

SMART DIGITAL SIGNAGE WITH EYE TRACKING SYSTEM

By

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LIST OF ABBREVIATIONS

Ads	Advertisement
DB	Database
DBMS	Database Management System
DC	Direct Current
FN	False Negative
FNR	False Negative Rate
FP	False Positive
FPR	False Positive Rate
GUI	Graphical User Interface
HD	High Definition
HDMI	High-Definition Multimedia Interface
ID	Identity Document
IDE	Integrated Development Environment
IO	Input Output
JAR	Java Achieve
LAN	Local-Area Network
LBP	Local Binary Pattern
LCD	Liquid Crystal Display
LED	Light-emitting Diode
OpenCV	Open Source Computer Vision
SSID	Service Set Identifier
TCP	Transmission Control Protocol
TP	True Positive
TPR	True Positive Rate
TV	Television
URL	Uniform Resource Locator
USB	Universal Serial Bus
UI	User Interface

LIST OF SYMBOLS

P	Sampling Points
R	Radius
m	Number of Facial Regions
$R_0, R_1 \dots R_{m-1}$	Facial Region 0 to Facial Region m

PAPAN TANDA DIGITAL PINTAR DENGAN SISTEM PENGESANAN MATA

ABSTRAK

Papan tanda digital adalah penyelesaian pengiklanan yang lebih berkesan berbanding dengan papan tanda tradisional kerana ia mampu untuk menunjukkan kandungan multimedia dan maklumat pengiklanan mudah untuk dikemaskini. Dengan kemajuan teknologi maklumat, sistem papan tanda pintar membolehkan beberapa interaksi antara penonton dan papan tanda. Dalam projek ini, satu sistem papan tanda digital pintar yang berkemampuan untuk berinteraksi dengan peranti mudah alih pengguna adalah dicadangkan. Aplikasi pengguna juga mengandungi fungsi untuk mengemudi dan menyimpan maklumat iklan yang dipaparkan pada sistem papan tanda. Selain keupayaan interaktif, sistem yang dicadangkan juga dapat mengesan muka dan mata pengguna yang melihat papan tanda dan mengira tempoh penggunaan melihat setiap iklan yang ditunjukkan pada paparan. Pengesanan muka dan mata dibina dengan menggunakan pengelas “Haar Cascaded” yang terdapat di pustaka OpenCV. Satu algoritma “sanity check” dicadangkan untuk menapis pengesanan mata yang tersilap dan meningkatkan kadar pengesanan keseluruhannya. Keputusan ujian menunjukkan bahawa fungsi pengesanan muka dan mata yang dibina boleh mencapai 82.5% kadar positif benar dan 17.5% kadar negatif palsu. Ujian ke atas sistem yang lengkap menunjukkan bahawa sistem papan tanda pintar yang dicadangkan mampu berfungsi seperti yang dicadangkan. Ia mampu merekod tempoh tontonan pengguna untuk setiap iklan dengan ralat purata kurang daripada 12%.

SMART DIGITAL SIGNAGE WITH EYE TRACKING SYSTEM

ABSTRACT

Digital signage is a more effective advertising solution compared to the traditional sign board since it is able to show multimedia contents and the advertising information can be easily updated. Current digital signage system has limited user interactive capability. Besides that, current system also lacks a way to collect viewer's behaviour for analytic purposes. With the advancement of information technology, smart signage system allows some interactions between the viewer and the signage. In this project, a smart digital signage system which is capable of interaction between a user's mobile device and the signage system is proposed. The user's application on the mobile device provides a convenience way for navigating and storing the digital advertisements shown on the signage system instead of having paper brochure. Besides interactive capability, the proposed system is also able to detect faces and eyes to count the users viewing duration for each advertisement shown on the display. The faces and eyes detection were implemented using Haar Cascaded classifier available in the OpenCV library. A sanity checking algorithm is proposed to filter out the wrong detected eyes and improve the overall detection rate. Test results showed that the implemented face and eyes detection function can achieve 82.5% of true positive rate and 17.5% of false negative rate. Test on the complete system showed that the proposed smart signage system is able to work as expected. It is able to collect the users' viewing duration for each advertisement with an average error of less than 12%.

CHAPTER 1

INTRODUCTION

1.1 Introduction

Commonly seen in big cities and metropolises, a digital advertisement boards, or better known as digital signage system, is an effective advertisement solution for the masses. Multiple versions of it are available, such as the ever popular and iconic New York Time Square's digital signage, or the much smaller digital directory found in shopping malls. A traditional digital signage is only capable of showing digital images or videos in rotation, whereas an interactive digital signage can provide feedback and interaction to the users [1]. For example, the digital directory found in shopping malls has touch screen input that help provide directions to the customers.

A smart digital signage system, however, is the improvement of traditional and interactive digital advertisement boards that we frequently see in malls and events [2]. With the advent of Internet of Things, digital signage system has the need to be upgraded to provide more functionality. By using an embedded computer as the "brain" in the system, the digital signage system is capable of much more than just displaying plain old image in rotations. The smart digital signage system is able to transmit extra information to the viewer's smart phone via an application, thus increasing the value of the advertisements [3]. The application can also be used to control the flow of the advertisements, by swiping left or right to cycle through the advertisements. This gives the viewer a sense of engagement, and engaging in activities is proven to deepen the impression which ultimately helps the advertisement to make a more profound impact on the viewer.

1.2 Project Motivation

The project is motivated by the fact that all digital signage system in the current industry remain stagnant throughout the golden age of information technology. The technology used in them have not changed since they were first introduced over ten years ago, saved the improvement of cathode ray to LCD/LED usage. Another motivation of the project is to eliminate the use of brochure and promotes the ideology of “Bring Your Own Device”. This project will improve the interactive digital signage system into a system that can track on the audience’s viewing behaviour on advertisement. Besides that, for analytic purpose, the advertiser can monitor on the return of investment of their advertisement.

1.3 Problem Statements

The current digital signage system has limited user interactive capability. The user cannot download or view more information of the advertisement. Those systems will still rely on paper brochures to provide more information to the viewers. Without the brochures, the users will lose the source of information for recalling the advertisement. Moreover, current digital signage system lacks a way for retrieving and saving the advertisement information seen on the digital signage. Besides that, most of the current signage systems are not able to collect the audience’s viewing behaviour and statistical data for analytic purposes.

1.4 Project Objectives

This project aims to tackle the problem stated in section 1.3:

1. To develop a Graphical User Interface (GUI) Application that allow wireless interaction between user and the digital signage through a mobile device such as smart phone. Besides, user able to store the information of advertisement into their own mobile devices for future references.
2. To design a smart digital signage system with face detection and eye tracking capabilities to collect the viewer's attention information for each advertisement
3. To design a real-time database system for the storing of advertisement data and the collection of viewer's statistical data

1.5 Project Scope

The project is limited by the requirement that a mobile application must be installed by the users before they are able to interact with the system. Besides that, the eye-tracking feature is limited by both the distance and the angle between the camera and the users. This is due to the hardware limitation of the camera. The maximum number of connections available between the system and the mobile devices are also limited by the router since a conventional router is only able to support 10 connections at once usually.

1.6 Thesis Outline

This thesis is divided into five chapters. Chapter 1 is the Introduction chapter, which includes the introduction, project motivation, problem statement, project objective and project scope. Chapter 2 presents the literature review. It discusses about several algorithms that being used for faces and eyes detection and a comparison of the algorithm is given. Chapter 3 describes the methodology used in this research. It includes the explanation on the proposed hardware and software design and their implementation. Chapter 4 discusses about the experiments and test results conducted on the proposed algorithm. Finally, Chapter 5 presents the conclusion of this research.

CHAPTER 2

LITERATURE REVIEW

2.1 Introduction

Due to the proven effectiveness of digital sign board for advertisement and information, there been a significant increase in the demand for digital signage systems nowadays [4]. For a traditional digital signage, it generally does not provide interactive services to the audiences. A digital signage system usually consists of content controller (server) and interactive application (client).

In this chapter, some existing features that implemented in digital signage system will be reviewed. The focus is on the features that improve the digital signage to collect the analytic data based on audience's view behaviours. To track the view behaviours, different type of faces and eyes detections algorithm will be reviewed by comparing their accuracy and performance. Some of the common features for face detection are Haar Cascade and Local Binary Pattern.

Besides, database management system is essential for the development of an application with proper content management. Therefore, different type of online database system which includes Google Firebase, Microsoft SQL and SQLite will be reviewed.

Last but not least, the hardware selection on the host computing unit and video device that can be used to implement this project will be reviewed based on their specifications and system requirements.

2.2 Current Signage System

Digital sign (e.g. electronic advertisement board), as the replacement of traditional static sign, have gained increasing popularity. The generality of the smartphone make it conceivable to implement new interactive signage system for advertising purpose. There are numbers of smart signage systems were already proposed to form a new invention.

She et al. [5] proposed a smart signage system which allows multiple users to simultaneously obtain the displaying content with an intuitive “dragging” hand gesture. This system allows one-to-many interaction by allowing multiple users acquiring content from one display with a “dragging” hand gesture.

Besides, smart signage system that allows smartphone to interact with multiple digital in one location was proposed by She et al. [6]. The user can interact with the intended sign by simply pointing his/her smartphone at the target signage display. The orientation of the signage displays can be measured by the smartphone-embedded orientation sensors. Besides, the system was extended from one-to-many interaction to many-to-many interaction. Furthermore, an instant digital signage system which supports quick content change and update through a smartphone in addition to the conventional content management was proposed by Hung et al. [7].

In a nutshell, most of the previously proposed digital signage are highly focusing on the interactive experience of the user [8]. However, these systems still lack the capability of collecting viewer’s behaviour for analytic purpose. Therefore, this research proposed a smart digital signage system that not only allow user interaction, but also has the capability to collect user’s viewing statistical data. This data could be very valuable to the advertiser for their marketing research.

2.3 Face Detection Algorithm

Face Detection is a computer technology being used in a variety of applications that identifies human faces in digital images. Face detection also refers to the psychological process by which humans locate and attend to faces in visual scene [9].

Face detection is a very active research topic in the field of computer vision and pattern recognition [10], which is widely applied in the man-machine interface, identity authentication, visual reality, visual communication, content-based retrieval and many other aspects [11].

Most of the available face detection algorithm treats a detected face as binary classification problem. Even though it looks like a simple classification problem, it is very complex and difficult to build a robust face classifier. Using pixel values as the features for classification is very sensitive to illumination changes and noise. Therefore, most of today's face algorithms extract some specific features from the image and use a classifier to classify it into either face or non-face. The most popular features for face detection are Local Binary Pattern (LBP) [12] and the Haar-like feature [13].

The Local Binary Pattern (LBP) operator is one of the great performing texture descriptors and it is widely used in various applications. It has proven to be very efficient as it is invariance to monotonic gray-level changes as well as computational efficient, making it suitable for demanding image analysis tasks such as real-time face detection [14].

The Viola-Jones object detection framework is a framework based on Haar features that can provide competitive object detection rates in real-time. This framework was originally proposed by Paul Viola and Michael Jones in 2001 [15]. The algorithm has been implemented in OpenCV, and it can be trained to detect a variety

of objects including faces and eyes. In this project, the improved version of this algorithm, based on the Haar Cascade features is implemented to detect face of human and extract the eye feature from the face [16]. The following subsections explain the LBP and Haar features in more details.

2.3.1 Face Detection using Local Binary Pattern Algorithm

The LBP operator was originally designed for texture description [17]. To extract the LBP feature, the operator allocates a label to every pixel of an image by thresholding the 3×3 neighbourhood of each pixel with the centre pixel value and then assigning the thresholding result as binary number. The binary value are read either clockwise or counter clockwise to form the label. Figure 2.1 shows the step for getting the label of a pixel. By generating a histogram based on the labels, the feature can be used as a texture descriptor.

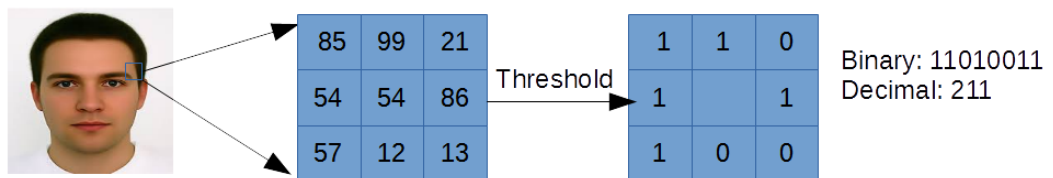


Figure 2.1 The basic LBP operator [18]

2.3.1.1 Local Binary Pattern Extension

To deal with texture at different scales, the LBP operator was extended to use neighbourhoods of different sizes [18]. The local neighbourhoods are defined as a set of sampling points evenly spaced on a circle centred at the labelled pixel, allowing any size of radius and number of sampling points. Bilinear interpolation is implemented to

assure the sampling points always fall in the centre of a pixel. Notation (P, R) is used for a pixel neighbourhoods which means P sampling points on a circle of radius R . Figure 2.2 show some examples of circular neighbourhoods.

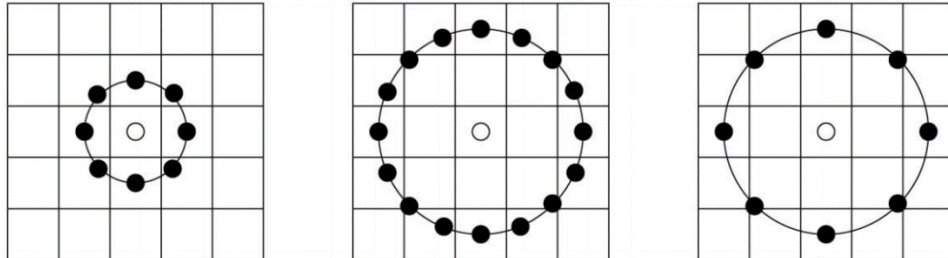


Figure 2.2 LBP with circular neighbourhoods. From left to right, the LBP has different sampling point and radius which is $(8, 1)$, $(16, 2)$ and $(8, 2)$.

2.3.1.2 Face Detection using LBP

To detect face using LBP, texture descriptor is used to build several local descriptor of the face and combining them into a global description. Local feature-based method is more robust against variation in pose or illumination. On the other hand, building a holistic description of a face using texture method is not reasonable as the texture description tends to average over the whole image area. In the local feature-based method, the facial image is first divided into local regions and texture descriptors are extracted from each region independently. The descriptors are then concatenated to form a global description of the face.

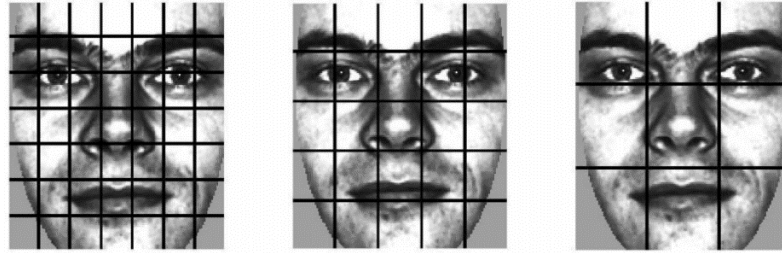


Figure 2.3 A facial image is divided into 7×7 , 5×5 and 3×3 rectangular regions. [18]

The images shown in the Figure 2.3 are used to show the division of the input image into smaller local region using different grid sizes. Texture features are then extracted from each of the region and all the results will be combined to form the LBP feature. The basic histogram is then extended into a spatially enhanced histogram which encodes both the appearance and the spatial relation of facial regions. As the m facial regions ($R_0, R_1 \dots R_{m-1}$) have been determined, a histogram is computed independently within each of the m regions. The resulting n histograms are combine yielding the spatially enhanced histogram. The spatially enhanced histogram has size $m \times n$, where n is the length of a single LBP histogram. With the enhanced histogram, the description of face is more effective as it includes three different levels of locality: 1. The LBP labels for the histogram have information about the patterns on a pixel-level, 2. The label are summed over a small region to produce information on a regional level; 3. The regional histograms are concatenated to build a global description of the face [19].

2.3.2 Face Detection using Haar Cascade algorithm

Viola and Jones developed an algorithm named Haar Cascaded Classifier, to effectively detect any object, including human faces. The algorithm is based on a series of Haar-like features and a cascade of classifier nodes. The sample of Haar-Like

features (edge, line and center-surrounded) used in their algorithm are shown in Figure 2.4 [20].

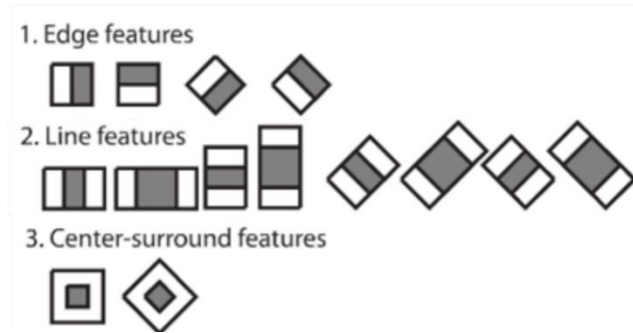


Figure 2.4 Set of Haar-like features

The Haar-like features compose of either 2 or 3 rectangles. Each feature has a value which is calculated by considering the area of each rectangle, multiplied by their respective weights, and then summing up the results. The calculation of the area of each rectangle is speed by using the integral image technique. This technique allows the calculation of each Haar-like feature in a constant time. Face candidates are scanned to calculate their Haar-like features at different scales.

The Viola Jones Haar Cascaded classifier is arranged in several stages. Each stage consists of several weak classifier based on the Haar-like feature trained on AdaBoost. A stage comparator sums up all the Haar feature classifiers, and compares the summation with a constant stage threshold. Each stage does not have to use a fixed number of Haar-like features. Individual stage can have a varying number of features which depends on the parameters of the training data. For example, the original Viola and Jones dataset used 2 features in the first stage and 10 features in the second stage. There are a total of 38 stages and 6060 features used. In the OpenCV library implementation, it used 22 stages and 2135 features in total.

The Viola and Jones face detection algorithm eliminates unwanted face candidates rapidly using a cascade of stages by making stricter requirement in each stage with later stages being much more difficult for a candidate to pass. Candidates exit the cascade if they fail any stage. A face is detected if a candidate passes all stages. This process is shown in Figure 2.5.

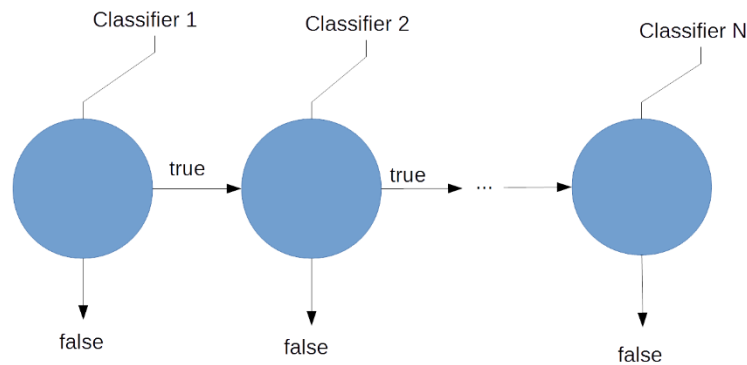


Figure 2.5 Cascaded stages of classifiers. A candidate image must pass all stages in order to be classified as a valid detected face

2.3.3 Comparison between Haar Cascade and LBP Algorithm

The performance and accuracy of both algorithms is the main factor to determine which algorithm is better and to be implemented into this system.

Guennouni et al. [21] compared the performance of the Haar Cascade and the LBP features. They compared the computation time and the detection accuracy measured based on the ratio of hit, miss, and false detection rate for both features. In the embedded platform, LBP is performing better than Haar Cascade, in term of detection time. This shows that the LBP algorithm performs better under limited resource, and Haar Cascade algorithm performs better on the regular platform where there is more resource availability. In term of accuracy, Haar Cascade performance is better than LBP in all of the platform.

From the above comparison, Haar Cascade algorithm is selected to be implemented in this project. The algorithm will be used to detect faces to evaluate the number of people looking at the advertisement displayed by the system. This selection is made because the Haar cascade show a higher detection accuracy compared to LBP features. The accuracy of detection is important in this application as the duration of views of advertisement is calculated using the number of faces and eyes detected. In this research, the pre-trained models of the Haar Cascaded classifier for frontal face and eyes, available in the OpenCV library were used in the implementation.

2.4 Software Platforms for Application and Database Development

A database management system (DBMS) is used for end users to create, read, update and delete in a database [22]. The DBMS essentially serves as an interface between the database and application programs, assuring that data is consistently organized and remains easily accessible. Figure 2.6 illustrates the relationship between the database, DBMS, and end users or application. In this project, DBMS is used as an interface to manage the data of advertisement.

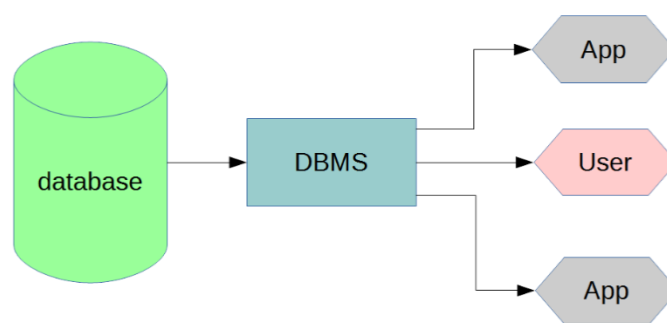


Figure 2.6 Block diagram of relationship of DBMS, database, and application/end users.

2.5 Types of Database engine

A database engine is the underlying software that a DBMS used to manage data in database. Table 2.1 shows the types of database engine that available in the market.

Table 2.1 Types of database engine

Name	Google Firebase [23]	Microsoft SQL [24]	SQLite [25]
Description	Cloud-hosted real-time document store.	Microsoft relation DBMS	Widely used in-process RDBMS
Supported Programming Language	Limited, only support java, JavaScript, iOS and Android	Intermediate, cover most of the language	Full, cover almost every language
Apps Development	Fast as complete API is provided	Slow, need to create own API	Slow, need to own API

2.5.1 Google Firebase DBMS

Firestore is a mobile and web application platform which is designed to help developers to build quality apps. Firestore is made up of several complementary features that developers can mix-and-match to fit their needs. Firestore provides both analytic and development services. For development, it provides the functionality of user authentication, real time database [26], online storage and some other useful features [27].

In this project, Firestore is selected to be implemented real time database for storing all the digital signage information. This project will only use only Java and Android which are fully supported by Firestore.

2.6 Summary

From the review, it was found that there are several types of digital signage system available in the market. Most of these system focus on improving the interactive experience such as one-to-many and many-to-many interaction. Besides, there are also few system focus on improving the efficiency of the content management.

Based on those available system, it was found that available digital signage system still lack the capability of collecting viewer's behaviour for analytic purpose. Hence, this project proposed a digital signage that able to evaluate the viewer's behaviour by collecting the number of faces and eyes of audiences that are viewing on the advertisement. This chapter has also reviewed the common imaging techniques for face detection. It was found that the Haar Cascade classifier algorithm has better accuracy than the LBP algorithm and, thus, it is selected to be used in this research to detect faces and eyes.

Last but not least, the database engines and hardware platforms that can be used in the implementation of this project are reviewed.

CHAPTER 3

METHODOLOGY

3.1 Introduction

This chapter explains the methodology for hardware and software design of the digital signage system. In this chapter, it briefly covers the hardware design of the system since the focus part of this research is more towards the software design.

For the software design, this chapter explains in detail the software flow of each programming classes which implement the server application with the aids of flowchart. Besides, this project proposed an improved sanity checking algorithms that is capable of reducing the error caused by the incompatibility of existing Haar Cascade algorithm and this particular system.

Furthermore, this project proposed a new style of interactive experience on a digital signage by implementing a simple GUI design and capability of interacting with the digital signage system wirelessly using smartphone. The UI frames which implement the client application are explained using block diagram and flowchart.

3.2 System Overview

Figure 3.1 illustrates the overall system block diagram. Embedded computer, LCD screen and video device are the hardware to host the server application, hence, it forms a digital signage controller. Embedded computer provides enough computation resource which required by the server application. For server application, it is featured with face and eyes detection using Haar Cascade application which consume the high computation power. Besides, feature of displaying advertisement image and video also consume quite a lot of resources. This application also provides a socket server that

implements the TCP connection protocol. A communication links connect all the client devices to the server through the socket connection. Furthermore, high resolution video device is used to capture HD image frame to detect faces and eyes in the image using Haar Cascade algorithm. For client application, it is featured with a simple GUI to wrap all the complicated flow of application. Smartphone will be used to host the client application and communicate with server using Wi-Fi connection.

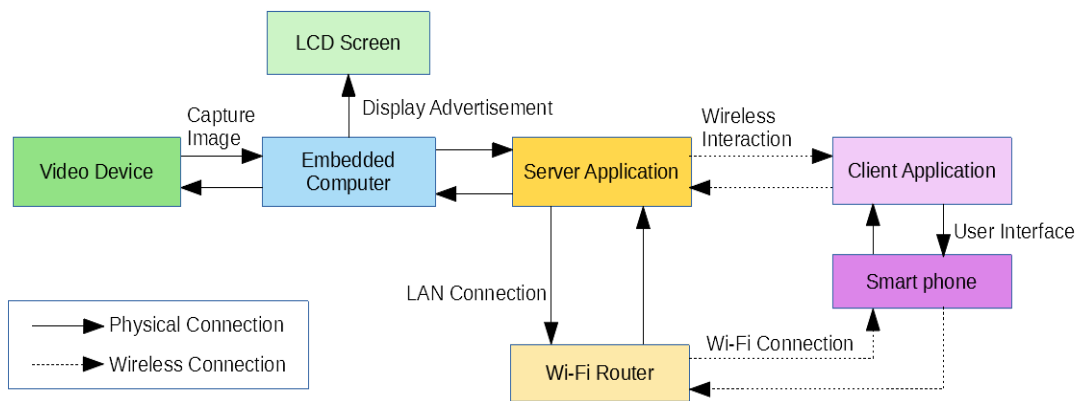


Figure 3.1 System overall block diagram

3.3 Hardware Design

Figure 3.2 illustrates the flowchart of implementing the digital signage system as proposed in this project. The main core of this system is a windows based embedded computer.

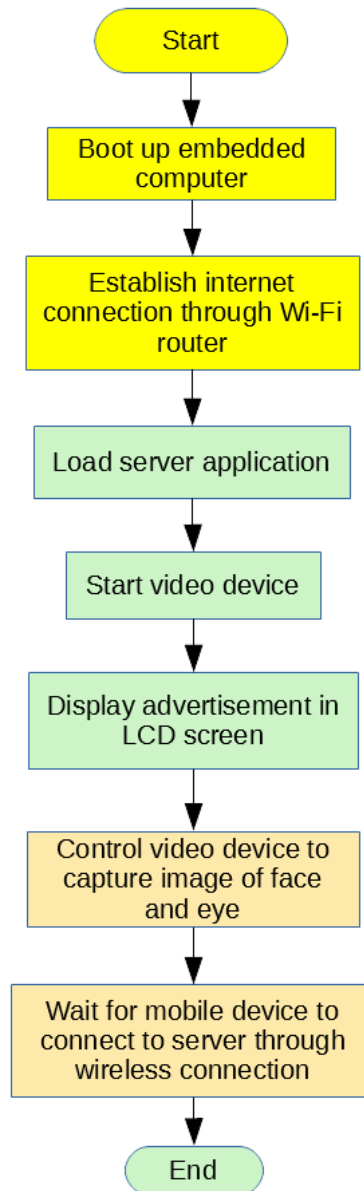


Figure 3.2 Flowchart of the hardware initialization process

Basically, embedded computer connects all the required peripherals such as video device and LCD screen. The digital signage controller is basically a mini embedded computer that used to host and run the server application. The embedded computer is featured with LAN port which uses to connect the Wi-Fi router through LAN

connection. The purpose of having internet connection is to connect online Firebase database in order to retrieve the advertisement data.

Next, the video device is used to capture the high definition image for faces and eyes detection. The resolution of the video device is required to be at least 1280 × 720 to provide better accuracy for face and eye detection. For LCD screen, it is simply used to display the advertisements. Besides, smartphone is used to run the client application, allowing user to wirelessly interact with the digital signage through Wi-Fi connection. Hence, Wi-Fi router will be the bridge for server and client application to exchange data.

3.4 Software Design

In this project, server and client application need to be developed. For server application, it is used in the embedded computer to be implemented as a digital signage. The operating system used on the embedded computer is based on 64 bit Linux Ubuntu.

The server application developed in this project was written in Java programming language using NetBeans IDE 8.02 with latest version of Java Development kit. The code is compiled into executable .jar file, running as an application in Linux operating environment. Basically, server application is made up of a several components such as media controller, face detection engine, socket server, file server, and advertisement data retriever.

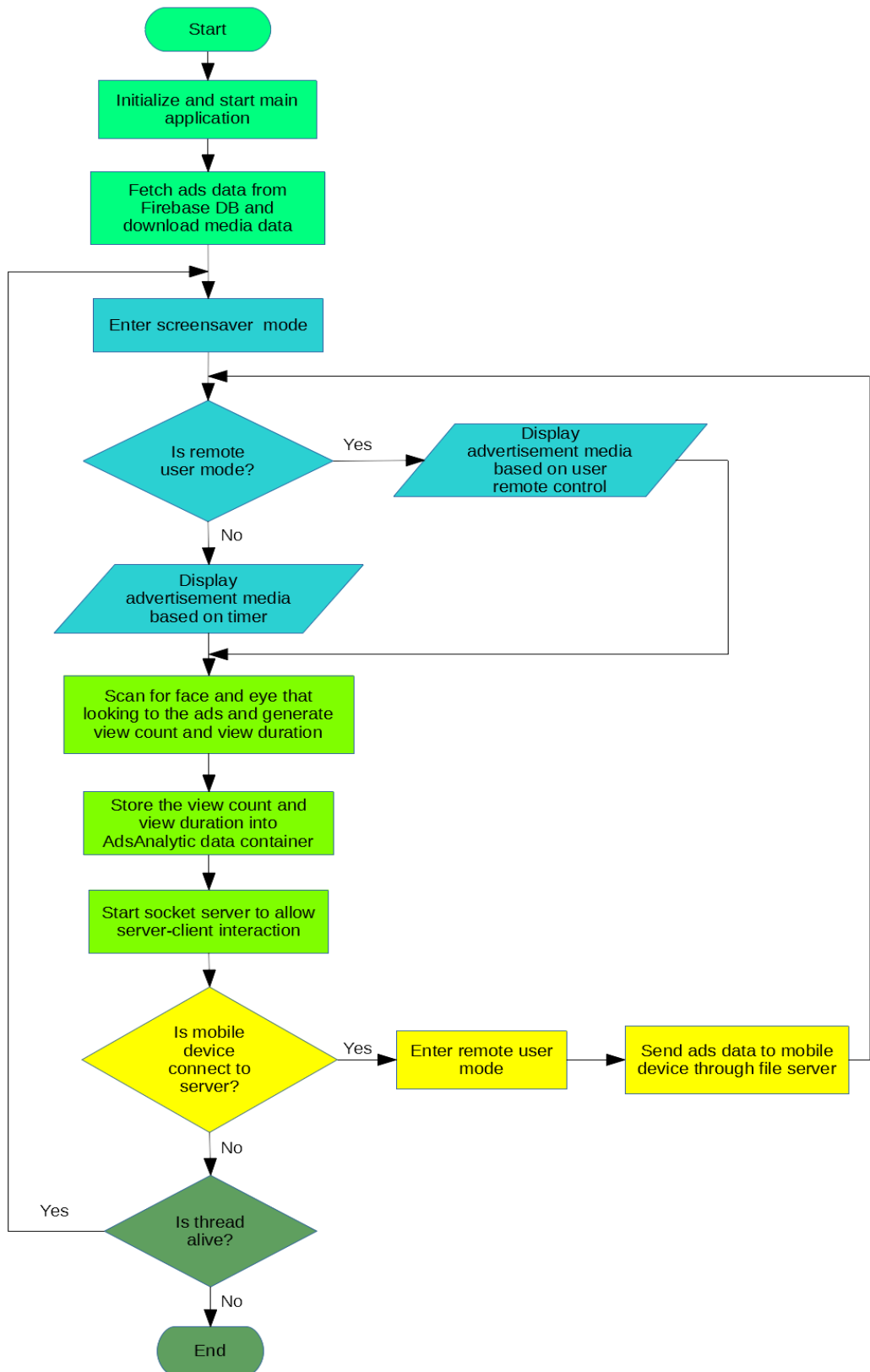


Figure 3.3 Flowchart of server application

Main class of server application will be started and download the advertisement data from the Firebase database. Then, a media controller will be started to display the advertisement media. When the advertisement is displayed on the screen, the face detection engine will be started in background to detect faces and eyes for tracking view counts and view duration of advertisement. The application will keep continuously tracking for any incoming connection from the remote socket server. If there is a mobile device connected to the server, it will transfer advertisement data to the mobile device and allow them to control the digital signage. Figure 3.3 shows the flowchart of the overview of server application. The detailed flowchart for each designed software classes will be shown and explained in the following sections.

For client application, it is used in the smartphone to be implemented as a controller to interact with the digital signage. The client application is designed in Android programming language using Android studio IDE. In Android programming life cycle, UI frame is labelled as activity, and also called as a page. The code is compiled into installer .apk file, and installed into the smartphone. The client application is made up of five simple GUI with different functionality. Connect TV UI is designed to interact with the server application. Hot Topic UI is designed to retrieve recently viewed advertisement and Wishlist UI is designed to retrieve wishlisted advertisement from local database. Figure 3.4 show the overall block diagram of client application.

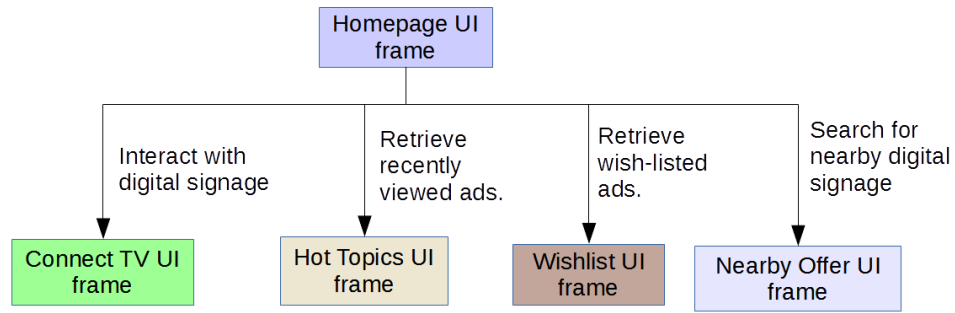


Figure 3.4 Software block diagram of client application

3.4.1 Server Application

Server application is designed and implemented as a digital signage controller. It allows user to view on the advertisement and interact with the screen by using client application. The server communicates with the client application through socket and file server. Besides, Haar cascade algorithm is implemented to detect the face and eyes, hence, each views and duration of displayed advertisement are tracked and stored into the database.

3.4.1.1 Main class

This class is created as a server main controller to initiate all the related software classes which are designed to support different kind of software flow in the correct priority and setup all the required parameters. Figure 3.5 shows the flowchart of the main class.

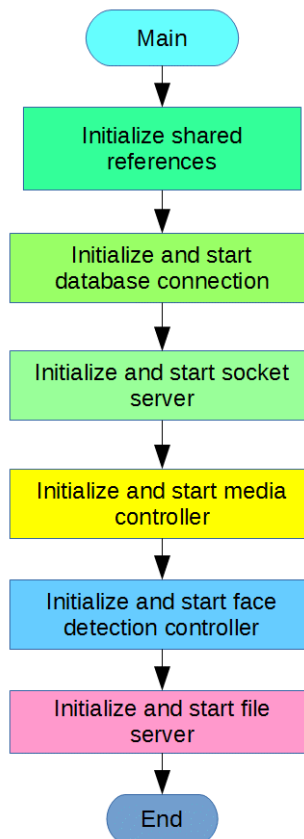


Figure 3.5 Flowchart of server main class

This thread first initialized the shared references for all the supporting classes. The shared references is created to assure every supporting classes are started with only one instance. Then, it establishes the database connection which be used to retrieve advertisement info list. Upon database connection establishment successful, the media controller is started to download media using the advertisement list. Lastly, the face detection controller and file server is started as well. All these classes will be described in more detail in the following sub-sections.

3.4.1.2 MediaController class

This class is designed to display the advertisement media through the screen and control the activity of the advertisement media. Basically, this class has two main

functions which it acts as a database manager and digital signage controller. Figure 3.6 shows the flowchart of MediaController class

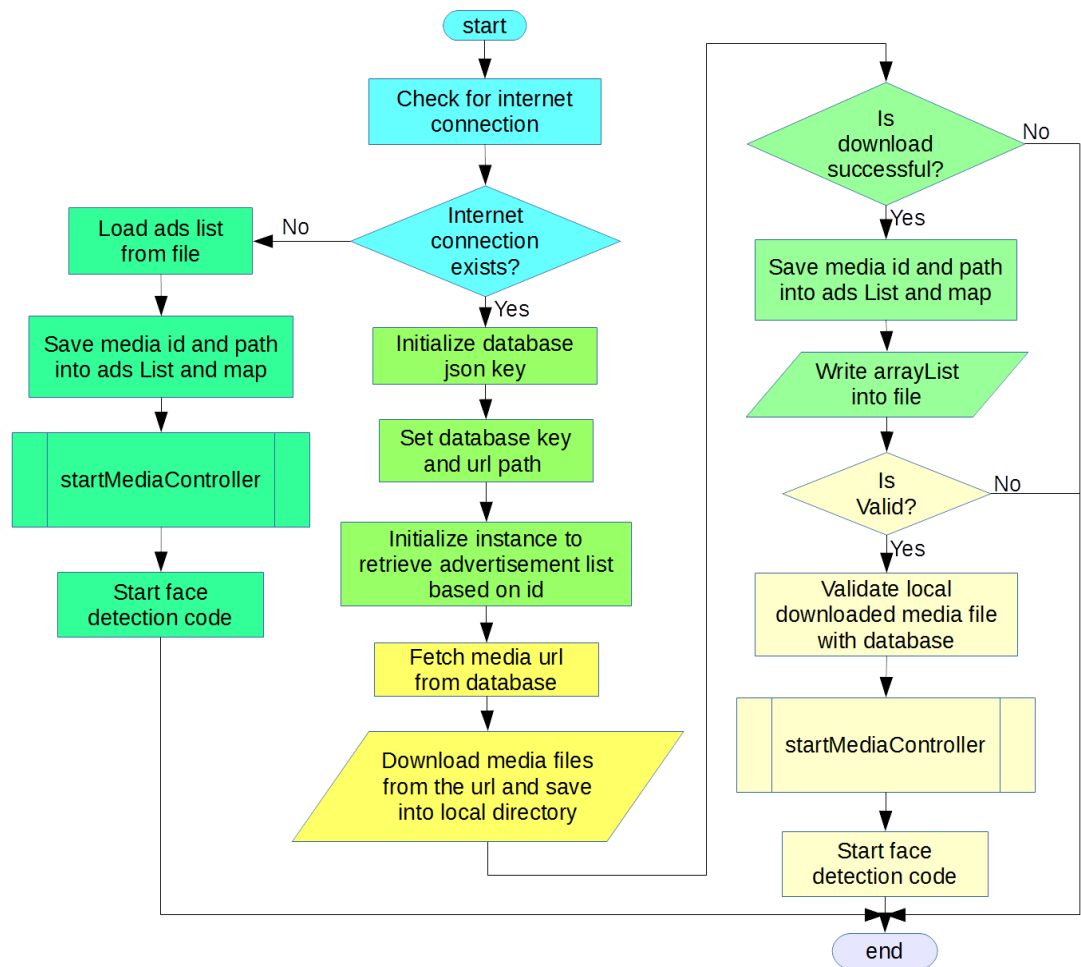


Figure 3.6 Flowchart of MediaController class (content management)

This thread is started to first check for internet connection before it starts to establish connection with online advertisement media’s firebase DB. Upon internet connection established successful, it fetches the list of media information which includes advertisement id, description, file size, media URL and more, then it downloads the media files using URL path and save into defined local directory. When the download is successful, it runs some validations on the created media map which use for media displaying usage, in order to prevent blank or corrupted image is loaded. After the validation is successful, it starts other few related threads which used to