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Caring for People with Disabilities Perspectives in Medicine Fall 2014

Ingrid C. Hendrix, MILS Sarah Knox Morley, MLS, PhD Katherine Schultz, MSIV

Session One – Examining Attitudes and Barriers (October 28, 2014)

Upon completion, the student will be able to:

Objective 1 – Identify underlying belief and assumptions about disability

- 1. Introductions and overview of this elective 30 min
 - a. 3 x 5 index card (who are you and 3 things about you (2 true, 1 false)
 - b. Survey
- 2. Small group sessions 40 min
 - a. Facilitated by faculty and 4th year med students
 - b. What has been your experience with disability? Personal or in the clinical setting
- 3. Large Group session 20 min
- 4. Reconvene as large group to report back / share findings from small group themes
 - a. 3 x 5 card why you signed up for this elective, what do you hope to get out of it?
 - b. Notes for next session*

Let students know they will need to bring a lap top to the next session

Out of Class Activity – Describe facility barriers/challenges face by patients with physical disabilities when interacting with the health care system. (Due session 5)

> UNM Hospitals/Clinics Environmental Review checklist (navigation, equipment)

Session Two– Identifying Supportive Resources (November 4, 2014)

Upon completion, the student will be able to:

Objective 1 – Identify resources in place for meeting the needs of persons with disabilities

- 1. Identify resources in place for meeting the needs of persons with disabilities*
 - **a.** Explore one of the following community services based on a specific case scenario:

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^{*}Notes for next Sessions – instructions

- i. Assistive Technology
- ii. Durable medical equipment
- iii. Home modifications
- iv. Service animals
- v. Transportation
- vi. Scholastic adaptation
- **b.** Large group discussion- describe the advocacy role of the health care professional based on the findings chosen above.

*Student will need to bring laptops for this session

Notes for Session 3 – Persons with disabilities – small group/panel discussion. Provide info about session, asking them to consider questions they might want to ask the presenters about their disability/experiences, etc. Handout possible questions; follow-up email prior to #2

Session Three – Communication (November 18, 2014)

Upon completion, the student will be able to:

Objective 1 – Describe some of the day-to-day challenges faced by patients living with disabilities.

Objective 2 – Develop strategies to strengthen the patient-physician relations by addressing challenges

- 2. Presentation by people with disabilities brief presentations in which invited guests share personal stories of their life and medical experiences.
 - a. Small group discussion with presenters with disabilities (SCI, Blind, Arthrogyrposis) 40 min
 - i. Brief intro by guests and students
 - ii. Students responsible for question to report back
 - iii. Introduce person
 - iv. Talk about challenge person faces
 - v. Discuss solution person suggests
 - vi. Brainstorm new ideas for solution
 - **b.** Break 10 min
- 3. Reconvene as large group to report back / share findings from small group (30 min)

**Stimulus questions

- **a.** Who is the person
- **b.** What have their lives been like?
- **c.** What challenges have they experienced interacting in the health care environment?
- **d.** What strategies would help improve access to health care?

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Session Four – Interdisciplinary team approach to caring for patients with disabilities (December 2, 2014)

Upon completion, the student will be able to:

Objective 1 – Demonstrate taking a functional history

Objective 2 – Identify roles of interdisciplinary care team in providing comprehensive care to **PWD**

Address patient's daily life in care plan (typical day, caretaking, work, intimacy, abuse) Know how to take accurate, complete, sensitive patient history (and physical) with a patient with a disability

Two simultaneous activities – 45 minutes each; class split into two groups:

- Exemplar case Functional History; pt with MD, 4th yr med student, OT, PT (10 min med student, 15 min PT-, 15 min OT- 5 min reflection/feedback at end)
- > Discuss specific cultural competencies, etiquette and clinical accommodations for working with deaf / hard-of-hearing patients. (LSW) 40 min, then 5 min to describe reflection paper due in final class (12/9/14)*; remind students about facility audit

*Provide instructions for Out of Class Activity – due December 9, 2014

- ➤ Narrative writing/self-reflection paper individuals share reaction to the presentations and how they view themselves as health care providers (or future providers) of disabled patients
- Remind students to bring laptop/iPad

Session Five – Legal aspects (December 9, 2014)

Upon completion, the student will be able to:

Objective 1 – Draft an effective letter of medical necessity.

Objective 2 – Describe public accommodations in a healthcare facility.

Advocacy, Access, and Law

- 1. Report back facility audit results 15 min
- 2. Develop letter of medical necessity* case scenarios, small group writing exercise followed by sharing and instructor examples – 30 min
- 3. Presentation by JD (Law) 45 min
- 4. Turn in self-reflection essay and clinic accommodation checklist
- 5. Course evaluations

*Ask students to bring laptop for today (one per group)