

UNIVERSITI PUTRA MALAYSIA

PRIVACY-PRESERVING COMPUTER FORENSICS FRAMEWORK

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PRIVACY-PRESERVING COMPUTER FORENSICS FRAMEWORK

By

WALEED ABDULJABBAR HALBOOB

Thesis Submitted to the School of Graduate Studies, Universiti Putra Malaysia, in Fulfillment of the Requirement for the Degree of Doctor of Philosophy

June 2015

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DEDICATIONS

To my father Abduljabbar, mother Hamidah, father-in law Abdulsalam (may ALLAH rest his soul in peace) and mother-in-law Niayam for their patience, encouragement and support.

To my wife Zinab and daughter Salma for their patience, encouragement and time.

To all my family members for their support.

To my friends in Malaysia for their standing with me all the time.



Abstract of theses presented to the senate of University Putra Malaysia in fulfillment of the requirement for the Doctor of Philosophy

PRIVACY-PRESERVING COMPUTER FORENSICS FRAMEWORK

By

WALEED ABDULJABBAR HALBOOB

June 2015

Chairman: Professor Ramlan Mahmod, PhD **Faculty: Computer Science and Information Technology**

Computer forensics and privacy preservation are conflicting fields in computer security. Computer forensics tools essentially image and analyze all the data found in a targeted suspect's storage, even if these data are private and irrelevant to the crime under investigation. In contrast, privacy preservation techniques are used to protect a data owner private identity, information, and/or activities from any unauthorized access, use, or disclosure. Thus, there is a need to balance these two conflicting fields. In other words, there is a tremendous need to find a lawful and fair computer forensics solution that images and analyzes a suspect's data while preserving the privacy. Over the past decade, the conflict between privacy preservation and computer forensics has been investigated in several studies. However, the solutions proposed by previous researchers are not efficient and lawful as well as they did not provide a sufficient analysis. The objective of this research is to propose a computer forensics framework to preserve the privacy of data owners in an efficient and lawful manner while providing sufficient digital evidence analysis. Computer forensics privacy levels and policies are specified to help improve the framework's efficiency and lawfulness, respectively. A selective imaging concept is used for providing an efficient imaging and analysis. The private data are encrypted using an advanced encryption system (AES). Advanced forensic format 4 (AFF4) is used as a container for the imaged relevant data. The framework is implemented to ensure that it is workable and measure its efficiency. A qualitative evaluation method was used to evaluate both the lawfulness of the framework and sufficiency of the analysis by observing these criteria. Moreover, other related work was implemented to compare with the proposed framework. The results obtained show that the proposed framework satisfies all the required features for having a lawful solution, provides efficient imaging and analysis as well as sufficient analysis. It can be concluded that the proposed

framework has several advantages compared to the other related works, namely an efficient and lawful method for selective imaging and analysis, and sufficient analysis. It also provides a forensics sound and flexible solution with a distributed analysis.



Abstrak tesis yang dibentangkan kepada senat Universiti Putra Malaysia dalam memenuhi keperluan untuk ijazah Master Sains

RANGKA KERJA FORENSIK KOMPUTER YANG MENGEKALKAN PRIVASI

Oleh

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June 2015

Pengerusi : Prof. Ramlan Mahmod, PhD Fakulti : Sains Komputer dan Teknologi Maklumat

Forensik komputer dan pemeliharaan privasi adalah bidang yang bercanggah dalam keselamatan komputer. Alat Forensik komputer pada asasnya ialah imej dan menganalisis semua data yang terdapat dalam media penyimpanan milik suspek sasaran, walaupun data ini adalah peribadi dan tidak berkaitan dengan jenayah yang sedang disiasat. Sebaliknya, teknik pemeliharaan priyasi digunakan untuk melindungi identiti peribadi, maklumat, dan/atau aktiviti pengguna daripada mana-mana pihak yang tidak dibenarkan untuk mengakses, menggunakan, atau mendedahnya. Oleh itu, terdapat keperluan untuk mengimbangi kedua-dua bidang yang bercanggah. Dalam erti kata lain, terdapat keperluan yang besar untuk mencari penyelesaian forensik komputer yang sah dan adil untuk pengimejan dan mengkaji data milik suspek manakala memelihara privasi mereka juga. Sepanjang dekad yang lalu, konflik di antara pemeliharaan privasi dan komputer forensik telah disiasat dalam beberapa kajian. Walau bagaimanapun, penvelesaian yang dicadangkan oleh penyelidik sebelum ini tidak cekap dan sah serta mereka tidak menyediakan analisis yang mencukupi. Objektif kajian ini adalah untuk mencadangkan rangka kerja forensik komputer untuk memelihara privasi pengguna dengan cara yang cekap dan sah di samping menyediakan analisis bukti digital yang mencukupi. Tahap privasi dan polisi bagi forensik komputer dinyatakan untuk membantu meningkatkan kecekapan rangka kerja dan kesesuaian dengan undangundang, masing-masing. Konsep pengimejan terpilih digunakan untuk pengimejan hanya pada data yang berkaitan, sehingga mampu menyediakan rangka kerja yang cekap. Data peribadi disulitkan menggunakan Advanced Encryption System (AES). Advanced forensic format 4 (AFF4) digunakan sebagai bekas untuk data yang berkaitan dengan pengimejan. Rangka kerja ini dilaksanakan untuk memastikan bahawa ia boleh digunakan serta diukur kecekapannya. Satu kaedah penilaian kualitatif juga digunakan untuk menilai kedua-dua hal iaitu kesahihan rangka kerja dan kecukupan analisis. Walau bagaimanapun, kerja-kerja lain yang berkaitan juga dilaksanakan, dinilai dengan cara yang sama, dan dibandingkan dengan rangka kerja yang dicadangkan. Hasilnya menunjukkan bahawa rangka kerja pertama yang dicadangkan memenuhi semua ciri-ciri

yang diperlukan untuk mempunyai penyelesaian yang sah, menyediakan pengimejan dan analisis berkesan (pencarian dan penyahsulitan), dan, akhirnya, menyokong kedua-dua carian berasaskan kata kunci dan atribut untuk menganalisis sasaran data yang disimpan. Ia boleh disimpulkan bahawa rangka kerja yang dicadangkan mempunyai beberapa kelebihan dibanding dengan kerja lain yang berkaitan, iaitu satu kaedah yang cekap dan sah bagi pengimejan dan analisis terpilih, dan membolehkan analisis yang mencukupi. Ia juga menyediakan forensik yang kukuh dan penyelesaian yang fleksibel dengan analisis diedarkan.



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Last but not least, I would like to thank my family for giving me the motivation and moral support needed to complete this thesis. Only Allah can truly reward what they have done.

I certify that a Thesis Examination Committee has met on 17/06/2015 to conduct the final examination of WALEED ABDULJABBAR HALBOOB on his thesis entitled "PRIVACY-PRESERVING COMPUTER FORENSICS FRAMEWORK" in accordance with the Universities and University Colleges Act 1971 and the Constitution of the Universiti Putra Malaysia [P.U.(A) 106] 15 March 1998. The Committee recommends that the student be awarded the Doctor of Philosophy.

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CHAPTER 1

INTRODUCTION

1.1 Background

Digital forensics is a computer security discipline that focuses on identifying, collecting, preserving, analyzing, and presenting digital evidence from digital systems so that the presented digital evidence is acceptable in a court of law. According to Stephenson (2002), digital forensics has three branches:

- 1) Computer forensics: Deals with gathering digital evidence from computers and computer storage (e.g., hard disks, flash memories, DVDs, etc.,) whether the computer storage is used in personal computers, mobile devices, or servers. This term is sometimes used to refer to all three branches.
- 2) Network forensics: Considers the capture of digital evidence from network traffic and devices. However, mobile forensics is sometimes considered under this branch, and some authors deal with it as a separate branch.
- 3) Software forensics: Aims to assist in discovering who wrote a particular code to trace malicious users.

This research falls into the computer forensics branch, in which the investigation process has five main steps namely identification, collection, preservation, analysis, and presentation. The widely used procedure for collecting and analyzing digital evidence in computer forensics involves the creation of a bit-by-bit image from the data owner's physical storage and then later analyzing the bit-by-bit image at a Computer Forensics Laboratory (CFL). Using this procedure, all of the data found in the storage of the data owner (suspect, victim, or any related party to the crime) are collected and analyzed. In fact, this procedure has been proven to be a non-practical solution because of increases in the quantities of storage and data commonly owned, which increase the investigation cost in term of the required time and resources (Stüttgen et al., 3013). The problem becomes worse when dealing with a server's storage because of the huge amount of data involved and many users not related to the crime under investigation. Therefore, this procedure creates a significant problem when the data owner's privacy is a concern. Collecting only relevant data is a key point for privacy preservation. Recently, a selective imaging concept has been proposed to gather only data relevant to the crime, which would reduce the investigation cost. However, selectively imaging only the relevant data is still not a sufficient solution for privacy preservation in computer forensics, and many other requirements must be addressed as discussed below.

Privacy preservation in computer forensics is an essential issue for several reasons, including the following (Bui, 2003; Croft and Olivier, 2010; Law *et al.*, 2011; and Hou *et al.*, 2013):

- In some countries, privacy acts exist and should be taken into account throughout the investigation process.
- The targeted data storage(s) may contain irrelevant data belonging to other unrelated parties or users, or could belong to the private sector (e.g., banking system, Internet Service Provider, etc.) and contain very sensitive private data (such as trade secrets, banking information, and so on).

The computer forensics and privacy protection fields are two conflicting directions in computer security. The former tries to find digital evidence related to a specific crime, while privacy protection tries to protect the user's privacy. As a result, finding a balance between a computer forensic investigation and privacy protection is a serious challenge (Ryan and Shpantzer, 2004; and Hou *et al.*, 2013).

To find the balance between computer forensics and privacy preservation, existing privacy act(s) must be taken into account, which requires addressing several issues such as following (Burmester *et al.*, 2002, Bui, 2003; Saboohi, 2006; Adams, 2008; Croft and Olivier, 2010; and Hou *et al.*, 2013):

- Collecting only data relevant to the crime. The relevancy is determined based on the investigation's goal and scope.
- Ensuring the integrity and authenticity of the collected relevant data.
- Preserving the privacy of the relevant data. Although encryption can be used here, how can the forensic data be encrypted in a forensically sound manner (e.g., without altering its corresponding metadata), and how can the encrypted data be analyzed sufficiently?
- Auditing the investigation process so a court of law can check whether or not the investigator has exceeded the investigation's scope and goal.
- Controlling access to the collected data so that only authorized investigators can analyze the data. Also, in a case where the collected data are disclosed to the public or unauthorized parties, a court of law should be able to use audit trails and access control mechanisms to track the collected data flow from the crime scene to the court room to discover who disclosed it and how.
- Different countries have different privacy acts, and some countries have different acts for the private and public sectors.

Several research efforts have tried to address some of the above issues, but the field still needs more effort because the investigated issues have not yet been totally addressed, and some issues still have research gaps, as will be presented in the next section.

1.2 Problem Statement

Several works have studied the conflict between privacy preservation and computer forensics (Burmester *et al.*, 2002; Bui, 2003; Saboohi, 2006; and Adams, 2008). These studies have suggested several solutions such as specifying accountability and privacy policies, using cryptographic techniques, taking into account existing privacy act(s), collecting only relevant data, and auditing the investigation process.

Existing solutions can be either policy-based or cryptographic approaches. The policybased approaches are used, in general, to point out how the data owner's data will be collected, used, managed, and disclosed. In computer forensics, Srinivasan (2006; 2007) proposed four policies just for the digital evidence collection step. Therefore, there is a need to cover the other investigation steps.

Regarding cryptographic approaches, Croft & Olivier (2006; 2010) proposed a mechanism for investigating *Call Data Records (CDRs)* stored in a mobile service provider's server. These CDRs are grouped into several levels, and each data group is

encrypted several times upon its level. Thus, this mechanism is not efficient because of encrypting all the data several times. Law et al. (2011) proposed a model in which the investigator makes a bit-by-bit image of all the data, the data owner builds and encrypts an index file for each file, and the investigator prepares and encrypts search keywords and searches for relevant data in the index files. This work has a huge collection cost for imaging and building index files. In Hou et al. (2011a), two searchable encryption schemes were proposed. In the first scheme, the data owner encrypts all the data, and the investigator prepares and encrypts a single search keyword and passes it to the data owner. The data owner searches for the relevant data and submit them to the investigator. Therefore, this scheme assumes that the data owner is trusted and will not hide any relevant data. The second scheme is proposed to address this issue using a *Third Trusted Party (TTP).* The TTP is used to search for relevant data. However, the TTP can hide any data and trusting it is not a final solution. In Hou et al. (2011b), the first scheme is extended to support multiple search keywords. In Hou et al. (2013), the first scheme is also extended to ensure the integrity and authenticity of the collected data and support multiple investigators.

The above related works (Croft & Oliver, 2006; 2010; Law *et al.*, 2011; Hou *et al.*, 2011a; 2011b; and 2013) have several drawbacks, including the following: i) they are not efficient because they require the collection and encryption of all the data; ii) they are not lawful because they do not take into account all the privacy protection requirements (such as privacy policies, access control, and auditing) for enforcing existing privacy acts; and finally, they do not provide sufficient analysis because they rely only on prepared search keywords for selecting and analyzing the relevant data. As a result, they support only text-based documents, and there is no guarantee that the prepared keywords will cover all the relevant data. In addition, the collected encrypted data cannot be analyzed with the existing widely known and acceptable tools (e.g., EnCase, FTK, etc.).

The research problem of this research is to seek for a privacy-preserving computer forensics framework that covers both privacy-based and cryptographic-based approaches, preserves the privacy of data owners in an efficient and lawful manner, and provides a sufficient analysis.

1.3 Research Objectives

The objective of this research is to propose an efficient and lawful privacy-preserving computer forensics framework while providing a sufficient analysis and based on the selective imaging concept.

1.4 Scope and Limitation

The scope of this research is digital forensics, especially computer forensics. To be more specific, this research focuses on privacy preservation while investigating computers and computer storage devices, whether these storage devices are used in personal computers, mobile devices, or servers.

Digital evidence identification, in which the private and relevant forensic data files are identified, is outside the scope of this research. This research considers digital evidence

collection, preservation, and analysis steps based on the selective imaging concept. Digital evidence presentation is not considered too. However, for digital evidence identification existing computer forensics tools will be studied, and tools that are suitable for identifying relevant and private data forensic files, as well as suitable for integrating with our proposed framework, will be used.

In addition, the data granularity considered by this research is the file level. Each file will be treated as private or not and relevant or not. Thus, classifying the content of structured files (e.g., database files) as private or non-private and relevant or non-relevant will not be considered by this research.

1.5 Thesis Organization

The rest of this thesis is organized as follows:

Chapter 2 presents the literature review, starting with introducing overviews of the computer forensics concept, as well as privacy preservation issues in computer forensics. The current research directions are introduced, along with the evaluation criteria of the lawfulness used by this research. Finally, the existing privacy-preserving computer forensics-related works are reviewed and evaluated.

Chapter 3 presents the research methodology steps used for specifying the proposed privacy levels and policies as well as designing, implementing, and evaluating the proposed framework.

Chapter 4 presents the proposed privacy levels and policies. It also covers, in detail, the components of the proposed framework, namely the selective imaging module and selective analysis module. Finally, it presents the framework's implementation.

Chapter 5 presents the results of an evaluation of the proposed framework. A comparison between the proposed framework and other related works is also presented.

Chapter 6 presents the conclusion and contributions of this research, followed by topics for future work.

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