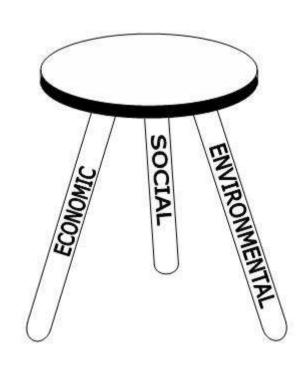
2009 SME ANNUAL MEETING TECHNICAL SESSION ON "MANAGING FOR SUSTAINABILITY IN THE MINERALS INDUSTRY"

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SUSTAINABLE MANAGEMENT OF MINING OPERATIONS: AN OVERVIEW

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THE SUSTAINABLE MANAGEMENT STRUCTURE



THE CONCEPT OF SUSTAINABLE MANAGEMENT REFERS TO A MANAGEMENT APPROACH THAT:

> Efficiently integrates economic, environmental and social issues into the mining operations

➤ Aiming to secure the support, cooperation, and trust of the local community in which a mine operates and other stakeholders

THE BUSINESS CASE ON SUSTAINABILITY

"MARKET VIEWS INTANGIBLE ASSETS SUCH AS REPUTATION, AS A GROWING PORTION OF A COMPANY'S VALUE"

MINING COMPANIES VIEW SUSTINABILITY AS AN STRATEGIC ADVANTAGE TO:

- > REDUCE THE FINANCIAL RISK
- > ACCESS TO FINANCIAL MARKETS
- > ACCESS MINERAL RESOURCES
- > ACCESS HUMAN RESOURCES

- > A STRATEGY FOCUS
- > INTEGRATING SUSTAINABILITY
- > MANAGING FOR SOCIAL LICENCE
- > MANAGEMENT OF PRE-PREODUCTION, PRODUCTION
- & POST PRODUCTION

SUSTAINABILITY HAS BECOME A FUNDAMENTAL PILLAR OF THE COMPANY'S STRATEGY

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SUSTAINABILITY REPUTATION IS AN IMPORTANT INTANGIBLE ASSET IN MINING COMPANIES

- > A STRATEGY FOCUS
- > INTEGRATING SUSTAINABILITY
- > MANAGING FOR SOCIAL LICENCE
- > MANAGEMENT OF PRE-PREODUCTION, PRODUCTION
- & POST PRODUCTION

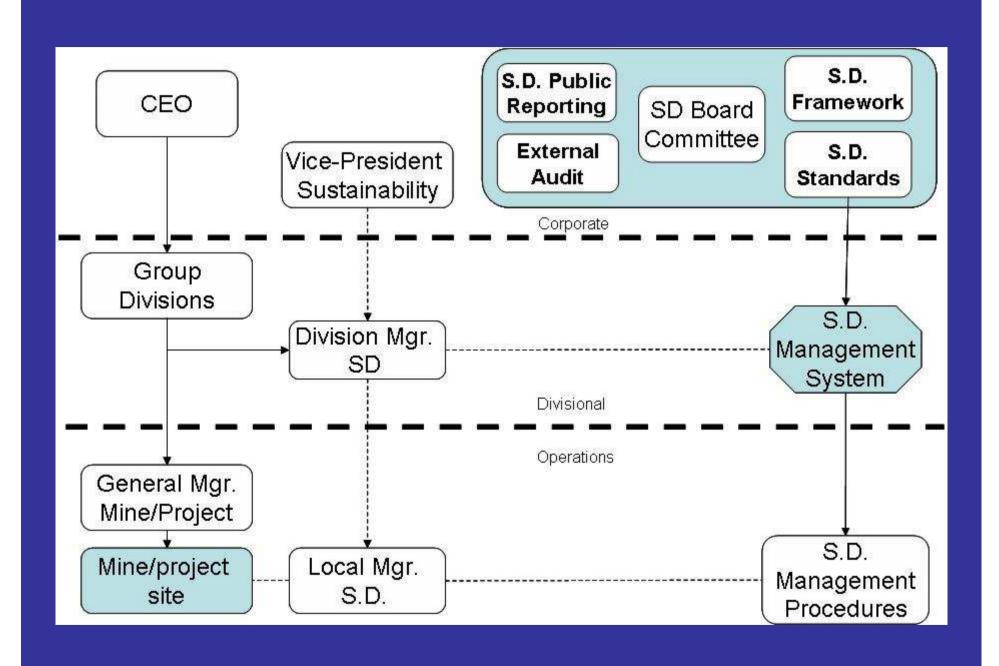
THE ORGANIZATIONAL STRUCTURE OF ANY COMPANY RESULTS FROM THREE BUSINESS PROCESSES:

- >SEGMENTATION (Functions, business..)
 - >INTEGRATION MECHANISMS
 - **EMPOWERMENT** (Decision rights/Culture)

"THE INTEGRATION OF SUSTAINABILITY REQUIRES OF SPECIFIC INTEGRATION MECHANISMS"

"THE INTEGRATION OF SUSTAINABILITY REQUIRES OF SPECIFIC INTEGRATION MECHANISMS"

- > POSITIONS, ROLES, AD-HOC COMMITTEES
- > STANDARDS AND SYSTEM
- > PUBLIC REPORTING & INDEPENDENT ASSURANCE



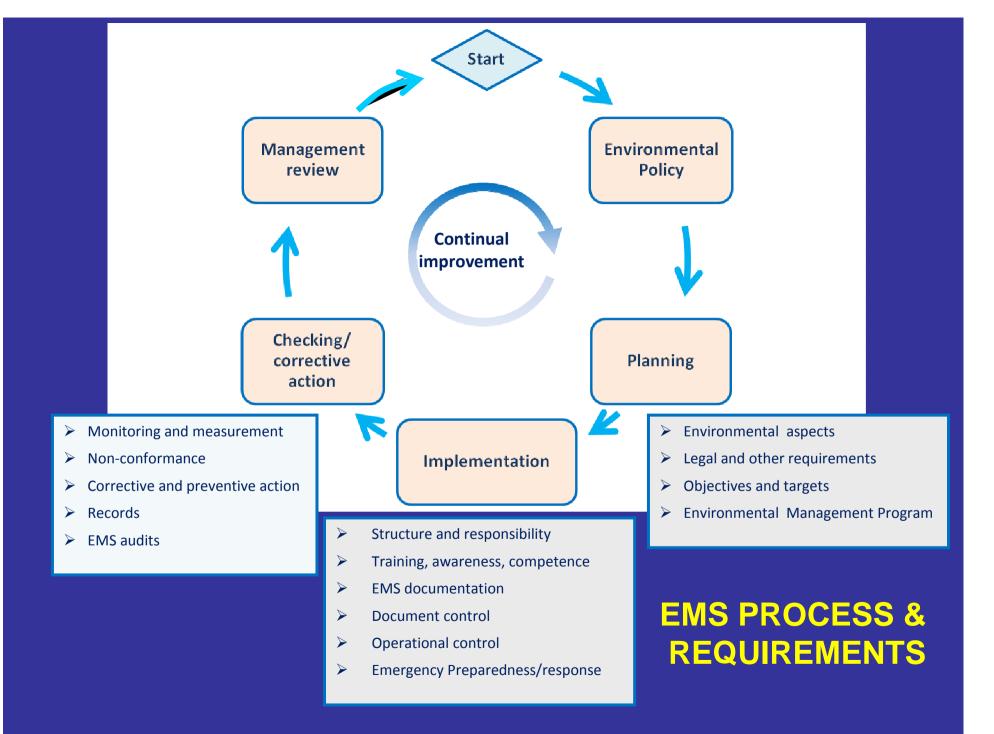
TYPICAL LIST OF SD STANDARDS

- > Behaviour, Awareness and Competency
- >Communication and Engagement
- > Catastrophic Hazards
- **≻Operational Integrity**
- > Health and Occupational Hygiene
- > Environment, Biodiversity and Landscape Functions
- >Contractors, Suppliers and Partners
- > Social and Community Engagement
- **➢ Life Cycle Management Projects and Operations**
- > Product Stewardship
- >Incident Management
- > Emergencies, Crises and Business Continuity

(Source: Xstrata Plc)

THE SUSTAINABILITY MANAGEMENT SYSTEMS

- > Support a detailed SD planning processes
- ➤ Establish–for each SD objective– the measurement units, targets and responsibility
- > Reporting system to all management levels
- > Allow for analysis and decision taking



- > A STRATEGY FOCUS
- > INTEGRATING SUSTAINABILITY
- > MANAGING FOR SOCIAL LICENCE
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- & POST PRODUCTION

THE SOCIAL LICENCE TO OPERATE

- ➤ IS THE PROCESS OF GAINING THE ACCEPTANCE OF THE HOSTING COMMUNITY TO CONDUCT MINING OPERATIONS
- > SOCIAL LICENCE IS BASED ON TRUST AND OFTEN WON OR LOST THROUGH THE INITIAL INTERACTIONS BETWEEN LOCAL COMMUNITIES AT THE EXPLORATION AND PROJECT DEVELOPMENT STAGES.
- > TRUST AMONG STAKEHOLDERS REQUIRES OF THEIR EFFECTIVE PARTICIPATION IN THE DECISION MAKING REGARDING ENVIRONMENTAL AND SOCIAL RISKS AND EXPECTED BENEFITS.

HR MANAGEMENT IS FUNDAMENTAL TO THE INTEGRATION OF SUSTAINABILITY AT OPERATIONS LEVEL SINCE EMPLOYEES:

- > PLAY A CRITICAL ROLE IN FACILITATING THE SOCIAL LICENSE.
- > SERVE AS THE COMPANY'S PORTAL TO THE COMMUNITY.
- > SAFETY CULTURE (most efficient mines are also the safest ones)

- > A STRATEGY FOCUS
- > INTEGRATING SUSTAINABILITY
- > MANAGING FOR SOCIAL LICENCE
- > MANAGEMENT OF PRE-PREODUCTION, PRODUCTION & POST PRODUCTION

THE SD CHALLENGE AT PRE-PRODUCION STAGES RELATES WITH:

- > PERMITTING AND MINING REGULATIONS AND STANDARDS
- > THE SOCIAL AND ENVIRONMENTAL RISKS AND BENEFITS FROM MINING
- > MANAGEMENT OF STAKEHOLDERS

SUTAINABLE MANAGEMENT: PRODUCTION AND POST-PRODUCTION STAGES

SOME KEY MANAGEMENT AREAS:

- ► ROCK FRAGMENTATION
- **LOADING AND HAULING**
- > GROUND CONTROL
- > MINERAL PROCESSING
- > MINED ROCK AND TAILING
- > MINE CLOSURE

CONCLUSSIONS

INTEGRATING SUSTAINABILITY INTO OPERATIONS IS A MANAGEMENT RATHER THAT AN ENGINEERING TASK

THE CONCEPT OF SUSTAINABLE MANAGEMENT REFERS TO THE MANAGEMENT APPROACH THAT INTEGRATES SUSTAINABILITY AT:

- ALL ORGANIZATIONAL LEVELS (CORPORATE, DIVISIONAL AND OPERATIONS)
- ALL FUNCTIONAL LEVELS (STRATEGY, PLANNING AND IMPLEMENTATION).
- ALL STAGES OF THE MINE LIFE CYCLE (EXPLORATION, PROJECT, PRODUCTION, AND POST POST-PRODUCTION

THE SUSTAINABLE MANAGEMENT STRUCTURE



CONCLUSSIONS

SUSTAINABLE MANAGEMENT MUST BE DRIVEN BY BUSINESS CONSIDERATIONS I.E. TO SEEK LONG TERM COMPETITIVE ADVANTAGES

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THE BENEFITS OF SUSTAINABLE MANAGEMENT HAVE AN ASSOCIATED COSTS RELATED TO EARNING AND MAINTAINING THE SOCIAL LICENCE TO OPERATE

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MANY MINING COMPANIES HAVE
SUBSTANTIATED A BUSINESS CASE FROM
SUSTAINABILITY AND ARE ACHIEVING
COMPETITIVE ADVANTAGES

