

Survey of Special Needs in Telecommunications for Elderly People and People with Disabilities

Ângela Costa, Jorge Delgado, João Paulo Teixeira

Instituto Politécnico de Bragança, Escola Superior de Tecnologia e Gestão, Campus de Santa Apolónia Apartado 134 5301-857 Bragança, Portugal

Abstract

In this work we have done a study of the special needs and existing technical telecommunications help for elderly people and people with disabilities. A survey is made of services and projects exist in some national companies of telecommunications that provide social, professional and educational inclusion for people with disabilities and the elderly. Through the survey data in national Institute of statistics, has managed to obtain the total number of elderly people and people with disabilities in Portugal deforms to perceive the percentage of population in need of these technologies of communication, as depicted in Fig. 1.

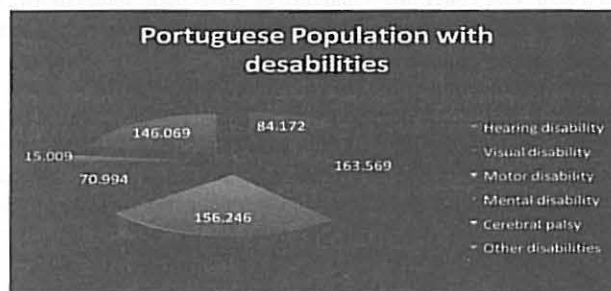


Fig. 1 – People with disabilities in Portugal

Keywords: Telecommunication; elderly; people with disabilities; projects.