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February 10, 1994

FOR IMMEDIATE RELEASE:

PROBLEM SOLVING FOR MANUFACTURING FOCUSES ON INDUSTRY

CHARLESTON,IL--A new technology workshop for those in industry, "Problem Solving Techniques for Manufacturing," will be offered by the Business Development Center at Eastern Illinois University on Feb. 15, 17, 22 and 24 from 6:30-9:30 p.m.

Workshop participants will be introduced to general problem solving techniques as well as more specific tools used for determining cause/effect relationships and quality problems. Many techniques will be presented, including brainstorming, Pareto Analysis, control charts, capability analysis and design of experiments. Case studies will also be used to demonstrate problem solving in practical applications.

The instructor for the workshop will be Ping Liu, an assistant professor in Eastern's School of Technology, who has a distinguished history of consulting and training with nationally-known firms in the areas of failure analysis, testing of materials, quality control and problem solving. He also possesses certification as a Certified Quality Engineer through the American Society for Quality Control.

The cost for the four-night workshop is \$159, with a 10 percent discount offered for two or more registrations received concurrently from members of the same organization. To register, or for more information, call Joy at 581-2913.