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# Mining large-scale smartphone data for personality studies

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Based on "Whos who with Big-Five: Analyzing and Classifying Personality Traits with Smartphones" by Gokul Chittaranjan, Jan Blom and Daniel Gatica-Perez which appeared in the Proceedings of the International Symposium on Wearable Computers, San Francisco, California, June 2011. ©2011 IEEE.

Abstract In this paper, we investigate the relationship between automatically extracted behavioral characteristics derived from rich smartphone data and selfreported Big-Five personality traits (Extraversion, Agreeableness, Conscientiousness, Emotional Stability and Openness to Experience). Our data stems from smartphones of 117 Nokia N95 smartphone users, collected over a continuous period of 17 months in Switzerland. From the analysis, we show that several aggregated features obtained from smartphone usage data can be indicators of the Big-Five traits. Next, we describe a machine learning method to detect the personality trait of a user based on smartphone usage. Finally, we study the benefits of using gender-specific models for this task. Apart from a psychological viewpoint, this study facilitates further research on the automated classification and usage of personality traits for personalizing services on smartphones.

**Keywords** Smartphones · Big-Five · Personality · Lausanne Data Collection Campaign

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## 1 Introduction

Mobile phones have increasingly become an indispensable part of our daily lives. In light of the rapid growth of mobile phones [15], studying the psychological, social, and economic implications of mobile telephony has gained an increased importance. Smartphones provide a new lens to investigate this phenomenon [26]. Since they are programmable, they enable the development of data collection tools to record various behavioral aspects of the user, ranging from how the device is used across different contexts to analyzing spatial and social dimensions of the everyday life of the user through sources such as GPS, call logs, and Bluetooth.

This data intensive framework provides a wealth of new opportunities as it allows us to understand the impact of context on user behavior as well as to study individual differences such as personality of the users. In turn, it can enable the design of communication features and multiple mobile applications that are tailored to the individual needs and preferences of a user.

On the other hand, personality has been found to influence the behavior of an individual in social interactions. In personality psychology, personality traits play a central role in describing a person [21]. This topic has also been found to be of vital importance in computing. Several recent studies have investigated personality traits and their relationship to the use of Internet and forms of social media such as Youtube, blogs, Facebook and other social networks [1,9,28,32,3].

Since mobile phones also mediate social interactions, phone usage could reflect an individual's personality [5]. However, in contrast to the significant amount of research in the web and social media context, surprisingly, few studies have been carried out in the past to investigate the connection between mobile phone usage and personality of individuals. In particular, the following points have not been adequately addressed: First, there is a clear need for scalability of studies to both a large and diverse feature set, and a user base. This has not been possible in the past because of the burden on the user, who is often a customer, in answering lengthy questionnaires. Second, the rich contextual information that can be extracted with current smartphones has not been studied from the perspective of personality. Third, the automatic inference of usage or traits, based on features that can be reliably extracted from continuously collected data has not been explored.

Determining the personality of mobile phone users, besides being important solely from the psychological point of view, can also provide an interesting framework for mobile computing. The ability to draw connections between personality and behavioral aspects derived through contextual data collected by mobile phones could lead to designing and applying machine learning methods to classify users into personality types. Such understanding could be used in various ways in the context of mobile applications. For instance, prior research has shown that personality is linked to user interface preferences, like the surface color of an application [4]. Certain personality traits, like extraversion/introversion, have also been found to be linked to preferences pertaining to visual aesthetics of web sites [16]. The personality of a user might also determine the kind of functions the individual is disposed to use on the phone, e.g. of place recommenders that could match the preferences of people with specific traits [14]. Individual differences in personality may also correlate with the impact of context on the user. For instance, when faced with idle time, is an extravert likely to use the device in a different way as compared to an introvert? The preferred interaction modalities may also differ across personality types. Conscientious persons, for example, may be more likely to switch their devices to a silent mode in a socially sensitive situation. Although the examples given above are hypothetical, they nevertheless indicate that expending efforts on establishing a link between personality and behavior can be justified by the wealth of design opportunities such a discovery would enable.

Our previous work on this problem [6], on a smaller dataset of 83 users and a period of 8 months enabled us to establish that several smartphone usage cues were predictive of the Big-Five personality traits. We were also able to show that they could be potentially used to predict the Big-Five personality traits. In this paper, we build upon the previous work, by studying smartphone usage and its relationship to the Big-Five personality model [21]. We also enhance our experimental framework and method to classify users according to self-perceived personality, using features that are by nature privacy sensitive and extracted from anonymous usage logs and phone sensors on the Nokia N95 smartphone. Our experiments are based on subset of the Lausanne Data Collection Campaign[17], and contains data continuously collected from 117 participants for a duration of 17 months.

First, we show that significant relationships exist between personality traits and automatically aggregated smartphone usage cues. Next, we discuss the differences that arise across genders and establish the need to build gender-specific models for personality prediction. Finally, we describe an automated method to address the difficult task of classifying users according to their personality traits.

The paper is organized as follows. Section 2 describes previous work on personality measurement by direct or indirect means. The dataset used along with details about feature extraction is given in section 3. The statistical analysis of the features and personality along with a discussion of differences observed across genders is described in section 4. Subsequently, a machine learning method for the classification of users based on their Big-Five traits is described in section 5. Finally, we conclude in section 6.

## 2 Related Work

The Big-Five personality framework [21] has received considerable support in psychology, although there has not been a universal acceptance of the concept. This framework is a hierarchical model of personality traits that represent personality at the broadest level of abstraction [13]. It consists of five bipolar factors, namely extraversion, agreeableness, conscientiousness, neuroticism, and openness to experience [21]. These factors, described in Table 1, summarize several more specific traits and are believed to capture most of the individual differences in human personality [13].

Given the objectives of this work, it is useful to contrast personality assessment methods into questionnaire and behavior based. The questionnaires used in many Big-Five personality studies are typically lengthy. This can be a limitation when a large number of participants at geographically spread areas have to complete questionnaires online. Therefore, efforts have been made to develop brief scales in psychology [13], so as to minimize the time required by the participants to fill in a survey as well as the cost associated with the pro-

Table 1: The Big-Five traits and examples of adjectives describing them [21].

Trait	Examples of Adjectives
Extraversion (E)	Active, Assertive, Energetic, Enthusiastic, Outgoing, Talkative
Agreeableness (A)	Appreciative, Forgiving, Generous, Kind, Sympathetic
Conscientiousness (C)	Efficient, Organized, Planful, Reliable, Responsible, Thorough
Neuroticism (N)	Anxious, Self-pitying, Tense, Touchy, Unstable, Worrying
Openness to Experience (O)	Artistic, Curious, Imaginative, Insightful, Original, Wide Interests

cess of filling in questionnaires. In this context, Gosling et. al. introduced the Ten Item Personality Inventory (TIPI) [13] that includes, as the name suggests, ten questions to determine the Big-Five personality traits. It has been shown that the TIPI instrument reaches adequate convergence with the Big-Five measures in self-reported ratings [13]. Hence, in our study we use TIPI to measure self-perceived personality.

On the other hand, in relation to assessing personality indirectly through behavioral characteristics, Pianesi et. al. showed that personality traits in a meeting environment can be detected using audio-visual features and supervised learning [24]. In this case, personality of the participants was revealed by how participants spoke and interacted in the experimental situation. Similarly, Mairesse and Walker describe an automatic procedure using NLP and audio features to detect the Big-Five traits from conversation extracts [19, 20]. While the above examples highlight that behavioral characteristics can be indicative of the personality of an individual, the role of the mobile phone in revealing this behavior remains a relatively unexplored territory. This is surprising given that there is plenty of prior research pertaining to modeling users and their mobile phone usage patterns. To name a few examples, Eagle and Pentland described the concept of eigenbehavior and its usefulness in predicting behavioral patterns and ties in a network of people [11]. Farrahi and Gatica-Perez have illustrated ways of determining routines of users by modeling sensor data pertaining to location collected from mobile phones using topic models [12]. Further, Do and Gatica-Perez [10] recently presented an analysis of application usage in smartphones, for the purpose of user retrieval. Similarly, Verkasalo et. al. studied the reasons and motivation behind using applications across users and non-users [31]. These studies tie well with the thriving "app-usage" culture established by smartphone manufacturers - through services like the Apple App Store<sup>1</sup>, Nokia Ovi Store<sup>2</sup> and the Android Market <sup>3</sup>. However, very few studies have directly addressed the relationship between smartphone

usage and personality, although personality plays a vital role in social science and psychology.

In the context of assessing the relationships between behavioral characteristics of a mobile phone user and personality, recently, Poschl and Doring presented an analysis relating usage patterns in phones to users clustered on the basis of Big-Five personality traits into two discrete groups. All information in this study was gathered using questionnaires [25]. Similarly, Butt and Phillips presented a study of personality and its relationship to mobile phone usage [5]. The detailed NEO-FFI personality test [8] in conjunction with the Coopersmith self-esteem inventory [7] were administered to participants of the study. Factors describing levels of phone usage were obtained from another questionnaire. The features used in this study were related to phone calls and SMS usage. Many of the comparisons made in the study were motivated by previous work investigating the link between personality traits and Internet usage [5]. In this study, disagreeable individuals tended to be more likely to report receiving more calls and also a higher proportion of calls as "unwanted". Outgoing calls were not significantly explained by the traits. Extraverted, neurotic, and non-conscientious individuals were reported to have spent more time sending/receiving SMS, and extraverted and disagreeable individuals were found to spend more time changing the ring tone or wallpapers. In a similar work, Phillips et. al. also found that disagreeable individuals were more likely to play games on their phone [23]. Further, Lane and Manner have recently studied the effects of smartphone ownership and usage on the Big-Five traits [25]. This study was also questionnaire based. Several participants that were a part of this study did not own a smartphone and this study had the limitation of being subjected to participants' reliance on memory and biases. In the context of predicting personality traits using machine learning methods, Oliveira et al. have investigated the possibility of extracting features from phone call logs to predicting the Big-Five personality traits using regression methods [22]. This dataset used in this study comprises of 6 months of call records from 39 users in Mexico.

Our study differs from past work in several ways. Firstly, we utilize information available in today's smart-

<sup>1</sup> http://www.apple.com/iphone/apps-for-iphone/

<sup>&</sup>lt;sup>2</sup> http://store.ovi.com/

<sup>&</sup>lt;sup>3</sup> http://market.android.com/

phones, such as the usage of apps, proximity information derived from bluetooth etc., in addition to the traditional call and SMS usage information. All cues are automatically extracted from usage logs, without intervention or input from users. Therefore, we do not rely on personal recall of these usage cues, that can be prone to human errors and biases. Secondly, we use a short personality questionnaire that makes the project scalable to a large population. We also devise an automatic classification method, using supervised learning to classify users according to the Big-Five traits.

# 3 Description of the dataset

In this work, we use smartphone data of 117 participants of the Lausanne data collection campaign [17], a people sensing project organized in the French-speaking region of Switzerland. We use data collected for a continuous period of 17 months (between October 2009 and February 2011) using a continuous, non-intrusive data collection software running on Nokia N95 phones. This software collected anonymized logs of calls (*Call Logs*), SMS (*SMS Logs*), Bluetooth scans (*BT Logs*), calling profiles (*Profile Logs*) and application usage (*App Logs*).

As a part of the exit survey in the campaign, participants were administered an online questionnaire in English and French, based on their language of preference, requesting information about their demographics, gender, age and personality. In our dataset, 61 and 56 participants chose to answer in English and French respectively. From these questionnaires, we found that of the 117 participants, 73 were male and 39 were female, 5 participants chose not to disclose their gender. The mean age was 30.2 years with a standard deviation of 7.3 years. The minimum and maximum ages were 19 and 63 years respectively. 84 of the 117 participants had at least a university degree. The dataset contained 45 Asians, 4 North Americans, 65 Europeans, one South American and a user marked "other" indicating that he/she did not belong to any of the above places. All users were previous mobile phone users, but most of them had not owned a smartphone before the study. Therefore, they discovered most of the features of the N95 during the data collection process.

Self-perceived personality was measured using the TIPI questionnaire [13]. (given in Fig. 1). The questionnaire comprises of two questions per dimension (one of which is negatively scored) of the Big-Five personality. For example, questions 1 and 6 correspond to extraversion. Question 6 needs to be reverse scored, since it refers to introversion. Therefore, the value for extraversion, for a given user is computed as the average of question 1 and question 6 (reversed). Please note that Fig. 1: The TIPI questionnaire.

Each user assigned a value between 1 (agree strongly) to 7 (disagree strongly) for the questions given below, based on how he/she perceived himself/herself.

I see myself as	
1. Extraverted, enthusiastic.	(1) (7)
2. Critical, quarrelsome.	(1) (7)
3. Dependable, self-disciplined.	(1) (7)
4. Anxious, easily upset.	(1) (7)
5. Open to new experiences, complex.	(1) (7)
6. Reserved, quiet.	(1) (7)
7. Sympathetic, warm.	(1) (7)
8. Disorganized, careless.	(1) (7)
9. Calm, emotionally stable.	(1) (7)
10. Conventional, uncreative.	(1) $(7)$

for brevity, in the discussions to follow, we refer "Openness to experience" as "Openness".

#### 3.1 Extraction of features

Continuously collected data from a software running on the phones of participants was uploaded every night to a server. The data was made available after anonymization, thereby making the features used in this study, by nature, privacy sensitive. Details of the data collection process is detailed in previous work [17].

The features were extracted from five modalities, which are enlisted in table 2. Those features extracted from communication and application logs (*Call Logs*, *SMS Logs*, *App Logs*) were based on all events recorded when the data collection software was running on the phones. Therefore, these features were relatively "clean" and captured various aspects of communication and applications usage on the phone.

Further, features pertaining to calling profiles were obtained by first extracting *events* that represented segments of time for which a calling profile was active by parsing the *Profile logs*. These logs recorded the phone profile state approximately every minute. There were 5 different calling profiles that were identified (Normal, Silent, Beep, Ascending and Ring Once).

On the other hand, features from *Bluetooth* logs were based on scans done approximately every 3 minutes. Defining a time slot as one bluetooth scan, *events* that captured the duration for which an ID was observed were computed. These *events* were meant to capture a rough description of the social context (such as crowded or solitary environments). Since the number of Bluetooth devices in the vicinity of a user is only a noisy proxy for the crowdedness of a place, features extracted from this modality inherently contain a certain degree of uncertainty as compared to the features derived from communication or application logs. In summary, the selection of these features was based on previous work enlisted in section 2 and on the choice of features that could reasonably characterize levels of individual and relational activity.

## 3.2 Aggregation of features

Since our dataset contains longitudinal smartphone data, we had to aggregate the features at a time-scale that would be long enough to capture the usage of a smartphone feature, whilst giving enough data points to conduct statistical analysis and train our machine learning model. Therefore, the features used in our studies are aggregated from the logs on a monthly level. In other words, all users were split across months, which gave us 1121 user-months. From each of the user-months, features describing different aspects of smartphone usage were computed automatically by parsing the logs, as summarized in Table 2. All features except those from BT Logs and Profile Logs were obtained by aggregating events (such as the opening of an Office or Internet application) as and when they happened. Features pertaining to Bluetooth and calling profiles were based on the duration of the Bluetooth and calling profile events respectively. The aggregated features from BT Logs captured the number of times and the duration for which BT IDs were seen. In the case of Profile Logs, from the events that represent time segments, the probability of observing a segment in a month, its duration and the most dominant profile type in a day were computed. The number of changes in the calling profile for each day and its standard deviation were also calculated as features.

Since this leads to a very large number of features, in the discussions in section 4, we consider a subset of these features. However, for our classification task described in section 5, we consider the entire feature set in the feature selection step.

## 4 Statistical analysis

In this section, we use commonly used statistical analysis techniques to understand the relationship between smartphone usage and the Big-Five traits. We begin by analyzing the Big-Five trait dimensions by examining its descriptive statistics and intra-trait correlations. Next, we give an overview of the statistical techniques (correlation and multiple regression analysis) that will be used in this paper. Subsequently, we describe our observations through these techniques. Finally, we discuss the observed results in light of existing literature in psychology.

# 4.1 Analysis of Independent Variables

The descriptive statistics for the TIPI questionnaire data for entire population and different subsets of it is given in Table 3. The table shows that a higher skew is observed for the Agreeableness and Conscientiousness traits in Females, in addition to a higher mean. A higher mean has been observed in the established norm as well [30].

In order to address the high negative skewness for the agreeableness and conscientiousness traits in the female population, they were inverted and log transformed for the statistical analyses. However, when presenting the results and discussion, numbers are negated to show the effects for a same measure, across all populations (i.e., agreeableness and conscientiousness instead of disagreeableness and non-conscientiousness).

As a next step, we present the inter-trait correlations in Table 4. Several significant correlations exist among the traits. Agreeableness, emotional stability, and conscientiousness are strongly positively correlated. Similar correlations were also seen in our previous study with a smaller dataset [6]. However, all the correlations seen in Table 4 are below the selection criteria used in the test for multi-collinearity in previous work [29].

## 4.2 Overview of the analysis of dependent variables

All smartphone features barring two (which were not skewed) were strongly positively skewed. Therefore, a log transformation was applied to the feature space prior to conducting statistical analysis. Further, features derived from the *App Logs* were sparse due to the low frequency of usage of some of the applications. Therefore, for analysis involving this source, we chose only those user-months for which there had been some use of the application. Finally, for all features, only those user months were chosen for which there was at least 7 days of usage. This was done to avoid user months that might contain little or no data due to various reasons such as vacations, problems with phone usage, etc.

In psychology literature, Pearson's correlation coefficient is commonly used as a bounded measure of correlation, or linear dependence between two variables. For two random variables X and Y, it is given by:

$$r = \frac{\operatorname{cov}(X, Y)}{\sigma_X \sigma_Y}$$

Where cov(X, Y) is the covariance between the random variables X and Y and  $\sigma_X$  denotes the variance of a random variable X. r = 1 denotes a positive sloped linear relationship and r = -1 denotes a negative sloped

Modality	Feature Name	Modality	Feature Name
SMS Logs	Avg. SMS Length (Inbox)Avg. Word Length (Inbox)No. words of length > 6 (Inbox)Messages with unique ID (Inbox)Avg. SMS Length (Sent)Avg. Word Length (Sent)No. words of length > 6 (Sent)Messages with unique ID (Sent)	App Logs	Office Internet Video/Audio/Music Maps Mail Youtube Calendar Camera
	Outgoing (O) Calls Avg. duration (O Calls) Total duration (O Calls)		Chat SMS Games
Call Logs	Incoming (I) Calls Avg. duration (I Calls) Total duration (I Calls) Unique contacts (O Calls) Unique contacts (I Calls) I/O Calls Avg. duration (I+O Calls)	BT Logs	Unique BT IDs Common BT ID seen count BT IDs in 50% of IDs seen BT IDs seen more than 4 slots BT IDs seen more than 9 slots BT IDs seen more than 19 slots Max time a BT ID seen BT IDs seen for >= 5 slots
	Unique contacts in call logs Missed (M) Calls Unique contacts (M) O to I ratio <sup>†</sup> M to (I+O) ratio <sup>†</sup> SMS received Unique contacts (SMS received) SMS sent Unique contacts (SMS sent to) SMS Incoming/Outgoing Ratio <sup>†</sup>	Profile Logs	Probability {Normal (N), Silent (S) Beep (B), Ascending (A), Ring Once (RO)} Longest segments (N, S, B, A, RO) <sup>†</sup> Shortest segment (N, S, B, A, RO) <sup>†</sup> Avg. segment length (N, S, B, A, RO) <sup>†</sup> No. Segments (N, S, B, A, RO) <sup>†</sup> Dominant profile count (N, S, B, A, RO) Avg. changes in profile (daily) SD of no. changes in profile (daily)

Table 2: Table of features aggregated from the Nokia N95 smartphone. The subset of features not used in thestatistical analysis are marked with a **†**.

Table 3: Descriptive statistics for the independent variables (Big-Five traits)

Predictors	$\mu$	σ	Median	Min	Max	Skew
		Entire H	Population			
Extraversion	4.24	1.29	4.0	1	7	-0.25
Agreeableness	4.85	1.34	5.0	2	7	-0.46
Conscientiousness	5.01	1.60	5.5	1	7	-0.80
Emotional Stability	4.53	1.36	4.5	1	7	-0.46
Openness to Experience	4.71	1.48	5.0	1	7	-0.46
		Female 1	Population			
Extraversion	4.10	1.41	4.0	1	6.5	-0.45
Agreeableness	5.45	1.30	6.0	2	7	-1.23
Conscientiousness	5.62	1.51	6.0	1	7	-1.44
Emotional Stability	4.88	1.40	5.0	2	7	-0.26
Openness to Experience	4.72	1.55	4.5	2	7	-0.36
		Male P	opulation			
Extraversion	4.29	1.22	4.5	1.5	7	-0.09
Agreeableness	4.55	1.29	4.5	2	7	-0.27
Conscientiousness	4.77	1.57	5.0	1	7	-0.75
Emotional Stability	4.37	1.34	4.5	1	6.5	-0.71
Openness to Experience	4.70	1.46	5.0	1	7	-0.57

linear relationship. Values in-between indicate sub linear relationships between the variables.

In our work, we compute the Pearson's correlation coefficient between the Big-Five traits and the smartphone features. The correlation analysis results are given in Tables 5, 6 and 7 for those features that showed a correlation significant to a level of p < 0.01 for the entire population, the male or female populations.

Additionally, regression analysis is also a commonly used tool to study the relationships between dependent and independent variables.

In linear regression, the dependent variable (Y) is expressed as a linear combination of the independent variables  $(\mathbf{X})$  in the form given below:

$$Y = b_0 + \sum_{i=1}^{N=5} b_i x_i$$

Where N is the number of independent variables and  $\mathbf{X} = \{x_1 \cdots x_N\}$ . Here  $\mathbf{B} = \{b_0 \cdots b_5\}$  denote the regression coefficients. If the variables used for performing regression analysis are normalized, then the regression coefficients thus obtained are called standardized regression coefficients ( $\beta$ ). The use of these "standardized" coefficients ignores the independent variables' scale of units and therefore makes results comparable.

In order to determine the goodness of fit of the regression model, to the given data, the coefficient of determination  $R^2$  is normally used. It indicates the proportion of variability in the feature that has been accounted for by the regression model. An F-test is then used to determine the statistical significance of the overall fit, followed by a t-test of the individual  $\beta$ -coefficients

In our case, we are interested in the relationships between features (dependent variables), as a function of the Big-Five traits (independent variables). Therefore, we also conducted multiple regression analysis with the features as the dependent variables and the Big-Five traits as the independent variables. Subsequently, we considered the  $R^2$ , F values and  $\beta$  values (in cases where the t-test indicates a significant coefficient).

The goodness of fit  $(R^2)$  and its significance are summarized in Tables 8 and 9.

In the sections to follow, we first make observations across the entire population. Next, we bring out the differences observed across genders. Finally, we interpret the observations based on previous work.

## 4.3 Observations for the entire population

In the sections to follow, we first describe the observations from the correlation analysis structuring the discussion around each of the Big-Five traits, followed by

 $(N_{users} = 117, N_{months} = 1121))$ 

	А	С	ES	О
Extraversion (E) Agreeableness (A) Conscientiousness (C) Emot. Stability (ES) Openness to Exp. (O)	0.04	0.08 0.65**	-0.19* 0.64** 0.60**	$0.20^{*}$ $0.45^{**}$ $0.43^{**}$ $0.41^{**}$
		* p <	0.05, **	p < 0.01

the multiple regression analysis, where the discussion is structured around data types.

#### 1. From correlation analysis

a. Extraversion (Table 5): Extraversion was found to be positively correlated to the use of the Office and Calendar apps. However, significant negative correlations was seen for the use of the Internet, Games and Camera. Extraverts were more likely to spend more time on incoming calls, and also receive more calls. The total duration of calls and the number of unique contacts associated with voice calls was likely to be higher as well. A slight positive correlation was also seen for the number of SMS messages received and extraversion. Interestingly, other SMS features did not significantly correlate with this trait. Lastly, it was found that extraverts had a higher probability of setting the phone on the *Ring Once* mode and were less likely to use *Silent* as the most dominant profile.

b. Agreeableness (Table 5): Agreeableness was found to be negatively correlated to the use of several applications, including Office, Internet, Video/Audio/Music, Mail, Calendar and SMS apps. The SMS length in the sent folders was more likely to be longer for agreeable users. From the *Call Logs*, no significant correlations were seen between the duration and number of voice calls and agreeableness. Further, it was seen that the number of BT IDs seen for long duration of time was likely to be higher for disagreeable users. Finally, this trait was also found to be correlated positively to the use of the *Normal* profile and negatively to the use of all other calling profiles.

c. Conscientiousness (Table 6): This trait was found to be negatively correlated to the use of Video/Audio/Music and Youtube applications. They also were more likely to spend lesser time on incoming calls, have lesser number of missed calls and lesser number of unique contacts associated with their missed calls. When seen across the entire population, features pertaining to SMS did not significantly correlate with conscientiousness. It was also seen that the number of BT IDs seen for long durations of time was also lesser for conscientious users. Correlations seen for the profile usage was similar to that seen for agreeableness with conscientious users more likely to use the *Normal* calling profile and less likely to use the other ones.

d. Emotional Stability (Table 6): This trait was found to be negatively correlated to the use of Office and Calendar apps. The word length of SMS in both inbox and sent items were more likely to be higher for Emotionally stable users. In the *Call Logs*, it was seen that the duration of incoming calls showed a small, but significant negative correlation to this trait. Further it was seen that the number of BT IDs that were seen for long durations of time was likely to be higher for higher neuroticism. Finally, it was found that those scoring higher on this trait also were more likely to use the *Silent* profile, and less likely to use the *Ascending* and *Ring Once* profiles.

e. Openness to Experience (Table 7): In the App Logs, the use of Office, Calendar and SMS applications were found to be negatively correlated to openness. The length of messages in the bought the Inbox and Sent folders were also found to be negatively correlated to openness. Few features exhibited significant correlations in the Call Logs. The number of unique contacts found in Call Logs were more likely to be higher for users scoring higher in this trait. Further, it was seen that the number of SMS sent or received was also negatively correlated to openness. Lastly, users scoring high on openness were more likely to use the Beep and Ascending calling profiles and less likely to use the Ring Once profile.

# 2. From regression Analysis

a. App Logs (Table 8): Several applications were found to significantly explain variance in traits. Upon examining the regression coefficients, it was found that the Office app was more likely to be used by conscientious participants ( $\beta = 0.20, t = 3.23$ ) who score low on openness ( $\beta = -0.18, t = -3.93$ ) and explained up to 7% of the variance in the traits. The Internet was found to be more likely to be used by Introverts ( $\beta = -0.12, t =$ -3.63) and disagreeable ( $\beta = -0.17, t = -3.90$ ) users while it explained only 3.6% of the variance. This is also shown by the significant negative pairwise correlation of -0.13 and -0.11 for extraversion and agreeableness respectively. Further, the Mail app was also found to be used by was found to be more likely to be used by disagreeable ( $\beta = -0.35, t = -4.69$ ) and conscientious  $(\beta = 0.28, t = 3.64)$  users and accounted for 8% of the variation in the traits. The Video/Audio/Music apps were more likely to be used by users who score higher on openness ( $\beta = 0.14, t = 4.50$ ) and low on conscientiousness ( $\beta = -0.16, t = -4.12$ ). Youtube on the other hand was found to be more likely to be used by Extraverts ( $\beta = 0.49, t = 3.79$ ) and non-conscientious ( $\beta = -0.64, t = -5.32$ ) participants. For the use of the Calendar app, regression showed that disagreeable participants were more likely to use it. This is reinforced by the significant negative correlation of -0.15 seen in Table 5. The SMS app was found to be more likely to be used by Disagreeable individuals ( $\beta = -0.15, t = -3.65$ ) who are Conscientious ( $\beta = 0.14, t = 3.75$ ) and less open ( $\beta = -0.22, t = -6.9$ ). Finally, the Big-Five traits did not significantly explain the use of Camera and Chat apps. Similar results were observed in our previous study with a smaller dataset [6].

b. SMS Logs (Table 8): It was found that the length of the inbox messages, measured in words was more likely to be higher for unconscientious ( $\beta = -0.16, t =$ -3.86), emotionally stable ( $\beta = 0.29, t = 6.57$ ) participants scoring low on openness ( $\beta = -0.15, t = -4.54$ ). Emotionally stable participants with low openness were also more likely to send longer messages and have more messages in their sent items folder. This is also shown in our correlation analysis as significant positive correlations in Table 6 thus supporting this result. This indicates that emotionally stable users with low openness are likely to send longer SMS and receive more (and longer) responses.

c. Call Logs (Table 8): The features corresponding to outgoing calls did not significantly explain the variation in traits. This is in concordance with our previous study [6]. It was found that the number of incoming calls and their average and total duration was more likely to be higher for extraverts and non-conscientious users. For e.g., for total duration of calls  $\beta$  was 0.22 and -0.16 and t - was 7.857 and -4.15 respectively. Similar values were seen for the other features. Additionally, it was found that the number of unique contacts associated with outgoing calls was also more likely to be higher for extraverted ( $\beta = 0.13, t = 4.48$ ), agreeable ( $\beta = 0.14, t = 3.52$ ) and non-conscientious users  $(\beta = -0.16, t = -4.31)$ . The number of incoming calls associated with unique contacts in a user's address book was more likely to be higher for users scoring high on extraversion ( $\beta = 0.12, t = 4.137$ ), and less on conscientiousness ( $\beta = -0.18, t = -4.73$ ) and openness  $(\beta = 0.13, t = 4.04)$ . The total duration of calls was also found to more likely to be higher for extraverts. The number of missed calls did not significantly describe the variation in the traits. Further we found that users scoring high on extraversion ( $\beta = 0.15, t = 5.10$ ) and emotional stability ( $\beta = 0.19, t = 4.65$ ) and low on agreeableness ( $\beta = -0.14, t = -3.53$ ) and openness ( $\beta = -0.13, t = -4.24$ ) were more likely to receive SMS. This concurs with the results observed with the Table 5: Features exhibiting correlation with p < 0.01 (in **bold**) across different populations (A: All, M: Male, F: Female) for the Big-Five traits

## Extraversion

Agreeableess

Features	$\mathbf{C}$	orrelati	on	Features	$\mathbf{C}$	orrelati	on
	Α	$\mathbf{F}$	$\mathbf{M}$		Α	$\mathbf{F}$	$\mathbf{M}$
Office	0.12	0.09	0.18	Office	-0.14	-0.03	-0.20
Internet	-0.13	-0.40	0.01	Internet	-0.11	-0.01	-0.17
Video/Audio/Music	-0.03	-0.26	0.03	Video/Audio/Music	-0.08	0.08	-0.07
Maps	-0.00	-0.31	0.03	Mail	-0.18	-0.45	-0.23
Mail	0.09	-0.06	0.21	Youtube	0.24	-0.00	0.37
Calendar	0.09	0.01	0.14	Calendar	-0.15	-0.17	-0.15
Camera	-0.11	-0.29	-0.05	Chat	-0.14	-1.00	-0.07
Games	-0.43	0.13	-0.49	SMS	-0.11	0.18	-0.32
Avg. SMS Length (Inbox)	0.03	-0.00	0.11	Avg. SMS Length (Sent)	0.06	0.13	-0.09
Avg. SMS Length (Sent)	-0.05	0.06	-0.10	Avg. Word Length (Sent)	0.08	0.24	-0.10
Incoming (I) Calls	0.14	0.16	0.11	No. words of length $> 6$ (Sent)	0.10	0.27	-0.11
Avg. duration (I Calls)	$0.14 \\ 0.20$	$0.10 \\ 0.29$	0.11	Messages with unique ID (Sent)	0.07	0.26	-0.07
Total duration (I Calls)	0.20 0.21	0.29	0.11	Outgoing (O) Calls	0.03	0.10	0.15
Unique contacts (O Calls)	0.14	0.10	$0.10 \\ 0.11$	Avg. duration (O Calls)	0.00	0.10	0.07
Unique contacts (I Calls)	0.13	0.09	0.11	Total duration (O Calls)	0.06	0.21	0.14
Avg. duration (I+O Calls)	0.09	0.03	0.13	Incoming (I) Calls	0.03	0.14	0.14
Total duration (I+O Calls)	0.09	0.07	0.12	Unique contacts (O Calls)	0.03	0.08	0.19
Unique contacts in call logs	0.15	0.09	0.13	Unique contacts (I Calls)	-0.01	0.04	0.13
Unique contacts (M)	0.07	0.06	0.02	I/O Calls	0.03	0.12	0.16
SMS received	0.09	0.07	0.04	Avg. duration (I+O Calls)	0.03	0.30	0.01
				Total duration (I+O Calls)	0.04	0.22	0.11
BT IDs seen more than 4 slots	-0.02	-0.19	0.08	Unique contacts in call logs	0.01	0.07	0.17
BT IDs seen more than 9 slots	0.00	-0.22	0.12	Missed (M) Calls	0.04	0.10	0.16
BT IDs seen more than 19 slots	0.01	-0.21	0.13	Unique contacts (M)	0.07	0.05	0.19
BT IDs seen for $\geq 5$ slots	0.01	-0.21	0.13	SMS received	-0.07	0.09	-0.15
Probability Silent (S)	-0.01	-0.19	0.06	SMS sent	-0.01	0.21	-0.17
Probability Ascending (A)	-0.06	0.12	-0.13	Unique contacts (SMS sent to)	-0.13	-0.09	-0.15
Probability Ring Once (RO)	0.19	-0.03	0.26	Common BT ID seen count	-0.06	0.01	-0.15
Dominant profile count (N)	0.08	0.17	0.08	BT IDs in 50% of IDs seen	-0.00	-0.07	-0.13
Dominant profile count $(S)$	-0.11	-0.32	-0.03	BT IDs seen more than 4 slots	-0.12	-0.01	-0.11
Dominant profile count (B)	0.07	0.11	0.05	BT IDs seen more than 4 slots BT IDs seen more than 9 slots	-0.12	-0.07	-0.13
Dominant profile count (A)	-0.04	0.10	-0.15	BT IDs seen more than 19 slots BT IDs seen more than 19 slots	-0.12	-0.07	-0.11
Dominant profile count (RO)	0.06	-0.01	0.16	Max time a BT ID seen	-0.08	-0.06	-0.14
SD of no. changes in profile (daily)	-0.01	-0.14	-0.00	BT IDs seen for $\geq 5$ slots	-0.11	-0.08	-0.08
				Probability Normal (N)	0.17	0.11	0.11
				Probability Silent (S)	-0.07	-0.07	-0.03
				Probability Ascending (A)	-0.10	-0.06	-0.06
				Probability Ring Once (RO)	-0.14	0.04	-0.15
				Dominant profile count (N)	-0.01	-0.15	0.11
				Dominant profile count (S)	-0.04	0.13	-0.18

Contd. in Table 6 ...

SMS Logs and with the pairwise correlations. Also, the number of SMS messages sent had a chance of being higher for extraverted ( $\beta = 0.11, t = 3.69$ ), emotionally stable ( $\beta = 0.17, t = 4.09$ ) users scoring low on openness to experience ( $\beta = -0.19, t = -6.03$ ) which tallies with our previous results seen in the SMS logs.

d. BT Logs (Table 9): None of the features from the BT Logs explained a large variation in the traits. It was generally seen that agreeable individuals had lesser number of BT IDs seen for long durations of time. Inter-

estingly, the  $\beta$  values for emotional stability for his feature was not found to significantly contribute to the regression function, in contrast to our previous study on a smaller dataset [6]. Further, it was seen that extraverts ( $\beta = 0.11, t = 3.81$ ) who are non-conscientious ( $\beta =$ -0.14, t = -3.60), emotionally stable ( $\beta = 0.18, t =$ 4.21) were more likely to have more BT IDs to account for 50% of the total BT IDs seen. On the other hand, introverted ( $\beta = -0.15, t = -5.19$ ), conscientious ( $\beta = 0.14, t = 3.54$ ), neurotic ( $\beta = -0.25, t = -6.06$ ) Table 6: Contd. from Table 5. Features exhibiting correlation with p < 0.01 (in **bold**) across different populations (A: All, M: Male, F: Female) for the Big-Five traits

### Conscientiousness

Emotional Stability

Features	С	orrelati	on	Features	C	orrelatio	on
	Α	$\mathbf{F}$	$\mathbf{M}$		Α	$\mathbf{F}$	$\mathbf{M}$
Internet	-0.07	0.06	-0.14	Office	-0.18	-0.07	-0.23
Video/Audio/Music	-0.12	0.13	-0.17	Video/Audio/Music	-0.05	0.23	-0.15
Youtube	-0.44	-0.00	-0.33	Calendar	-0.13	-0.20	-0.10
SMS	-0.01	0.27	-0.18	SMS	-0.05	0.16	-0.18
Avg. SMS Length (Inbox)	-0.00	0.10	-0.10	Games	0.37	-0.08	0.48
Avg. Word Length (Inbox)	-0.06	0.15	-0.14	Avg. SMS Length (Inbox)	-0.04	0.03	-0.14
No. words of length $> 6$ (Inbox)	-0.04	0.19	-0.17	Avg. Word Length (Inbox)	0.09	0.18	0.04
Messages with unique ID (Inbox)	-0.06	0.14	-0.12	No. words of length $> 6$ (Inbox)	0.08	0.22	-0.02
Avg. SMS Length (Sent)	0.08	0.18	-0.03	Messages with unique ID (Inbox)	0.10	0.18	0.09
Avg. Word Length (Sent)	0.07	0.23	-0.05	Avg. Word Length (Sent)	0.13	0.23	0.02
No. words of length $> 6$ (Sent)	0.07	0.28	-0.10	No. words of length $> 6$ (Sent)	0.12	0.25	-0.02
Messages with unique ID (Sent)	0.06	0.23	-0.03	Messages with unique ID (Sent)	0.12	0.23	0.03
Outgoing (O) Calls	0.04	0.18	0.10	Outgoing (O) Calls	0.02	-0.11	0.14
Avg. duration (O Calls)	0.05	0.31	0.02	Avg. duration (O Calls)	0.07	0.20	0.03
Total duration (O Calls)	0.05	0.27	0.08	Total duration (O Calls)	0.05	0.02	0.11
Incoming (I) Calls	-0.04	0.13	-0.05	Avg. duration (I Calls)	-0.09	-0.01	-0.11
Avg. duration (I Calls)	-0.09	-0.03	-0.13	Unique contacts (O Calls)	-0.06	-0.16	0.07
Total duration (I Calls)	-0.08	0.08	-0.11	Unique contacts (I Calls)	-0.07	-0.09	0.00
Unique contacts (I Calls)	-0.09	-0.04	-0.03	I/O Calls	0.01	-0.06	0.12
I/O Calls	0.01	0.18	0.06	Avg. duration (I+O Calls)	0.02	0.25	-0.05
Avg. duration (I+O Calls)	-0.01	0.28	-0.06	Unique contacts in call logs	-0.07	-0.16	0.04
Total duration (I+O Calls)	0.00	0.26	0.01	Missed (M) Calls	0.02	-0.07	0.13
Missed (M) Calls	0.01	0.18	0.05	Unique contacts (M)	-0.05	-0.15	0.03
Unique contacts (M)	-0.08	-0.02	-0.05	SMS sent	0.05	0.20	-0.06
SMS received	-0.02	0.17	-0.12	Unique contacts (SMS sent to)	-0.13	-0.11	-0.16
SMS sent	0.05	0.21	-0.08	Common BT ID seen count	-0.09	-0.07	-0.11
Unique contacts (SMS sent to)	-0.13	-0.14	-0.14	BT IDs in 50% of IDs seen	0.08	-0.06	0.16
BT IDs in $50\%$ of IDs seen	-0.01	-0.17	0.08	BT IDs seen more than 4 slots	-0.09	-0.12	-0.05
BT IDs seen more than 4 slots	-0.08	-0.06	-0.04	BT IDs seen more than 9 slots	-0.08	-0.08	-0.06
BT IDs seen more than 9 slots	-0.08	-0.06	-0.03	Max time a BT ID seen	-0.13	-0.13	-0.15
Probability Normal (N)	0.22	0.13	0.20	Probability Silent (S)	0.08	0.03	0.15
Probability Silent (S)	-0.08	-0.09	-0.02	Probability Ascending (A)	-0.11	0.00	-0.11
Probability Ascending (A)	-0.12	-0.15	-0.09	Probability Ring Once (RO)	-0.15	0.06	-0.17
Probability Ring Once (RO)	-0.25	0.03	-0.29	Dominant profile count (N)	0.00	-0.18	0.11
Dominant profile count (N)	0.06	0.00	0.16	Dominant profile count $(S)$	-0.04	0.20	-0.20
Dominant profile count $(S)$	-0.07	-0.01	-0.17	Avg. changes in profile (daily)	-0.01	0.18	-0.08
Dominant profile count (B)	0.09	0.12	0.06	SD of no. changes in profile (daily)	-0.02	0.18	-0.10
Dominant profile count (A)	-0.12	-0.17	-0.13	,			
Dominant profile count (RO)	-0.03	0.03	-0.12				
SD of no. changes in profile (daily)	-0.06	0.03	-0.11				

Contd. in Table 7 ...

users were likely to spend longer time around the most commonly seen BT ID.

e. Profile Logs (Table 9): For features from this source, we organize our discussion into different calling profiles. The probability of the phone being in the *normal* profile was more likely among agreeable ( $\beta = 0.17, t = 4.39$ ), conscientious ( $\beta = 0.31, t = 8.47$ ) users who score low on emotional stability ( $\beta = -0.22, t = -5.65$ ) and openness ( $\beta = -0.40, t = -4.61$ ). Disagreeable ( $\beta = -0.16, t = -4.17$ ), non-conscientious ( $\beta = -0.144, t = -3.84$ ) and emotionally stable ( $\beta = 0.324, t = 8.13$ ) users were more likely to have their phone in the *silent* profile. Interestingly, extraverts were more likely to have *normal* ( $\beta = 0.076, t = 2.61$ ) and those who additionally score low on openness ( $\beta = -0.11, t = -3.37$ ) were less likely to have *silent* ( $\beta = -0.11, t = -3.68$ ) as the most dominant profile.

The *Beep* profile was more likely to be used by nonconscientious ( $\beta = -0.11, t = -2.94$ ) users who score higher on openness ( $\beta = 0.19, t = 6.16$ ). Also, users who were open were more likely to have *Beep* was the most dominant profile.

The use of Ascending explained up to 6.2% of the variance in the traits, with introverted ( $\beta = -0.12, t = -4.26$ ), neurotic ( $\beta = -0.11, t = -2.58$ ) and open ( $\beta = 0.24, t = 7.68$ ) users being more likely to use it. However, agreeable ( $\beta = 0.26, t = 6.47$ ) and non-conscientious ( $\beta = -0.27, t = -7.12$ ) users were more likely to have this profile as the most dominant one.

The *Ring Once* profile explained unto 10.7% of the variance, with extraverted ( $\beta = 0.231, t = 8.37$ ) and nonconscientious ( $\beta = -0.32, t = -8.67$ ) users more likely to use it. The use of the *Ring Once* profile as the most dominant one explained a very small proportion of the variance (1.3%, F = 3.66) although significant, with extraverted and non-conscientious being more likely to score higher for this feature.

Finally, the average number of daily changes in the profile or its standard deviation did not significantly explain the variance in the Big-Five traits.

## 4.4 Gender differences

Upon splitting up the data on the basis of gender, several interesting differences were observed. The differences in correlations in tabulated in Tables 5, 6 and 7. The differences in  $R^2$  values and F- statistics is is tabulated in Tables 8 and 9. The differences in the observed trends, through regression analysis for a subset of the features, that were chosen such that the subset capture the overall usage of a smartphone by a user is summarized in Table 10. Please note that for clarity and conciseness of the discussion, the  $\beta$  and t-values have been excluded.

a. App Logs: Several differences were observed in the usage of applications across gender. Males were more likely to use applications like Games, youtube, and office. Hence they largely contributed to the regression coefficients in the analysis with the entire populations. The likelihood of the use of Internet apps by introverts was limited to the female population.

b. SMS Logs: It was seen in the regression analysis that those scoring high on emotional stability and low on openness across both populations were more likely to send and receive longer SMS. However, lower conscientiousness was an additional coefficient that contributed to the regression of these features for the male population.

c. Call Logs: While the outgoing calls did not explain a significant variation in the traits at the level of the entire population, interestingly, it explained 9% and 7% of the variance, significant to a degree of p < 0.01 in

# Table 7: Contd. from Table 6. Features exhibiting correlation with p < 0.01 (in **bold**) across different populations (A: All, M: Male, F: Female) for the Big-Five traits

#### **Openness** to Experience

Features	C	orrelati	- n
reatures	A	F	M
Office	0.10	0.14	-0.34
Internet	<b>-0.19</b> -0.06	-0.14	-0.34 -0.11
Video/Audio/Music	-0.06	-0.04 0.25	-0.11 -0.10
Mail	-0.03	$0.25 \\ 0.32$	-0.10 -0.15
Calendar	-0.03 -0.11	0.02	-0.13 -0.18
SMS	-0.11	-0.07	-0.18 -0.32
	-0.19	-0.07	-0.52
Avg. SMS Length (Inbox)	-0.13	-0.23	-0.02
Avg. Word Length (Inbox)	-0.10	-0.05	-0.18
No. words of length $> 6$ (Inbox)	-0.09	-0.07	-0.14
Messages with unique ID (Inbox)	-0.08	-0.01	-0.18
Avg. Word Length (Sent)	-0.09	-0.03	-0.14
No. words of length $> 6$ (Sent)	-0.08	-0.01	-0.14
Messages with unique ID (Sent)	-0.09	0.01	-0.18
Outgoing (O) Calls	0.01	0.13	-0.05
Unique contacts (I Calls)	0.08	0.08	0.06
I/O Calls	0.02	0.15	-0.04
Unique contacts in call logs	0.07	0.03	0.08
Missed (M) Calls	0.01	0.15	-0.06
SMS received	-0.09	-0.06	-0.18
SMS sent	-0.11	-0.05	-0.20
Unique contacts (SMS sent to)	-0.09	-0.08	-0.12
Common BT ID seen count	0.03	0.19	-0.04
BT IDs in $50\%$ of IDs seen	-0.01	-0.20	0.09
Max time a BT ID seen	-0.02	0.14	-0.09
Probability Normal (N)	-0.03	-0.22	0.04
Probability Silent (S)	-0.05	0.12	-0.14
Probability Beep (B)	0.14	0.14	0.15
Probability Ascending (A)	0.10	0.14	0.10
Probability Ring Once (RO)	-0.09	0.11	-0.12
Dominant profile count (N)	0.03	-0.10	0.15
Dominant profile count (S)	-0.13	0.04	-0.28
Dominant profile count (B)	0.15	0.08	0.20

the female and male population respectively. Among females, non-conscientious and neurotic users were more likely to make calls, while for males, agreeableness and low openness were the significant coefficients. Correlation analysis however reveled that conscientiousness itself is positively correlated to the number of outgoing calls in both the male and female population. The number and duration of incoming calls on the other hand, was found to be likely to be higher for extraverted users across both male and female populations. In the male population, agreeableness was always gave a significant positive  $\beta$  coefficient for the duration and number of incoming calls, and the number of unique contacts associated with voice calls. Interestingly, among females,

Features	A	<u> </u>	]	F	Ν	1	
	F	$R^2$	F	$\mathbb{R}^2$	F	$\mathbb{R}^2$	
Office	9.1	0.07	2.9	0.07	20.0	0.21	
Internet	8.3	0.04	18.3	0.22	6.9	0.05	
Video/Audio/Music	8.6	0.03	10.7	0.11	6.5	0.04	
Maps	2.4	0.02	<b>3.9</b>	0.17	0.5	0.01	
Mail	6.1	0.08	8.2	0.40	10.3	0.17	
Youtube	9.4	0.48	0.0	0.00	6.5	0.41	
Calendar	6.7	0.04	5.2	0.09	8.8	0.0'	
Camera	2.4	0.02	5.2	0.12	0.5	0.0	
Chat	0.8	0.13	0.0	0.00	1.1	0.20	
SMS	15.1	0.05	8.0	0.09	24.7	0.13	
Games	7.3	0.52	0.0	1.00	6.7	0.5	
Avg. SMS Length (Inbox)	<b>5.8</b>	0.02	7.9	0.09	<b>5.0</b>	0.0	
Avg. Word Length (Inbox)	12.6	0.05	4.7	0.05	14.2	0.0	
No. words of length $> 6$ (Inbox)	9.1	0.04	7.0	0.08	9.9	0.0	
Messages with unique ID (Inbox)	13.4	0.05	<b>3.5</b>	0.04	17.4	0.1	
Avg. SMS Length (Sent)	<b>3.8</b>	0.02	<b>4.4</b>	0.05	<b>4.5</b>	0.0	
Avg. Word Length (Sent)	10.2	0.04	<b>7.8</b>	0.09	6.1	0.0	
No. words of length $> 6$ (Sent)	8.6	0.03	10.1	0.11	4.7	0.0	
Messages with unique ID (Sent)	9.8	0.04	6.9	0.08	8.3	0.0	
Outgoing (O) Calls	0.7	0.00	8.1	0.09	13.1	0.0	
Avg. duration (O Calls)	2.5	0.01	9.6	0.10	1.9	0.0	
Total duration (O Calls)	1.9	0.01	7.0	0.08	8.8	0.0	
Incoming (I) Calls	8.3	0.03	6.2	0.07	14.3	0.0	
Avg. duration (I Calls)	14.5	0.05	11.9	0.12	8.1	0.0	
Total duration (I Calls)	16.2	0.06	12.4	0.13	14.1	0.0	
Unique contacts (O Calls)	11.3	0.04	9.8	0.10	11.5	0.0	
Unique contacts (I Calls)	12.8	0.04	5.5	0.06	9.0	0.0	
I/O Calls	1.4	0.01	6.7	0.07	14.3	0.0	
Avg. duration (I+O Calls)	4.7	0.02	11.8	0.12	<b>5.3</b>	0.0	
Total duration (I+O Calls)	<b>3.8</b>	0.01	6.4	0.07	12.9	0.0	
Unique contacts in call logs	12.2	0.04	9.2	0.10	10.5	0.0	
Missed (M) Calls	1.3	0.00	6.4	0.07	16.4	0.0	
Unique contacts (M)	12.3	0.04	<b>7.8</b>	0.08	18.4	0.1	
SMS received	10.7	0.04	<b>5.9</b>	0.06	10.8	0.0	
Unique contacts (SMS received)	1.9	0.01	2.0	0.02	1.6	0.0	
SMS sent	11.7	0.04	8.7	0.09	11.1	0.0	
Unique contacts (SMS sent to)	6.3	0.02	2.3	0.03	5.2	0.0	
				Contd.	in Tabl	e <mark>9</mark> .	

Table 8: Regression analysis across different populations (A: All, M: Male, F: Female) for the Big-Five traits. Values indicated in **bold** are significant to a degree of p < 0.01. Refer Section 4 for details.

those scoring high on extraversion and openness were more likely to receive incoming calls.

d. BT Logs: From the BT Logs, it was seen that the trend of extraverted and disagreeable users being more likely to have fewer BT IDs seen for longer durations was held true only for the male population. On the other hand, high scores on neuroticism and introversion for females was likely to decrease the value of this feature.

e. Profile Logs: Features derived from this source exhibited a difference in the contribution of traits in explaining the traits, across genders. This is again seen in Table 10. Interestingly, the number of changes in profile per day did not significantly explain the traits

among males. Among females, it was found that that these features significantly explained the traits, albeit a small amount. It was found that these features were higher valued for those who scored high on emotional stability.

## 4.5 Comparison of observations to previous studies:

Previous studies [5,23] have explored self reported usage of phone calls, SMS, user profiles, and games based on surveys and personal recollection. No distinction between behaviors across genders was considered in these studies. To our knowledge, this is the first study that utilizes automatically extracted cues from multiple sources

Features	Α	1	H		$\mathbf{N}$	1
	F	$\mathbb{R}^2$	F	$\mathbb{R}^2$	F	$R^2$
Unique BT IDs	3.0	0.01	7.9	0.08	1.9	0.01
Common BT ID seen count	14.1	0.05	11.3	0.12	8.2	0.05
BT IDs in $50\%$ of IDs seen	7.1	0.03	6.7	0.07	<b>5.5</b>	0.03
BT IDs seen more than 4 slots	<b>4.5</b>	0.02	8.7	0.09	4.4	0.03
BT IDs seen more than 9 slots	5.8	0.02	8.5	0.09	6.8	0.04
BT IDs seen more than 19 slots	5.5	0.02	8.3	0.09	6.9	0.04
Max time a BT ID seen	10.8	0.04	7.7	0.08	8.6	0.0
BT IDs seen for $>= 5$ slots	6.0	0.02	13.9	0.14	7.2	0.0
Probability Normal (N)	29.0	0.10	8.9	0.09	19.0	0.1
Probability Silent (S)	15.4	0.05	6.5	0.07	24.0	0.12
Probability Beep (B)	8.8	0.03	2.3	0.03	14.2	0.0
Probability Ascending (A)	18.3	0.06	9.5	0.10	18.0	0.1
Probability Ring Once (RO)	32.9	0.11	1.5	0.02	37.1	0.1
Dominant profile count (N)	<b>3.7</b>	0.01	6.3	0.07	<b>5.8</b>	0.0
Dominant profile count (S)	<b>7.8</b>	0.03	11.7	0.12	16.1	0.0
Dominant profile count (B)	<b>7.8</b>	0.03	2.6	0.03	12.1	0.0
Dominant profile count (A)	14.4	0.05	14.7	0.14	12.0	0.0
Dominant profile count (RO)	<b>3.7</b>	0.01	1.1	0.01	10.6	0.0
Avg. changes in profile (daily)	0.7	0.00	<b>3.8</b>	0.04	1.9	0.0
SD of no. changes in profile (daily)	1.2	0.00	3.6	0.04	2.4	0.0

Table 9: Contd. from Table 8. Regression analysis across different populations (A: All, M: Male, F: Female) for the Big-Five traits. Values indicated in **bold** are significant to a degree of p < 0.01. Refer Section 4 for details.

ings with previous work for each of the Big-Five traits. a. Extraversion: Costa and McCrae associate extraverts with talkativeness, gregariousness, and outgoing nature [21,8]. In a previous work on self reported mobile phone use, it was found that extraversion was related to more time spent on incoming calls, although extraverts might not have liked to receive many calls [5]. Our results also show that extraverts are more likely to have more number of incoming calls and of longer duration. This could again be simply because extraverts have a more vibrant social life, and because of their outgoing and talkative nature. In concordance with Butt and Philips work [5], outgoing calls were not good predictors of incoming and outgoing calls. This reinforces the hypothesis that ex-

in a smartphone. In this section, we contrast our find-

traverts might not receive incoming calls just because they have more friends, but because possibly because people feel more comfortable to call extraverts. Finally, the higher usage of internet among introverts, found for the entire population, has also been found in previous studies on internet usage[18].

b. Agreeableness: Individuals who score less on this trait have been described in the past to be principally selfish, uncooperative, and not afraid to look for number one [8]. Conversely, Butt and Phillips found that disagreeable people were more likely to receive incoming calls. In our study, we found that disagreeableness was not a significant predictor in our regression analysis. However, pairwise correlations revealed that agreeable

ness in the male and female population was significantly (positively) correlated to the number of incoming calls. Also, agreeable males were found to communicate with more number of unique contacts through voice calls. This concurs with the descriptions of this trait in psychology [8] that agreeable people are more appreciative and generous in their behavior, which could make others perceive them as friendly. Interestingly, it was found in our study that higher agreeableness was associated with longer and more number of SMS sent among females, and an opposite trend among males.

c. Conscientiousness: Those who score high on conscientiousness can be characterized as being efficient, organized, planful, reliable, and responsible [21]. In our work, it was found that disagreeable and conscientious users were more likely to use the Mail application, while extraverts and non-conscientious participants were less likely to use the Youtube app. Since Mail could constitute essential communication, often used for professional purposes, conscientious people might be more likely to use this application. Correlation analysis also showed a negative correlation between conscientiousness and internet usage for males. Further, it was found that the number of unique contacts associated with voice calls increased for non-conscientious users. This could be attributed to the responsible nature of conscientious users, who tend to contact fewer people in a prudent manner. This is further bolstered by the negative regression coefficients seen for both males and fe-

Feature			All				]	Fema	le				Male	9	
	$\mathbf{E}$	Α	$\mathbf{C}$	$\mathbf{ES}$	0	$ \mathbf{E} $	Α	$\mathbf{C}$	$\mathbf{ES}$	0	$ \mathbf{E} $	Α	$\mathbf{C}$	$\mathbf{ES}$	Ο
Office Internet Video/Audio/Music Mail Youtube Calendar SMS Games	-   	$\neg \rightarrow \neg \rightarrow \neg \rightarrow \rightarrow \rightarrow \rightarrow$	$\begin{array}{c} \uparrow \\ - \\ \rightarrow \\ \uparrow \\ - \\ -$	- - - - -	↓ - ← ↓ -	$  \rightarrow \rightarrow \rightarrow \leftarrow$	+	$\begin{array}{c} - \\ + \\ - \\ - \\ + \\ - \\ + \\ - \\ + \\ - \\ + \\ - \\ + \\ - \\ + \\ - \\ + \\ - \\ + \\ +$	- - - - -	- - ↑ - ↓ -	↑ - - ↑ ↑ ↑ - 	$\neg \rightarrow \neg \rightarrow$	$\leftrightarrow \rightarrow \rightarrow $	↓ +	→ - - - - - - - - - - -
Avg. Word Length (Inbox) Avg. Word Length (Sent)	↑   -	-	↓ -	↑ ↑	$\stackrel{\downarrow}{\downarrow}$	-	-	- -	$\uparrow \\ \uparrow$	↓ -	-	-	↓ -	↑ ↑	$\downarrow$
Outgoing (O) Calls Avg. duration (O Calls) Incoming (I) Calls Avg. duration (I Calls) Unique contacts (O Calls) Unique contacts (I Calls) Unique contacts in call logs Unique contacts (M) SMS received SMS sent	↑ ↑ ↑ ↑ + ↑ ↑ ↑	- - - ↑ - + -	$\begin{array}{c} - \\ + \\ + \\ + \\ + \\ + \\ + \\ - \\ - \\ - \end{array}$	- - - - - - - -	- - - + + + -	- -   ↑   - - - - -	$\begin{array}{c} - \\ - \\ - \\ + \\ + \\ + \\ + \\ - \\ - \\ - \end{array}$	$\begin{array}{c} \downarrow \\ \downarrow \\ - \\ - \\ \uparrow \\ \uparrow \\ - \\ \downarrow \\ - \\ - \\ \downarrow \\ - \end{array}$	$\begin{array}{c} \downarrow \\ - \\ - \\ \uparrow \\ \downarrow \\ \downarrow \\ \downarrow \\ \uparrow \\ \uparrow \\ \uparrow \\ \uparrow \\ \uparrow \\ \uparrow$	- - ↑ - ↑ + + + ↓	↑ ↑ ↑ ↑ - ↑ ↑	$\uparrow - \uparrow \uparrow \uparrow \uparrow \uparrow \downarrow \downarrow$	- - ↓ - ↓ - ↓ - ↓	- - - - - - -	$\begin{array}{c c} \downarrow \\ - \\ + \\ - \\ - \\ - \\ - \\ + \\ + \\ + \\ +$
BT IDs seen more than 4 slots BT IDs seen more than 9 slots BT IDs seen more than 19 slots Max time a BT ID seen	-   -   ↓	$\downarrow$ $\downarrow$ $\downarrow$ -	- - -	- - - -	- - 1	$  \downarrow \downarrow \downarrow \downarrow -$	- - -	- - -	$\begin{array}{c} \rightarrow \\ \rightarrow \\ \rightarrow \\ \rightarrow \\ \rightarrow \end{array}$	- - - ↑	-   ↑   ↑	$\begin{array}{c} \downarrow \\ \downarrow \\ \downarrow \\ -\end{array}$	- - -	- - - 4	- - - -
Probability Normal (N) Probability Silent (S) Probability Beep (B) Probability Ascending (A) Probability Ring Once (RO) Dominant profile count (N) Dominant profile count (S) Dominant profile count (B) Dominant profile count (A) Dominant profile count (RO)	+ + + +	↑ ↓ - - - - -	$\begin{array}{c} & & \\$	$\rightarrow \leftarrow $	$\begin{array}{c} \downarrow \\ - \\ \uparrow \\ \uparrow \\ - \\ - \\ - \\ \downarrow \\ \uparrow \\ - \\ - \\ - \\ - \\ - \\ - \\ - \\ - \\ -$	- ↓ - ↑ + -	- - - - -	$\downarrow \uparrow - \downarrow \uparrow -$		↓ - - - - - - -	$  \rightarrow \leftrightarrow \rightarrow \rightarrow \leftarrow \rightarrow \leftarrow  $	↑ + + -	$\uparrow \rightarrow \rightarrow - \rightarrow \rightarrow \rightarrow \rightarrow$	↓ ↑	$\begin{array}{c} - \\ \rightarrow \\ \uparrow \\ \uparrow \\ - \\ - \\ \rightarrow \\ \uparrow \\ - \\ - \\ - \\ - \\ - \\ - \\ - \\ - \\ -$

Table 10: Summary of observed gender differences in regression analysis for a subset of features that could be broadly representative of smartphone usage.

males for conscientiousness and the number of unique contacts associated with voice calls.

d. Emotional Stability: It has been suggested in the past that those scoring low on emotional stability do not find mobile phone appealing [2]. It has also been suggested that neuroticism could explain time spent using SMS [5]. Interestingly, in our study, the frequency of opening the SMS app was not significantly correlated to emotional stability when observed for the entire population. Upon splitting it across genders, it was found that the frequency of usage of SMS was positively correlated to emotional stability among females and negatively among males. Further, it was found that for both populations, emotionally stable individuals with low openness to experience were more likely to send and receive longer SMS messages. However, the time spent on using the SMS app or writing messages is not directly captured by our features. Also, the ratio of SMS usage to voice calls has not been investigated in our study. Therefore, we were not able to validate if neuroticism could explain the time spent using SMS as opposed to voice calls. Finally, it was found that overall, emotionally stable, extraverted individuals with low openness to experience were more likely to receive SMS. This could be due to the reason that users prefer to communicate with emotional stable individuals.

e. Openness to Experience: Individuals with high openness tend to be imaginative, artistic, original, and with a wide range of interests [21]. Among females, this was associated with higher usage of Video/Audio/Music and Mail applications. Contrastingly, low openness was associated with higher usage of Office, Internet, Video and Calendar applications among males. Also, the use of SMS was usually associated with low-openness in

both regression and correlation analyses. This could be due to users who are more open to experience relying on other forms of communication. Further, the number of unique contacts in call logs was also associated with higher openness in the entire population. Finally, it was found that high openness was associated with the use of *Beep* and *Ascending* user profiles. This may be attributed to the curious nature of such users, who try out the user of profiles other than the commonly used *Normal* or *Silent* profiles.

#### 5 Classification of users based on personality

In the previous section, our analysis clearly showed that several smartphone usage cues significantly explained the variance, and also displayed significant pairwise correlations with the Big-Five traits. Hence, as a next step, in order to put our analysis into a machine learning framework, we defined a binary classification task for each of the Big-Five traits, using the median value of the traits in a given population as a threshold to split the data into two classes. This was done with an intention to discriminate, for example, the more extraverted and less extraverted users in the given data.

As a first step, we chose those features, for each of the traits, that gave a significant pairwise correlation (p < 0.01). Next, we used a sequential backward feature selection algorithm and an SVM classifier with a radial basis function (RBF) kernel implemented in the Shogun Toolbox [27] in order to select features. We used leave-5-user out cross validation, as opposed to the leave-one-user-month-out cross validation used in our previous work. This was done in order to classify personality types on 5 users who are completely unknown and not available in the training data set. In each training/testing phase, the features were z-score normalized, using the mean and standard deviation computed with the training data.

We present the results averaged across a leave-1user-out cross validation (in order to have a different cross validation scheme from the feature selection stage) in Table 11. Since the classes were often unbalanced (due to the discrete nature of the measured personality, with the TIPI questionnaire), we present both micro and macro averaged F-measures for the results. The micro averaged F-measure gives equal weight to all classifications, so that F1 scores of the larger class influence the metric more. The macro averaged F-measure on the other hand gives equal weight to the F1 scores of all labels, thus attributing equal weights to all classes.

In addition to the results from the SVM, the performance of two baselines, corresponding to random chance and majority class selection is also given in table 11. Finally, a hybrid model (Table 11(d)) that utilizes the best models to enhance the classification performance is also presented. This model was constructed by choosing the best models (male, female or overall) to perform classification of all data points. A description of this model is describe later in this section.

The results show that all traits can be classified better than chance albeit being a hard task [24]. Upon comparison of the micro-averaged F-measure results between the SVM and the majority baseline, we see that some traits are harder to classify than others. For the female-only population (Table 11(b)), with this performance metric, traits that were harder to classify were agreeableness (0.81 against 0.84) and openness to experience (0.72 against 0.72) are seen to be harder to classify, while extraversion, emotional stability and conscientiousness traits could be classified even better than the majority classifier.

On the other hand, for the male population (Table 11(c)), agreeableness, conscientiousness and emotional stability could be classified with a better micro F-measure than the majority baseline. In order to exploit the high performance in classifying certain traits in gender-specific models, we finally present the hybrid method, in which the classification is done for the entire population (with the entire population being split across the median), but a gender-dependent model is used, if it has given a performance better than a genderindependent model (Table 11(a)) for the macro averaged F-measure. For example, classification of extraversion was found to be good among females. Therefore, this model was used when a female was encountered during classification. But since the male-specific model did not perform well, it was not used in place of the gender-independent model. Therefore, finally, for males, the model built using the entire population was used instead. The hybrid method performed better than the single model based on the entire population.

#### 6 Conclusions and Future Work

This paper lays the basis for research in the prediction and usage of personality traits for socially-aware services on smartphones. Our study presents a detailed analysis of the relationship between automatically extracted and aggregated smartphone usage features and the Big-Five personality traits. The methodology presented in this paper offers two main benefits. Firstly, the methods are easily scalable to large datasets and to a large number of features. Further, the features used are by nature privacy sensitive, which is of paramount importance in this area of research.

Table 11: Average performance values (measured with F-measure) across all folds of leave-1-user-out cross validation. Traits in *bold* show cases where the trait is classified equal to or better than the majority baseline for the micro-averaged F-measure. Refer section 5 for details.

	(a) E	ntire Pop	ulation			
Trait		sifier	•	jority		ndom
	macro	micro	macro	micro	macro	micro
Extraversion	0.58	0.77	0.38	0.77	0.49	0.67
Agreeableness	0.59	0.75	0.37	0.74	0.50	0.67
Conscientiousness	0.55	0.75	0.38	0.77	0.49	0.67
Emotional Stability	0.54	0.71	0.35	0.70	0.50	0.67
Openness to Experience	0.59	0.74	0.34	0.68	0.50	0.67
	(b) Fe	emale Pop	oulation			
Trait	Classi		Majo	v	Rand	
1	macro	micro	macro	micro	macro	micro
Extraversion	0.67	0.80	0.35	0.71	0.50	0.67
Agreeableness	0.49	0.81	0.42	0.84	0.47	0.67
Conscientiousness	0.62	0.77	0.34	0.67	0.50	0.67
Emotional Stability	0.63	0.78	0.36	0.73	0.50	0.67
Openness to Experience	0.54	0.72	0.36	0.72	0.50	0.67
	(c) N	Iale Popu	lation			
Trait	Clas	sifier	Maj	jority	Rar	ndom
	macro	micro	macro	micro	macro	micro
Extraversion	0.49	0.72	0.39	0.77	0.49	0.67
Agreeableness	0.69	0.83	0.37	0.75	0.50	0.67
Conscientiousness	0.58	0.75	0.37	0.74	0.50	0.67
Emotional Stability	0.56	0.73	0.36	0.71	0.50	0.67
Openness to Experience	0.60	0.76	0.38	0.75	0.49	0.67
	(d)	Hybrid M	lodel			
Trait	Clas	sifier	Maj	ority	Ran	dom
	macro	micro	macro	micro	macro	micro
Extraversion	0.59	0.77	0.38	0.77	0.49	0.67
Agreeableness	0.59	0.77	0.37	0.74	0.50	0.67
Conscientiousness	0.61	0.78	0.38	0.77	0.49	0.67
Emotional Stability	0.60	0.75	0.35	0.70	0.50	0.67
Openness to Experience	0.59	0.74	0.34	0.68	0.50	0.67

The results clearly show that several aggregated smart-scientiousness was associated with higher usage of the phone usage features could be predictive of the Big-Five personality traits. The analysis of smartphone usage features revealed several interesting trends. Many of these trends conform with past work in psychology literature. It was found that extraverts, who are characterized by talkativeness and outgoing nature, were more likely to receive calls and also spend more time on them. Features pertaining to outgoing calls were found not to be predictive of the Big-Five traits. Agreeableness among females was associated with an increase in the number of incoming calls. Agreeable males were found to communicate with more number of unique contacts through voice calls. On the other hand, con-

Mail app, that could be used in a professional context, and with lower usage of the Youtube application, which is likely to be used for entertainment purposes. Conscientious users were also likely to contact lesser number of unique people through voice calls. This conforms with their characterization in the literature as responsible and organized individuals. Interestingly, emotional stability was liked to higher incoming SMS. And high openness was associated with increased usage of Video/Audio/Music apps in females and also with the usage of non-standard calling profiles such as Beep and Ascending in the entire population. Lastly, we found that several differences between personality and smartphone usage existed across genders, which has not been explored in previous literature.

Subsequently, in section 5, it was shown that a machine learning framework based on a supervised learning method can effectively classify an unknown user's Big-Five trait measures as belonging to either the higher half or lower half of the population.

Regarding future work, in our opinion, this work shows the potential for further research into how personality traits can be predicted from smartphone usage.

Today's smartphones, apart from the modalities described in this paper, can also capture information from other modalities. Utilizing this information, in the form of location traces from GPS, physical activity levels through the accelerometer/gyro-meter requires further investigation. Since mobile phones mediate social interactions, studying the social networks and their relationship to personality traits of users is another topic of study. Finally, more work is needed in the direction of predicting supplementary user characteristics such as gender and age, and incorporating it into the existing prediction framework.

While this paper addresses the interplay between gender, personality and smartphone usage, the paper also opens up several interesting questions. Extending the analysis to a data collection that goes beyond smartphone could shed further light on some of the findings in the present paper. For instance, could individuals with high introversion be keen to use web based communication channels could be verified with such an overarching data set. Secondly, the interpretation of the findings presented in the present paper poses a methodological challenge. While quantitative data analysis methods used in this study are suitable for highlighting statistical regularities, qualitative techniques are likely to be needed in order to obtain more insights on the reasons for individuals with a certain personality profile behaving in a given way.

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