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Relationships between Entrepreneurial Orientation and Firm Performance: The Role of Family Involvement amongst Small Firms in Vietnam

A thesis presented in partial fulfilment of the requirements for the degree of

Doctor of Philosophy in Management

at Massey University, Albany New Zealand

> Hoang Nam Vu 2017

Abstract

This thesis broadly investigates entrepreneurship and its intersections with other related research fields, principally family business and organisational behaviour, using multiple studies with different respondent groups in the context of Vietnam. The thesis follows a PhD by publication approach by presenting four studies that examine different sets of relationships among the research variables and presents each of these as a separate paper.

Studies 1 and 2 use resource-based theory to test the influence of entrepreneurial orientation and family involvement (i.e., involvement of the owner-manager's family in the firm in terms of the family's power, experience, and culture) on firm-level performance. Using a firm-level dataset of 170 Vietnamese small firms, the research confirms the direct effect of entrepreneurial orientation and the moderating effect of family culture, based on results from two hierarchical moderated regression models for firm outcomes (Study 1) and the owner-manager's goal attainment (Study 2).

Study 3 employs social contagion theory and crossover theory to test the crossover from the owner-manager to his/her employees under the involvement of the owner-manager's family. Results from a multilevel analysis using a dataset of 67 small firm owner-managers and 343 employees confirm that the owner-manager's entrepreneurial risk-taking has a detrimental effect on both employee job satisfaction and organisational commitment. Study 3 also found the power dimension of family involvement reduces the negative effect of the entrepreneurial risk-taking as the family pursues socioeconomic wealth preservation.

Finally, Study 4 explores the notion of becoming an entrepreneur and tests whether the employee's turnover intentions, under the proximal withdrawal states approach, contribute to development of their entrepreneurial intentions. Results from a structural equation modelling analysis use a dataset of 147 employees to confirm that turnover intentions are positively related to entrepreneurial intentions, but this effect is fully mediated by personal attitudes towards being an entrepreneur.

Overall, this thesis contributes to the literature of entrepreneurship and its intersections with family business and organisational behaviour. Based on the research findings, the thesis suggests further research and discusses implications for researchers, policy makers, and business practitioners.

Acknowledgements

The pursuit of a PhD at mid-career has been a challenge for me. My most sincere thanks go to my wife and children for joining me in this challenging, but exciting, journey in New Zealand. My wife, Bich (Becky) Vu, sacrificed a senior manager position in Vietnam, working hard here while taking care of the whole family. My daughter, Minh Trang Vu, understands my study and gives me hugs and kisses when I come home. My son, Khang (Tommy) Vu, was born during this doctoral journey and he bore the brunt of the second part of this journey.

I am grateful to my supervisors. Professor Jarrod Haar guided me through the research design, data collection and data analysis processes and he encouraged me to take on the challenge of PhD by publication. Dr Darryl Forsyth improved my presentation to ensure confirmation of my proposal. Dr Shane Scahill methodically tracked my write-up progress and sharpened the ideas and themes presented in this thesis. Professor Stephen Kelly guided me through the process of writing this thesis and gave me numerous comments and advice that raised the content of this thesis to a whole new level.

My thanks go to my parents, brothers, and sister-in-law. My mother, Nguyet Hoang, took maternal care of my daughter in New Zealand while I was back in Vietnam for data collection. My father, Binh Vu, showed me to how grow independently. My brothers, Dzung and Tuan Vu, covered my son duties while I studied in New Zealand. My sister-in-law, Khanh Vu, assisted with Tommy for about two months after his birth.

I completed this thesis with financial support from New Zealand Aid Development Scholarships. This generous assistance has provided significant personal development for my academic career that will contribute to development of my home country of Vietnam.

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List of Abbreviations

CFA confirmatory factor analysis

CFI comparative fit index

CMV common method variance

EI entrepreneurial intentions

EO entrepreneurial orientation

ERT entrepreneurial risk-taking

F-PEC Family power, experience, and culture

FB family benefits

FPS financial performance satisfaction

JS job satisfaction

NFPS non-financial performance satisfaction

OB organisational behaviour

OC organisational commitment

PA personal attitudes

PAch personal achievement

PBC perceived behavioural control

PWS proximal withdrawal states

RBT resource-based theory

RMSEA root-mean-square error of approximation

SEM structural equation modelling

SEW socio-emotional wealth

SN social norms

SRMR standardised root mean residual

TI turnover intentions

TPB theory of planned behaviour

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