

Public Health Library and Information Center



Main Library (Clifton):
Roybal Bldg. 19, 1st floor
Hours: 7:30 am – 5:00 pm, M-F
After Hours: Card key access

Telephone: 404-639-1717

Email: cdclibrary@cdc.gov

Web: <http://intranet.cdc.gov/phlic/>

What is the PHLIC?

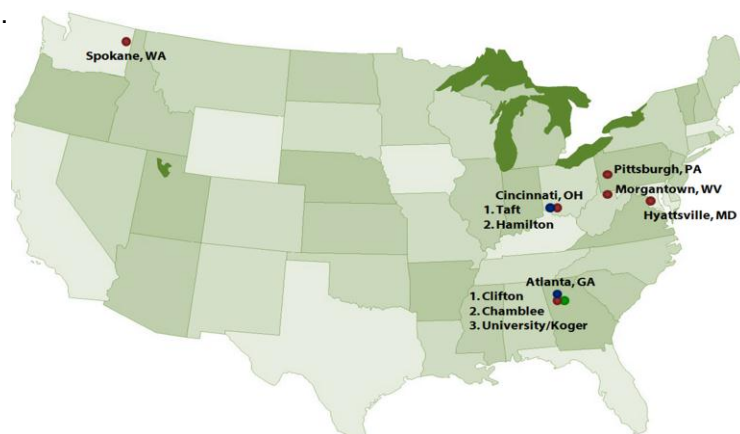
The **CDC Public Health Library and Information Center (PHLIC)** has served as a hub of research, information exchange, and learning for the CDC community since the establishment of the Communicable Disease Center in 1946.

Use the PHLIC for:

- **Access to scientific journals and books** – Electronic and print books/journals available to all CDC employees through CDC's collection and Interlibrary Loan.
- **Reference services (literature searches, etc.)** – Searches of library catalogues and online bibliographic databases to locate information about a specific topic or support for the development of research papers or projects.
- **Training and education on library services and products** – Formal and informal opportunities to introduce new products, services, and information management methods and to assist researchers.
- **Science Clips weekly digest** – Weekly production in conjunction with OADS that promotes applied public health research and prevention science that has the capacity to improve health now.
- **Quiet working space with Wi-Fi enabled touchdown stations** – Private study rooms and places to work independently away from your desk. No reservation needed.
- **Meeting areas to collaborate with colleagues** – Training and conference rooms available to reserve through the CDC Intranet.

Where to find us:

Virtually: PHLIC resources are accessible electronically via the CDC network for all CDC staff worldwide. **Physical Library:** PHLIC has 9 locations throughout the US. The main library is located in Atlanta on the Roybal/Clifton campus.



Did You Know?

The PHLIC serves the information and research needs of approximately 15,000 CDC government employees, contractors, and fellows.



PHLIC Core Values

- 1) **Outstanding customer service:** PHLIC strives to consistently provide CDC employees with high-quality customer service in all activities and services – from helping locate a book or journal article for a patron or assisting a patron with a complex literature search.
- 2) **Diverse and skilled workforce:** The PHLIC workforce is comprised of both professional librarians (trained at the masters level) and library technicians who collectively possess a wide range of extensive knowledge and subject matter expertise across all areas of library sciences.
- 3) **Accessibility to our collection:** PHLIC offers a diverse and extensive library collection that includes material in all areas of public health and disease prevention. As of FY11, CDC's collection includes more than 97,000 unique titles (print and electronic) across all branches.

PHLIC by the Numbers

	FY09	FY10	FY11
Total # of Articles/Books Provided to CDC Workforce	68,930	72,503	57,697
Total # of Full Text Electronic Article Downloads	305,605	459,512	732,353
Literature Searches Completed	2,065	2,493	2,591
Reference Questions Answered	12,024	15,717	15,338
Training Sessions Conducted	128	139	83
Staff Trained in Library and Information Literacy Skills	1,155	962	780
Total # of Science Clips Subscribers	N/A	5,581	5,487

The Way Forward

In FY12, the PHLIC will focus on several priority areas with the overall goal of becoming more cost-effective, patron-centric and transparent in all operations and services.

- **Collections management:** Improving and enhancing the existing library collection by formalizing a collection development plan that incorporates a more patron-centric approach.
- **Evaluation and continuous improvement:** Emphasizing evaluation in all aspects of service – library usage, patron-satisfaction, and where possible, return on investment.
- **Communication and marketing:** Developing and implementing a comprehensive marketing and communication strategy, to create more awareness about our services and activities and informing CDC employees how the PHLIC can assist them in their work.
- **Stakeholder engagement:** Establishing a PHLIC Advisory Board, which consists of members from each CIO, to provide guidance on budget and investment decisions for the library.
- **Library systems:** Improving and building upon existing IT systems to enable more robust searches and retrieval capabilities to better support researchers.



Organizational Home:

PHLIC is part of the Division of Library Sciences and Services (DLSS), Epidemiology and Analysis Program Office (EAPO), Office of Surveillance, Epidemiology and Laboratory Services (OSELs).

Division Director:

Andrea Young, PhD