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Taking the First Step to Develop Scalable, Asynchronous Library Instruction

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Recommended Citation

Thompson, Liz; Mickel, Bethany; and Carrier, Howard, "Taking the First Step to Develop Scalable, Asynchronous Library Instruction" (2016). *Libraries*. 60. https://commons.lib.jmu.edu/letfspubs/60

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Taking the first step to develop scalable, asynchronous library instruction

Liz Thompson Howard S. Carrier Bethany Mickel

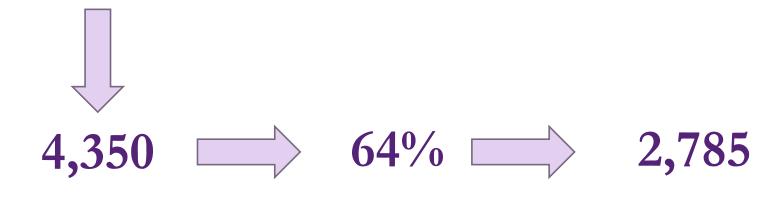
Libraries & Educational Technologies, James Madison University

Delivered at *The Innovative Library Classroom*, Radford University, 12th May 2016

JMU in Numbers



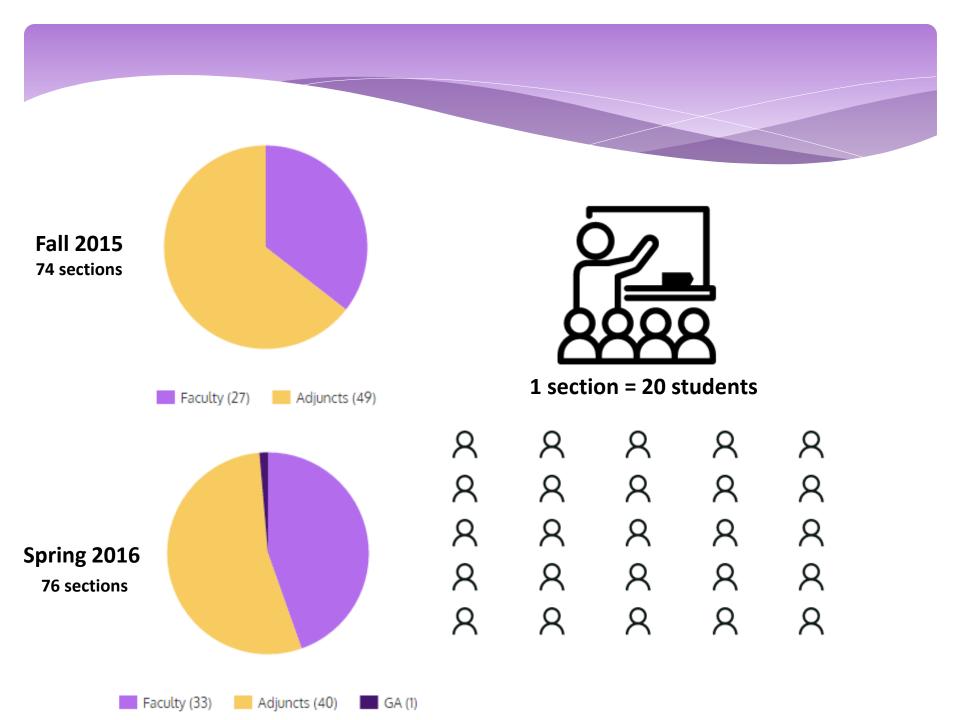
Undergraduate Student Body



Freshman Class

Take WRTC 103

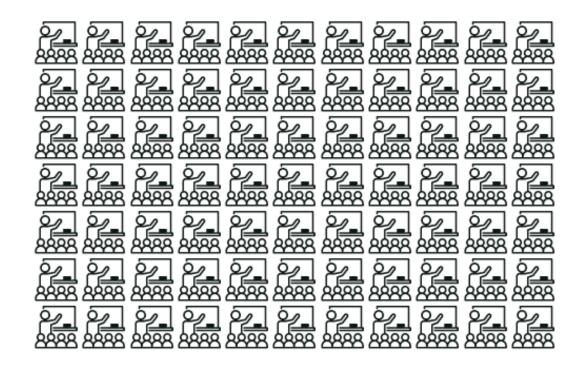
Take WRTC 103





1 Librarian





74 sections per semester (average)



- * Some inherent problems with asynchronous LI
 - * An example from an upper level Sociology class

Some inherent problems with asynchronous LI

Da

Home	Library help SOCIO
Announcements	JMU Library Catalog × ◆ ③ cataloglikijmu edu/search?Kd:{tamiliei}+and+((grandfather+OR+grandmother+ ♥ ♥ ●, Search
Assignments	omo Library Gatalog
	Select a Search: Keyword Title Author Subject Heading Number
Grades	Request Save to List Back to Results Limit Search More Like This Help Log in
People	Advanced Keyword • dt(temiles) and ((grandfath Search Available itoms only
Files	Skeletons in the closet : a sociological analysis of family conflicts / Aysan Sev'er and Jan E. Trost, editors Waterloo, Ont.: Willed Laurer University Press, c2011
Vodules	Location Call number Statu
Quizzes	Carrier Library-Books HQ819.554 2011 AUAL-I3LE Bookmark URB, for this catalog record: http://ustafog.lb.jmu.edu/80/record=b2428748
Syllabus	Description vi, 212 p. ; 23 cm
Outcomes	Note Includes bibliographical references Contents Introduction: opening closets, rattling family skeletons: what will they say? / Aysan Sev'er and Jan Trost – A sudden death and the long-term fragmentation of a family / Aysan Sev'er
ages	— Grandmother and grandson / Jan Trost — Rupture and repair: the cassading effects of montal illusions on a family of innocents' / Sheldon Ungar — Hour hypepy ending" a family struggle to define roles in a challenging time / Thembela Kepe — My sisters are the problem: sibling struggles over power and identity in relation to caring for an aging parent / Bonnie Lashewicz. Sitting at the steps of hope, lowe, and hospitality / Hugo Kamya — A gay actor
0	with multiple scripts, impression management strategies to comply with traditional Chinese
Conferences	family norms / Kin Ho Wong Noises and unwanted odours in dot closets? / Si Transken A brother no longer: a real story of family dysfunction and abuse / Anonymous Female excemnucled a life course and family in conflict with norms and tradition / Clary Kristale

Settings

Some inherent problems with asynchronous LI

JAMES MADISON UNIVERSITY.

Please describe the topic you are interested in researching as fully and clearly as you can:

Please provide a citation for an article you have found. You should provide this citation in a recognized citation style, for example: MLA, APA, Chicago-Turabian, etc:

The article you found could best be described as coming from which type of publication?

- A popular magazine
- A newspaper
- A trade magazine
- A scholarly, peer-reviewed journal
- I don't know where this article came from

_	
••••• र 100%	
Please describe the topic you are interested in researching as fully and clearly as you can:	
Please provide a citation for an article you have found. You should provide this citation in a recognize citation style, for example: MLA, APA, Chicago-Turabian, etc:	

Some inherent problems with asynchronous LI

≡ soc

D1_FA15 > Discussions > Questions for the librarian

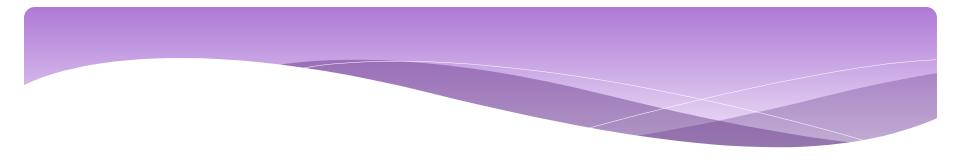
Fall Semester 2015 Home	Published 💉 Edit 🔅 🗸
Announcements	
Assignments	Questions for the librarian Nov 17, 2015 at 3:37pm
Grades	Howard Carrier
People	Please post any questions you may have about finding sources for your assignments at this discussion board; I shall be certain to
Files	check it frequently! A video introducing searching in library databases has been uploaded. Additionally, you may contact me directly at carriehs@jmu.edu I look forward to working with you during the remainder of this semester.
Modules	Sincerely,
Quizzes	Howard Carrier.
Syllabus	
Outcomes	Search entries or author Unread 📮 📮
Pages	
Conferences	♠ Reply
Collaborations	



- Practical considerations (delivering LI)
- Improving student engagement with the material
- * Lessons for embedded librarianship?

How?/Addressing Scalability





Topic Selection

Searching for Information

Citing Sources

Review	
Syllabi	

Chunk Content

First Year Writing Goal	ACRL Framework	
" Research as part of the series of steps in the writing process"	Research as inquiry	Topic Selection
"Analyze and evaluate texts to identify their credible elements"	Scholarship as a conversation	Searching for Information
"Effectively incorporate & document appropriate sources"	Information has value	66 99 Citing Sources



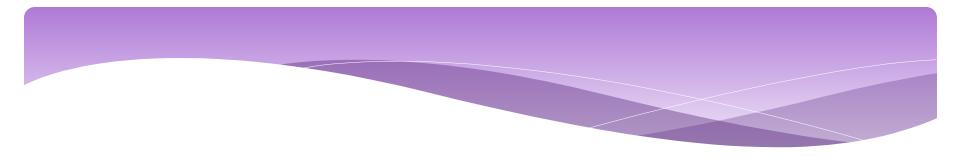
Topic Selection

Searching for Information

Citing Sources

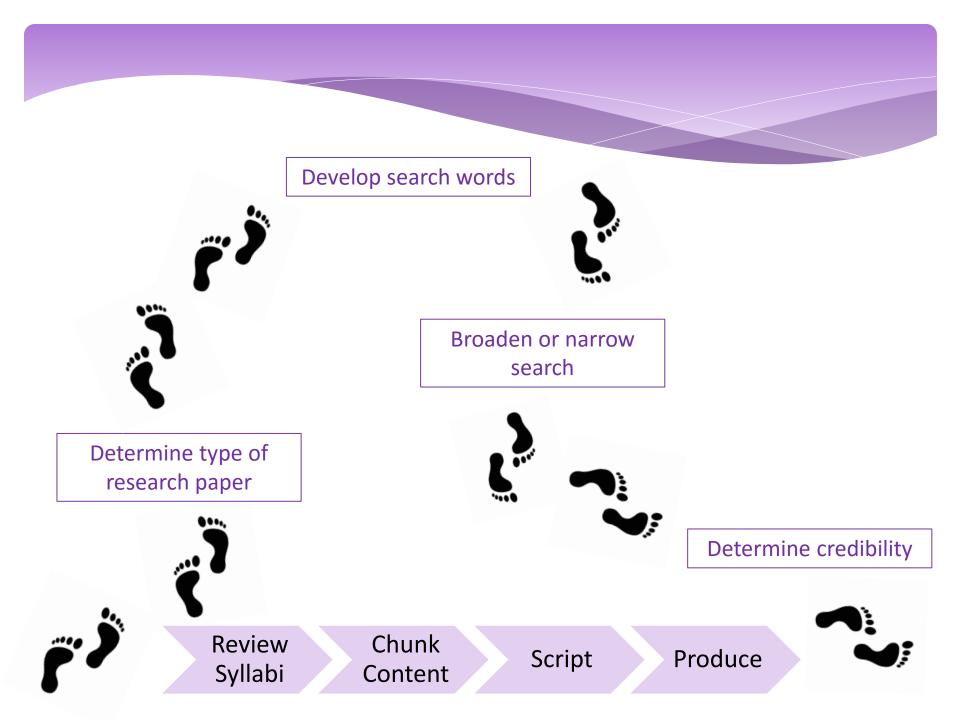
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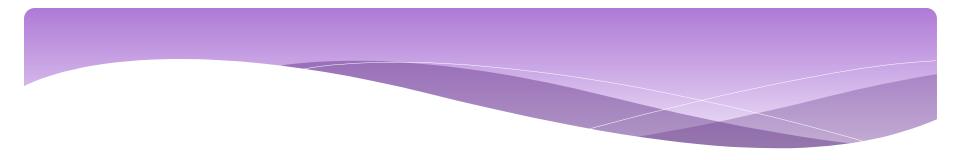
"Determine an appropriate scope of investigation for different genres." "Evaluate different information formats for credibility and will recognize the role of scholarly sources." "Give credit to the original ideas of others through proper attribution and citation."



$R R R May \rightarrow August Timeline$







Guide on the Side via



UNIVERSITY LIBRARIES

University of Arizona, 2016

LibGuides via Springshare

Springshare, 2016



Step-by-step Single-page view

1 of 3

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TOPIC SELECTION: HOW DO YOU CHOOSE?

Keywords & Focus

Instruction

ick Search Keyword Full Text Online or in JMU Library Catalog

JAMES MADISON UNIVERSITY LIBRARY

JMU Library Catalog

Practice



These sources of background information show that BIG topics become more focused when you look at who, when, where, why, and how.

Click on this link to see how Zach identifies the keywords that will be critical in his research about 'social media'.

Zach decides to search for:

- facebook
- college students

Now, go to the JMU Libraries homepage, www.lib.jmu.edu, and find the 'Quick Search' box on the top of the homepage and do the same search.

How many resources did you find?

- More than 1.000
- Less than 100
- More than 100, but less than 1,000

Check Answer

Once you've identified the number of resources, use the arrow below to advance.

More Methods To Research: Articles Audio & Video

Background Info

Books

sk the L



Today's Hours

Carrier Library & Rose Library: 7:30 AM - 2:00 AM

more hours...

Events

Ask A Nurse Thu, Mar 24, 2016 2:00pm Demystifying the Expert Thu, Mar 24, 2016 6:30pm

more events

News

Why So Serious? Comic Books Aren't Just 3/18/2016 For Kids Demystifying the Expert - March 24 3/16/2016

more news...

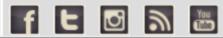
more exhibits...

Exhibits

James Madison Book Display

3/16/2016 Post-Conflict Recovery Week book display 3/16/2016 in Rose

Follow Us





Subject Guides

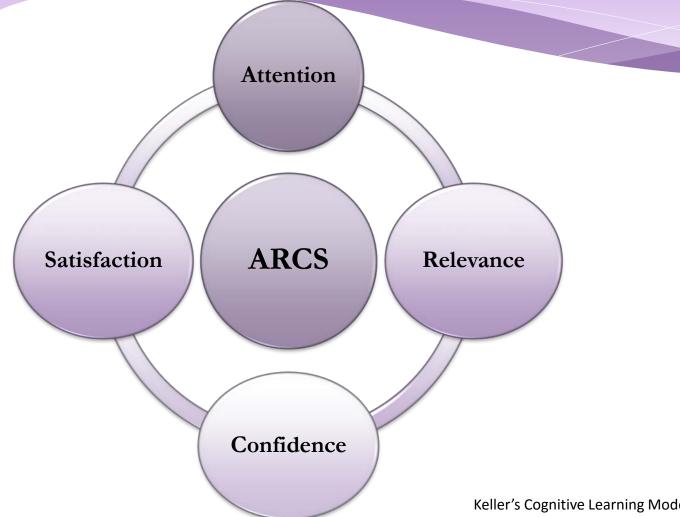
Ask the Library



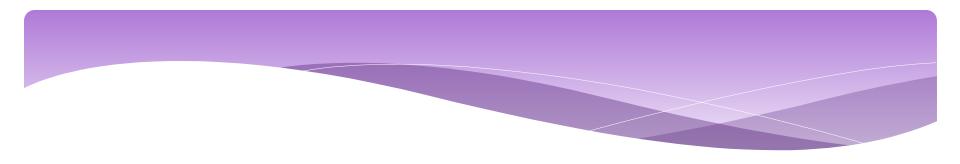


Madison Research

How?/Addressing Motivation



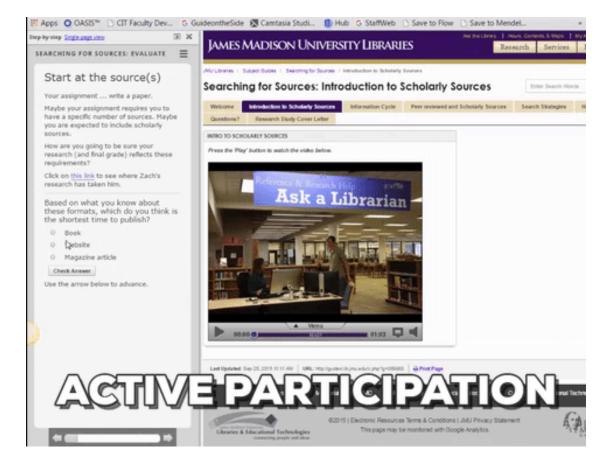
Keller's Cognitive Learning Model of Motivational Design, 1987





- Active participation
- Variability of methods of presentation
- Humor
- Incongruity & Conflict
- Inquiry
- Story of biography





How?/Addressing Assessment



Did we reach as many students as face-to-face?



Did we maintain the attention of the students?

Did we adequately cover the content to facilitate student learning?



Student Assessment & Evaluation



Semester	Students Reached	Session
2014 Spring	251	In class
2014 Fall	552	In class
2015 Spring	368	In class
2015 Fall	471	Tutorial
2016 Spring	341	Tutorial



Student Assessment & Evaluation



Keep their attention

The tutorial format helped keep my attention.

"I like the side bar ... so yes the format was good."

The tutorial was boring.

"No, it was interesting to have videos to go along with it."



Student Assessment & Evaluation

Content was understood

Tutorial		Correct	Incorrect
Ŷ	Topic selection	96%	4%
[]a	Searching for information	99%	1%
" "	Citing sources	99%	1%

If you paraphrase or summarize from a source in a paper, you must still ...

- put quotation marks around the paraphrase or summary
- give the original author credit by citing the source
- include a link to the original source

Check Answer

After listening to this conversation, what type of paper do you think Zach is writing?

- Argument (analysis of an argument)
- Onference paper
- Narrative
- Research paper

Check Answer

Why is a peer-reviewed article considered a scholarly source?

- Before being published, the grammar is thoroughly checked.
- The article meets a minimum word requirement.
- Before being published, the article is evaluated by scholars and professionals in the field.

Check Answer

2

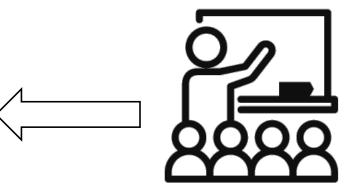
Generalized feedback via email survey

- Instructors
- First Year Writing Coordinator
- First Year Writing Committee

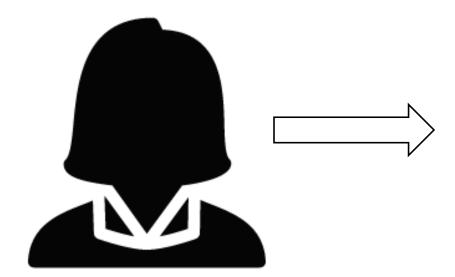
Instructor Evaluation

"Overall, I feel these tutorials give students a good baseline for research and topic generation."

"I like that the video broaches the subject of audience; however, the tutorial doesn't wholly address audience. Targeting an audience is a critical component of narrowing a topic and can be important in initial phases topic generation."







Evaluation of impact

Evaluation of time spent

Library Self-Evaluation

Looking Forward

Reach more students

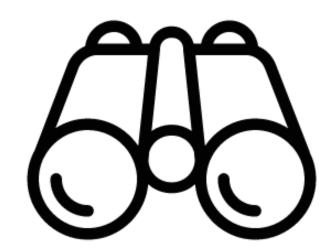
- Current tutorials to new instructors
- New tutorials on requested topics

Move beyond 'just' FYW

- More advanced IL topics
- 'Repackaged' material—discipline specific

New technology

- Video
- Beyond Guide on the Side



Questions?

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Bethany Mickel mickelbb@jmu.edu

Libraries & Educational Technologies, James Madison University

References

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- James Madison University (2016). *General Education: Cluster One*. Retrieved from https://www.jmu.edu/wrtc/students/undergraduate/first-year-writingprogram.shtml
- Keller, J. M. (2010). *Motivational design for learning and performance: the ARCS model approach*. New York: Springer.
- Thompson, L. (2016). Applying motivational design principles to create engaging online modules. In K. Thompson and B. Chen (Eds.), *Teaching Online Pedagogical Repository*. Orlando, FL: University of Central Florida Center for Distributed Learning. Retrieved from https://topr.online.ucf.edu/index.php?=Applying_motivational_design_principles_to_ create_engaging_online_modules&oldid=4793