

# eResearch practices, barriers and needs for support

Preliminary study findings from seven NSW universities





## who

- Lina Markauskaite, University of Sydney
- Jim Richardson, University of Sydney
- Mary Anne Kennan, Charles Sturt University
- Leonie Hellmers, Intersect Australia Ltd

## why

- raise awareness of eResearch
- raise awareness of Intersect
- identify areas which could benefit from our work
- identify researchers who may benefit from our work
- consult with researchers to establish requirements
- assist Intersect in scoping, and prioritising
- research project about eResearch



## approach

#### Mode

Online survey, 40 questions (8 open-ended)

#### Three main eResearch areas:

- data management, retention and sharing
- research methods, tools and services
- research collaboration and dissemination

#### Focus:

- current (eResearch) practices & challenges
- needs for eResearch support & priorities
- attitudes, awareness and willingness to be involved



## rollout & participants

#### May - June 2009

- University of Sydney
- University of New South Wales
- University of Newcastle
- University of New England

#### Sep - Nov 2009

- University of Technology, Sydney
- Southern Cross University
- Charles Sturt University
  - + longitudinal...

#### From invitation:

"We are interested in your research practices and opinions, whatever your discipline, and whatever the extent of ICT use in your research"

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## background

- investments in developing eResearch are underpinned by an expectation that eResearch infrastructures will be taken up by research communities
- however users and developers of eResearch infrastructures and services face challenges: not only technical, but social and cultural
- none of these are explored or well understood
- the need is urgent: initial investments are establishing systems that will remain in place for some time



## but why?

improving eResearch uptake requires that we understand:

- existing practices;
- what prevents researchers from adopting eResearch;
- what motivates researchers to change.



# initial findings into second round

#### Sample size

 To date a total 990 have participated and 826 valid responses.

#### Participants affiliations

- UNSW 26% CSU 10.6%
- USyd 23% SCU 5%
- UNE 14.5% UTS 4.7%
- Newcastle 14% Others 2.5%
- 752 answered this question



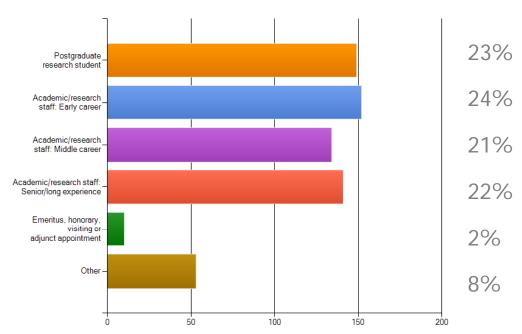
eResearch infrastructure, practices and requirements (v 1.0)

Please select your current institution			
		Response Percent	Response Count
Australian Catholic University		0.0%	0
Charles Sturt University		10.6%	80
Macquarie University	0	0.3%	2
Southern Cross University		4.9%	37
The Australian National University	I	0.1%	1
The University of Newcastle		14.1%	106
The University of New England		14.5%	109
The University of New South Wales		25.8%	194
The University of Sydney		23.0%	173
University of Canberra	0	0.5%	4
University of Technology, Sydney		4.7%	35
University of Western Sydney	I	0.1%	1
University of Wollongong	I	0.1%	1
Other	0	1.2%	9
	If other, please speci		15
	answere	answered question	
	skipped question		74

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# primary role

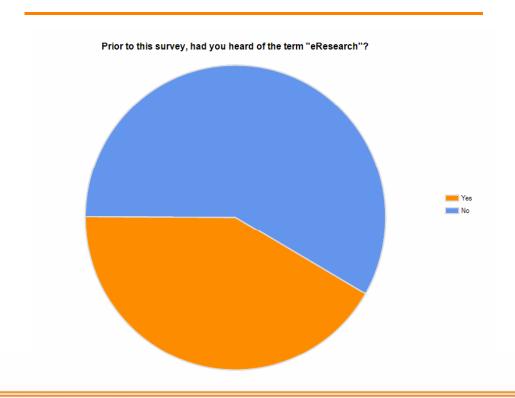


### awareness and attitudes

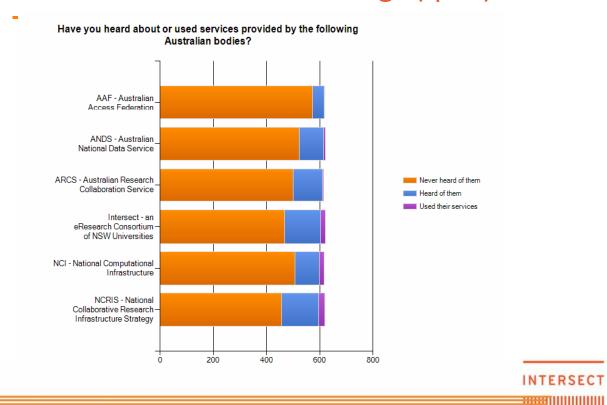
- 57% had not heard the term 'eResearch' before the survey.
  and
- 70%+ stated that eResearch is important or very important for future progress in their research fields!
- 30% said present ICT support minimally or not at all matches their research needs.



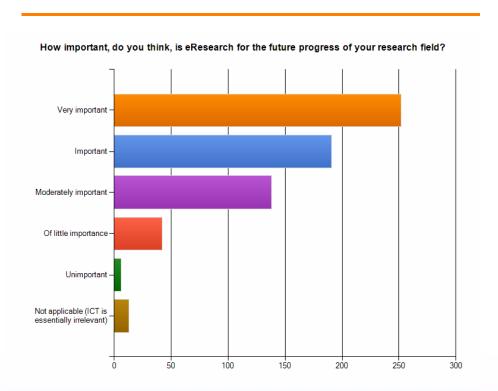
## awareness of eResearch (q 6)



# awareness of eResearch orgs (q 29)

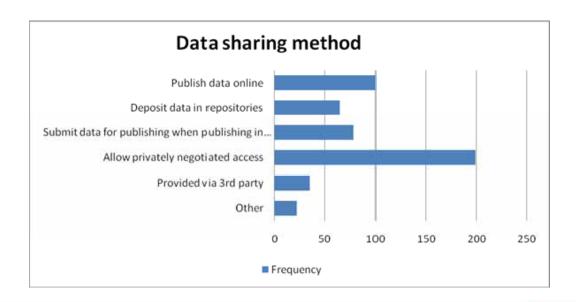


# attitude to eResearch (q 31)



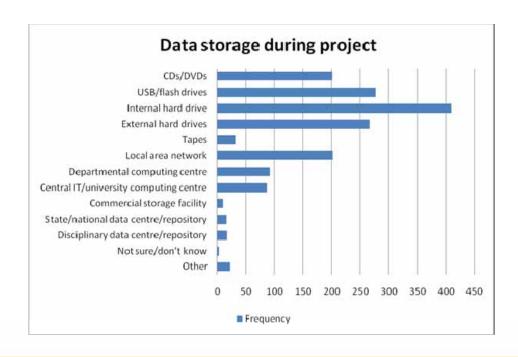


## how do you provide access to your data? (q21)



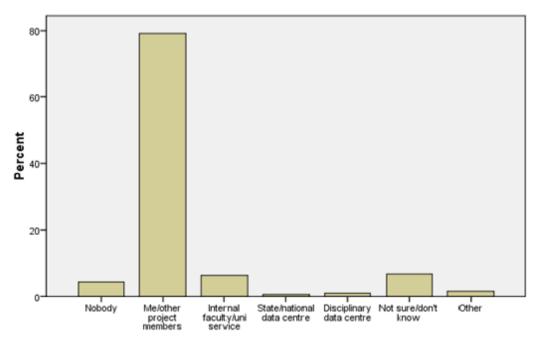
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## data storage during a project (q25)





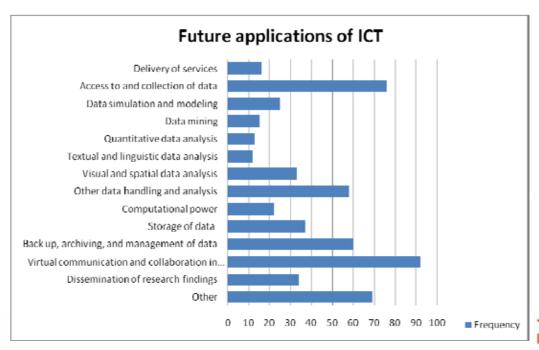
## who stores your data after the project? (q 26)



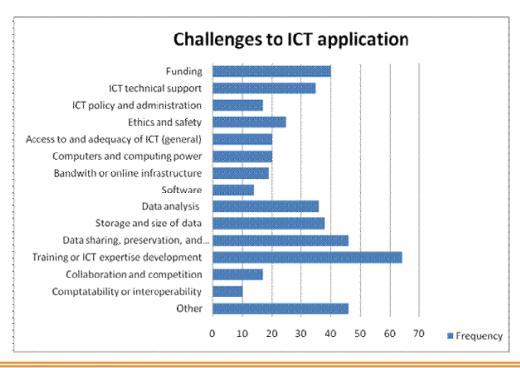
Who typically stores and cares for your data after the end of a project?

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# most important future applications of ICT in your research field (q 32)



# most important challenges for the application of ICT in your research field (q 33)



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#### information about eResearch

- 30% would be willing to participate in follow-up focus groups aimed at developing eResearch services;
- 58% wanted to receive a brief report of the survey;
- 60% wanted to receive information about eResearch activities from their university.



## conclusion

- eResearch is a technical and social challenge
- there is significant interest in eResearch,
- and a lack of awareness and minimal engagement between eResearch service providers and researchers.
- survey clearly raises awareness of eResearch. As one respondent commented, "(the) survey gave me an idea of what software may be available that I hadn't even considered using or even knew of - eg. audio analysis what is that! Would like to know more."

