfaced during the discernment journey. The practice of improving urges discerners to discover the very best way possible to address the issue or situation, within the yearning of God. In the practice of improving, Morris and Olsen suggest that spiritual discernment sets itself apart from other forms of decision making that function according to majority rule, saying, “In the process of majority rule, the goal is to find the lowest common denominator, the proposition on which most of the people can agree. In discernment, the goal is to make each option the best it can be” (97). Morris and Olsen ask the question, “How can each option be improved?” (97). Isenhower and Todd do not record a practice that compares to improving.

Weighing. Morris and Olsen describe the spiritual discernment practice of sorting and testing the options in response to God’s leading by asking the question, “Upon which option or path will the Spirit rest?” (98). I see the practice Morris and Olsen call weighing as too subtle a distinction from the previous two practices of exploring and

improving to separate it. The authors' encouragement for discernment groups not to rush through this practice is appreciated. Before calling for each member's vote or voice, weighing affords a good opportunity to encourage all involved to be silent and to pray in order to check for consolation or desolation once again.

Isenhower and Todd refer to weighing as offering. During the offering part of the discernment journey, discerners exhort one another to recognize and participate fully in the work the Holy Spirit has been doing. A follow-up practice to the earlier practice of shedding, or centering, offering encourages each discerner to let go of control and invite the Spirit to indicate clearly the path God is revealing, which makes closing possible (97).

Closing. Morris and Olsen finally come to the decision event at the end of the decision journey. Only now do discerners land specifically on a course of action deemed to be God's decision for them. In the Quaker tradition, the discerning group tests for consensus in one of four ways:

- a) I like the minute as stated. (Consensus)
- b) I am concerned but will support the minute. (Consensus)
- c) I am uneasy for these reasons but will stand aside. (Consensus)
- d) I cannot support the minute. (Non-consensus) (102-04)

When the discerning group chooses one of the first three responses, it moves on in the discernment process to the final practice. An impasse occurs when the group chooses the fourth response. The discerning group concludes without rushing to judgment. Table 2.2 provides additional information regarding what to do in case of a consensus impasse.

Table 2.2. Consensus Impasse Procedure

Steps to Take in Case of a Consensus Impasse	
1.	Reconsider the guiding principle, test again for indifference, and repeat the rest of the discernment process—discussion may shed new light on the proposal, so go back to the guiding principle and reaffirm or reshape it, then work through the process again.
2.	Take time for further prayer and reflection—prayer and reflection may shed more light on the proposal than further discussion will.
3.	Cast lots—when a situation offers several good choices and the group does not want to vote down a good option, consider casting lots but first agree to support the outcome.
4.	Appoint one person to decide for the group—before action is taken, select someone everyone trusts, pray for this person and agree to follow the option.
5.	Vote by majority rule (simple majority, 2/3, 3/4, or 4/5)—the body may properly decide that voting is both fair and expeditious once everyone has been included through the discernment process.
6.	Count only the <i>yes</i> votes—this option is helpful when a specific number of people are needed for starting a project or ministry.
7.	Drop it—if the body or group discerns no leading in the matter, celebrate the discernment, drop it, and move on. Accept that the decision journey was more important than the decision event.

Source: Morris and Olsen 104-05.

Isenhower and Todd do not record a practice in their discernment process that actually makes a decision. However, they do encourage the discerning group in three additional practices: waiting and resting before implementing the decision (102). Church leaders tend to be quick to move to implementing the chosen paths. In other words, in order not to appear as indecisive, they rush to the decision event. Isenhower and Todd recommend living with the results of the discernment process for awhile. Confidence grows when discerners allow God to continue to transform the path that has been offered to them (102). As well, Morris and Olsen refer to this discernment practice as resting.

Resting. Morris and Olsen conclude that this practice tests the decision by allowing it to rest near the heart. Again, feelings of consolation or desolation may occur that affirm the work God has done within each discernor. Morris and Olsen pose the final

question to the discerning group during the resting phase of the journey: “Is our decision God’s will: nothing more, nothing less, nothing else?” (106). The temptation is to move ahead quickly to the next item on the agenda, but resting disciplines discerners to wait upon God and his direction.

Isenhower and Todd recommend the discerning group meet again after a period of resting with the decision for one month or longer in hopes of hearing God’s continuing voice on the matter. They offer two steps beyond Morris and Olsen: implementing and God-centered evaluation. During these practices Isenhower and Todd urge patience and follow-through. Patience allows those not involved in the discernment process to become better informed about the decision made. Follow-through recognizes the discerning group’s acceptance that discernment is never quite done (108). The discerning group invites participation of many gifted others in the implementation phase. The group and those recruited to implement the plan provide oversight of ongoing evaluative measures to accomplish the decision’s intent.

Originally, I viewed the works of Morris and Olsen as prescribing a discernment model for decision making. I experienced more feelings of desolation than consolation at the thought of using such a model for research with Word-directed Christian churches. I was unable to convey the inner struggle I was experiencing during the review of literature, when Tumblin posed the following question in a personal conversation: “Is discernment a process leading to decision making or a type of decision making?” I encountered the same question in a journal article he coauthored (Berlinger and Tumblin 86), which led me to other resources claiming emphatically that discernment is not a model for or type of decision making (Wolff 18; Oswald and Friedrich 6). For example,

Oswald and Friedrich write, “Discernment is not to be equated with consensus decision making, ... [and] it is not to be equated with making decisions.... [T]he discernment process is one of uncovering the decision—not of making it” (6). Discernment is very much a process leading to decision making, where in those participating as discerners seek to move everything out of the way of the decision that is already within the heart of God.

Therefore, the works of Morris and Olsen and Isenhour and Todd serve the purpose of identifying and giving definition and application to several specific practices of the discipline of spiritual discernment. In other words, this project is not about discovering if Word-directed Christian churches follow a discernment model of decision making. The project explores the effective/ineffective use of several practices of the discipline of spiritual discernment to help church boards make healthy decisions. Hence, what follows is a brief summary of the practices described by Morris and Olsen and Isenhour and Todd from the perspective of the Jefferson Street Christian Church RRT. These word pairs form the centerpiece of the researcher-designed instrument developed for this project with the assistance of the RRT (see Appendix E).

Framing and centering. The discernment process begins with practices that clearly identify the matter for discernment by asking the right questions. In the framing of the discernment issue, participants challenge one another to let go of personal agendas, become holy indifferent to any choice except what God wants, and place the pursuit of God’s leading at the center of the process.

Studying and exploring. The discerning group engages God’s Word in exegesis for the purpose of determining what Old and New Testament texts come to bear on the

matter for discernment. This practice is emphasized to connect more closely with Word-directed congregations. As a natural corollary to the practice of studying, participants invite God to help free their imaginations toward identifying the possibilities and pathways he has in his heart and mind.

Remembering and listening. A specific ordering of these practices is not necessary. The discernment process includes the practice of reflecting on the stories that reveal how current situations connect with the biblical narrative. Such reflection requires meditating on the promptings of the Spirit and listening to the important voices of wisdom both inside and outside the community of faith. The discerning community experiences both heartache and joy, as God leads his people.

Waiting and resting. The discernment team resists the temptation to act immediately when the decision event seems to be so clearly at hand. Rather, they agree to live with the results of all previous practices on the discernment journey. Participants lay the work God has been doing near their hearts in reflection and engage God and one another very closely, reminding themselves that any outcomes must align with his will and purposes.

Deciding and implementing. While the decision journey is valued more highly than the decision event, the matter for discernment must move to the point where all involved participate in the unveiling of God's decision. Discerners hear all voices in the decision-making circle. The team draws its conclusion but not without a plan for enacting the decision. The discerning group closes the discussion only after a satisfactory plan develops for implementation and evaluation (see Table 2.1, p. 58).

Boardroom

This review of literature began with a biblical and theological foundation for church leaders to view themselves as Word bearers. A historical review of the discipline of spiritual discernment, specifically as it relates to individual and corporate decision making in the church, followed. Consideration of what specifically happens in the church boardroom remains.

Group Dynamics

While group decision making is the primary subject of this dissertation, group dynamics and polity influence how decisions are made. Luke Timothy Johnson admits to two biases to which I also admit and concur: “There ought to be some connection between what a group claims to be and the way it does things.... When the church makes decisions, the Bible ought somehow to be involved” (10). Previously, I covered the latter bias about how decision making needs to include the Word of God. I attend next to the former bias about how a group’s behavior should match its beliefs. For example, if a church believes in being Word directed, then the Word should be the primary determiner of how she does things. Unfortunately, my experiences indicate that the Word of God does not always steer group dynamics, group polity, and group decision making in the local church. Corrective measures are needed, beginning with group dynamics.

A Trinitarian shape for ministry requires that church leaders think differently about how their group or team operates. For example, in most church board meetings I have attended, official prayers begin and end the meeting. The Bible is a devotional tool used at the beginning of the meeting. Aside from these two ritualistic pieces of spirituality, church board meetings resemble meetings of any other business or civic

organization. Olsen challenges this traditional church board view of self by saying that the missing element in most church boards is spirituality.

The collective board is not to see itself as a coordinating cabinet or an advisory group but as the people of God in community.... Board members have a sense of working toward God's agenda and God's glory instead of their own. (10-11)

Again, the model in front of the church is God as Father, Son, and Holy Spirit, existing together in community. Church leaders need to view their team in similar expression.

A new view of self for church boards will influence the way group members interact with one another. "Elders are not simply members of a board of directors, as they are in many churches today, but are men active in ministering among the people of the congregation" (Swartley 20). If board meetings are to resemble worship gatherings as previously suggested, then interaction and decision making should resemble a close family where group members view one another as brothers and sisters in Christ. C. Olsen describes what might happen when church leaders consider their work as board members afresh as worship: "[T]hen prayer no longer can be relegated to a book-end position; it will saturate the agenda and thread its way throughout the meeting" (20). As well the Bible is not simply for delivering a devotion to start a meeting; rather, the Word of God will serve as the steering mechanism for discussion and group interaction. Also, with board meetings resembling worship gatherings, relationships among board members will improve.

I learned that when church leaders highly prioritize their relationships outside boardrooms, they make better decisions inside boardrooms, even when they disagree. Aubrey Malphurs offers this motto for healthy church boards: "We can disagree and still be friends" (58). Writing specifically about elder's meetings, Strauch concludes, "People

are more important than meetings.... An eldership team that is solely work-oriented is imbalanced” (*Meetings* 11). Members of the Word-bearing leadership circle make better decisions when they know one another. Mutual trust and respect develop as church leaders cultivate relationships with one another, which does not mean church leaders must always think and act alike.

On the contrary, God created people with differences for very good reason. Differences create a healthy, growing dynamic in the local church when they are managed well. In the context of a circle dance, or the model of God’s perfect triune nature, diversity begets creativity. Following the DiSC, D—dominant; i—influencing; S—steady; C—conscientious, or Personal Profile System, Malphurs identifies four basic team member styles:

(1) The challenger, like the *D* temperament of the DiSC profile, is characterized by openness, boldness, and candor, is not afraid to disagree, ask questions, and take risks.

(2) The motivator, *i*, characterized by flexibility and optimism, exhorts team members to see the church’s vision.

(3) The collaborator, *S*, is caring and has good listening skills. He or she provides an informal and relaxed atmosphere for optimal teamwork.

(4) The contributor, *C*, characterized by attention to detail and high standards, provides the team with good technical information and data, presses toward quality control matters, and emphasizes performance (56-57). When team members view their differences as strengths, remarkable productivity in a healthy environment follows.

On the contrary when team members allow their differences to govern behavior, chaos and/or discord often reigns. For example, Malphurs offers a negative side to each

of the four team member styles. Challengers can be insensitive, stubborn, impatient, and inflexible; they will at times struggle with contributors who measure every step and action. Motivators can be impulsive, manipulative, and obnoxious; these behaviors provoke collaborators who strive to provide a relaxed environment. Collaborators can conform too easily, avoid conflict, and otherwise, simply be too passive; thus, they slow down the movement of motivators or challengers. Finally, contributors can be perfectionistic and too focused on the program instead of the people; these behaviors discourage the team environment, potentially hurting any of the other team member styles (56-57). In a functional setting, team members acknowledge and welcome differences. The differences do not become the focus of attention; instead, by capitalizing on the differences in the room, the team functions at a higher level.

Challenges occur when the team has dysfunctional group members. Katha Kissman suggests trouble comes most often in the boardroom either when individual board members do not understand their place on the team or as a by-product of poor team development (9). While searching for answers to the selfish behavior of the baseball pitcher described in the introduction, the literature review unveiled two realities. First, no church is immune to dysfunction within the congregation. Word-bearing leadership teams should accept and prepare for dysfunction but not allow it to dictate mission and vision. Second, attempting to force change on another person is not advisable. Those in the leadership circle should respect one another enough to trust that transformation is the work of God.

Kissman offers three steps for handling dysfunctional group members without forcing change. First, Kissman proposes, "Label the behavior rather than the individual"

(13). In his chapter titles, Eli Mina labeled problematic board members, such as the disengaged, the single-issue advocate, the rebel, the accuser, the bully, the know-it-all, the contrarian. Kissman challenges the reader to focus on the misbehavior, not the misbehavior. For example, instead of viewing a person as a micromanager, the board should agree upon what level of management elders will have in the leadership circle where staff and/or volunteers are commissioned to manage. A board facilitator can lead a discussion about how micromanagement confuses and exhausts, how it duplicates effort unnecessarily, and how it de-motivates and demoralizes (27). If necessary, the Word-bearing circle of leaders can draft a management policy and set appropriate boundaries for team members.

Second, Kissman recommends, “Deal with each case directly and in a timely manner” (13). Time delays between unhealthy interchanges in the boardroom can have devastating effects. Because boards often meet only one or two times per month, too much time elapses between meetings for trouble to be tabled. The leadership covenant for those in the Word-bearing circle needs to include a timetable for resolving conflict between team members.

Third, Kissman offers that which makes many leaders most uncomfortable: “Going with the resistance requires staying close to troublesome board members instead of isolating them” (13). When tension is in the room, board members may be tempted to avoid it, but this action only increases resistance. Kissman wisely instructs that board members increase quality and quantity time together with troublesome board members.

As Word-bearing apostles pioneer new projects, and prophets question the status quo, those abnormally gifted as pastor-teachers may grow uncomfortable. While pastor-

teachers focus time, energy, and resources on training disciples, evangelists grow restless with the structure that keeps people within the four walls of the church. When these diverse, Word-bearing elders and staff members come together in the church boardroom, their differences create tension. Skilled board chairmen recognize and value interaction between diverse group members. With board facilitators committed to calling forth the various abdominal gifts in the room, enriching and informative discussions prevail. Maureen K. Robinson reminds readers, “It falls to the chair of the board to facilitate and support good decision making” (53). The discussion of how board members interact with one another, group dynamics, leads to a discussion of how boards function, group polity.

Group Polity

This project is about group decision making and not group dynamics or polity. However, both group dynamics and polity influence group decision making. Thus, discovering what practices of the discipline of spiritual discernment leads to healthy decision making in a church boardroom requires a review of group dynamics and polity. Having reviewed how group dynamics affect decision making, I next consider how group polity links with decision making in the church boardroom. Dan Hotchkiss writes, “Too often in congregational life, boards are left to tend themselves. The structures and patterns of governance are simply allowed to be what they always have been. Organizations and even their meeting agendas remain static and unexamined” (vi ii). In other words, boards do not usually employ someone to help them consider potentially more effective ways of doing business; hence, they continue to function as they always have without questioning their *modus operandi*.

The way a church board views itself is as important in this look at group polity as it was when re-viewing group dynamics. Elders are not merely members of a board of directors. They are caregivers and shepherds who lead, feed, and intercede as if caring for a family or tending sheep (Getz 264; R. Thompson 38). Again, C. Olsen's book recommends steps toward moving a church board from directing the affairs of the church to developing a *community of spiritual leaders*. The Bible does not offer a specific plan or pattern for how church board meetings are to be conducted. Her silence on the subject does not make the matter unimportant. However, biblical silence on group polity is not a license exclusively to use parliamentary procedure in church boardrooms. Space in this project will only allow challenging the most common method of directing church board meetings and offering an alternative form of church governance that would reshape the agendas of church boards.

Parliamentary procedure. For 2½ decades, I have attended church board and committee meetings in four different congregations in central Illinois, who use some form of parliamentary procedure for conducting the business of the church. To my chagrin, I learned the origin of *Robert's Rules of Order* during this recent literature review. Simply put, I discovered the *Rules* were written as a means for managing conflict by an officer in the Army with the last name of *Robert*. Thus, they serve the purpose of keeping people from doing harm to one another, yet they also create a formal environment for meetings and decision making which often discourages interaction and a healthy dialogical circle of abnormally gifted leaders in the church. Whereas parliamentary procedure is intended to maintain an environment for dialogue in a church

leadership circle, this method of group polity often serves a very different purpose. Like

C. Olsen, I have witnessed people using *Robert's Rules of Order* to meet their own needs:

[The *Rules* allow boards] to have fights, display their knowledge, massage their egos, vent their anger, test their opinions, punish their opponents, cover their fears, and hide from anything personal. The parliamentary method assumes that no community base exists from which to interact and decide. There are appropriate places for its use—even in church boards. But it is not the foundation on which discernment is built. (94)

This method encourages rule by the majority and board dysfunction because certain team member styles, for example challengers and motivators (Malphurs 56-57) tend to use the *Rules* to finish the business meeting by getting to the bottom of the agenda.

Such an approach to group polity thwarts use of the discipline of spiritual discernment. In ten years at JSCC, I have noticed increasing dissatisfaction and discomfort with parliamentary procedure as the primary method of board polity. As JSCC becomes more Word directed, emphasis on prayerful and scriptural discernment increases. These practices slow down verbal and aggressive Word bearers in the circle, creating an environment where the input and wisdom of less verbal and more contemplative, introspective team members flourish. C. Olsen adds this kind of “discernment lays aside ego-driven ‘convictions’ and relinquishes corporate self-will. It seeks to see things whole, through the eyes of God” (94). When the objective is to pursue consistently God’s agenda, rather than someone’s personal agenda, a transformation of group polity is in order.

This ministry *pre-intervention* study stops short of offering answers and solutions. The project does not dictate a better way of running board meetings, yet the scope of this project encourages an exploration of better ways and alternatives. Carver’s Policy

Governance® is not group polity methodology, but even a quick review can suggest steps that will help reshape existing practice in the local church.

Carver's Policy Governance ®. John Carver begins with the premise that board problems are not inherently a problem of people but of process. A board who understands better why it exists functions more effectively. Carver writes, "Policy development is not an occasional board chore, but its chief preoccupation" (54). Carver and his wife, Miriam Mayhew Carver, recommend, "The secret of modern governance lies in policy-making ... of a finely crafted sort" (*CarverGuide* 1). This system offers the local church the healthy alternative of clarifying and limiting the work of the board to focus its attention on the development of policies that create boundaries to support a church's vision. With these clarifications and self-imposed limitations in place, boards have fewer items for discussion, as well as fewer and more relevant decisions to make. The Carvers offer these points of emphasis for the board who governs by policy:

- (1) outward vision rather than internal preoccupation,
- (2) encouragement of diversity in viewpoints,
- (3) strategic leadership more than administrative detail,
- (4) clear distinction of board and chief executive roles,
- (5) collective rather than individual decisions,
- (6) future rather than past or present, and
- (7) proactivity rather than reactivity. (*Reinventing Your Board* 94)

These seven focal points do not stand as an alternative form of group polity to parliamentary procedure. However, as they become the guideposts for church board member participation and contribution, these points will narrow the focus and shape of meeting agendas in ways that increase dialogue and interaction among Word-bearers.

Donald L. Green, a member of the panel of experts mentioned in Chapter 1, recently completed a dissertation on the topic of Policy Governance®. His assessment led

to the conclusion that Carver's principles lack contextualization when an individual attempts to transfer them directly to the church boardroom. For example, Carver's principles elevate the value of ownership in an organization. In this scenario, without placing the principles into the context of a local church, something non-biblical occurs: *the congregation becomes the owner of the church*. Green informed me that his dissertation offers an adaptation of Carver's principles to assist a church leadership team in transitioning from less effective forms of church governance in the past to potentially more effective methods of church governance in the future.

The Carvers and Olsen state the struggle which many churches have is not with people but process and the process has remained largely unchallenged. It is my opinion that local churches who consider improving group dynamics (i.e., recognizing the value of each team member's contribution) and group polarity (i.e., restructuring governance to encourage a healthy dialogical circle) are in a better position, than churches who do not, to apply the discipline of spiritual discernment to decision making in the boardroom. See Table 2.3. for a summary of Policy Governance®.

Table 2.3. Basic Principles of Policy Governance®

Basic Principles	
1.	“[The principles begin with] The Trust in Trusteeship [B]oards exist to own the organization on behalf of some identifiable ownership to which they are answerable. ... [T]he board governs on behalf of persons who are not seated at the board table” (1).
2.	“The Board Speaks with One Voice or Not at All.... The only way the board can speak as the board, then, is by bringing its diverse points of view to one point” (2 -3).
3.	“Board Decisions Should Predominantly Be Policy Decisions” (6). The wisdom of a board is to be “reflected in these policies.... When policy-making is properly construed, the board is [original emphasis] its policies” (7).
4.	“Boards Should Formulate Policy by Determining the Broadest Values Before Progressing to More Narrow Ones.... A ‘large’ policy decision will contain all smaller, related policies—a large containment that omits nothing” (7).
5.	“A Board Should Define and Delegate Rather Than React and Ratify” (9). Rightly understood, boards monitor rather than approve. “The practice of monitoring compares plans to pre-stated criteria” (10).
6.	“Ends Determination Is the Pivotal Duty of Governance. The justification for any organization lies in what difference it can make;... [thus], careful, wise selection of ends is the highest calling of trustee leadership” (11).
7.	“The Board’s Best Control over Staff Means Is to Limit, Not Prescribe [A]ppropriate control without meddling [requires two things]: (1) Resist the temptation to prescribe staff means,... [and] (2) Tell your CEO, in writing, which staff means would be unacceptable, unapprovable, or off limits” (14-15).
8.	“A Board Must Explicitly Design Its Own Products and Process.... [T]he board outlines its own code of conduct, the way it will control and plan its own agenda, and the nature of its linkage with the ownership” (16-17).
9.	“A Board Must Forge a Linkage with Management That Is Both Empowering and Safe.... The board and CEO constitute a leadership team.... The CEO has the right to expect the board to be clear about the rules and then play by them” (17-19).
10.	“Performance of CEO Must Be Monitored Rigorously, but Only Against Policy Criteria Good monitoring is necessary if a board is to relax about the present and get on with the future” (19-20).

Source: Carver and Carver, *CarverGuide* 1-20.

Group Decision Making

All those in favor, say “Aye.” All those opposed, “Same Sign.” Majority rule is not the best way to conduct business in the local church. This project moves forward in search of more effective ways of making decisions in the leadership circle of the local church. While this research sought to discover practical applications of the discipline of spiritual discernment to church boardroom decision making, this section acknowledges

that a more comprehensive review of decision-making theory has been accomplished by others, as I touch only briefly upon one such theory.

Lee Roy Beach offers a relatively concise distillation of the short history of decision-making theory: “[E]mpirical research on decision making only began in earnest in the 1960’s” (13). While a thorough description of decision-making theory is beyond the scope of this research project and my personal knowledge and time constraints, Beach’s assessment of the shortcomings of rational choice theory are beneficial to this study. Beach describes how economist’s rational choice theory, the so-called economic man, so dominated the psychological study of decision making in the 1960’s, that psychologists provisionally adopted economic man as the descriptive psychological theory of decision making (6).

Economic man is fundamentally about the best way to make bets; thus, the foundation for economic decision-making theory is that all decisions involving risk are essentially gambling about the outcome (6). Beach contends decision makers do not frame their decisions as bets:

They view decisions as tools for actively managing the future so it conforms to their values and preferences; they simply aren’t trying to do what rational choice theory does [G]amblers must make their bets and then wait passively to see if they won or lost—intervention is cheating. In contrast, decision makers seldom are passive and almost always intervene to make sure things come out the way they want them to. The fact is the gamble analogy is irrelevant to real-life decision making. (7-8)

Beach theorizes an alternative approach. People use stories to understand their life experiences better and to build bridges among their past, present, and future. Beach then suggests that decision makers process life by managing the development of these stories,

which he calls “cognitive narratives,” and in so doing, they manage the progress of their lives (6).

Rational choice theory promotes the decision event. Gambling is about wagering what one is willing to risk for a pay-off or to gain a reward. Economic man seeks winning and gaining a return on one’s wager as its goal. This theory focuses attention on the event or the revelation of the outcome at a specific moment in time. Some boardrooms resemble Economic Man, where board members limit discussion and interaction for the purpose of getting things done. Moments of decision are all important because those points in time represent movement in the direction of reward. Reward is defined differently by board members. For some board members, pay off comes when the agenda is completed. For others, their award is getting to the end of the evening and home at a reasonable hour.

Cognitive narrative theory encourages the decision journey. Board members come together at an intersection of the stories of many lives. In the Word-bearing circle of the church boardroom, gifted leaders reprise what happened previously and what is currently occurring in the lives of the people of the congregation this group has been commissioned to shepherd. The agenda becomes an important means of staying on task in the sharing of said narratives. Decisions are unfolding stories that reveal progress toward realizing the vision God has granted this specific body of disciples. The decision event is less important than the decision journey.

Hazel C. V. Trauffer contrasts the rational choice paradigm with discernment. First, she says the predominate approach for making decisions in the church “relies upon a paradigm that reduces decision-making to a simple cause-effect and analytical process”

(6). In other words, the narrow focus of decision making in the church boardroom is to get to the decision event and avoid all the narrative. Then Trauffer assesses that practicing discernment provides a healthy alternative to the rational choice paradigm of economic man:

[It] goes beyond the physical form and embraces the leader's holistic system of body, mind, and spirit, allowing the leader to think contextually and allegorically and to reach into the future and to grasp potential and possibilities, and act upon them. (12)

When consistently exercised in the boardroom, the discipline of spiritual discernment transforms the board itinerary from human to divine. Discernment is neither a theory, nor a model of decision making, but both a spiritual gift supplied by the Father to the diligent disciple and a spiritual discipline to be cultivated over a lifetime. Once again, "the triune nature of God's activity" serves as the best example or model for shaping the course of one's ministry (Vertefeuille 23). Trauffer begins where I find need to conclude this section: "A study of discernment contributes to the literature through the introduction of a new paradigm and cognitive ability that places the divine centre stage" (3). Decision making is a journey that includes the discipline of spiritual discernment.

Research Design Review

Spiritual discernment improves decision making in the church boardroom. I developed a plan to discover which practices prove to be most effective. Robert K. Yin refers to the plan as the research design and defines it this way: "[a] plan that guides the investigator in the process of collecting, analyzing and interpreting observations. It is a logical model of proof that allows the researcher to draw inferences concerning causal relations among the variables under investigation" (*Case Study Research* 21). The plan uses a mixed methods design which involves both quantitative and qualitative

methodologies, because the research includes more than one type of data: survey or questionnaire, case study, and interview. Using mixed methods offers a better and more comprehensive understanding of the data while building a stronger study overall. The quantitative methodology encourages statistical precision and freedom from bias. The qualitative methodology demands time in analysis equal to time in the field, requiring an ongoing analysis of the data. In the latter methodology, the researcher becomes the research instrument who develops the skill to observe and record human behavior (Lowe).

The research is an explanatory design, in that I collect the quantitative data first, which becomes a primary focal point in the assessment. Then qualitative data follows to add contextual information and improve upon the initial phase of assessment (Lowe). The first research tool in the quantitative stage is survey work in the form of a questionnaire. The experts claim, "All surveys face a common challenge, which is how to produce precise estimates by surveying only a relatively small proportion of the larger population" (Dillman, Hox, and de Leeuw 2). Benefits to using a questionnaire in the initial step include the efficiency of data collection and the relative ease of data tabulation, scoring, and analysis (Patten 1). The disadvantage of a low response rate is minimized by having the panel of experts serve as a reference in conducting the survey (2). Because this project concerned ministry pre-intervention and sought to discover information, a before and after context did not exist. Rather, the questionnaire encouraged church leaders to consider decision making from their own frame of reference.

Before sending the questionnaire for response, to increase validity and reliability, I took the following steps. First, the JSCC RRT reviewed the survey instrument and

suggested several revisions over a four- to five-month period prior to distribution. Second, the team developed a Likert-type scale that asked respondents to indicate the extent to which they agree or disagree with statements. While other attitudinal measuring tools exist, Patten writes, “[E]xtensive research indicates that none are clearly superior to Likert-type items, which are easy to write and easy for respondents to understand” (34). Third, I field tested the questionnaire in three locations. “Testing is the only way of assuring that the survey questions written, do indeed communicate to respondents as intended” (Di Ilman, Hox, and de Leeuw 176). These steps produced a significantly reworded questionnaire, revised intentionally to reduce what respondents saw on paper. Fewer words in the questionnaire reduced ambiguity within questions that otherwise may have caused errors in their responses (177).

Common to the mixed-methods approach, the researcher-designed instrument included case studies within the questionnaire in the quantitative step to add some qualitative context. To help provide context for the case studies, I instructed respondents to construct or visualize mentally an important decision facing the church board of which they are a participant. Expecting some respondents to struggle with this request, the RRT developed two case studies or ministry vignettes to set the questionnaire into a potential decision-making context. Yin prepares the researcher with the following statement: “Although a case study is a distinctive form of empirical inquiry, many research investigators nevertheless disdain the strategy” (*Case Study Research* 10). Hearing Yin’s critique and recommendations, the RRT assisted in reworking the case studies to address potential research sloppiness, wordiness, and over-generalization (10). The RRT concluded the case studies were worth the risks outlined by Yin to help respondents

better context utilize the questions within the survey. The intent is not to lead or mislead respondents but to offer the necessary information for completing the survey. Yin proposed an option of single or multiple case studies. We chose multiple case studies over a single case study, because some respondents were professionals and others were volunteers. Hence, one case study was designed to assist professionals while the other case study was written with volunteers in mind (*Applications 5*).

A mixed-methods design allowed me to extend the research. Building upon the quantitative findings, I used telephone and personal interviews (qualitative methods) to grow the research. Respondents had no physical pressure to respond in the quantitative survey. The more anonymous and private setting of completing the questionnaire “reduces the tendency of respondents to present themselves in a favourable light and induces fewer problems of self-presentation, which is a great asset when sensitive questions are asked” (Dillman, Hox, and de Leeuw 115). Respondents answered the questions in the privacy of their study or wherever they chose. However, the qualitative steps of telephone and personal interviews introduced a potential bias, the interviewer. Whether in the context of a telephone call, video conference, or in person, my verbal and nonverbal cues unavoidably influence responses. While inviting more meaningful context, interviews and case studies, in a very real sense, require more of a spontaneous approach to research. Don A. Dillman, Joop J. Hox, and Edith D. de Leeuw call this the “interviewer effect” (115).

Qualitative methodology is not an exact science. I facilitated a dialogue to enrich and validate previous analytical findings or to allow for alternative recommendations. Understanding the hearts of church leaders who sincerely desire to improve the quality of

decisions being made in the boardroom requires something more than exact science (i.e., quantitative analysis). This research design requires more time, but I believe it provides a helpful blend of head and heart.

CHAPTER 3

METHODOLOGY

Problem and Purpose

This research project wrestled with the reality that how churches make decisions was at least as important as the actual decisions they made. I laid this present reality on the foundation of Ephesians 4:1-16, where Paul instructed that God gifted men and women as Word bearers and commissioned them to equip the people of God to serve faithfully in the context of the body of Christ, yet in an almost inexplicable paradox, God chose to give his people freedom to conform his plans. At times, church leaders proved themselves to be very good at following personal whim or desire, rather than working in concert with the circle of leaders in which God placed them.

Recognizing that intimidation was not an effective practice for decision making in the church boardroom, I reviewed both classical and contemporary literature on the discipline of spiritual discernment. I discovered several common practices of spiritual discernment helpful on the decision-making journey. I saw several of these practices present in the JSCC circle of leaders where I facilitate the ministry and support staff and coordinate the work of the church board. Therefore, I proposed a ministry pre-intervention project to observe and assess what was presently happening in JSCC peer churches in the area of making important decisions. The intent and scope of the project was to discover and learn, rather than to intervene and change. This study identified the most effective practices of decision making in Word-directed Christian churches in Illinois. By applying what was gained from the literature review and the research, the goal was to encourage meaningful interaction among church board members.

The purpose of this ministry pre-intervention study was to identify the most effective practices applying the discipline of spiritual discernment to decision making as defined by leadership in Word-directed Christian churches in Illinois, to promote healthy dialogue in the boardroom.

Research Questions

To discover the most effective practices that apply the discipline of spiritual discernment to decision making, I asked two research questions.

Research Question #1

Which of the common practices applying the discipline of spiritual discernment to decision making were present in Word-directed congregations?

To observe common practices of the discipline of spiritual discernment as applied to decision making, I first had to acquaint myself with those practices. Therefore, the initial phase of the literature review was an exploration of a contemporary model that applied spiritual discernment to decision making. The authors described ten common practices of discernment for decision making. After an additional review of both classical and other contemporary works, these ten practices served as a template for the RRT to develop five common practices that took the shape of word pairs. These common practices became the primary subject matter for the quantitative survey distributed to the sample of forty leaders in twenty different Word-directed Christian churches. The goal of this first research question was to learn which of the common practices were present.

Research Question #2

What were the most effective practices in helping leadership teams discern and execute Christ's purpose through the church?

I crafted this question to help determine which of the five common practices were defined by the leaders to be the most effective practices. To observe these practices of the discipline of spiritual discernment further and how they impact decision making in church boardrooms, I conducted two qualitative research steps to enrich the context. First, the RRT advised me in selecting eight candidates for personal interviews from among the original sample of church leaders and participated in synthesizing the results. Second, the panel of experts recommended three veteran senior leadership teams, a professional and a volunteer leader in the same church, whom I interviewed to validate results. The goal of this second question was to learn which of the present practices were most effective. The quantitative step established a baseline from which to explore and observe data, while the qualitative steps built upon the baseline, offering a more robust research outcome.

Population and Participants

I consulted two important teams of people to determine who would participate in this study: a panel of experts from LCU and the research reflection team. The panel of experts helped me identify Word-directed churches in Illinois, and make initial contacts with key leaders in these churches. As mentioned previously, panel members included (1) the Christian ministries department leader who trains Word-directed preachers, (2) the director of the graduate leadership program who serves as church consultant and advisor to many church leaders, (3) the LCU associate vice president of alumni services who knows people in Christian churches, especially in Illinois, and (4) the academic dean of the undergraduate school.

To determine which congregations were Word directed, the panel discussed and agreed upon the following information as a guide to which churches fit into the population. Christian churches originated among pioneer groups who crossed the new territory of America in search of freedom. Rather than aligning with an existing denomination, a movement of Christians began who wanted no creed but Christ and no book but the Bible. More recently, an ecclesial movement among Christian churches chose to organize themselves primarily around God's Word, preferring to describe their philosophy of ministry as Word directed. Word-directed church leaders allow the text of God's Word to serve as beginning and ending point for their respective churches. After agreeing upon these principles, the panel identified a population of more than thirty Word-directed Christian churches across the state of Illinois. Each church was randomly assigned a number, and the first twenty numbers drawn became the research sample. Churches not in the sample were also drawn and assigned numbers in order above twenty. These churches became part of the sample when a church opted not to participate. The panel and I determined that congregational age and specific location, whether rural or urban, were not variables of consideration for the scope of the project.

The panel also helped with an important consideration as a final qualitative research step by selecting three veteran senior leadership teams. These teams (1) were leaders in Word-directed churches, (2) had two or more decades of ministry experience, and (3) had a recognized record of leading growing churches. From the criteria the panel chose three senior leadership teams representing a small church (under five hundred), a mid-sized church (five hundred to one thousand), and a large or megachurch (over one

thousand). The panel of experts and I developed an interview protocol I used when meeting with these veteran leadership teams.

The RRT assisted in examining the results of the quantitative and qualitative research and narrowing those results in the initial sample to interview candidates. The RRT included skilled statisticians, administrators on local school boards, a representative of our ministry staff, a past JSCC elder, and faithful co-laborers at JSCC during the entire time I have served there. This team helped shape the questionnaire by piloting, revising, and distributing the document to the twenty churches selected by the panel of experts. The RRT evaluated the survey results and, from the results, helped to determine four churches from the sample to participate in follow-up telephone or video-conference interviews. Finally, this team established the interview protocol that I followed to enrich the research context.

Design of the Study

This project was a ministry pre-intervention designed to lay a foundation for future work in developing resources to assist churches in using the most effective practices of the discipline of spiritual discernment to aid in healthy decision making. The objective was observation and discovery as opposed to intervention and change. The research used mixed methods in that it incorporated both quantitative and qualitative methodologies. The design was explanatory, beginning with a collection of quantitative data. This data was evaluated before subsequent qualitative results were added and synthesized for the purpose of providing a better understanding of the data and building a more potent study overall.

Instrumentation

Prompted by sources considered in the literature review, the RRT and I developed the questionnaire to survey the twenty churches quantitatively. This researcher-designed instrument included two case studies to assist participants in contextualizing the questions. Following personal visits to sample churches or telephone calls of introduction and invitation to the senior leader to participate, the Likert-type questionnaire was distributed to the sample churches. I trusted the senior leader of each church to determine which elder should complete the survey. I kept field notes of personal observations and interpersonal interactions with participants during all visits and telephone calls.

The RRT assisted in tabulating the results of the quantitative study: the questionnaire and recorded field notes. I informed the RRT of the three veteran senior leadership teams selected by the panel of experts, in order that there was no duplication in the coming two steps of interviewing church leaders. The team used the evaluated data to direct me to follow-up interviews with ten participants. I proceeded to conduct interviews with four professional and three volunteer church leaders as chosen by the RRT from the total sample of forty participants. The RRT created an interview protocol I used when meeting with those selected for this first follow-up phase of qualitative research. The team developed a template prior to quantitative research, then they made adjustments using questionnaire results to develop an interview script called Interview Protocol A (see Appendix A).

The panel of experts previously selected three veteran senior leadership teams from the sample. I affirmed these expert selections to the RRT before proceeding with the selection of interview candidates. While selecting the three senior leadership teams, the

panel of experts created an interview protocol template for me to use when I met with the veteran leaders. After conducting the ten interviews for the first follow-up phase of qualitative research, the RRT made necessary adjustments to the panel's template to correct for contextual and research findings. I shaped the revisions into another interview script that became the second follow-up phase of qualitative research called Interview Protocol B (see Appendix B).

Pilot Test

Before composing even one question for the questionnaire, RRT members asked, "Who are you going to try this out on before you distribute to the twenty churches?" JSCC elders granted me a ministry sabbatical from late 2009 through early 2010. I conducted several steps preliminary to the research during the sabbatical. For example, time away afforded me several Sundays to travel and visit Word-directed churches. I utilized these visits to introduce church leaders to the project and invite participation. On two occasions, Word-directed leaders asked if they could fill out the questionnaire. With each completed questionnaire, the RRT and I made improvements based on my field notes. The JSCC preaching minister and elders, as well as a sister congregation located in Lincoln, also assisted by pilot testing the researcher-designed instrument.

Variables

A pre-ministry intervention project has no dependent or independent variables. Variables included size of congregation, number of people in the leadership circle or boardroom, and the potentially uneven distribution of the Word-bearing gifts in the circle at the time of assessment.

Reliability and Validity

Yin describes test reliability as demonstrating that a study can be repeated with the same results (*Case Study Research* 34). In other words a later investigator, following the same procedures, should be able to replicate the findings and conclusions of an earlier investigator. Yin writes, “The goal of reliability is to minimize the errors and biases in a study” (37). I informed survey participants by telephone, electronic mail, or postal mail of their recommendation by an LCU panel of experts. Then, as with Interview Protocols A and B, I developed a Questionnaire Delivery Protocol (see Appendix C) to standardize the preparatory information shared with each participant. Hence, each person completing a questionnaire received the same introduction, (i.e., a cover letter and document; see Appendixes D and E). To provide construct validity, the RRT held me accountable for tracking these operational steps as I recorded with consistent documentation and reported questionnaire response rates to them periodically.

This project did not measure change in attitude or behavior; rather, it observed which practices of spiritual discernment influenced healthy decision making in the boardroom. Hence, the research did not measure a cause-effect relationship. The quantitative and qualitative instruments sought to observe how past practices influenced previous decisions of the church board. Thus, internal validity was not in question. Regarding case study research, Yin describes external validity as addressing the “problem of knowing whether a study’s findings are generalizable beyond the immediate case study” (*Case Study Research* 37). Because this study did not include churches other than those with a Word-directed philosophy of ministry, it has limitations. In other words, the results might not apply to church boards with a significantly different ecclesiology. This

study was generalizable or externally valid because, uniformly, church boards agreed that following the Word of God was a worthy pursuit. Church boards also agreed a biblical approach to decision making was a viable alternative to any corporate business model for decision making.

Data Collection

The field research phase of this ministry pre-intervention, explanatory mixed-methods project took three months to complete. After the panel of experts identified more than thirty Word-directed Christian churches in Illinois, with the help of the RRT and three pilot tests, I crafted the final copy of the questionnaire. Before the field research began, I also personally visited or telephone contacted two survey participants from each church and recorded these in my field notes. During this contact, I asked the participants how they preferred to receive the questionnaire. Then I distributed the questionnaire electronically or by mail preceded by the cover letter of introduction (see Appendixes D and E). In the cover letter, I reminded participants of the previous conversation I had with them and of the panel of experts' recommendation to encourage participation.

The questionnaire contained all pertinent information for completion, including my contact information in case participants had questions. I gave the forty respondents two weeks to complete and return the questionnaire. I personally followed up with telephone calls to those who did not respond to the survey within the two-week window of time. The RRT and I received and processed survey results over the next two weeks.

In the following six weeks, I conducted four on-site interviews with seven church leaders (four professionals and three volunteers) identified by the RRT using Interview Protocol A (see Appendix A). I audio-taped the responses and transcribed the content.

Over the next three weeks, I interviewed the three pairs of veteran senior leaders using Interview Protocol B (see Appendix B). Again, I audio-taped responses for recording and transcription purposes.

Data Analysis

During the two weeks while respondents completed questionnaires, RRT member helped me think through ways of tabulating and interpreting the results of the survey that would soon be forthcoming. With RRT assistance I developed a spreadsheet to tally the quantitative results of the forty plus questionnaires. From the five common practices, we identified the most effective practices and evaluated the results. This evaluation informed Interview Protocol A. I transcribed and synthesized the qualitative results of the interviews with the Word-directed church leaders to develop a richer context. This evaluation informed Interview Protocol B. Finally, I analyzed the second set of qualitative results, taken from interviewing the experienced senior leaders. The results validated which practices applying the discipline of spiritual discernment in decision making in Word-directed, Christian churches in Illinois, were most effective.

Ethical Procedures

When acquiring contact information from prospective participants in the sample churches, I assured the information returned on the questionnaire would be held in strictest confidence and viewed only by RRT members. Respondents completed an informed consent form that they received with the questionnaire (see Appendix F). While they had the assurance of not being identified by an outside source, with their consent, I kept their contact information, so I could send a copy of the results to all who made the project possible by participating. I encouraged participants to use the information however they

deemed it might be useful in ministry praxis. I reminded participants I was available to meet with them after the distribution of the results to answer questions or offer personal observations. I stored all data on my personal computer and secured the data on a backup hard drive held in a separate location from the personal computer. After I transcribed and archived audio recordings for evaluative purposes, I destroyed the recordings.

CHAPTER 4

FINDINGS

Problem and Purpose

God is the architect of his Church. People are participants in God's strategic plan for building and growing a church. The Apostle Paul clarifies who serves in what role when he writes to the church in Corinth, "I planted the seed, Apollos watered it, but God made it grow. So neither he who plants nor he who waters is anything, but only God, who makes things grow" (1 Cor. 3:6-7). Problems arise not when church leaders use their creativity to dream of, envision, and decide about how to grow a bigger and better church; rather, the difficulties come when one or a few of the leaders dictate a course for a church without consulting the architect and/or in respect of input from other members of the leadership team. I embarked upon this study in search of positive and productive examples of corporate decision making in church leadership circles.

After reviewing biblical, historical, and contemporary ways of aligning the human aspect of corporate decision making in the local church more fully to God's purpose, this study set out to explore healthy practices in church leadership teams that apply the discipline of spiritual discernment to decision making. The research observed how Word-directed Christian churches in Illinois foster and preserve a productive dialogical environment in the church boardroom by utilizing discernment practices discovered during the literature review. The purpose of this pre-intervention study was to identify the most effective practices applying the discipline of spiritual discernment to decision making as defined by leadership in Word-directed Christian churches in Illinois, to promote healthy dialogue in the boardroom.

Participants

A panel of experts from Lincoln Christian University and I met in late November 2009 with the goal of identifying twenty or more Word-directed Christian churches in Illinois. After discussion and reaching consensus on the definition of Word directed, the panel agreed upon thirty churches that closely resembled the definition. Table 4.1 contains the church prospect list arranged alphabetically by location in Illinois.

Table 4.1. Word-Directed Church Prospect List

Church	City
Church 1	Beardstown
Church 2	Carbondale
Church 3	Champaign
Church 4	Clarendon Hills
Church 5	Danville
Church 6	Effingham
Church 7	Erie
Church 8	Herscher
Church 9	Macomb
Church 10	Mattoon
Church 11	Morris
Church 12	Mt. Vernon
Church 13	New Lenox
Church 14	Normal
Church 15	Patoka
Church 16	Peoria
Church 17	Quincy
Church 18	Raymond
Church 19	Robinson
Church 20	Rochester
Church 21	Rochester
Church 22	Rockford
Church 23	Smyser
Church 24	Springfield
Church 25	Springfield
Church 26	Taylorville
Church 27	Tuscola
Church 28	Wapella
Church 29	Woodlawn
Church 30	Woodlawn

Of the thirty churches on the prospect list, the goal was to survey twenty churches. The participants included two leaders from each church, in most cases: a senior staff member and an elder. Before proceeding with the survey questionnaire, I pilot-tested the questionnaire with three Christian churches—two in Lincoln, Illinois, and a third at a church in Rockford, Illinois, where I did some consultation work during a ministry sabbatical. I contacted all thirty Word-directed churches in the sample, and twenty-three of the thirty responded to my personal visit or telephone call. In all but one church, I spoke directly with a senior staff member. I gave the senior leader discretion in selecting which volunteer leader (elder) to partner with in completing the questionnaire (see Appendix E). I encouraged senior staff leaders to consider selecting an experienced volunteer leader who has witnessed important decisions in previous years. A member of the panel of experts contacted the one church leader with whom I did not speak personally.

Of the twenty-three churches who agreed to complete the questionnaire, I received responses from twenty-two churches, a 95 percent response rate. Of the anticipated forty-four questionnaires, forty-three were returned. Two churches submitted three questionnaires: one church submitted questionnaires from one elder and two staff members, including a minister of administration, and a second church sent back questionnaires from two elders and one staff member. Three churches submitted only one questionnaire. In these churches the senior leader and elder volunteer leader decided to work together on the questionnaire; hence, I received one less questionnaire than expected.

In one instance responses came from two staff members and no elders. Church leaders returned all responses to the questionnaire in a two-week window of time. Table 4.2 includes questionnaire response information that describes leaders by professional ministry position or volunteer role who participated and from which specific Word-directed churches in Illinois. No significant findings were discovered among churches that submitted one, two, or three questionnaires. The word “Group” in the chart represents when one questionnaire was submitted by two people, an elder and a senior leader.

Table 4.2. Questionnaire Response Information

Church/# Respondents	Title
Church 1—2	Minister, Elder
Church 2—2	Minister, Elder
Church 3—2	Minister, Elder
Church 4—1	Group
Church 6—2	Minister, Elder
Church 7—2	Minister, Elder
Church 8—2	Minister, Elder
Church 9—2	Minister, Elder
Church 10—2	Minister, Elder
Church 11—2	Minister, Elder
Church 13—2	Minister, Elder
Church 14—2	Minister, Administrator
Church 16—3	Administrator, Elder
Church 17—1	Group
Church 18—2	Minister, Elder
Church 20—2	Minister, Elder Minister, Elder,
Church 21—3	Elder
Church 22—2	Minister, Elder
Church 24—1	Group
Church 26—2	Minister, Elder
Church 27—2	Minister, Elder
Church 29—2	Minister, Elder
TOTAL: 22 churches	43 respondents

Participants in this first phase of research, the questionnaire, served churches ranging in average weekend attendance from eighty-seven to forty-five hundred worshipers. Those who completed the questionnaire lived in rural communities that ranged from one of only a small number of people to one of the Chicago suburbs that number in the hundreds of thousands. When asked to circle the word that best describes how well the churches they serve match the definition of a Word-directed church in the questionnaire, respondents selected *strongly agree, agree, disagree, or strongly disagree* (see Appendix E). Of the forty-three participants, thirty selected *strongly agree*, and thirteen chose *agree* (see Table 4.3). Apparently the panel of experts excelled in picking churches whose leaders resonated with this statement from the questionnaire: “The elders and staff in a *Word-directed Church* choose to let the text speak first and foremost in their preaching, teaching, and decision making. Because being *Word directed* is a way of life, a worldview, *Word-directed* leaders take their cues from the Word of God and allow the text of God’s Word to shape the ministry of the church.” Questionnaire participants viewed close relationship to the Living and Written Word of God as central to completing any survey on the topic of decision making.

Table 4.3. Definition of Word-Directed (N=43)

Word-Directed	Responses
Strongly Agree	30
Agree	13
Disagree	0
Strongly Disagree	0

During the second, qualitative phase of research, I conducted seven interviews. The interviews themselves took place in two steps. First, I traveled to four different communities to conduct follow-up interviews with church leaders who completed the questionnaire. The RRT assisted in the selection of follow-up interviewees in Peoria, Macomb, Rochester, and Tuscola, Illinois. In selecting church leaders to interview, the RRT considered different sizes of churches and communities. The church worship attendances of the four interviewees were eighty-seven, three hundred, 375, and 950. The communities ranged in population from rural to a few thousand to several hundred thousand. Seven men participated in these interviews. On three occasions I interviewed the senior leader and elder pair who completed the questionnaire. The other interview was a church administrator who completed the questionnaire. In total I interviewed four senior ministry staff and three elders in the four churches.

Second, I traveled to three different communities to interview veteran senior leadership teams. The panel of experts helped select these interviewees in Bloomington, Morris, and Taylorville, Illinois. The panel recommended three senior leaders of a small (349), medium (768), and large (4,500) church in a small town, a suburb of Chicago, and a mid-sized city. The average tenure of the senior and volunteer leaders in this select group was slightly less than thirty years serving in the same church. Eight men participated in the seven interviews. In the interview of the large church, interviewees included the senior minister (fifteen years), the retired senior minister (thirty-two years), an elder (thirty years), and my field mentor who recently joined the staff as a minister of discipleship. In the mid-sized church, interviewees included the senior minister (thirty-eight years) and an elder (twenty years). In the small church, interviewees included the

senior minister (over thirty years in two different ministries) and an elder (over forty years). From the questionnaires and the interviews, I gained much wisdom and insight from the experiences of other church leaders that informed answers to the two research questions.

Research Question #1

To be Word directed implies being dependent upon God. More specifically a Word-directed person chooses to attend first to what God is saying to him or her through the example of his Living Word and the teaching of his written Word. Being a Word-directed person is much more challenging than writing the definition on this page. Living a Word-directed life takes discipline. The first research question explored which of the common practices applying the discipline of spiritual discernment to decision making were present in Word-directed congregations.

Practices Present—Questionnaire

Using the input from three pilot studies, the RRT and I developed the research questionnaire as a tool to demonstrate which of five common practices of the discipline of spiritual discernment were present and which were not present in decision making in the Word-directed sample of Christian churches (see Appendix E). This tool became the research centerpiece and was distributed to the twenty-two churches who agreed to complete the questionnaire. The practices were presented in word pairs and respondents assessed decision making in their respective churches by assigning a number from one to six (one being *more important* and six being *less important*) for each word pair. Using a case study written into the questionnaire or a real-life case, respondents gave five numerical responses, one for each word pair practice. For the purpose of this study,

responses below the neutral response of 3.5 were practices present. Smaller numbers indicated a practice that was more fully present in that church. Larger numbers revealed a practice that was not present or barely present. The research questionnaire measured the strength of each common practice in Word-directed Christian churches in Illinois. As indicated in Table 4.4, all five common practices were fully present in the sample of Word-directed Christian churches. The mean response on the scale of one to six was 2.21, which was well below the neutral response of 3.5.

Table 4.4. Practices Present (N=43)

Common Practice	Mean
Framing and centering	1.84
Studying and exploring	1.79
Remembering and listening	2.30
Waiting and resting	2.86
Deciding and implementing	2.24
All Practices	2.21

Forty-three respondents gave five responses each in their questionnaires for a total of 215 specific responses to the common practices. Only thirty-two out of the total of 215 responses to the questionnaire were above, or larger than, the neutral response of 3.5. In other words over 85 percent of the responses were a one, two, or three, while slightly less than 15 percent of the responses were a four, five, or six. Because smaller numbers indicated a practice that was more fully present in churches, the research demonstrated

that all five common practices of the discipline of spiritual discernment were fully present in this sample of churches (see Figure 4.1).

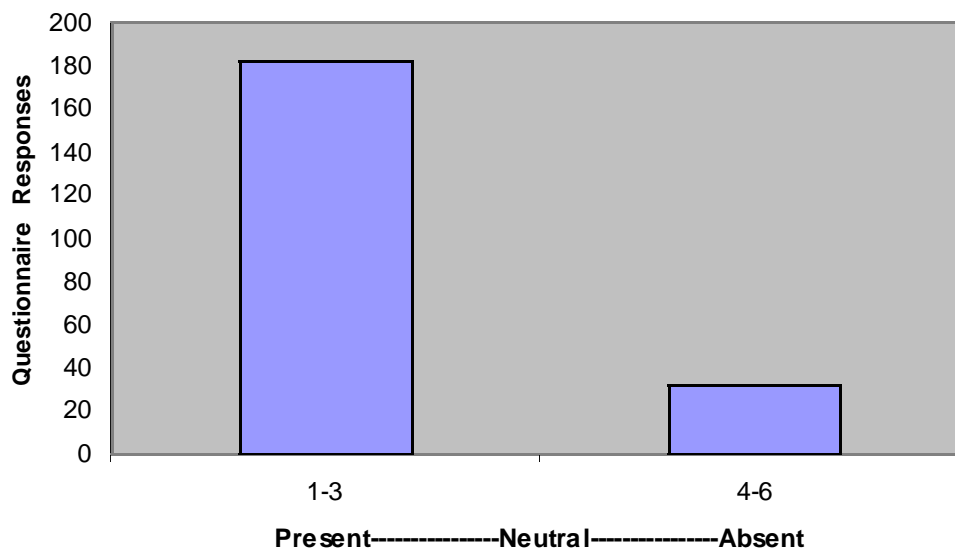


Figure 4.1. Responses related to neutral response of 3.5.

Figures 4.2 through 4.6 are a series of five scatter plots, one for each of the five common discernment practices. I arranged the scatter plots from the practice most fully present to least fully present. In other words, while all five practices were fully present, some were more fully present than others. I discuss response deviation under research question #2 below, but notice in this context the number of responses that are low on the scale. In Figure 4.2, twenty-two of forty-three respondents assigned *studying* a score of one. Eighteen more respondents gave *studying* a two or three making the mean score 1.79 the lowest of all the practices. Only three of forty-three respondents scored *studying* above the neutral response of 3.5 indicating this practice is present almost always when the church leadership circle makes decisions.

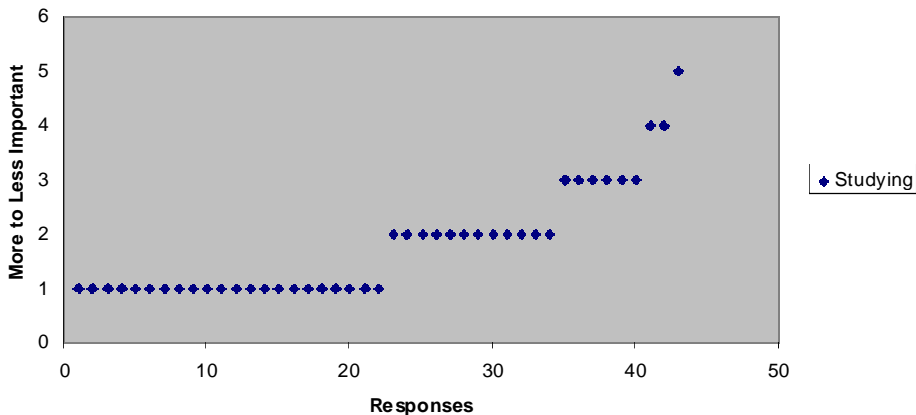


Figure 4. 2. Discernment practice of studying present.

Very similar to the spiritual discernment practice of *studying*, Figure 4.3 reveals that *framing* is also a very fully present practice among the sample of Word-directed church leaders with a mean score of 1.84. Twenty-two respondents assigned *framing* with a score of one, while thirty-seven of forty-three respondents gave *framing* a one or two. Only six scored *framing* above the neutral response of 3.5. Almost 90 percent of respondents scored *studying* and *framing* above the neutral response of 3.5.

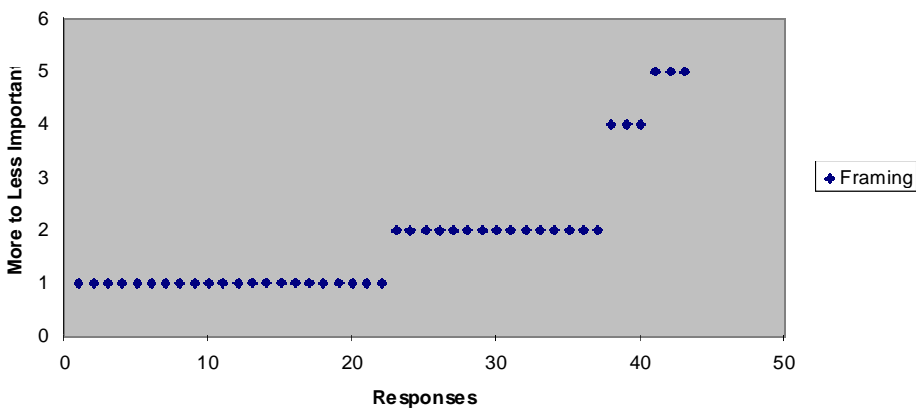


Figure 4. 3. Discernment practice of framing present.

While respondents assigned the score of one less often in the practices of *deciding*, *remembering*, and *waiting*, scores were well below the neutral score of 3.5. Figure 4.4 indicates that thirty-eight of forty-three respondents assigned *deciding* a score below the neutral score for a mean score of 2.24. Merely five responded with a number higher than 3.5; hence, the discernment practice of *deciding* is fully present among this Word-directed sample of church leaders.

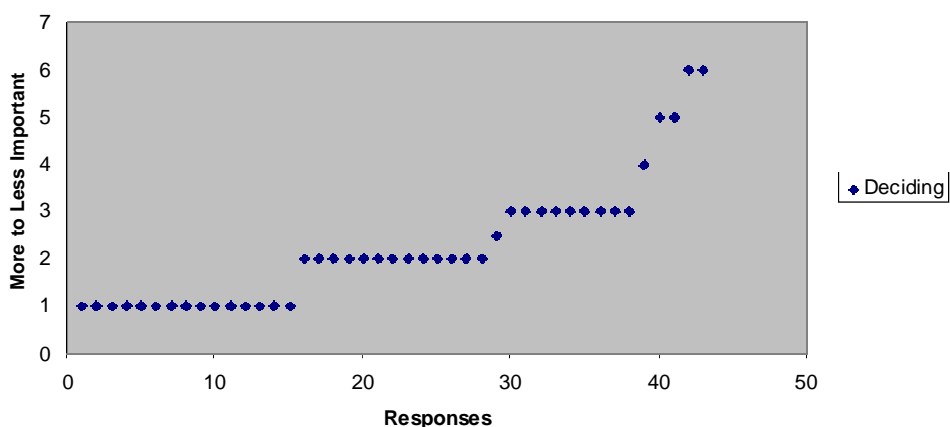


Figure 4.4. Discernment practice of deciding present.

In the final two practices, scatter plots reveal that responses move closer to the neutral response but remain well below 3.5. Only ten respondents scored *remembering* with a one, but twenty-eight of forty-three gave it a two or three; thus, 89 percent of respondents rated the practice of *remembering* below the neutral response for a mean score of 2.30. *Remembering* is a fully present discernment practice but perhaps less fully present than the practices of *studying* and *framing*.

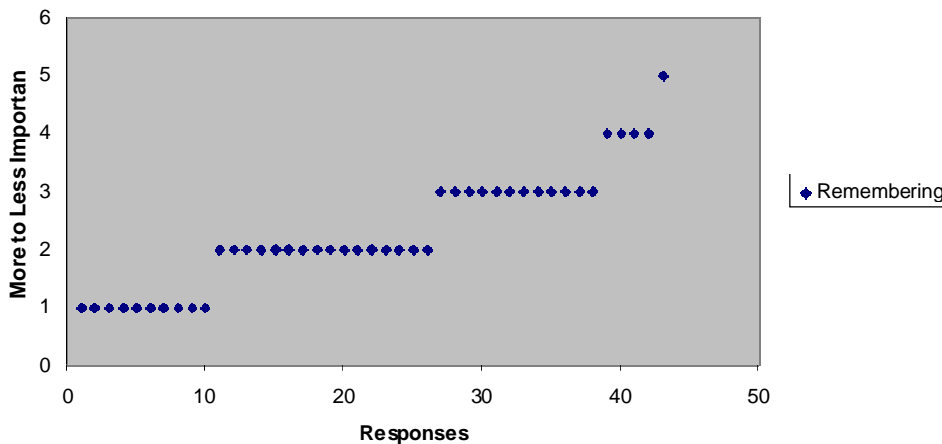


Figure 4.5. Discernment practice of remembering present.

Finally, the practice of *waiting* is also fully present according to the responses of the Word-directed church leaders. Thirty-four respondents (or 70 percent) gave *waiting* a number below the neutral score of 3.5 for a mean score of 2.86. For purposes of this study, therefore, the practice of *waiting* is a very important part of the process of spiritual discernment that leads to important decision making in church leadership circles.

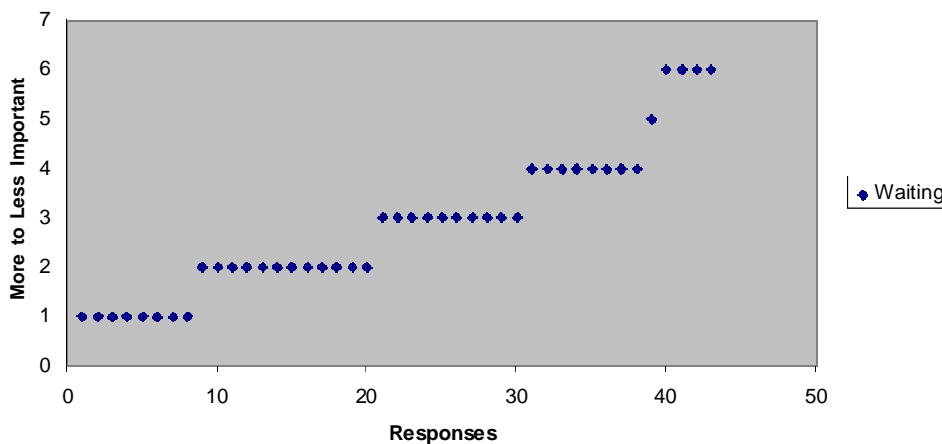


Figure 4.6. Discernment practice of waiting present.

Discussion of response deviation will be resumed under research question #2. The interviews conducted add credence to the results of the questionnaire further indicating that all the practices were fully present among the Word-directed sample of Christian church leaders.

Practices Present—Interviews

Qualitative research also demonstrated that all five common practices of the discipline of spiritual discernment were present in the sample. In all seven interviews conducted, an interviewee asserted that each of the five common practices, as presented in word pairs, was necessary to healthy, corporate decision making in the local church context. Interviewees' responses to questions seemed to assume that all the practices are important and necessary. One leader said, "I put waiting and resting as less important for our team because by the time we've done the first four practices, it is time to go." His response demonstrated a pattern among respondents that revealed all the practices were necessary but some practices were deemed more important, or more relevant, for a particular decision than others.

After considering the five common practices in the questionnaire, a summative question near the end of the survey asked respondents: "What (overall) grade would you give your team for effectiveness in applying the discipline of spiritual discernment to decision making?" Of forty-two responses to the question, seven respondents gave their team an A or A- grade; twenty-eight responded with a B, B+, or B- grade; and, seven graded themselves with a C or C+ (see Table 4.5). The mean, median, and modal letter grade across the sample was a B when offered options A, B, C, D, F, which parallels the mean response of 2.21 when offered options 1, 2, 3, 4, 5, 6 to determine which practices

were present. The data demonstrated a solid propensity among respondents toward applying all of the practices of the discipline of spiritual discernment when making decisions in the local church context.

Table 4.5. Decision-Making Grade (N=42)

Grade	F
A or A-	7
B+, B, or B-	28
C+ or C	7

f = the frequency of occurrences of the letter grade across the sample

I observed a final recurring theme related to research question # 1 during the seven interviews. While the research clearly demonstrated that all practices were present in these varied leadership circles in Word-directed Christian churches in Illinois, a particular leadership quality or characteristic emerged as senior staff members described elders and elders described staff members, especially those with long tenure in one specific church setting. To apply these common practices, church leaders needed to set their own agendas aside and humbly depend upon God. One interviewee staff member remarked about a long-term staff member's impact on the congregation and her healthy decision making over the years: "What makes this possible in our setting is the senior minister's humility. That's a huge part of the equation." Another interviewee staff member quoted an eighty-year-old elder still serving in the church he serves: "I look for ways to get past my own personal preferences in hopes of accomplishing what is best for the church." Perhaps

these practices are all present because they point in the direction of a decision journey that invites God's input in multiple ways before the time of the actual decision event.

Clearly this sample of Word-directed church leaders value highly all five of the common practices in decision making in their churches. Alongside this desire to take the journey of decision making seriously in the local church context, several leaders mentioned frustration with decisions taking too long, yet no one said their leadership team would move forward with one or more members adamantly opposed to an important decision. However, in terms of practical application, I sensed a common, almost collective, hesitation among respondents to the questionnaire and interviews. Those participating in this research wanted to know how best to strike a balance between the important, even necessary, journey of decision making and the reality in most churches that churches seem to take such a long time to make decisions. One interviewee poignantly concluded that he was frustrated and impatient with the length of time between leadership meetings :

I've spent the past thirty years in ministry and the one characteristic the churches I've served have in common is that they don't move quickly enough. If elders only meet once per month, how difficult it is to move a church along. We have to wait twenty-nine more days until there is another meeting! There is a frustration with the church—can't get things done. I know that God does call us to wait, and we have to be sensitive to that. But, most of our waiting is not about God, but our traditions and habits.

While this research did not offer a clear solution to his dilemma, I contend that his leadership representative voice prompts a tension or mystery with which Word-directed leaders need to grow comfortable.

Research Question #2

The data for research question #1 shows a pattern that having all of the common practices of applying the discipline of spiritual discernment present when making important decisions in the church elder and staff leadership circle is beneficial, even necessary. The results of the questionnaire and follow-up interviews reveal that certain practices, analyzed for research question #2, were more effective in helping leadership teams discern and execute Christ's purpose through the church than others. The second research question addressed the matter of effectiveness by inviting respondents to self-assess their Word-directed strengths and weaknesses in applying the practices.

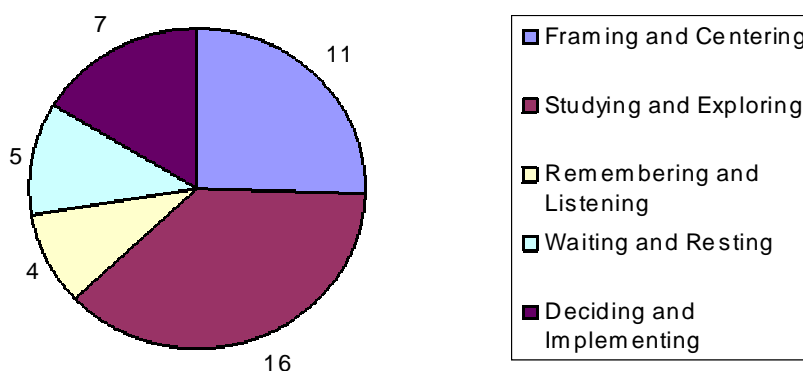
Practices Effective—Questionnaire

The research questionnaire addressed the question of spiritual discernment practice effectiveness in two quantitative steps. First, as aforementioned, respondents recorded answers as to how important specific practices were from a range of one to six. While the research demonstrated all practices were present, a slight spread existed among the five common practices. Word-directed church leaders responded to the practice of *studying and exploring* with a 1.79 and the practice of *framing and centering* with a 1.84. Of the five common practices, according to the data, these two practices appear to be most effective among Word-directed leaders. The practices of *deciding and implementing* (2.24) and *remembering and listening* (2.30) fall very close to the mean of 2.21. While still below the neutral response of 3.50, the 2.86 score for the practice of *waiting and resting* is worthy of attention. The difference between the lowest and highest common practices was 1.07. Table 4.6 reviews the distance from the mean of the total responses (2.21).

Table 4.6. Most Effective Practices

Common Practice	Mean	Distance from Mean (2.21)
Framing and centering	1.84	0.37
Studying and exploring	1.79	0.42
Remembering and listening	2.30	-0.10
Waiting and resting	2.86	-0.65
Deciding and implementing	2.24	-0.04

The second way in which the research questionnaire quantitatively assessed the effectiveness of the five common practices was by asking respondents, “Which practices have proven most and least effective for the elder and staff leadership team in making important decisions at your church?” Figure 4.7 reveals what practices were deemed the *most effective*. Two leaders did not respond to the question while two gave two responses as their *most effective*, equaling a total number of forty-three responses.

**Figure 4.7. Most effective practices (N = 43).**

More than 37 percent of respondents reported studying and exploring as the *most effective* practice. The data revealed that when combining the two *most effective* practices, 63 percent chose either studying and exploring or framing and centering as the *most effective* practice.

In the *least effective* responses, three people chose not to respond, leaving a total of forty responses. A review of the *least effective* is even more striking, as half or 50 percent of church leaders gave waiting and resting as the *least effective* of the five spiritual discernment practices offered in this survey.

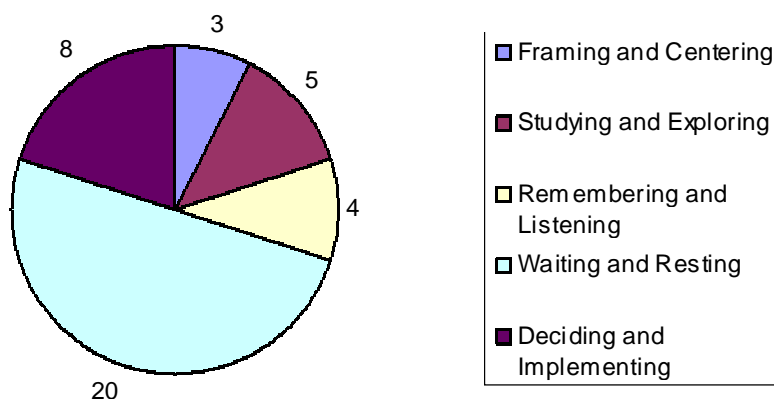


Figure 4.8. Least effective practices (N = 40).

The results of the questionnaire were conclusive. Word-directed church leaders were more skilled at the discernment practices of studying and exploring and framing and centering and less equipped at waiting and resting. No finding indicated that waiting and resting were unnecessary; rather, respondents expressed remorse at not being better disciplined in this practice. The interviews affirmed these findings with much intensity.

Practices Effective—Interviews

The qualitative research step of interviewing church leaders provided significant additional insight into the least and most effective practices of spiritual discernment in the sample of Word-directed Christian churches. All seven interviews pointed specifically to waiting and resting as a practice necessary but in need of improvement in the local church decision-making context.

Waiting and resting. I recorded already the remark of one interviewee who claimed that he was frustrated because he spends days waiting, but not waiting on God as an act of spiritual discernment; rather, his church is mired in the habits and traditions of the past and stymied from making decisions. Another interviewee said simply, “Our least effective practice is waiting and resting by a long margin.” Still another interviewee acknowledged, “For the senior minister and me, waiting and resting is a very hard thing. We have learned to depend upon other leaders to help us be more patient.” Finally a senior minister in the last interview I conducted summed up what I heard others saying:

The weakness is probably the same for us as you are finding in other churches of our movement. It is the waiting and resting. While we need to engage all of these practices, we tend to be a bit more active and ready to make a decision. I think we almost need to consciously program the time in to rest on the decision.

Several Word-directed church leaders admitted their weakness was in allowing for time and space to hear God’s voice. What follows are several comments from questionnaires and interviews regarding the other common practices from weakest to strongest.

Remembering and listening. Perhaps because it landed near the mean response, the practice of remembering and listening had fewer comments than any other in the survey. One senior leader wrote, “The act of listening allows us to see if we have

correctly heard from God's Word." An elder commented, "Remembering voices from our past and listening to the voices of those who live among us now is very important. We need to improve here." A few comments were registered about how some members of the leadership team do too much listening.

Deciding and implementing. An elder said, "We are much better at simply deciding than waiting and resting." A senior leader said, "We greatly value the engagement of all team members in making the decision. Waiting is a challenge in our transient culture, as lack of decisive movement sometimes feels like spiritual failure." Still another senior leader said, "Many times, we are emotionally spent by the time the decision is made, and so we spend less time deciding on how to implement the idea." Interviewees acknowledged the tension between working through the decision-making process and being decisive.

Framing and centering. An elder wrote regarding the practice of framing and centering that "We discussed extensively the importance of the matter; then developed reasons for and against different scenarios and prayer over several months for God's will." Another elder wrote, "Leaders are adept at centering on the issue at hand." Still another elder said, "Once you get the question ironed out, you can move on in the most effective manner." A senior leader responded to the questionnaire by saying, "Our greatest gains come when we step away and become centered on God's will. We don't reflect well." Another senior leader wrote, "We do a good job of talking through the problem and arriving at a conclusion and implementation. We don't let it marinate enough though." Wrestling with the idea of *holy indifference* on the questionnaire, an elder wrote, "We always try to understand and remove our wills, and, we always listen,

but remembering tends to happen more among the older elders. Another elder remarked, “The prayer ‘God help me to make this decision be about You and not about me’ is critical and effective.” The interviews indicated that framing and centering is one of the most effective practices of spiritual discernment, yet it is also a very challenging practice.

Studying and exploring. Whereas respondents spoke honestly about their weakness of waiting and resting, they seemed to speak with one voice about their strengths of studying and exploring God’s Word. A senior minister interviewee reflected on how God directs even the devotional time in the leadership circle:

We open the word each time we meet, devotionally. Rotating who does the devotions, it has been remarkable to see how that topic has come into play in the kind of decision that we are making. As we stick with this plan, we are growing to understand that God is already leading us in the Word.

Another senior leader commented, “The engagement with God’s Word gives us confidence in decision making, while waiting and resting have often been used as a stalling tactic for making tough decisions.” An elder interviewee put forth, “The Word is the grid through which we filter all things. Not necessarily do we open It upon every decision, yet It is always there directing what we decide.” Finally another elder interviewee asserted, “[The preacher] makes the Word the center of all of his sermons. Most of the elders conclude that we start with the Word; it is of utmost importance to us.” These loud value statements about how important and effective studying God’s Word was in leadership decision making in Word-directed churches demonstrated the accuracy of the quantitative research and served to fortify the finding that studying and exploring was the most effective practice of spiritual discernment in this sample.

No significant differences appear when analyzing the data according to size of church or location. The research did not measure differences according to personal

type or spiritual gifting, so I cannot offer data relevant in these areas. The interviews led me to believe that those with stronger, more driven personalities struggled with the practices of listening and waiting. Interviewees with more contemplative personality types indicated a closer affinity to these same practices.

Summary of Major Findings

Chapter 5 covers the following major findings:

1. Research evidence suggested that a Word-directed way of life and philosophy of ministry support well a decision-making approach that includes the Christian discipline of spiritual discernment.
2. The data revealed that the strong value of studying and exploring God's Word among Word-directed church leaders overshadows other important practices of corporate spiritual discernment.
3. While questionnaire respondents and interviewees recognized the importance of waiting and resting, they yearn for greater experience and practical insight as to how to apply the common practice of laying the work God has been doing near their hearts in reflection.
4. While many respondents reported comfort with Word-directed preaching and visionary leadership, several expressed discomfort with Word-directed polity and decision making. A few respondents acknowledged a genuine disconnect between the pulpit and the boardroom by saying they know how to use God's Word for sermon preparation, but they do not always see how to use God's Word in board meetings.
5. While the purpose and scope of the study was ministry pre-intervention, respondents consistently asked for something prescriptive. In other words, Word-directed

leaders were eager to dialogue about a decision-making process that effectively applied the five practices of the discipline of spiritual discernment.

6. The research clarified that all five practices are necessary for making important decisions in the church leadership circle.

7. Both questionnaire responses and interviews unveiled Word-directed leaders want very much to be humbly dependent upon God in decision making. One interviewee said, "We very much want to make our decisions about God, rather than us." The practices of the discipline of spiritual discernment bring a decision-making group closer to making the decision be about God.

CHAPTER 5

DISCUSSION

Major Findings

This research project was born out of an earnest desire to see Christian church leadership teams function in the church boardroom in more God-honoring ways. I set out on a journey to explore how churches committed to a Word-directed philosophy of ministry aligned the human element more fully to God's purpose when making important decisions in their leadership circle. I analyzed how leadership teams moved their respective churches forward on paths God had marked out for them. Having participated on teams where one leader dominated in the boardroom on occasion, I searched for better practices to create and preserve healthy environments for decision making on church leadership teams. The theological and biblical study along with the literature review prior to the research provided significant foundational work upon which to build and lay the actual project. I attempted in this chapter to pull all of these things together and offered seven significant findings with reflections pertaining to life in the church boardroom.

Word-Directed Living and Leading

Research evidence suggested that a Word-directed way of life and philosophy of ministry supported well a decision-making approach that included the Christian discipline of spiritual discernment. As demonstrated in Chapter 4, Word-directed church leaders resonated with all five word-pair practices in the questionnaire. Questionnaire respondents assigned an average score of 2.21 (on a one to six scale, one being more important and six being less important) to all the practices. For this Word-directed sample, all the practices were important and necessary when making important decisions

in the church leadership circle. In other words living and leading from a Word-directed perspective and making decisions by utilizing the common practices of spiritual discernment fit comfortably together.

While a few leaders who participated in this research project admitted they tend to rush to the decision event, many more saw the importance and value of the decision-making journey. Explicit in the working definition crafted for the questionnaire, being Word directed is a lifestyle, a journey, more so than a single decision, an event. Church leaders who live as Word-directed men and women of God are more likely to lead as Word-directed elders and staff members in their churches. As well a church leadership team who disciplines itself to apply the five common practices of spiritual discernment to the decision-making journey in the church elder and staff leadership circle chooses a way of life. Rather than viewing board meetings as an agenda to complete with a series of decisions to be made, leaders who practice spiritual discernment value the development of relationships with one another. They select journey over event. Being Word directed and practicing spiritual discernment are partner disciplines that are more about journey than event.

Strength to Improve Weakness

The quantitative and qualitative components of the questionnaire revealed that the strong value of studying and exploring God's Word among Word-directed church leaders overshadowed other important practices of corporate spiritual discernment. Before beginning this study, I could not imagine studying and exploring being scored as anything but the most important and most effective practice among Word-directed Christian church leaders. As mentioned in the historical background description,

Christian churches are part of the larger Restoration movement of churches known for their emphasis on God's Word, so I was in no way surprised by the results of the questionnaire. However, the qualitative work of interviewing senior leaders and elders taught me something fresh. Word-directed leaders tended always to lead with the Book. While I am very comfortable with this approach, I must also admit that any strength taken to an extreme can become a weakness. I suggest two ways in which the most effective practice of studying and exploring among Word-directed leaders might become a hindrance to healthy decision making.

First, Word-directed leaders who excel at studying and exploring God's Word may be blinded to other practices of spiritual discernment. As some expressed in interviews, once God's Word speaks on a subject, a decision needs to be made. Such an approach bypasses the importance of hearing the personal and corporate stories within the life of the church (remembering and listening) and sidesteps the practice of laying the work God has been doing near the heart for reflection (waiting and resting). By moving before practicing these disciplines, Word-directed leaders may close off any new understanding of the Word of God that might come during reflection and meditation. Overreliance on the written Word may produce under-reliance on the living Word.

Second, Word-directed leaders fixated on study and exploration must be careful to remain humble and dependent upon God and others. Christian church leaders should reclaim a meaningful piece of their heritage by inviting the Holy Spirit back to a position of prominence alongside the Bible.

When Word-directed leaders, trusting the Holy Spirit, allow the example of the living Word and the teaching of the written Word to serve as central to the application of

spiritual discernment to their lives, but not as the only practice of importance, they are using their strength to improve upon weaknesses. For example, before coming to the study of a biblical text, framing and centering one's mind and heart by releasing previous acquaintance with the text and placing God's leading and direction at the center of the study are healthy practices for Bible students. Likewise, competent exegesis of any text of Scripture invites walking the text into the lives of the audience. In other words, studying and exploring depend upon remembering and listening.

Learning How to Wait and Rest

While questionnaire respondents and interviewees recognized the importance of waiting and resting, they yearned for greater experience and practical insight as to how to apply the common practice of laying the work God has been doing near their hearts in reflection. Twenty of forty respondents (50 percent) reported this practice as their *least effective*, yet no respondent wrote or spoke a word to me about this practice being unimportant. The prevailing comment I heard about the practice of waiting and resting was, "I do not do that very well." Still other respondents remarked that this practice is simply not something with which they have much experience.

Much can be gained when one looks outside his or her own heritage. For example, the community of Friends has much to teach my Christian church comrades. The Friends are well-known for the way in which they value silence. Lampen records, "Ours is a gentle process of quiet waiting, of using the tried and tested ways of discernment" (43). Yoder reflects on his experiences with Friends, "Quaker silence in meeting ... is a time of expectant waiting until someone—and the point is that it can and will be anyone—is moved to utterance" (68). One interviewee who worked with me as an intern remarked,

“The waiting and resting, I saw this lived out very well on my internship with you. People tend to want to make quick decisions, want things to happen instantly.” The respondent reflected upon how he observed leaders at Jefferson Street Christian Church during his internship painstakingly working through important decisions rather than rushing to the decision event. As I mentioned previously, I was blessed to serve several years at Jefferson Street Christian Church alongside two families who studied and/or taught at Friends’ University. I witnessed and nurtured diligently the contemplative practices of listening, meditating, waiting, and resting to hear God speak. Word-directed church leaders who genuinely desire to become more effective in the practice of waiting and resting will learn much about spiritual discernment when following the Friends example.

The first step in application is to resist the temptation to act immediately when the decision event seems to be so clearly at hand. If a learning discerner can so resist the temptation, he or she will create the opportunity to wait and rest, which will otherwise pass them by. One must practice the discipline before it can become a meaningful habit of life. Some of my richest moments in personal discipleship have come when I have experienced the affirmation that comes with having laid a decision close to my heart in reflection. For example, I decided recently to accept the call to a new ministry in Grinnell, Iowa, as the church’s lead minister. Without the practice of waiting and resting, I would not have chosen to leave Jefferson Street Christian Church.

In a time of reflecting on God’s Word and listening for his voice during a ministry sabbatical, I sensed an urgency to preach more often than I do in ministry at JSCC. Rather than brush the inclination to the side or act hastily, I chose to lay the decision near

my heart for a period of two weeks. During that season of time, I invited God to open doors of ministry opportunity and promised not to close the doors, as I did on occasion in years past because of my comfortable fit at JSCC. While waiting and resting those two weeks, I received three inquiries about submitting a resume' to lead mid-sized churches. I allowed God to confirm the direction I sensed he wanted me to take.

When Jesus was praying on the night of his betrayal, the New International Version translates Luke's words: "And being in anguish, he prayed more earnestly, and his sweat was like drops of blood falling to the ground" (22: 44). While Jesus' acceptance of his fate was a grueling experience, he received the affirmation from God necessary to abide by his will. When the decision event is very close at hand, Word-directed leaders learn to wait and rest. God speaks with enormous clarity and affirmation, when his followers observe this practice of waiting and resting.

From Pulpit to Boardroom

While most respondents and interviewees reported comfort with Word-directed preaching and visionary leadership, several expressed discomfort with Word-directed polity and decision making. A few respondents acknowledged a genuine disconnect between the pulpit and the boardroom by saying they know how to use God's Word for sermon preparation, but they do not always see how to use God's Word in board meetings. In response to an interview question about keeping the Bible at the center of the boardroom, one veteran senior leader said, "We begin our board meetings with singing songs and devotions, twenty to thirty minutes usually. We create a worship environment then have our meeting. Sometimes I invite the worship leader in. This sets the tone for decision making." The elder who was part of this same interview responded,

“This re-sets my agenda.” As I listened to the interviewees, I remembered C. Olsen’s words, “Just as the altar, the place of offering, is sacred and set apart, so the boardroom is holy ground” (14). My mind wandered back to that small Methodist church in western Illinois, where I first witnessed the multipurpose communion table. Such personal experiences and gleanings from literature reviewed for this project transformed my view of that particular piece of furniture.

For those respondents to the questionnaire and interviewees searching to erase the very real disconnect between the pulpit and the boardroom, I admit being in that same place myself. With gratitude I enjoyed learning how Wesleyan tradition approaches business meetings as worship gatherings. My view of board meetings was radically reshaped as I added this new finding to the Friends practices of silence, sense of meeting, and the clearness committee. In order to arrive at the sense of meeting that the Quakers describe as “a settled place to which the Holy Spirit has led the group” (Farnham et al. 128), I felt compelled to reflect on the foundational instruction from Seamands’ book: Ministry is Trinitarian in shape. What is practiced corporately in the worship center and what is practiced in the boardroom are not far removed from one another.

God is the same in one room as he is in the other, and the behavior of church leaders must reflect this sameness. As a Word-directed church leader, I choose not to divorce the written Word from the living Word when considering church polity. As the research demonstrated, Word-directed leaders tend to lead always with the Bible. I am convinced the Bible does not give specific answers to every question faced in life. As the Father depends upon the Son and the Son depends upon the Spirit, Word-directed church leaders strike a balance between walking with the living and written Word in their lives

and leadership in the local church. With intentionality God did not offer a perfect prescription for how to lead the church; instead, he invited his people into relationship with himself and offered principles within his written Word to help them on their journey of walking with the living Word. What Word-directed individuals do should resemble what Word-directed church leaders do, which should also resemble what large group assemblies do.

When business meetings are conducted as worship gatherings, the business of the church will begin to share more similarities than differences with the worship of the church. I long for the day when church board meetings are invigorating corporate experiences that bring renewal and encouragement rather than lengthy evenings of discussion where decisions are tabled until the team meets again. To help a team of leaders in the local church reach a place where they all viewed board meetings as invigorating, spiritually uplifting, and life-transforming experiences is a large goal of mine. I recommend C. Olsen's book, *Transforming Church Boards into Communities of Spiritual Leaders*, to those who wish to build a purposeful bridge between the pulpit and the boardroom.

Decision-Making Process and Team Environment

While the purpose and scope of the study was ministry pre-intervention, respondents consistently asked for something prescriptive. In other words, Word-directed leaders were eager to dialogue about a decision making process that effectively applied the five practices of the discipline of spiritual discernment. While I wrote repeatedly about the importance of seeing decision making as a journey, I do not think the journey looks the same each and every time an important decision needs to be made in the local

church. The research did not indicate any required, specific path a team takes in making a corporate decision. The research did indicate how important and valuable the five practices of spiritual discernment in decision making are in the team context.

Every team member matters. Morris and Olsen offer a process for decision making when they use visual images of stepping stones, a spiral around a magnetic core, and a field of grain (79-83). I find the images helpful, but I appreciate even more their introductory words to this description: “The movements of spiritual discernment are not meant to become a mechanical set of procedures, but rather a creative mix that can be adapted by discernmentarians to the situation in which they are involved” (77). While research data for this project indicates a longing for a procedural answer, it de-emphasizes a specific prescription in favor of cultivating the discipline of spiritual discernment in a team environment.

The interviews revealed the importance of valuing the perspective of the other leaders in the room when important decisions are made. One retired senior leader who had been at the same church for over thirty years said that no team member loses in their church leadership circle:

There are never winners and losers in the boardroom, only winners. We push beyond consensus to unanimity: Not only do I agree with a decision, but everything that goes along with it. The latter is a much stronger expression of the former.

I respect this leader’s experience and success; thus, unanimity must be a more effective method for making important decisions in his particular setting. However, I do not believe unanimity is the ultimate expression of discernment. Instead, I argue that their church leadership team discovered a method for decision making that includes and values every team member’s input above and beyond the decision itself. Word-directed leaders

are yoked together purposefully with others who possess Word-bearing gifts in the church leadership boardroom.

Cultivating relationships important. In each of the seven interviews, one interviewee expressed the utter impossibility of leadership ministry without the other person who was in the interview or other elders/staff members. One elder affirmed the work of the senior leader in his church and used the interview as an opportunity to develop further their relationship:

Before [he] came we were very inward focused. He helped us quit focusing on ourselves and begin looking at the needs of others. This is a very exciting time in our church, a place where we have never been before.

A senior leader said of the elders in his church, “I sense no tension when making major decisions here. I have no problem taking my lead from these men. I trust their wisdom.”

Writing specifically about elder’s meetings, Strauch concludes, “People are more important than meetings.... An eldership team that is solely work-oriented is imbalanced” (*Meetings* 11). Members of the Word-bearing leadership circle make better decisions when they know one another. Mutual trust and respect develop as church leaders cultivate relationships with one another. The interviewee elder and senior leaders took advantage of the opportunities I afforded them to make solid value statements to grow their relationships with one another.

An elder chairman talked about his team: “We have some men in our group who do a very good job of keeping us focused on the issue at hand. [The senior minister] and I have a hard time with waiting and resting, so the other men in the room help us with that practice.” After he made this statement, we discussed the Word-bearing gifts in Ephesians 4, and these two men proceeded to describe themselves as a gifted apostle and

prophet respectively. The interviewees concluded that the other elders are primarily gifted pastor-teachers. What they were saying to me and one another is that God has gifted us differently but put us together purposefully. Unity begets diversity in the leadership circle where Word-directed church leaders agree to work together in processing information, making important decisions, and leading faithfully their congregations in God-honoring ways. This happens best when leaders respect the differences between one another and see those differences as arranged and orchestrated by the only head of the Church, Christ himself. Such respecting of differences comes as a result of a commitment to developing relationships with others in the leadership circle.

All Practices Necessary

The research clarified that all five practices are necessary for making important decisions in the church leadership circle. The common research thread observed was the close proximity of assessment given to each of the five common practices. Farthest from the mean score of 2.21, waiting and resting was spread a mere -0.65, which is not a considerable distance from the mean. Hence the RRT and I concluded all five practices were deemed effective, important, even necessary, by this sample of Word-directed church leaders. Reflecting on the research, I concluded that some Word-bearing church leaders who tended to respond as gifted apostles, prophets, and evangelists valued the more contemplative practices of remembering and listening and waiting and resting as much as the other practices. Simultaneously some Word-bearing church leaders who tended to respond like pastor-teachers valued highly the practice of deciding and implementing as much as the former and more contemplative practices. The evidence

suggests Word-directed leaders desire to include all five practices of the discipline of spiritual discernment when making important decisions in the church.

Implicit within the conclusion is a gain the importance of teamwork. Paul describes the body of Christ:

The body is a unit, though it is made up of many parts; and though all its parts are many, they form one body.... If one part suffers, every part suffers with it; if one part is honored, every part rejoices with it. Now you are the body of Christ, and each one of you is a part of it. (1 Cor. 12:12, 26)

The design and function of the human body is complicated beyond comprehension for me; however, one thing I do comprehend is that each part influences the other parts.

Respondents to the questionnaire and personal interviews demonstrated that the contribution of each team participant is necessary to the effectiveness of the whole team.

When important decisions face the leadership team in a local church, God wants all team members to use their Word-bearing gifts in an environment conducive to the practices of the discipline of spiritual discernment being corporately observed.

Dependence upon God

Word-directed leaders want very much to be humbly dependent upon God in decision making. I was greatly encouraged to observe how this sample of Word-directed leaders eagerly pursued God's plan for decision making in the Church. I did not quantitatively test for this attribute, but the interviews of Word-directed leaders revealed the characteristic of humble dependence upon God. Reflecting on the eighty year old elder who found himself most interested in setting personal preference aside, I also recorded the musings of a senior leader in a church affirming how the eldership where he serves is committed to being shaped by the Word of God. He said, "Once that

commitment is made, it is less about what I want and more about does it match up with God's Word and where his Word will take us." I listened literally in awe of the consistency with which these kinds of statements were made when discussing the manner in which church leaders go about making important decisions within their churches.

As I enjoyed observing this attribute of humble dependence upon God, I sat for a moment and invited God to help me become more *holy in different*, as I partner with a new leadership team of elders and staff here in Grinnell, Iowa. Word-directed leaders learn the value of freeing themselves of any self-serving motivation of the heart. What has been referred to in this project as shedding, I like to call letting go of my own agenda in favor of God's agenda. Word-directed church leaders discipline themselves over time to minimize, or even eradicate, personal and private impulses from influencing their decisions. The written Word is the objective standard, and the living Word is the perfect example to follow. While perfect are the standard and example, how equally imperfect are leaders in positions to make important decisions in the local church; hence, the attribute of humble dependence may well be the most significant finding of this study.

Implications of the Findings

I love the church. When charged to proceed with research that will influence its course, I was humbled and honored. I also love the Christian church, not to the exclusion of other churches, but God first caught my attention in a small Christian church in southern Indiana by showing me how important the Bible is through the care and devotion of teachers in that little church. I learned much through the literature review and research in recent months about the way a few churches approach decision making. I discovered very little written work or research from Christian church authors and

researchers in this field of decision making in the church. I opted not to offer a prescription for decision making in Christian churches because I sensed what was more important was observation and clarification of what is currently happening in Word-directed Christian churches.

The results of this study are not intended to imply that churches I included in the research are better off than others who do not use discernment practices, yet the study points clearly to the importance of discernment practices to corporate decision making in the local church setting. Likewise, the project does not imply that a Word-directed philosophy of ministry is special beyond any other ecclesiology. Rather, the research results invite further dialogue among Word-directed leaders about how to integrate discernment practices between pulpit and boardroom. I hope and trust that the findings of this research project will lead to something helpful to Christian church leadership teams specifically, and church leadership teams generally, who desire to become more disciplined in their approach to making important decisions in their churches.

Limitations of the Study

The self-report questionnaire was a very subjective research methodology, though I knew of no other way to collect the necessary data. As well this project narrowed the focus of decision making in the local church to a sample of Word-directed Christian churches in Illinois. Therefore, the results may prove applicable only in churches who match the definition we created for Word-directed Christian churches not in Illinois, or at a distance away from the influence of Lincoln Christian University, may view decision making in the church differently. The research questionnaire went through several revisions, yet it needed improvement. First, I would add a specific question to help the

RRT analyze the attribute of humble dependence upon God. Second, I would ask respondents on the back page to rank the practices from most to least effective from one to five in their current setting rather than simply listing their most effective and least effective practices. While I was very encouraged by the response rate I received, without time constraints, I would have invited larger participation on both research questionnaires and interviews. I learned too late to include software that transcribes audiotapes in the data-collection procedure. The process would have been simplified and more time could have been invested analyzing the content of the interviews had I been able to transcribe the data with such software.

Unexpected Observations

I experienced two notable observations that I did not anticipate before the study began. First, I was pleasantly surprised by the consistent refrain noted, especially during the interviews, that Word-directed leaders tend to be humbly dependent upon God as they make important decisions in the local church setting. Second, I observed a decision-making outcome that exceeds consensus in an interview with a veteran senior leadership team. I learned from a retired senior leader that “unanimity” takes a corporate decision-making body beyond “consensus”:

Consensus is where we all agree in concept, and even though we might choose different vocabulary to describe our conclusions, we all contribute. On the other hand, unanimity is when we all agree not simply on the concept but everything else that goes along with it, including the vocabulary.

I envisioned consensus as the highest accomplishment in decision making before this interview. While my focus of attention throughout this project was on the decision journey and not overemphasizing the decision event, I learned that the event itself can be

journey-like. In other words coming to consensus or unanimity is more of a process than a single event.

Recommendations

My aim in conducting this research and writing about the findings has been the leadership circle in the local church. I believe that ministry staff and elders in Christian churches stand to gain the most from this project's conclusions. I hope for opportunities to share about the importance of seeing decision making as a journey in church leadership retreat or seminar settings. I also envision Word-directed leaders applying the practices of the discipline of spiritual discernment to their personal and corporate lives for the purpose of aiding their churches in making decisions that reflect God's heart and desire. As a result of such a disciplined approach to decision making, church leadership teams will grow closer to one another in unity and purpose, as they travel the road of spiritual discernment together.

Postscript

As I come now to the end of this journey, I recognize I am at the beginning again. My assistant coaches and I have been trying to send this same message to the eighth graders on the junior high baseball team we coach during this season of the year. Once they get to the end, they begin again. Making the most of every opportunity that presents itself along the way is of such importance. This project reminded me of the twin values of journey and team. God chose the months of dissertation composition to redirect my professional journey and assign me to a new team. I write these final words while in Lincoln, Illinois, yet I moved this past weekend to Grinnell, Iowa. I come to the end of the journey only to start again.

As this research project on how to make important decisions in the local church unfolded, God placed before me a very important decision. While the timing of transitioning to a new community and ministry seemed inappropriate to me personally, I know now that God was affording me the opportunity to apply the practices of the discipline of spiritual discernment to my life. With the input of trusted others, a Word-directed student of God's Word embarked up on a journey, wanting nothing more than to be obedient in following God's agenda for my life and family. I have framed and centered. I have studied and explored. I have remembered and listened. I have waited and rested. I have decided and now implemented the decision, and, I might add, I could not be any more certain of this being God's decision than any other I have ever made. I resisted this transition with every fiber of my being because these past eleven years in Lincoln have been some of the most productive and satisfying years I can remember. I love Lincoln; my family loves Lincoln. To do anything less than move my family to Grinnell, Iowa, would be throwing a knuckleball when my catcher called for a fastball.

APPENDIX A

INTERVIEW PROTOCOL A

(Four follow-up interviews using the research instrument as a template)

1. Tape record.
2. Tell me about the church you serve.
3. Describe who is in the room when important decisions get made in this church.
4. What do you think of our working definition of *Word directed*?
5. Share in general the *important decision* you framed before answering the questions about spiritual discernment and decision making.
6. How important is *spiritual discernment* to the decision-making process in the local church?
7. What new idea did you learn about spiritual discernment?
8. Restate back to interviewee *most* and *least* effective. What made you answer the way you did?
9. What would you have liked for me to ask that I did not? What is missing in the survey?
10. What questions can I answer for you?

APPENDIX B

INTERVIEW PROTOCOL B

(Three interviews of veteran leadership teams)

1. Permission to record the interview
2. Selection of dissertation topic—When I began the DMin program five years ago, I was encouraged to choose a dissertation topic that I could live with for a long time. I am a student of people, specifically in the church boardroom, so I chose the topic of how leaders make decisions in the local church.
3. My study has been a journey of gaining wisdom and insight from other people, specifically in the area of how one applies the classic discipline of spiritual discernment to decision making (review questionnaire): *framing/centering* the matter for decision; *studying/exploring* the Word of God; *remembering/listening* to the stories of our congregation and the move of the Holy Spirit; *waiting/resting* on the decision to come from God; *deciding/implementing*—moving the decision to a point where we actually make it and implement.
4. Coming near the end of the research phase, I am now interviewing people who have been in the same location for long periods of time. Reminder: Interviewees recommended by LCU panel of expert.
5. How many years have you been in ministry? How many years have you been at this church? In what ministry capacity?
6. *Word directed*—see definition
 - a. Where did the influence of being Word directed begin?
 - b. How has being Word directed shown up in everyday ministry experience?
 - c. What would you want to pass along to younger leaders about a Word-directed ministry?
7. Keeping the Word at the center of your teaching and preaching is one thing, keeping the Word at the center of boardroom discussion is another. Take me into the decision-making circle at your church: Who is there, and how have you and the leaders been able to keep the Word in the center over so many years?
8. How important is *spiritual discernment* to the decision-making process at the church you serve? Is one of these practices more important than another? If so, which and why?

9. From your perspective, what do you think that Christian churches do well in the area of making important decisions in the church?
10. Where do you find Christian churches to be lacking?
11. In the area of the importance of the leadership circles (preacher/elders), how would you advise a recent college/seminary graduate embarking upon his first preaching ministry experience?

APPENDIX C

QUESTIONNAIRE DELIVERY PROTO COL

1. Introduction: Craig Smith, Jefferson Street Christian Church, Lincoln, D Min student at Asbury Theological Seminary, field research for dissertation on the topic of how we make important decisions in our churches.
2. You have been selected by a Panel of Experts from Lincoln Christian University— J. K. Jones, Lynn Laughlin, Karen Diefendorf, and Don Green —as one of several *Word-directed* churches and church leaders in Illinois.

Our working definition of what it means to be a *Word-directed Church*: describes both a way of life and a philosophy of ministry common to a movement within Restoration churches. This movement is known for allowing God's Word, both living and written, to serve as the beginning and ending point for a church to establish and preserve a unified course. The elders and staff in a *Word-directed Church* choose to let the text speak first and foremost in their preaching, teaching, and decision making. Because being *Word-directed* is a way of life, a world-view, *Word-directed* leaders take their cues from the Word of God and allow the text of God's Word to shape the ministry of the church.

3. The research begins with a Questionnaire that explores the importance of applying the discipline of spiritual discernment to decision making in the church boardroom (leadership circle). I have piloted the study several times, and it takes participants between 15 -30 minutes to complete. After some introductory information, you are asked to consider an important decision in the life of the church (one you have/are recently made) or case studies are offered.
4. I hope this research blesses Christian churches by eventually assisting church leaders with helpful practices for making God-honoring decisions. I would be glad to share results with you later this year when the project reaches conclusion.
5. If you are willing to participate, I could send you the questionnaire either through electronic (publisher) or postal mail. Then, I would also send a letter of introduction and a consent form to sign that assures you that your responses will be kept confidential.
6. You could return these to:
 - (a) Postal mail (I'll send you an envelope) or
 - (b) Electronic mail (craig@jeffstreet.org) with informed consent sent through postal mail
7. Deadline: Wednesday, May 5, 2010.

APPENDIX D

COVER LETTER PRECEDING QUESTIONNAIRE

April 21, 2010

Dear _____,

This ministry project is particularly interested in what happens in the leadership decision-making circle of elders and senior ministry staff in the local church. Anticipating that none of us do it exactly the same way, this project also assumes that all who participate are interested in making good decisions that honor God and are in step with his will for each respective church body. While some who participate may use *Robert's Rules of Order* (or some variation thereof) in conducting a meeting, others may utilize *Carver's Policy Governance* model around which to organize themselves.

The reason for which you have been asked to participate in this survey is not because of these differences in how you organize yourselves or choose to facilitate a meeting. Rather, there are two things all who are participating have in common: (1) The church you serve is located in the state of Illinois and is part of the Restoration movement of churches; and (2) You and/or the church you serve were recommended to me by a panel of experts from Lincoln Christian University consisting of Karen Diefendorf, Don Green, J. K. Jones and Lynn Laughlin. The goal of the Panel was to identify 20 or more Christian churches in Illinois who follow a *Word-directed* ecclesiology or approach to ministry. Our definition of *Word-directed* can be found on page two of the survey.

Thank you in advance for participating in this research project. I plan to send one copy of the research results to each church that participates. If you prefer not receiving a copy of the results, please e-mail me at craigs@jeffstreet.org. I hope and trust that God will use the discoveries we make to benefit the health of decision-making in leadership circles within Christian churches both in Illinois and beyond. Please answer all questions to the best of your knowledge. **Please return the survey by Wednesday, May 5, 2010 .**

Sincerely,

Craig J. Smith, Minister
 Jefferson Street Christian Church
 1700 N. Jefferson St.
 Lincoln, IL 62656
 (217) 732-9294 (work)/(217) 314-0207 (cell)

APPENDIX E
QUESTIONNAIRE

(page 1)

Decision Making In the Church Research Questionnaire

*Conducted by Craig J. Smith
Doctor of Ministry Student at Asbury Theological Seminary
Wilmore, Kentucky*

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

E-mail Address: _____

Phone Number: _____ Cell Number: _____

Church: _____

Number of Years at this Church: _____

Average weekend worship attendance: _____

Your participation in this survey is greatly appreciated!

Questions—contact Craig at 217-314-0207

(page 2)

Word-directed Church

Your church, as a representative of Restoration movement churches, has been selected as a Word-directed congregation by a panel of experts from Lincoln Christian University in Lincoln, Illinois. Please read our working definition of what it means to be a *Word-directed Church*:

Word directed describes both a way of life and a philosophy of ministry common to a movement within Restoration churches. This movement is known for allowing God's Word, both living and written, to serve as the beginning and ending point for a church to establish and preserve a unified course. The elders and staff in a *Word-directed Church* choose to let the text speak first and foremost in their preaching, teaching, and decision making. Because being *Word directed* is a way of life, a world-view, *Word-directed* leaders take their cues from the Word of God and allow the text of God's Word to shape the ministry of the church.

Circle the word which best describes how well our church matches this definition:

STRONGLY AGREE AGREE DISAGREE STRONGLY DISAGREE

Explain your answer (s):

Consider an important, or even controversial, decision your leadership team made recently or reflect on these two case studies a church may experience before completing the survey questions on the next page. In other words, it is important that you have a decision framed in your mind before proceeding.

Case A: The preaching minister of the congregation for which you serve as part of the leadership team has departed after a five-year ministry. The church saw steady growth before this preaching minister arrived. During his tenure the church declined dramatically in attendance. Faced with discerning the will of God, the leadership team of which you are a part is commissioned with defining the church's next step.

Case B: As senior leader on staff at the church where you serve, a new family who recently joined the church comes to you and asks why so few women seem to serve in leading and teaching roles in their new church home. You are aware this family comes from a different church background and you want to offer a Word-directed response to their question. After sharing with the chairman of the elders, how does your church leadership team proceed in discerning God's will?

(page 3)

Spiritual Discernment and Decision Making

The following word-pairs with descriptions are common practices applying the Christian discipline of spiritual discernment to the decision making journey in the church elder and staff leadership circle. With a decision your church recently made and/or the case studies on the previous page in mind, please write the appropriate number in each of the five blanks below which you think best describes the importance of that common practice to your team's decision making journey:

MORE IMPORTANT 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 LESS IMPORTANT

_____ *Framing and Centering*—clearly identifying the matter about which we are making an important decision by asking (framing) the right questions. While the discernment issue and questions are being framed, participants are challenged to let go of personal agendas, become *holy indifferent* to any choice except what God wants, and place the pursuit of God's leading at the center of the process (centering). The prayer during this discernment practice: God, help me to make the decision be about You and not about me.

_____ *Studying and Exploring*—engaging God's Word in exegesis (studying) for the purpose of determining what Old and New Testament texts come to bear on our pending decision. This practice is emphasized to connect more closely with Word-directed congregations. During engagement with God's Word, participants invite God to help free their imaginations toward identifying the possibilities and pathways God is opening up for us (exploring). The discernment might ask during this practice: What examples, principles, or lessons can we glean from God's Word to help us make this important decision? What are the possible options in front of us?

_____ *Remembering and Listening*—reflecting on our current situation to discern how our personal and corporate stories within the life of our church connect with the biblical narrative (remembering). While reflecting the team commissioned to make this important decision meditates upon promptings of the Spirit and listens to important voices of wisdom both inside and outside of their community of faith (listening). Decision makers ask of their innerselves: Am I experiencing peace or lack of peace about this decision?

_____ *Waiting and Resting*—resisting the temptation to immediately act when the decision event seems to be so clearly at hand (waiting) and instead living with the results of all previous practices on the discernment journey for awhile. As participants wait on this journey, they lay the work God has been doing near their hearts in reflection (resting) and engage Him and one another very closely. The prayer during this discernment practice: God, it seems that You are clearly directing our paths. Allow what You are telling us to penetrate our hearts before we move on with this decision.

_____ *Deciding and Implementing*—moving the matter of discernment to the point where all involved participate in the actual decision event (deciding) and giving all voices an opportunity to be clearly heard. Decision makers realize it is not enough simply to draw a conclusion, they develop a plan for enacting the decision and put it firmly in place (implementing). Before their commission is completed, the discerning group closes the discussion with a satisfactory plan in place for implementation and evaluation.

COMMENTS:

(page 4)

Summary Questions

1. Of the five word-pairs in the survey, which have proven most and least EFFECTIVE for the elder and staff leadership team in making important decisions at your church?

_____ (most) _____ (least)

Explain your answer:

2. What grade would you give your team for effectiveness in applying the discipline of spiritual discernment in decision making?

_____ A B C D F _____

3. In light of this survey, are there other decision making models you would recommend?

COMMENTS/RECOMMENDATIONS: _____

*Thank you for taking the time to complete this survey.
If you have questions or comments while completing the survey,
do not hesitate to contact me (see below).*

Craig J. Smith, Minister
Jefferson Street Christian Church
1700 N. Jefferson Street
Lincoln, IL 62656
(work) 217-732-9294
(cell) 217-314-0207
craig@jeffstreet.org

Paul wrote, *“And this is my prayer: that your love may abound more and more in knowledge and depth of insight, so that you may be able to discern what is best and maybe pure and blameless until the day of Christ.”* (Philippians 1:9-10)

APPENDIX F
INFORMED CONSENT FORM

April 21, 2010

Dear _____,

For a dissertation at Asbury Theological Seminary, I am conducting research on the topic of how church leaders make decisions. I am surveying forty people in twenty churches, a professional and volunteer leader from each congregation. You have been recommended by a panel of experts from Lincoln Christian University to participate in the survey.

The important decisions we make are content-sensitive, thus content information is not being requested. I am asking participants to explore the various practices of the discipline of spiritual discernment to decision making in their context. Your responses will be reviewed by a Research Reflection Team at Jefferson Street Christian Church and added to the responses of the other church leaders. I want to assure you that your responses will be kept confidential within this small team, helping me tally the results.

I believe the process we go through in making decisions may well be as important as the decisions themselves. I hope the findings from this survey will serve to assist leadership teams in congregations as they seek to make God-honoring decisions. I envision that Christian churches will be helped because you and others like you have taken the time to participate in the survey.

Once the research is completed, in approximately three months, I will destroy the individual surveys and keep the anonymous data electronically for an indefinite period of time, at least until my dissertation is written, defended and approved this fall.

Please know that you can refuse to respond to any or all of the questions on the survey. I realize that your participation is entirely voluntary and I appreciate your willingness to consider being part of the study. Feel free to call or write me at any time if you need any more information. My number is 217-314-0207 and my e-mail is craigs@jeffstreet.org.

If you are willing to assist me in this study, please sign and date this letter below to indicate your voluntary participation; then return it to me in the postage-paid envelope. Thank you for your help.

Sincerely,

Craig J. Smith

I volunteer to participate in the study described above and so indicate by my signature below:

Your signature: _____ Date: _____

Please print your name: _____

WORKS CITED

- Aharoni, Yohanan and Michael Avi-Yonah. *The Macmillan Bible Atlas*. Rev. ed. New York: Macmillan, 1977.
- Bauer, Walter, William F. Arndt, and F. Wilbur Gingrich. *A Greek-English Lexicon of the New Testament*. 2nd ed. Chicago: U of Chicago P, 1979.
- Beach, Lee Roy. *Narrative Thinking and Decision Making: How the Stories We Tell Ourselves Shape Our Decisions, and Vice Versa*. 2009. 236 pp. 20 Nov. 2009 <<http://leeroybeach.com/sitebuildercontent/sitebuilder/manuscript.pdf>>
- Berlinger, Lisa, and Thomas F. Tumblin. "Sensemaking, Discernment, and Religious Leadership." *Journal of Religious Leadership* 3.1 and 2 (Spring and Fall 2004): 75-98.
- Briscoe, D. Stuart. *Ephesians: Let's Get Moving*. Ventura, CA: Regal, 1978.
- Campbell, J. Gary. "The Discovery of a Church's Purpose through Corporate Spiritual Discernment." Diss. Asbury Theological Seminary, 1990.
- Carver, John. *Boards That Make a Difference*. 3rd ed. San Francisco: Jossey-Bass, 2006.
- Carver, John, and Miriam Mayhew Carver. *Carver Guide: Basic Principles of Policy Governance*. San Francisco: Jossey-Bass, 1996.
- . *Reinventing Your Board: A Step by Step Guide to Implementing Policy Governance*. Rev. 2nd ed. San Francisco: Jossey-Bass, 2006.
- Challies, Tim. *The Discipline of Spiritual Discernment*. Wheaton, IL: Crossway, 2007.
- "Christian Colleges, 2008-09." *Christian Standard* 15 Mar. 2009 <<http://www.christianstandard.com/articledisplay.asp?id=1179>>.
- Cladis, George. *Leading the Team-Based Church*. San Francisco: Jossey-Bass, 1999.

- Dillman, Don A., Joop J. Hox, and Edith D. de Leeuw. *International Handbook of Survey Methodology*. Boca Raton, FL: Chemical Rubber Company, 2009.
- Dongell, Joseph. "Theology of Means of Grace." Lecture to DM 802—Biblical Interpretation for Life and Ministry. Asbury Theological Seminary, Wilmore, KY. 9 Jan. 2008.
- Dowling, Enos E. *The Restoration Movement*. Cincinnati: Standard, 1964.
- Farnham, Suzanne G., et al. *Listening Hearts: Discerning Call in Community*. Rev. ed. Harrisburg, PA: Morehouse, 2003.
- Foster, Richard. *Celebration of Discipline: The Path to Spiritual Growth*. San Francisco: Harper & Row, 1978.
- Frost, Michael, and Alan Hirsch. *The Shaping of Things to Come*. Peabody, MA: Hendrickson, 2003.
- Gaebelein, Frank E., ed. *Expositor's Bible Commentary*. Vol. 11. Grand Rapids: Zondervan, 1978.
- Gallagher, Timothy M. *Discerning the Will of God: An Ignatian Guide to Christian Decision Making*. New York: Crossroad, 2009.
- Galloway, Dale. *On-Purpose Leadership*. Kansas City: Beacon Hill, 2001.
- Getz, Gene A. *Elders and Leaders: God's Plan for Leading the Church*. Chicago: Moody, 2003.
- Green, Donald L. "Developing a Church Leadership Transition Process That Adapts the Policy Governance Principles of John Carver in Middle-Size Churches Associated with Christian Churches and Churches of Christ." Diss. Trinity Evangelical Divinity School, 2008.

- Green, Matthew D., ed. *Understanding the Fivefold Ministry*. Lake Mary, FL: Charisma House, 2005.
- Green, Thomas H. *Weeds among the Wheat: Discernment: Where Prayer and Action Meet*. Notre Dame, IN: Ave Maria, 1984.
- Guthrie, Donald. *New Testament Introduction*. 3rd ed. Downers Grove, IL: InterVarsity, 1970.
- Hauerwas, Stanley, et al., eds. *The Wisdom of the Cross: Essays in Honor of John Howard Yoder*. Grand Rapids: Eerdmans, 1999.
- Hirsch, Alan. "Three Over-Looked Leadership Roles." *Leadership* 29.2 (Spring 2008): 32-36.
- Hotchkiss, Dan. *Governance and Ministry: Rethinking Board Leadership*. Herndon, VA: Alban Institute, 2009.
- Isenhower, Valerie K., and Judith A. Todd. *Listening for God's Leading: A Workbook for Corporate Spiritual Discernment*. Nashville: Upper Room, 2009.
- Jethani, Skye. "Apostles Today?" *Leadership* 29.2 (2008): 37-39.
- Johnson, Luke Timothy. *Scripture and Discernment: Decision Making in the Church*. Nashville: Abingdon, 1996.
- Kiechle, Stefan. *The Art of Discernment: Making Good Decisions in Your World of Choices*. Notre Dame, IN: Ave Maria, 2005.
- Kissman, Katha. *Taming the Troublesome Board Member*. Washington, DC: BoardSource, 2006.
- Lampen, John, ed. *Seeing, Hearing, Knowing: Reflections on Experiment with Light*. York, England: Sessions Ltd., 2008.

- Liebert, Elizabeth. *The Way of Discernment: Spiritual Practices for Decision Making*. Louisville: Westminster -John Knox, 2008.
- Lowe, Verna J. "Research Design and Methodology." Lecture to DM 803 Church Based Research & Dissertation Writing. Asbury Theological Seminary, Wilmore, KY. 14 Jan. 2009.
- Malphurs, Aubrey. *Leading Leaders: Empowering Church Board Members for Ministry Excellence, a New Paradigm for Board Leadership*. Grand Rapids: Baker, 2005.
- McCarthy, Barry John. *Be Still and Know That I Am God: Discernment of God's Will in Congregational Decision-Making*. Diss. Andover Newton Theological School, 2005. Ann Arbor: UMI, 2005. 3167288.
- McIntosh, Mark A. *Discernment and Truth: The Spirituality and Theology of Knowledge*. New York: Crossroad, 2004.
- McNeal, Reggie. *A Work of Heart: Understanding How God Shapes Spiritual Leaders*. San Francisco: Jossey-Bass, 2000.
- Mina, Eli. *101 Boardroom Problems (and How to Solve Them)*. New York: American Management Association, 2009.
- Morris, Danny E. *Yearning to Know God's Will: A Workbook for Discerning God's Guidance for Your Life*. Grand Rapids: Zondervan, 1991.
- Morris, Danny E., and Charles M. Olson. *Discerning God's Will Together: A Spiritual Practice for the Church*. Nashville: Upper Room, 1997.
- Mulholland, M. Robert, Jr. *Shaped by the Word: The Power of Scripture in Spiritual Formation*. Nashville: Upper Room, 1985.

- Murch, James DeForest. *Christians Only: A History of the Restoration Movement*. Cincinnati: Standard, 1962.
- Olsen, Charles M. *Transforming Church Boards into Communities of Spiritual Leaders*. New York: Alban Institute, 1995.
- Olsen, Gary Lee. "Disciple-Making Boards: The Impact of Training a Church's Governing Board in Small-Group Spiritual Formation Leadership." Diss. Asbury Theological Seminary, 2007.
- Oswald, Roy M., and Robert E. Friedrich, Jr. *Discerning Your Congregation's Future: A Strategic and Spiritual Approach*. Bethesda, MD: Alban Institute, 1996.
- Palmer, Parker J. "The Clearness Committee: A Communal Approach to Discernment." *Center for Courage & Renewal*. 21 Dec. 2009.
<<http://www.couragerenewal.org/parker/writings/clearness-committee>>.
- Patten, Mildred L. *Questionnaire Research: A Practical Guide*. 2nd ed. Los Angeles: Pyrczak, 2001.
- Richards, Lawrence O. *The Bible Readers Companion*. Electronic ed. Wheaton, IL: Victor, 1991.
- Rienecker, Fritz, and Cleon Rogers. *Linguistic Key to the Greek New Testament*. 1976. Grand Rapids: Zondervan, 1980.
- Robinson, Maureen K. *Nonprofit Boards That Work: The End of One-Size-Fits-All Governance*. New York: John Wiley, 2001.
- Ruble, Andrei. *Icon of the Holy Trinity*. Tretyakov Gallery, Moscow.
- Russell, Bob. *When God Builds a Church*. New York: Howard, 2000.

- Schwarz, Christian A. *Paradigm Shift in the Church*. St. Charles, IL : ChurchSmart Resources, 1999 .
- Seamands, Stephen. *Ministry in the Image of God: The Trinitarian Shape of Christian Service*. Downers Grove, IL : InterVarsity, 2005.
- Senge, Peter. *The Fifth Discipline: The Art and Practice of the Learning Organization*. New York: Doubleday, 1990.
- Snodgrass, Klyne. *NIV Application Commentary: Ephesians*. Grand Rapids: Zondervan, 1996.
- Sos, Stefan. *Understanding 5Fold Ministry: Theological Perspective on Fivefold Ministry*. Bloomington, IN: AuthorHouse, 2006.
- Stevens, R. Paul. *The Other Six Days*. Grand Rapids: Eerdmans; Vancouver: Regent College, 1999.
- Strauch, Alexander. *Biblical Eldership*. Littleton, CO: Lewis & Roth, 1995.
- . *Meetings That Work: A Guide to Effective Elders' Meetings*. Littleton, CO: Lewis & Roth, 2001.
- Strobel, Lee. "Evangelism on Purpose." Lecture to DM 86 2BM—Purpose-Driven Churches at BIACL Conference. Garden Grove, CA. May 2006.
- "Summary File 1." *United States Census*. July 2007. 637 pp. 28 Dec. 2009
<<http://www.census.gov/prod/cen2000/doc/sf1.pdf>>.
- Swartley, Richard H. *Eldership in Action: Through Biblical Governance of the Church*. Dubuque, IA: Emmaus College, 2005.
- Tetlow, Joseph A. *Ignatius Loyola Spiritual Exercises*. New York: Crossroad, 1999.

- Thompson, David. "Ephesians." Lecture to DM 802—Biblical Interpretation for Life and Ministry. Asbury Theological Seminary, Wilmore, KY. 8 Jan. 2008.
- Thompson, Rick. *E3: Effective, Empowering, Elders*. St. Charles, IL: ChurchSmart Resources, 2006.
- Trauffer, Hazel C. V. *Towards an Understanding of Discernment: A 21st-Century Model of Decision-Making*. Diss. Regent U, 2008. Ann Arbor: UMI, 2008. 3325539.
- Vertefeuille, John Norman. *A Model for Recruiting and Developing the Board of Directors for Faith Chapel*. Diss. Fuller Theological Seminary, 2000. Ann Arbor: UMI, 2000. 3053154.
- Walvoord, John F., and Roy B. Zuck. *The Bible Knowledge Commentary: An Exposition of the Scriptures*. Vol. 2. Wheaton, IL: Victor, 1985.
- Wehrli, Eugene S. *Gifted by Their Spirit: Leadership Roles in the New Testament*. Cleveland, OH: Pilgrim, 1992.
- Wiersbe, Warren W. *The Bible Exposition Commentary*. Vol. 2. Wheaton, IL: Victor, 1989.
- Williams, Paul S. "How Do They Grow? Church Growth and Independent Christian Churches (Part 1)." *Christian Standard*. 16 July 2006. 27 Dec. 2009
<<http://www.christianstandard.com/articledisplay.asp?id=348>>.
- Willimon, William. *Pastor: Theology and Practice of Ordained Ministry*. Nashville: Abingdon, 2002.
- Wolff, Pierre. *Discernment: The Art of Choosing Well—Based on Ignatian Spirituality*. Rev. ed. Liguori, MO: Liguori-Triumph, 2003.

Wolfteich, Claire E. *American Catholics through the Twentieth Century: Spirituality, Lay Experience, and Public Life*. New York: Crossroad, 2001.

Wuest, Kenneth S. *Wuest's Word Studies from the Greek New Testament: For the English Reader*. Grand Rapids: Eerdmans, 1997.

Yin, Robert K. *Applications of Case Study Research*. Newbury Park, CA: Sage, 1993.

---. *Case Study Research: Design and Methods*. 3rd ed. Thousand Oaks, CA: Sage, 2003.

Yoder, John H. *Body Politics: Five Practices of the Christian Community before the Watching World*. Scottsdale, PA : Herald, 1992.

Youssef, Michael. *The Leadership Style of Jesus*. Wheaton, IL: Victor, 1986.

WORKS CONSULTED

- Ballenger, Isam E. "Ephesians 4 :1-16, between Text and Sermon." *Interpretation* 51 (July 1997): 292-95.
- Baxter, J. Sidlow. *Explore the Book*. 6 vols. in 1. Grand Rapids: Zondervan, 1966.
- Davis, Ellen R., and Richard Hays, eds. *The Art of Reading Scripture*. Grand Rapids: Eerdmans, 2003.
- Glenmary Research Center. *Religious Congregations & Membership: 2000*. Cincinnati: Glenmary Home Missioners, 2000.
- Gombis, Timothy G. "Cosmic Lordship and Divine Gift-Giving: Psalm 68 in Ephesians 4:8." *Novum Testamentum* 47 (2005): 367-80.
- Guder, Darrell L., ed. *Missional Church: A Vision for the Sending of the Church in North America*. Grand Rapids: Eerdmans, 1998.
- Hamann, Henry P. "The Translation of Ephesians 4 :12—A Necessary Revision." *Concordia Journal* 14 (1988): 42-49.
- Henry, Matthew. *Matthew Henry's Commentary on the Whole Bible: Complete and Unabridged in One Volume*. Peabody, MA: Hendrickson, 1996.
- Horton, Dennis J. "Discerning Spiritual Discernment: Assessing Current Approaches for Understanding God's Will." *Journal of Youth Ministry* 7.2 (2009): 7-31.
- Hughes, Robert B., and J. Carl Laney. *Tyndale Concise Bible Commentary*. Wheaton, IL: Tyndale, 2001.
- Keener, Craig S. *The IVP Bible Background Commentary: New Testament*. Downers Grove, IL: InterVarsity, 1993.
- Lareau, Renee M. "How to Get Where You're Going." *U. S. Catholic* 69.2 (2004): 36-38.

- Maloney, Ric k. “Who ’s in Charge?” *American Sc hool Board Jo urnal* 193.4 (Apr. 2006): 36-38.
- Murphy, Nance y, Brad J. Ka llenberg, and Mark Thiessen Nat ion, eds. *Virtue & Practices in the Christian Tradition: Christian Ethics after Mac Intyre*. Harrisburg, PA : Trinity P Internat ional, 1997.
- O’Keefe, Mar k. “Disce rnment an d Christian Mora l Decision Mak ing.” *Journal of Spiritual Format ion* 15.1 (Feb. 1994): 66-83.
- Olsen, Charl es M., and Ellen Morseth. *Selectin g Church Leaders: A Practice in Spiritual Discernment*. Nashville: Upper Room, 200 2.
- Olson, Ronald. “ ‘Thinking and Pract icing Reconci liation’: The Ephesian Texts for Pentecost 8-14.” *Word & World* 17 (1997): 322-28.
- Osmer, Richard Robert. *The Teaching Ministry of Congregations*. Louisville: Westminster-John Knox, 2005.
- Roberts on, A. T. *Word Pictures in the New Test ament*. Oak Harbor, WA: Logos Research, 19 97.
- Rowland, Darre l. “Elders & Ministers—Speak ing the Same Language.” *Christian Standard* 143.46 (16 Nov. 2008): 4-7.
- Roxburgh, Alan J., and Fred Roman uk. *The Missional Leader: Eq uipping Your Ch urch to Reach a Ch anging World*. San Fr ancisco: Jossey -Bass, 2006.
- Spohn, William C. “The Reasoning Heart : An Americ an Approach to Christian Discernment.” *Theological Studies* 44.1 (Mar. 1983): 30-52.
- Thomps on, William M. “Word, Narrat ive, and the Spir it’s Freedom.” *Cross Currents* 48.2 (1998): 268.

Turpin, J. Randolph, Jr. "A Model for Shared Discernment." 2007. pp. 1-3. 30 Jul. 2009

<<http://www.drawnear.org/prayerministries/ModelForSharedDiscernment.pdf> >.

Water in the Desert Ministries. Home page. 20 Dec . 2009

<<http://www.waterinthedesert.org>>.

White, L. Michael. "Social Authority in the House Church Setting and Ephesians 4:1-16." *Restoration Weekly* 29 (1987): 209-28.