PERCEPTION TOWARDS PEDAGOGICAL AGENTS AND THEIR EFFECTS ON SELF- REGULATED LEARNING AND PERFORMANCE IN PHYSICS AMONG MALAYSIAN FORM 4 STUDENTS



RESEARCH MANAGEMENT INSTITUTE (RMI) UNIVERSITI TEKNOLOGI MARA 40450 SHAH ALAM, SELANGOR MALAYSIA

BY:

SHAFILLA SUBRI NORA SOFIA MOHAMED YURAN DR. SHAHRIMAN ZAINAL ABIDIN

**SEPTEMBER 2012** 

# Contents

1.	1. Letter of Report Submission									
2. Letter of Offer (Research Grant)										
3. Acknowledgements										
4.	4. Enhanced Research Title and Objectives									
5.	Rep	ort	1							
5	5.1	Enhanced Executive Summary	1							
5	5.2	Introduction	2							
5	5.3	Problems of Statement	3							
Ę	5.4	Research Question	4							
Ę	5.5	Research Hypothesis	4							
5	5.6	Literature Review	5							
5	5.7	Methodology	9							
5	5.8	Results and Discussion	. 11							
5	5.9	Conclusion and Recommendation	. 13							
5	5.10	References/Bibliography	. 17							
6. Research Outcomes										
7.	7. Appendix2 <sup>.</sup>									

Surat Kami 600-RMI/SSP/DANA 5/3/Dsp (316 /2011) Tarikh 16 Jun 2011



PEMENANG Anugerah Kualiti Perdano Menteri 2008



Pn Shafilla Subri Fakulti Seni Lukis dan Seni Reka Universiti Teknologi MARA Cawangan Kedah Peti Surat 187 08400 Merbok, Kedah

Y. Brs. Profesor./Tuan/Puan

#### KELULUSAN PERMOHONAN DANA KECEMERLANGAN 06/2011

Tajuk Projek		The Effectiveness Of Using Symbol And Typography Road Signboard toward Information Seeking Behaviour Based On User Perception And Satisfaction
Kod Projek		600-RMI/SSP/DANA 5/3/Dsp (316 /2011)
Kategori Projek	:	Kategori F (2011)
Tempoh	:	15 Jun 2011 – 14 Jun 2012 (12 bulan)
Jumlah Peruntukan		RM 5,000.00
Ketua Projek		Pn Shafilla Subri

Dengan hormatnya perkara di atas adalah dirujuk.

2. Sukacita dimaklumkan pihak Universiti telah meluluskan cadangan penyelidikan Y. Brs Profesor/tuan/puan untuk membiayai projek penyelidikan di bawah Dana Kecemerlangan UiTM.

3. Bagi pihak Universiti kami mengucapkan tahniah kepada Y. Brs. Profesor/tuan/puan kerana kejayaan ini dan seterusnya diharapkan berjaya menyiapkan projek ini dengan cemerlang.

4. Peruntukan kewangan akan disalurkan melalui tiga (3) peringkat berdasarkan kepada laporan kemajuan serta kewangan yang mencapai perbelanjaan lebih kurang 50% dari peruntukan yang diterima.

Peringkat Pertama	20%
Peringkat Kedua	40%
Peringkat Ketiga	40%

5. Untuk tujuan mengemaskini, pihak Y. Brs. Profesor/tuan/puan adalah diminta untuk melengkapkan semula kertas cadangan penyelidikan sekiranya perlu, mengisi borang setuju terima projek penyelidikan dan menyusun perancangan semula bajet yang baru seperti yang diluluskan. Sila lihat lampiran bagi tatacara tambahan untuk pengurusan projek.

Sekian, harap maklum.

### "SELAMAT MENJALANKAN PENYELIDIKAN DENGAN JAYANYA"

bena

MUSTAFAR KAMAL HAMZAH Kelua Penyelidikan (Sains dan Teknologi)

 Penolong Naib Canselor (Penyelidikan):503-5544 2094 (2095
 B.

 Bahagian Penyelidikan:
 503-5544 2097 2091/2101 (5521 1462 + B.

 Bahagian Penyelidikan:
 503-5544 2097 2091/2101 (5521 1462 + B.

 Bahagian Penyelidikan:
 503-5544 2097 2091/2101 (5521 1462 + B.

 Bahagian Perundingan:
 503-5544 2097 2091/2092 2093
 B.

 Jahagian Inovasi:
 603-5544 2750 2147 (2748 - P.
 P.

DITERIMA.

Bahagian Sokongan ICT (603-5544 309) [2104/5521 146 Bahagian Sains (603-5544 2998 (521) 1465 Pejabat Am (603-5544 2559/2057 (552) 1656

DITERLIMA Benagion Fervoidiken 4 geringen Industri UITM Keden							
		Ì		2811			
 TIRIDAN	an: man		172				

Penolong Pentadbiran : 603 : 5544 2090 Fax : : 663 : 5644 2096 : 276 Unit Kewangan Zon 17 : 663 : 5544 3464 - : 663 : 567 : 1364

## 5. Report

### **5.1 Executive Summary**

### ABSTRACT

The purpose of this study was to investigate student perceptions toward pedagogical agents and the effects of pedagogical agents on self-regulated learning (SRL) and performance. This study employed the 4 x 2 factorial research design and the first factor was the method of instruction involving online lessons that offered four different types of agents. The second factor was student achievement based on the latest school assessment in physics. The independent variable was the types of agents chosen by the students while the dependent variables were perceptions toward the agents, levels engagement based on SRL and performance in a physics test. The sample of this study consisted of 80 Form Four science students from a rural school. The study found that there were no significant differences in learning support, friendliness, and engagement support between the agents and there were no significant differences for the dimensions of organization and critical thinking by types of pedagogical agents but there were no significant differences for rehearsal, elaboration and meta-cognitive self-regulation.

Keywords: Self-regulated learning (SRL), pedagogical agent, high school physics

#### **5.2 INTRODUCTION**

Animated software agents figure predominately in new online lesson (Lester et.al 1998). Pedagogical agents are animated life-like characters designed to facilitate learning in computer-mediated learning environments (Baylor 2000). The presence of a life-like character has been found to have a positive effect on learners' interactive experience. By engaging the learner, such agents can create more meaningful learning experiences (Baylor, 2000; Lester, Towns, & FitzGerald, 1999; Towns, FitzGerald, & Lester, 1998) and can in turn positively impact learning performance (Atkinson, 2002; Moreno, Mayer, Spires, & Lester, 2001). The most common pedagogical agent interface consists of an animated interface, a cartoon

character, or a human-like virtual agent whose task is to assist the user, to engage the user into a conversation, to educate the user, or to instruct the user to perform a certain task (Bradshaw, 1997).

Animated pedagogical agents share deep intellectual roots with previous work on knowledge base environments, but they are opening up new is Students can learn and practice skill in virtual world, and the computer can interact with the student through mixedinitiative, tutorial dialogue (Carbonell 1970), in the role of a coach (Goldstein 1976, Burton & Brown 1982) or learning companion (Chan 1996). An animated agent that cohabits the learning environment with students allows teachers to exploit such nonverbal communication. It can use locomotion, gaze, and gestures to focus the student's attention (Lester et al. 1999, Noma & Badler 1997, Rickel & Johnson 1997). Agents also use gaze to regulate talking in a mixed-initiative dialogue (Casell et. Al 1994). Head nods and facial expressions can provide Johnson, Rickel and Lester unobtrusive feedback on the student's utterances and actions without unnecessarily disrupting the student's train of thought. All of these nonverbal devices are natural components of human dialogues. Moreover, the mere presence of a lifelike agent may increase the student's arousal and motivation to perform the task well (Lester et al. 1997a, Walker, Sproull, & Subramani 1994). Thus, animated pedagogical agents present two key advantages over earlier work: they increase the bandwidth of communication between students and computers, and they increase the computer's ability to engage and motivate students. Animated pedagogical agent share aspect in common with synthetic agent developed for entertainment application (Elliott & Brzezinski 1998) because agent needs to give the user an impression of being lifelike and believable, producing behavior that appears to the user as natural and appropriate.