

ABSTRACT

Rice is truly the main food commodity to Indonesian people. The quality of rice consumed will be very concerned for humans' life. To get the best rice quality, observing, checking and maintaining the rice is very needed. Controlling, good planning and avoiding the declining of rice quality, especially RASTRA rice is important to get the processes can go well with the rule.

Perum BULOG sub regional division I Bandung is a state-owned enterprises (BUMN) which is running at food sector. The company's business scope involves logistics/warehousing, survey and pest control, food commodity trading and retail business. As the company carrying public duty from government, BULOG keeps on preserving the base price of grain purchasing, food stock management, and distributing the rice to Keluarga Sejahtera (RASTRA), etc.

On the other hand, the problem occurs in Perum BULOG. That is the declining of RASTRA rice quality when checking in rice which is divided into 4 criteria of quality; water content, sosoh degree, broken grain and groats. Moreover, the declining of quality with the indicator amount of pest in the sacks during checking out rice distributed to consumer becomes the problem too. So it really needs quality improvements to keep people trust on BULOG and government's performance.

The improvement that is possible to be done by BULOG is by analysing the processes using Acceptance Sampling and Quality Control Tools. This method can be used based on product's samples examined. So the number of product samples examined works optimally and can give some recommendations which can be done by BULOG to reduce the possibility of declining RASTRA rice quality.

Keywords : quality control, RASTA rice, product quality, acceptance sampling