Psychological Adjustment and Wellness of Mental Health Practitioners In-Training

Gary L. Tenney and William E. Martin, Jr.

Abstract

There is a need for counseling programs to identify counseling students who are not psychologically or emotionally fit to be counselors. There is not a clear definition of what it means to be an impaired counselor. The factors cited in academic literature relating to psychological adjustment and wellness of mental health practitioners in training were examined and analyzed. A total of 734 factors were identified from 65 articles and grouped into 17 categories that describe issues of trainee adjustment and wellness.

The field of psychology attracts individuals for many different reasons. Sometimes an individual may enter the field because of their own experiences receiving services from the mental health profession. While this is not an inherently bad reason to enter the field of psychology, if one is still dealing with one's own mental health issues, then one may not be able to fully attend to the needs of his or her clients. If counseling trainees or professional mental health professionals are too engrossed with their own issues they are going to be less likely to be able to utilize their skills effectively. It is not uncommon for mental health professionals to have psychological problems with which they are dealing (Sherman, 1996).

Psychology and counseling training faculty are tasked with the responsibility of not only training their graduates to become competent professionals upon graduation, but with the gatekeeping responsibility of identifying individuals who are not psychologically or emotionally ready to become professionals in the helping profession. One difficulty in this process is

Gary Tenney is a doctoral student in Counseling Psychology and **William E. Martin, Jr.** is a Professor of Educational Psychology at Northern Arizona University. Correspondence concerning this article should be addressed to Gary Tenney at garytenney@nau.edu
Note: Information in this article was presented at the 2010 Rocky Mountain Psychological Association Conference in Salt Lake City.

defining who is an unsuitable student. There is no clear definition for what constitutes impairment in psychology. Huprich and Rudd (2004) found that in general, doctoral programs did not have clear policies and programs in place to manage impairments of trainees.

In order to improve training programs' gatekeeping responsibilities, a better understanding of those factors that are likely to impair trainees need to be identified. There is considerable research that addresses the issues related to psychological adjustment and wellness of mental health practitioners in-training, but there is little literature evaluating and summarizing the above studies. In order to better understand the issues that are important for mental health trainees, a review of the factors identified in the literature would help identify those issues that seem to be most salient for this field.

The purpose of this study was to identify all of the factors in the literature that have been associated with psychological adjustment and wellness for mental health professional trainees. As a result, training faculty will have better tools to assess trainee impairment and focus on in their gatekeeping process. These factors will eventually be used to devise an instrument that measures mental health psychological adjustment and wellness.

Method

Research Methods

To analyze the factors in scholarly research that deal with mental health trainee psychological adjustment and wellness, the method of content analysis by Gall, Gall, and Borg (2007) outline was employed. The first step was to specify research questions, hypotheses, or objectives. Then, a sample of documents were identified and analyzed. The third step was to develop a category-coding procedure. An article extraction protocol was developed to identify those factors that are pertinent to psychological adjustment and wellness for mental health professionals in-training. The forth step was to code the data. Finally, the identified factors were categorized into larger sets until a succinct identification of categories was identified.

Results

After undergoing a content analysis of the literature, 65 articles were identified as discussing or examining some aspect of psychological adjustment and wellness of mental health professional trainees. These 65 articles yielded 733 factors (an average of 11.27 factors per article). These 733 factors were paired with other related factors until 17 succinct categories emerged. The 17 categories that emerged were:

- 1. Relational Problems and Other Life Experiences (n = 95)
- 2. Psychological/Mental Self-Care (n = 93)
- 3. Clinical and Professional Competence (n = 82)
- 4. Stress (Including Work/School Related Stress) (n = 73)
- 5. Self-Aware, Reflective, and Open to Feedback (n = 67)
- 6. Personality Characteristics that Aid/Impede Counseling Effectiveness (n = 40)
- 7. Lying and Other Ethical Violations (n = 39)
- 8. Mental Illness and Personality Disorders (n = 37)
- 9. Physical Self- Care (n = 32)
- 10. Social-Self Identification (n = 31)
- 11. Inappropriate Boundaries/Exploitation of Clients (n = 29)
- 12. Emotional Problems (n = 28)
- 13. Substance Abuse/Addictive Behaviors (n = 26)
- 14. Depression (n = 21)
- 15. Academic Issues (n = 15)
- 16. Prejudicial Attitudes and Values (n = 14)
- 17. Other Unethical Motivations for Entering the Counseling Field (n = 11) More specific factors within the 17 categories are found in Table 1.

Table 1
The 17 Factors of Psychological Adjustment and Wellness of Mental Health
Practitioners In-Training and Common Examples from Each Factor Cited in the
Literature

Factor	Example from Academic Literature
Relational Problems and Other Life Experiences	Marital Problems
(n = 95)	Adjustment Disorder
	Personal Conflict
	Relational Issues
	Dysfunctional Family
	Divorce or Marriage
	Child Leaving Home
	Family-of-Origin Issues
	Financial Concerns
	Personal Trauma
	Life-Event Stressors
Psychological/Mental Self-Care	Coping Abilities
(n = 93)	Stress Management
	Balance of Different Aspects of Life
	Personal Therapy
	Realistic Beliefs
	Sense of Humor
	Adequate Leisure
	Personal Growth
	Behaviors That Promote Spiritual Well-Being of the Individual
	Sense of Self-Worth
Clinical and Professional Competence	Has Deficient Interpersonal Skills

(n = 82)	Lack of Listening Skills
	Poor Judgment
	Unprofessional Behavior
	Lack of Counseling Skills
	Not Responding to Client's Needs
	Neglect of Professional Obligations
	Communication Skills
Stress (Including Work/School Related Stress)	Psychological Distress
(n = 73)	Anxiety Symptoms
	Job Related Stressors
	Insufficient Income
	Fatigue or Burnout
	Pressures of Evaluation (Both Formal and Informal)
	Professional Identity Issues
	Graduate School Atmosphere
Self-Aware, Reflective, and Open to Feedback	Emotional Awareness
(n = 67)	Lack of Self-awareness
	Lack of Awareness of Impact on Others
	Difficulty Receiving Supervision
	Recognition of Own Need for Psychotherapeutic Help
	Defensiveness in Supervision
	Lack of Ability to Accept Personal Responsibility
Personality Characteristics that Aid/Impede Counseling Effectiveness	Lack of Empathy
(n = 40)	Lack of Maturity
	Compassion
	Self-Esteem and Self-Confidence
	Self-Discipline
Counseling and Wellness: A Professional Counseling Journal	1

	Lack of Empathic Understanding, Genuineness, and Respect
	Motivation to Help
Lying and Other Ethical Violations	Lying
(n=39)	Misrepresents His or Her Skill Level
	Academic Dishonesty
	Unethical Behavior
	Fraud
	Professional Misconduct
Mental Illness and Personality Disorders	Mental Illness
(n = 37)	Psychopathic Deviate
	Personality Disorders or Traits
	Paranoia
	Eating Disorder Symptoms
	Displays Psychotic Symptoms
Physical Self- Care	Nutrition
(n = 32)	Exercise
	Physical Illness
	Medical Conditions
	Physical Activities
Social-Self Identification	Social Problems
(n=31)	Cultural Identity
	Friendship
	Love
Inappropriate Boundaries/Exploitation of Clients	Inappropriate Boundaries
(n=29)	Over Involvement with Clients
	Sexual Misconduct
	Dual Relationships with Clients

Emotional Problems	Emotional Problems
(n=28)	Mood Swings
	Emotional Stability and Well-Being
	Emotional Self-Regulation
Substance Abuse/Addictive Behaviors	Substance Abuse/Misuse
(n = 26)	Alcoholism and Alcohol Abuse
	Exhibits Addictive Behavior
Depression	Depression
(n = 21)	Depressive Symptoms
	Suicidal Attempts/Ideation
Academic Issues	Unsatisfactory Academic Performance
(n = 15)	Classroom Behavior Problems
	Student's Academic Progress
	Matriculation (Time in the Graduate Program)
Prejudicial Attitudes and Values	Awareness of Race and Culture
(n = 14)	Lack of Culturally Responsive Counseling
	Prejudicial Attitudes Towards Others
	Personal Values
	Cultural Barriers
Other Unethical Motivations for Entering the Counseling Field	A Pathological Desire to "Parent"
(n = 11)	Need to be Omniscient
	The Need for Narcissistic Idealization

Discussion

The categories that were developed to describe psychological adjustment and wellness issues are all important areas that could have a large impact on trainees' abilities to perform psychotherapy effectively. All of the areas that were identified have potential to be amplified by the increased rigors of graduate school and the demands of the workforce. If training programs faculty wish to improve their gatekeeping processes, knowledge of the most commonly cited factors of trainee impairment would be very useful. This would help in both the screening of potential trainees as well as in the remediation of impaired trainees.

This research will be used by the authors to conduct a national survey developing an inventory that measures psychological adjustment and wellness of mental health professional trainees. The inventory will be structured on the factors identified in this research. The patterns and structures of psychological adjustment and wellness of mental health trainees will be examined using exploratory factor analysis.

References

- Gall, M., Gall, J., & Borg, W. (2007). *Educational research: An introduction* (8th ed.). Boston, MA: Allyn and Bacon.
- Huprich, S., & Rudd, M. (2004). A national survey of trainee impairment in clinical, counseling, and school psychology doctoral programs and internships. *Journal of Clinical Psychology*, *60*, 43-52.
- Sherman, M. (1996). Distress and professional impairment due to mental health problems among psychotherapists. *Clinical Psychology Review*, *16*, 299-315.