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HandSpy: managing experiments on writing studies



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Abstract

Experiments on cognitive processes require a detailed analysis of the contribution of many participants. In the case of cognitive processes in writing, these experiments require special software tools to collect gestures performed with a pen or a stylus, and recorded with special hardware. These tools produce different kinds of data files in binary and proprietary formats that need to be managed on a workstation file system for further processing with generic tools, such as spreadsheets and statistical analysis software. The lack of common formats and open repositories hinders the possibility of distributing the work load among researchers within the research group, of re-processing the collected data with software developed by other research groups, and of sharing results with the rest of the cognitive processes research community.

This thesis describes the development of HandSpy, a collaborative environment for managing experiments in the cognitive processes in writing. This environment was designed to cover all the stages of the experiment, from the definition of tasks to be performed by participants, to the synthesis of results. Collaboration in HandSpy is enabled by a rich web interface. To decouple the environment from existing hardware devices for collecting written production, namely digitizing tablets and smart pens, HandSpy is based on the InkML standard, an XML data format for representing digital ink. This design choice shaped many of the features in HandSpy, such as the use of an XML database for managing application data and the use of XML transformations. XML transformations convert between persistent data representations used for storage and transient data representations required by the widgets on the user interface. Despite being a system independent from a specific collecting device, for the system validation, a framework for data collection was created. This framework has also been highlighted in the thesis due to the important role it took in a data collection process, of a scientific project to study the cognitive processes involved in writing.

Resumo

As experiências científicas no estudo de processos cognitivos requerem uma análise detalhada de dados provenientes de vários participantes. No caso do estudo de processos cognitivos na escrita, é necessário usar ferramentas que permitam a recolha detalhada dos dados que representam os traços da escrita. Diferentes ferramentas produzem diferentes tipos de ficheiros de dados, em formatos binários ou proprietários. Estes dados são posteriormente processados por ferramentas de análise estatística. A falta de formatos padrões e repositórios de livre acesso impede a possibilidade de partilha dos dados pelos vários investigadores da área.

Este trabalho descreve o desenvolvimento do HandSpy, um sistema que implementa um ambiente colaborativo para gerir experiências no estudo dos processos cognitivos envolvidos na escrita. Este ambiente foi concebido para cobrir todas as fases do processo de experimentação, desde a definição das tarefas a ser realizadas pelos participantes, até à geração de resultados. O trabalho colaborativo no HandSpy é suportado por uma interface gráfica baseada na web, em ligação com uma base de dados online. Para evitar o uso de equipamentos específicos para a recolha dos dados, o HandSpy baseia-se no formato InkML, um formato de dados XML para representar tinta digital. Este design orientou muitas das escolhas de implementação do HandSpy, como é o caso do uso de uma base de dados XML para a gestão dos dados do sistema e o uso de transformações XML. As transformações XML são usadas para converter representações de dados persistentes guardados na base de dados para os formatos suportados pelos elementos gráficos da interface de utilizador. Apesar de ser um sistema independente da ferramenta de recolha, de forma a validar o sistema foi criada uma plataforma de recolha de dados. Esta plataforma tem um lugar de destaque neste trabalho devido ao importante papel que desempenhou no processo de recolha de dados de um projecto científico para estudar os processos cognitivos envolvidos na escrita.

Acronyms

AFD	Anoto Functionality Document
AJAX	Asynchronous JavaScript and XML
API	Application Programming Interface
CLOB	Character Large Object
DAAR	Develop Automate and Auto Regulating
DBMS	Database Managment Systems
DOM	Documents Object Model
EMS	Experiment Management System
HWR	Handwriting Recognition
IDE	Integrated Development Environment
JAXB	Java Architecture for XML Binding
PS	PostScript
SDK	Software Development Kit
URL	Uniform Resource Locator
XQJ	XQuery Java API
XSLT	Extensible Stylesheet Language Transformations

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Chapter 1

Introduction

Scientific experiments generate data for validation of scientific studies. These experiments may involve the management of large amounts of data from the collection to the analysis process. From the moment computers started to be used to, process and analyse data in experiments of scientific researches, scientists with few computer skills struggled to organize the data in digital databases. To aid scientist on this matter, some attempts were made to create systems that could manage not only the generated data but also any information regarding the experiment itself. These systems, known as Experiment Management Systems (EMS) [12], aim to create a level of abstraction of experimental procedures, offering a consistent data management replicated in the different experiment entities.

New digital devices eased the data collection process and have exponentially increased its amount enabling new fields of study. Notwithstanding, data is being underutilized by the use of different data formats in different experiments contexts and by the lack of a cross platform data format. One scientific field that requires a large number of participants to generate data is the research on the cognitive processes in writing. The tools used for researching cognitive processes in writing are usually composed of two components: a hardware component capable of recording writing gestures and a piece of software to analyze the data. These tools use proprietary data formats that hinder the possibility of sharing collected data to be analyzed in other systems or for other purposes. Moreover, the data collected with this type of hardware typically generates several files for each participant, on each task. Due to the large quantity of participants the amount of generated data files is considerable, hence managing data files is a major problem in this type of experiments. There is the need to recreate the environment of a regular classroom for participants to act the most natural way

as possible. The exclusion of factors that may influence the behavior of participants guarantee the ecology of the collection. These systems make use of digitizing tablets to record the writing productions. The acquisition of digitizing tablets implies relatively high costs.

1.1 Cognitive Processes in Writing

Writing is a basic tool for a successful personal and academic growth. Given the importance of this subject social scientists are actively researching the cognitive processes involved in writing. Writing studies can focus on different writing forms, such as keyboard logging and handwriting. The writing action can be complemented with others indicators, such as eye movements and speech made during the production. The collected data focus on the complementary concepts of burst and pause[15]. A *burst* is a time span in which text was produced without interruptions. A *pause* is a non-writing time span between two writing bursts. These two moments are linked to distinct cognitive processes. The duration of a pause is related to the writing task being performed. During the *pause* period the working memory used in the writing process is freed. Therefore the time spent pausing is used for planning and revising the written production.

The development of HandSpy is embedded in the research project DAAR, being held at the Psychology Faculty of Porto University. The object of study in this research is the relation between the cognitive processes involved in writing and the quality of the writing productions. As the goal of this research is in general to determine the factors that influence the development of writing skills, the participants are school children. The object of these research studies are writing productions on different tasks such as narratives, copies, dictations and alphabet transcriptions. Different tasks influence the way the idea of the text is processed. The study results may be used to detect learning problems related to the ability of producing good quality writing productions. This can then be used to define new strategies and interventions on writing teaching.

1.2 Approach

The development of HandSpy was inspired on the existing, state of the art, software for collecting and analysing written productions. With the desire to innovate and improve the way the writing studies are processed, HandSpy was designed to be a web based system offering typical features of writing research tools. The system covers the entire experimental process filling the existing gap on the experiment management. By using a common repository, researchers can set up an experiment for storing all the entities involved, such as tasks definitions, trait information on participants involved in the experiment and the generated data. Using a web server for data storing, the system follows a collaborative paradigm where various researchers can work on the same experiment simultaneously. HandSpy uses a standard XML[18] format for data files which enables users to collect data from various hardware devices. XML files enables the data persistence over time. Being based on a web system avoids the complexity of installation processes, as one installation can be shared by several users. The collected data files need to be uploaded just once, and thereafter are accessible to all researches, even to those not involved in the collection process.

The existing writing research tools analyze one participant at a time. The results of the analysis must be aggregated on a external statistical analysis suite. To simplify the analysis process, a selection engine was designed to limit the analysis scope to a group of predetermined files.

A collecting framework was developed to collect data for system validation. This framework uses a fairly inexpensive hardware device in a shape of a normal pen. Enabling a less intrusive collecting method in the writing process.

1.3 Organization of the Thesis

The present thesis is organized as follows:

- Chapter 2 describes the state of the art with regard to the platforms used to conduct scientific experiments on writing productions and describes the principles of experiment management systems in which HandSpy was based.
- Chapter 3 describes the main technologies used to develop HandSpy and describes existing devices to record handwriting productions.

- Chapter 4 is the main description of the design and implementation methods.
- Chapter 5 is the description of a collecting framework created to validate HandSpy usage.
- Chapter 6 is an evaluation of the usability of HandSpy to prepare future modifications.
- Chapter 7 concludes this dissertation and identifies opportunities for future work on HandSpy.

Chapter 2

Related Work

This chapter covers background topics related to the development of a collaborative environment for managing experiments on cognitive processes in writing.

Studying cognitive processes in writing involves the detailed analysis of written productions, therefore the analysis component is the essential feature on a software for that purpose. HandSpy analysis engine owes credit to two mature systems used in the study of cognitive processes in writing. These systems are described in the first section of this chapter.

The proposed environment complies with the requisites for an Experiment Management System (EMS) [12] thus the second section is devoted to introduce this kind of system.

2.1 Collecting and Analysing Tools

Studies on cognitive processes in writing are mainly conducted by social scientists. In the last decade this subject was supported by the availability of new devices to digitally record the writing productions and complemented with new software to analyze those productions. The two most prominent tools currently available to conduct studies on cognitive processes in handwriting are Eye And Pen[9] and Ductus[10]. The following subsections are a description of these systems.

2.1.1 Eye And Pen

The Eye and Pen system was originally design to study reading while performing a writing production. The system is composed by three parts. A collecting system composed by a digitizing tablet and a eye tracker, a software for data analysis and experiment control system. The digitizing tablet recordings and the eye tracker signals are synced in the begining of the experiment. The digitizing tablet records the position of the pen and the pressure made in every point throughout collection. This data is used by the Eye and Pen analysis software to reconstruct the written text and display the point of regard on the tablet surface related to the pen position on that specific moment. The text reconstruction can be played and controlled with a media player style control set. The *pause* information is displayed on the text reconstruction image. The *pauses* are displayed on the reconstructed text image. The *pauses* are represented by a circle centered on the place where the pen stopped. The diameter of the circle is defined by the *pause* duration time.

The experiment control system consists on a scripting language used to define the tasks to be performed. The tasks are displayed on the computer connected to the tablet. Particular regions on the tablet can be assigned to a function. When these regions are reached they act as control buttons of the experiment and sets the end of a task.

Before Eye and Pen, the eye tracking devices were mostly used to study reading processes. The first known use of eye trackers for study writing was made on computer typing. Studies on computer typed tasks are limited by the expertise of the participants using a computer keyboard. The tasks that can be performed with a computer keyboard are also limited to the typing action.

Any study that makes use of technological equipment to collect the data is subject to errors and mishandling of the devices. For instance the eye tracker depends on specifications of the manufacture and some eye trackers require the participant to hold the head still in order to work properly. Using an eye tracker while writing may distract and alter the normal text production. These factors may invalidate the ecology of the text production.

2.1.2 Ductus

Ductus is a software to study the processes involved on handwritten productions. The system is composed by two modules. A *Stimulus Presentation Module* and a

Data Analysis Module. The *Stimulus Presentation Module* encompasses two parts, the stimulus presentation and a data acquisition module. The stimulus is displayed on a computer screen in front of the participant and consists on a series of images, words or texts for transcription. The stimulus module supports plain text (.txt) and bitmap (.bmp) file formats. The visual stimulus are preceded by a sound to signal the beginning of a stimulus.

The data acquisition module works with any model of digitizer from Wacom, a recognized tablets manufacturer. The sample rate is limited by the digitizer model. The elements recorded by the acquisition module are:

- pen position - the position of the pen on the digitizer
- pressure - the pressure made on the digitizer, some digitizers enables the recording of hovering movements on the tablet
- latency - the time between the appearance of the stimulus and the pen touching the digitizer
- event landmark - is an event defined by the experimenter to signal some occurrence during the recording

The recorded data is stored in a plain text file and is used by the *Data Analysis Module* to produce the calculations on kinematic and geometrical parameters of the handwriting. The *Data Analysis Module* interface displays information on several windows. There are two windows that display information on the writing and are the most used during the data analysis.

The first window is divided in four parts. A list with data on the points that constitute the text, such as time, position, absolute velocity, absolute acceleration and pressure. An image with the reconstruction of the text, hovering movements are displayed in a gray light tone.

A graph with the variations on the trajectory made with the pen and finally a graph with the pressure made on the tablet. The image of the text and the graphs have a vertical line that syncs the position in the text with the positions in the trajectory and pressure graphs.

The second window is used to segment the text for a thorough analysis. The text can be segmented in a hierarchical way, the text can be divided into paragraphs and each paragraph into words and the words into letters. These segments are made to

limit the calculations to a precise area. The calculations values are, for instance the duration and average speed of each segment. The results are presented in a table and can be exported through the clipboard or can be saved in a plain text file.

2.2 Experiment Management Systems

The growth of data collected during scientific experiments, leveraged by the use of digital devices, created the need for systems to manage this data. Multiple fields of scientific research require the analysis of large amounts of data. Usually, researchers in these areas do not have the necessary knowledge to manage this information in an automated basis by using a digital database system.

An Experiment Management System is composed by two parts, user interface and data storage system. These systems aim to abstract experimentation procedures, offering a consistent data management system replicated by different experiment stages and entities. An entity is a flexible abstract format to represent information regarding some aspect of the experiment, for instance the list of participants, tasks involved in the experiment and actual collected data [12].

In the Figure 2.1 is depicted the life cycle of an experiment with data abstraction on entities and its relation with data transfers. The stages of an experiment process depicted on the Figure 2.1 are described on the following.

Experiment Design is the first stage of the experimentation process. In this stage, data files containing information about the experiment are defined. These definitions can be updated in the course of the experiment. These definitions are stored in the database alongside with the collected data.

Data Collection stage can be repeated several times during the experiment, if there is a need to collect more data. The need to collect or recollect data, may arise due to the invalidity of the data or the failure to produce conclusive results.

Data Access stage is set to retrieve the data, for analysis, validation or sharing.

Analysis is the main stage of every experiment. The data analysis is done by re-

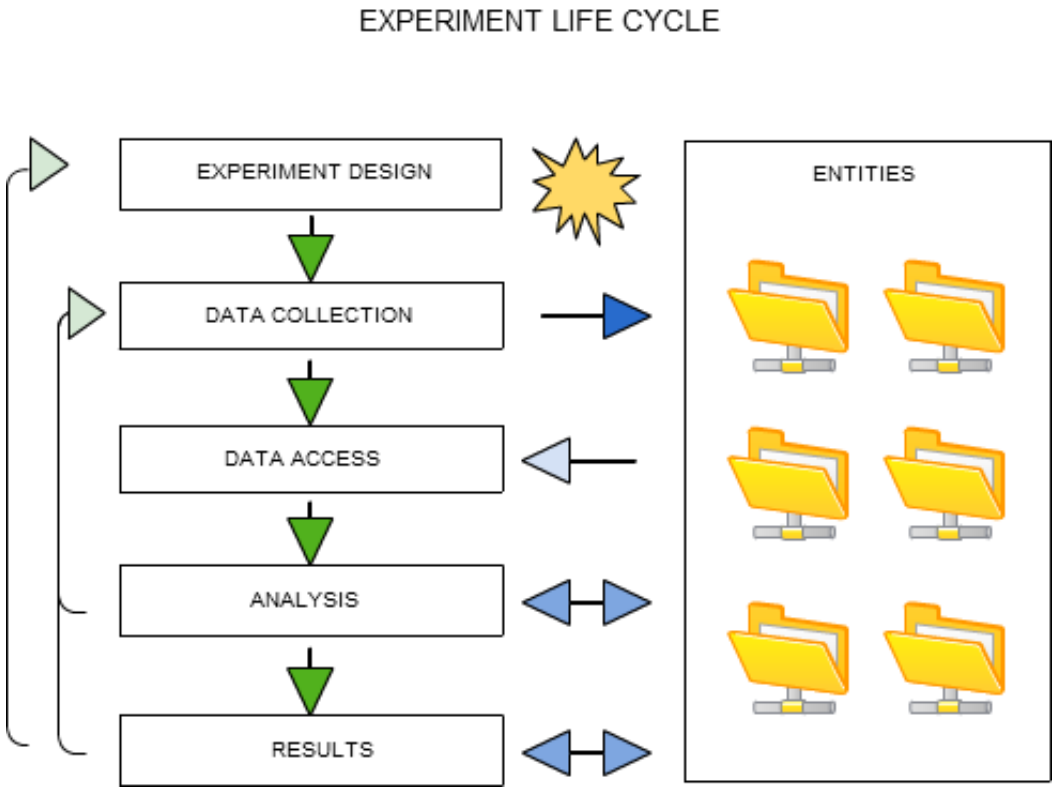


Figure 2.1: Experiment Life Cycle

searchers that assess its validity and generate the results of their studies. In this step design modifications and the need to collect more data may arise.

Results is the final stage of the experiment cycle where the results are generated. The experiment success is validated by the results. At this point the experiment can be terminated, redesigned or more data may be collected.

Chapter 3

Technology

3.1 InkML

The recent trend of sketching and writing on digital devices capable of recording hand gestures created the need for a standard to describe this kind of data. InkML is a W3C recommendation for storing and exchanging what is commonly called *digital ink*. It is an XML data format to describe a set of strokes digitally representing handwriting and other ink input gestures. It was design to describe ink based formats but it is flexible enough to store digital interactions such as keyboard logs and mouse movements.

The ink in InkML is defined by characteristics associated with the act of creating a trace such as the width and color of the trace, the pen orientation while writing, the pen distance to the surface(whether the trace was made with the pen down or hovering the writing surface), among others.

The root element of InkML is **ink** and has the identifier attribute **documentID** with the type *Uniform Resource Identifier (URI)* that uniquely defines each file. The *trace* element is set to describe a continuous trace, i.e. the act of sketching a trace with the pen down on the surface. Each *trace* is a collection of points and their features, seperated by commas. These characteristics are defined in the **channel** element. If no **channel** is defined to cast traces, the default **trace** is simply the X and Y coordinates of each point. A set of traces can be grouped in a context, defining optional features such as starting time, writing surface dimensions and characteristics of the trace.

The Listing 3.1 is an example of the "Hello" word described in a basic InkML file.

The word has five letters represented with five **trace** elements, its contents are defined on the **traceFormat** with a set of **channel** elements whose attributes define the **name** and the **type**. The values on the **trace** element separated by commas represent the coordinates (X,Y) and a timestamp defined on the **traceFormat channel** elements. This data represents each point depicted on the Figure 3.1 and the time the point was recorded.

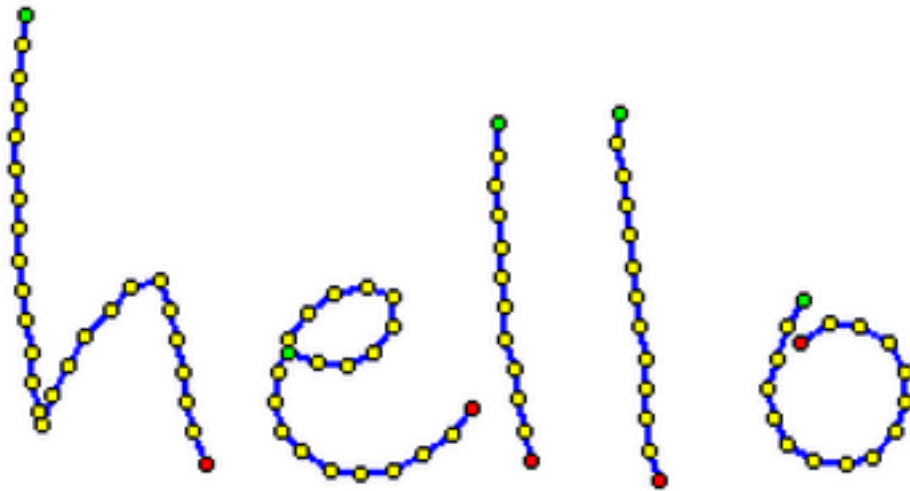


Figure 3.1: InkML Hello Example

Listing 3.1: InkML "hello" example

```

<ink xmlns="http://www.w3.org/2003/InkML">
  <context xml:id="start">
    <inkSource>
      <traceFormat>
        <channel name="X" type="decimal" />
        <channel name="Y" type="decimal" />
        <channel name="T" type="decimal" />
      </traceFormat>
    </inkSource>
    <timestamp xml:id="startTime" time="10000" />
  </context>
  <trace>
    10 0 11000, 9 14 11200, 8 28 11400, 7 42 11500, 6 56 11600,
    10 70 11700, 8 84 11900, 8 98 12100, 8 112 12200, 9 126 12300,
    10 140 12400, 13 154 12500, 14 168 12600, 17 182 12800, 18 188 12900,
    23 174 13000, 30 160 13100, 38 147 13200, 49 135 13400, 58 124 13600,
    72 121 13700, 77 135 13800, 80 149 13900, 82 163 14000, 84 177 14200,
    87 191 14300, 93 205 14400
  </trace>
  <trace>
    130 155 14500, 144 159 14600, 158 160 14800, 170 154 15000, 179 143 15100,
    179 129 15200, 166 125 15300, 152 128 15400, 140 136 15600, 131 149 15700,
    126 163 15800, 124 177 15900, 128 190 16000, 137 200 16200, 150 208 16300,
    163 210 16400, 178 208 16600, 192 201 16700, 205 192 16900, 214 180 17000
  </trace>
  <trace>
    227 50 17100, 226 64 17200, 225 78 17400, 227 192 17500, 228 106 17600,
    228 120 17800, 229 134 17900, 230 148 18100, 234 162 18200, 235 176 18300
  </trace>
  <trace>
    282 145 18600, 281 159 18700, 284 173 18900, 285 187 19000, 287 101 19100,
    288 115 19200, 290 129 19400, 291 143 19700, 294 157 19900, 294 171 20000,
    294 185 20200, 296 199 20300
  </trace>
  <trace>
    366 130 20400, 359 143 20600, 354 157 20700, 349 171 20800, 352 185 21000,
    359 197 21100, 371 204 21300, 385 205 21500, 398 202 21600, 408 191 21800,
    413 177 21900, 413 163 22000, 405 150 22100, 392 143 22200
  </trace>
</ink>

```

3.2 XML Databases

The increasing use of XML as a transactional data format, fueled the development of XML databases. There is no advantage in having data stored in other formats if the application uses XML [3]. This section covers two types of XML databases, the XML enabled and the native XML databases.

3.2.1 XML Enabled Databases

The advantage of widely available relational *Databases Manage Systems (DBMS)* and the reluctance to adopt Native XML databases, led to the appearance of XML enabled databases. These databases are built on the top of well established DBMS and follow the relational database structure. The XML files can be stored following three different approaches:

- The structure of the XML file is used to create a set of tables based on the XML schema[2].
- The XML files are stored in a Character Large Object (CLOB) type. CLOB is a large collection of character data, supported by most database systems used to store plain text[5].
- Systems like Oracle object-relational DBMS, Microsoft SQL Server, IBM DB2 and PostgreSQL can store XML files in a XMLType which is a specific type to store XML and offer built-in functions that allow the management of the content in the files.

3.2.2 Native XML Databases

Native XML databases can store the actual XML files independently of any schema. The XML structured files enable the database to perform indexing which is the key for efficient queries in these systems. Most native XML databases have a set of built-in functionalities that enable XML files management and database access[11].

The following paragraph has a description of some technologies embedded in most native XML databases. XQuery[17] is a language used to query XML databases,

the advantage of using XQuery is the possibility of creating result sets based on the contents of the XML file.

XPath[8] is other query language based on the concept of path. The advantage of using XQuery and XPath with the native XML databases in comparison to its use with XML enabled databases, is that the queries do not need to be transformed into SQL queries.

The XQuery Java API (XQJ) enables the creation and submission of XQuery expressions to the database and the manipulation of results set as Java objects. The XML Database[1] (XML:DB) API allow the management of XML databases disregarding the database system, this permits the creation of a system capable of working and managing several databases engines.

There are several native XML database systems distributed under commercial and free software license. Table 3.1 presents a comparison on these systems.

Name	License	XQuery	XSLT	XML:DB API	XQJ API
MarkLogic Server	Commercial	Yes	Yes	No	Yes
eXist	LGPL	Yes	Yes	Yes	Yes
BaseX	LGPL	Yes	Yes	Yes	Yes
Oracle Berkeley DB XML	GPL	Yes	Yes	Yes	Yes
Sedna	Apache	Yes	Yes	Yes	Yes

Table 3.1: Native XML Database Comparison

3.3 Javascript Frameworks

The shift of desktop applications to web environments increased the need of richer web interfaces. JavaScript is a scripting language supported by all recent web browsers. JavaScript frameworks are libraries that simplify the creation of cross-browser rich web interfaces. Developing web pages using JavaScript frameworks became a common practice due to the functionalities built-in their costumizable widgets. A widget is a graphical object that can be used to control, display and input data. The interaction with the widgets is enhanced by the ability to *drag and drop* and *resize* them.

The most common widgets offered by these frameworks are elements that implement the following functions:

Menus and **Tool Stripes** implement a type of menu. A **Menu** for overall control of the current work with options such as saving and opening files. **Tool Stripes** group the most used tools on the system.

Tabset, as its name implies, implements a series of tabs useful to divide the workspace without losing working space.

Dialogs are used to prompt status information on the system operation or as control questions on critical operations.

Buttons are available in HTML but their framework's counterpart are fully customizable.

Tables on these frameworks offer some useful functions such as sorting, hiding columns, searching and inline editing. These tables are tied to a data source, enabling editing operations to be automatically sent to the server.

Trees organize the information hierarchically. The information is organized by categories creating an easy way to browse it.

JavaScript Frameworks elements encapsulate complex functions and provide an *id* element that can be used to easily reference the object, avoiding the traversing of the Document Object Model (DOM) structure.

The support for Asynchronous JavaScript and XML (AJAX) is also an important feature. AJAX enables the creation of dynamic pages. With this the client side scripts send requests to the server and response is handled on the background, the page remains fully operational while it waits for the response.

There are several JavaScript frameworks, that apart from design differences, offer almost the same basic functionalities. To new developers, choosing between these similar frameworks is a challenge. Table 3.2 compares the most popular frameworks, focusing on the main aspects of the development of an open source system.

Name	License	DOM wrapped	Canvas	AJAX Support
Smartclient	LGPL&Commercial	Yes	Yes	Yes
Dojo	BSD&AFL	Yes	Yes	Yes
Google Web Toolkit	Apache	Yes	Yes	Yes
jQuery	MIT&GPL	Yes	Yes	Yes
Prototype	MIT	No	Yes	Yes
MooTools	MIT	No	Yes	Yes

Table 3.2: Javascript Frameworks Comparison

3.4 Digital Sketching Devices

In recent years the digital recording of handwritten data, had significant developments. With smaller process units new writting tools appeared in the shape of normal pens. This section is an overview on devices that resemble a normal pen and have the capability to digitally record handwritten text.

3.4.1 Livescribe Smartpen



Figure 3.2: Livescribe Smartpen and the dotted position system

The Livescribe Smartpen[6] depicted on Figure 3.2 is a device with the shape of a

normal pen featuring a LCD display and a infrared camera. The LCD display is just for status information on the smartpen menu navigation and usage, the infrared camera is the key feature for recording sketched shapes and more specifically handwriting. The smartpen has an internal memory capacity of up to 4GB and a built in battery. The pen has a physical ink cartridge on the tip for sketch on the paper.

The smartpen works on a particular micro dotted paper which gives information about its position on paper. The dots on the micro dotted paper, depicted on Figure 3.2, are spaced about 0.3mm apart and form an apparently messy square grid. The dots appear on one of four possible positions of an imaginary square grid. The infrared camera captures a area of 6x6 dots on the paper and transform this information into a X and Y coordinate pair. The camera has a frequency of 72 captures per second which gives a sufficient sample rate to record handwriting. The smartpen capture its position when pressure is made on the tip of the pen and it is not correlated to the actual ink left on the paper. Each page on every notebook is unique for that notebook, hence the smartpen can identify the number of the current page.

The smartpen runs a system based on Java Micro Edition and can run external applications known as *Penlets*. Livescribe has a SDK for *Penlets* development but its support has been discontinued, restricting the use of custom made *Penlets*. The *Penlets* can raise events entering on active zones on the dotted paper, for instance to scroll through the main menu. The smartpen has a built in handwriting recognition (HWR) system. The dotted paper can be acquired in the form of notebooks or can be produced and printed on a standard 600 dpi laser printer. Every notebook has a Anoto Functionality Document (AFD) to describe it. This document needs to be installed on the smartpen so the printed paper sheets can be used, all the recording done on a page on a notebook is stored on the AFD structure.

For retrieving the recorded data, updating the software and recharging the battery there is a dock station. It has a desktop application, Livescribe Desktop, that can run both on Windows and Mac OS environments. This application downloads the data files from the smartpen and organizes by notebook. Livescribe has also a Desktop Application SDK for developing applications to extract and process the recorded data on the pen.

The comercial bundle has an average price of 100€ and comes with a smartpen, a

dotted notebook and the dock station to connected to the computer.

3.4.2 Wacom Inkling



Figure 3.3: Wacom Inkling

The Wacom Inkling is a sketching recording system composed by a pen and a receiver that can be clipped to the top of a paper sheet or notebook, this arrangement is depicted in Figure 3.3. The pen can be used to draw on the paper as it has a physical ink cartridge. The system has a memory capacity of 2GB and a built in battery.

The operation of this tool mimics the functioning of a sonar system. The pen emits an inaudible sound, that is processed by the receiver. The receiver uses this pulse of sound to calculate the pen position and record it. The pen is pressure sensitive, this enhances the digital line weights. The system allows the definition of a new layer on the same sheet, by pressing a button on the receiver.

To transfer the data from the receiver to the computer, the receiver must be connect to the charging case. The Inkling Sketch Manager is the desktop application for downloading data from the receiver. Sketches can be saved as a single image by merging different layers or can be exported as layered files and be used on common image editors. The data can also be exported as an XML format similar to InkML.

The comercial bundle has an average price of 200€ and its composed by the pen, the receiver and a charging case.

Chapter 4

HandSpy

HandSpy is a web based application to manage distributed and collaborative experiments on cognitive processes in writing. The system has the following distinctive features:

- an experiment management philosophy encompassing all the steps of the research in cognitive processes in writing;
- a multiuser web interface fostering collaboration among researchers and enabling remote work on the experiments;
- a cloud-based data management system providing central storage for all data collected in the experiments;
- an analysis process of the collected data, inspired in the state-of-art systems described in Section 2;
- the ability to select and synthesize collections of data based on different criteria;
- the use of standard XML based data formats to promote interoperability and cooperation among researchers in this community.

HandSpy system is based on a client-server model. The client makes requests to the server and the server processes the request making use of other applications to generate the response. The system follows a 3-tier architectural model as depicted in Figure 4.1 where the presentation tier (a web interface) is represented by the left box, the logic tier (a web server) is represented by the central box and the data tier (an

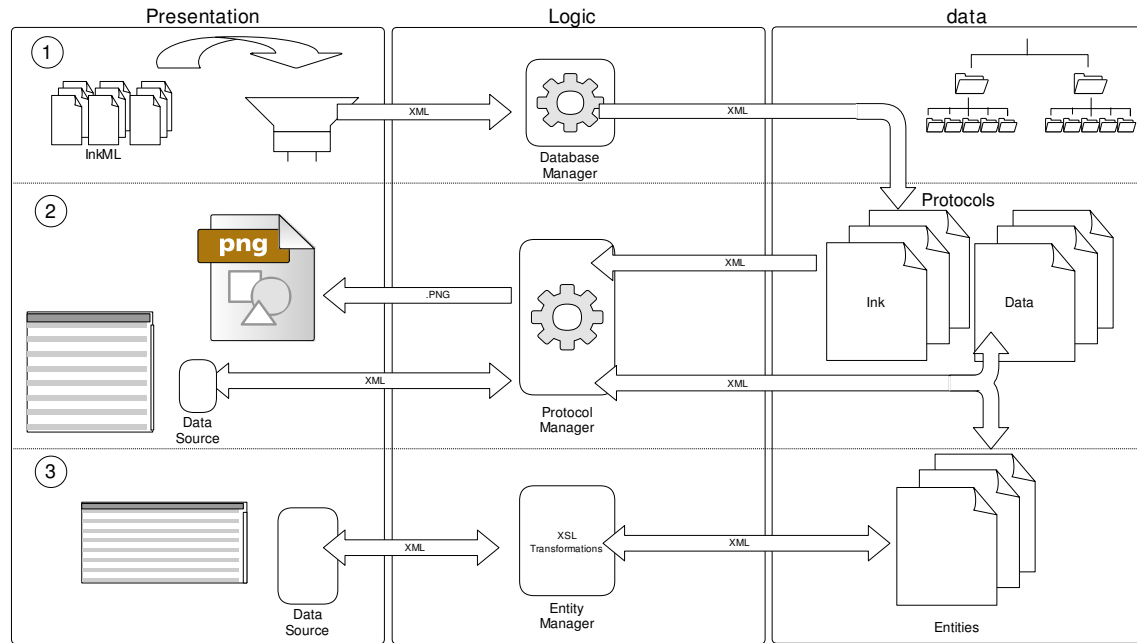


Figure 4.1: HandSpy application architecture

XML database) is represented by the right box. This diagram represents also in three rows the data flows between these tiers.

In the top row marked with number one is represented the process of uploading data files in InkML format to the database through the web interface. On the server side the database manager module is responsible for organizing the uploaded files in collections based on the current user context.

The middle row represents the interaction with ink data. The two main components of HandSpy user interface are depicted in this row, an image viewer to display the written production of the protocol ink and a list grid to display calculations based on the protocol data. The server gets the ink of the selected protocol and generates an image file to feed the image viewer. The list grid is populated with calculations results based on the *pause* concept. To optimize the system, the main definitions on the HandSpy are classified and treated as entities. This generalization of data permits to manage it in the same way. All data showing objects are based on list grids which use XML data sources.

In the third row of the model in Figure 4.1 is shown the Entity Manager that identifies the entity and uses the respective XSL transformer to transform the data stored in the database into the client specific data source when the fetch operation is made. Adding,

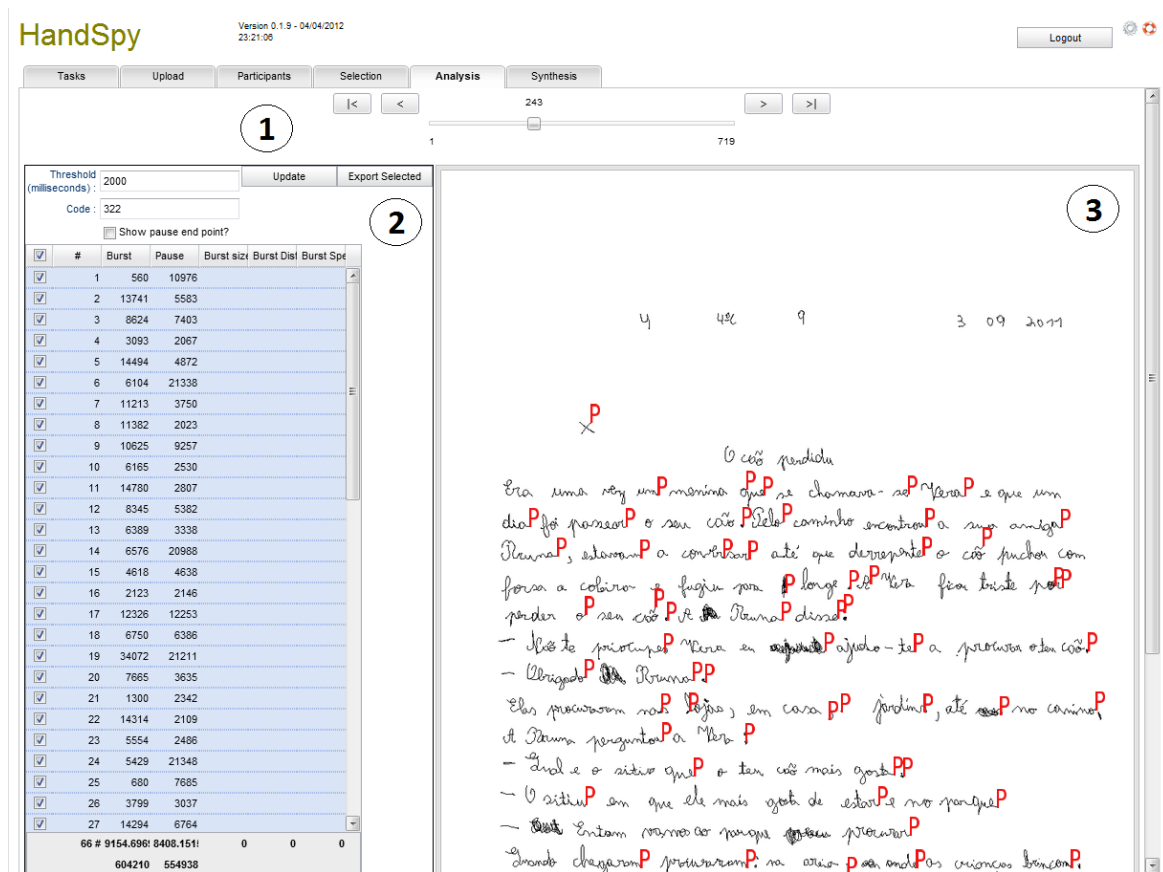


Figure 4.2: HandSpy interface

updating and deleting entities uses XSL transformations to perform the operations and save the changes to the database.

4.1 Design

In order to surpass the limitations of the existing writing research tools, HandSpy was designed to comply with the proposed objectives in Section 1.2. This section divides the description of the system design in three parts, the *Application Interface*, *Logic* and *Data Repository*.

4.1.1 Application Interface

The graphical user interface of HandSpy relies on a web application. The workspace is divided in six tabs covering the usual work flow of an experiment on cognitive processes in writing.

Tasks Identification of tasks to be performed by the participants during the experiment. For instance, an experiment may include a task where participants must write as much letters of the alphabet as they can in a fixed amount of time.

Upload Upload of the InkML files collected with specialized hardware (smart pens or digitizing tablets) to the system. The interface displays a collection of thumbnail images of the uploaded files. Thumbnails can be selected to display a real size image for better identification. At this stage the InkML data is associated with a task and a participant.

Participants Manage the participants in the current experiment. Display the features and the tasks completed by each participant. Custom features describing the participants, such as handedness or mother language, can be added to the participants. The participants features are useful for selecting them in a particular study. The list of participants can be imported and exported as a CSV (Comma Separated Values) file.

Selection Selection of protocols based on tasks and on features of the participants such as age, handedness and gender. The selection is a collection of conditions on protocols to be analyzed and synthesized. Selections set by different researchers are independent from each other, enabling researchers to analyze different collections of protocols simultaneously.

Analysis Figure 4.2 is a screenshot of HandSpy interface with the Analysis tab selected. The area identified as 1 is a slider to browse the current protocol selection (set in the Selection tab). Area 2 has a form to define the parameters to calculate the pauses which are listed in the table below. The main parameter is the threshold, the time elapsed to be a pause. Each row has a pause duration, a burst duration, a burst size is a number of words present on the burst, burst distance and the burst average speed. The footer of the table presents statistics on some of its columns, such as the average and standard deviation of durations, and the count of words. Area 3 displays the written production with red Ps (for Pause) marking the place where the pauses selected in area 2 start. Pause

selection allows worthless parts (for instance, a part where the participant erased a word) to be removed from the analysis. These selection of pauses can be saved by the value of the threshold on the database.

Synthesis Displays global statistics on the data processed on the Analysis tab and is delimited by the selection criteria defined for the analysis process. The statistics presented in Analysis tab table footer for each protocol are computed on this tab aggregating all the selected protocols. These results can be exported to other systems, such as spreadsheets or statistical analysis packages.

4.1.2 Logic

The server side of the system was designed to receive requests, process them and send the response to the client. In Figure 4.3 is depicted a image request flux on the server. The client, on the left, sends a request for an image to the server. The *Process* receives the request and authenticates the session based on the *UserContext*. If it is a valid command for that session the command *GetProtocol* is called. The *Protocol* accesses the *Database* and requests for the respective *InkML* file. The resulting image is sent back to the client through the response stream.

This flow describes the behavior of HandSpy upon a request. HandSpy deals with many requests for information in the XML format. The main difference responding to these request is in the creation of the response. Requests for XML files are created using a XSL transformations engine.

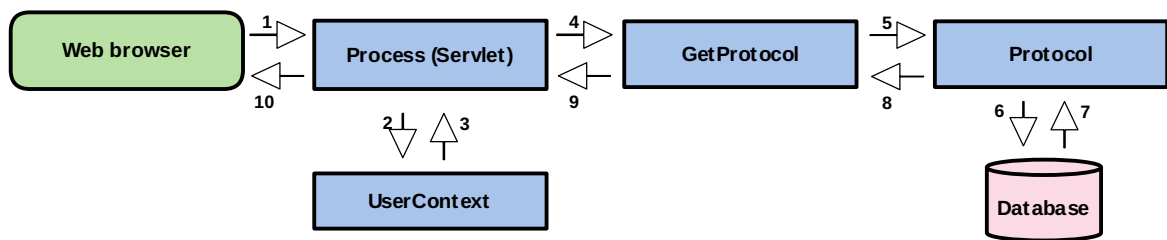


Figure 4.3: Image Request Diagram

4.1.3 Data Repository

HandSpy processes data uploaded in XML files and stores it in a native XML database. The database structure model is represented in the Figure 4.4. This structure keeps

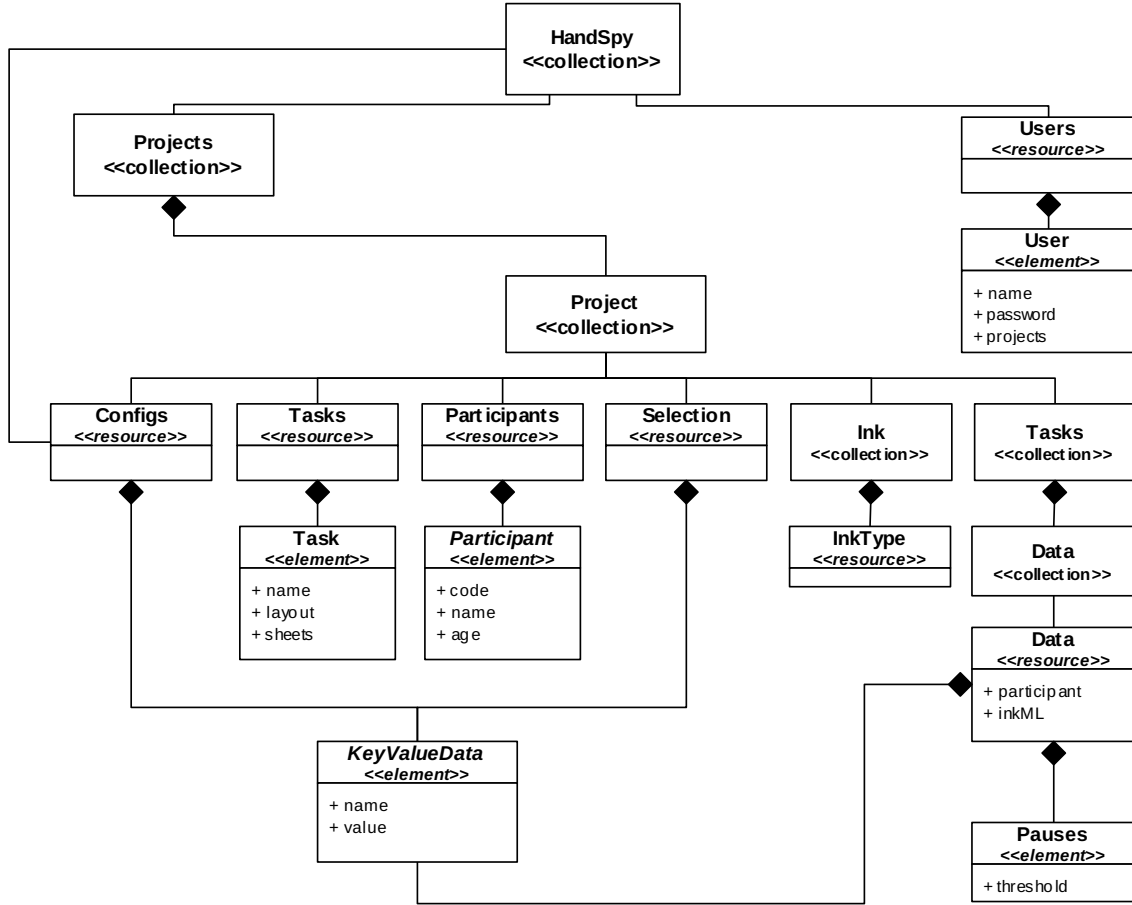


Figure 4.4: Database structure diagram

all the resources used by the application. Every project has a set of entities that store data on Tasks, Participants, Selection and Configurations. The data files containing the text productions of one experiment are stored in the collection Ink in the InkML format. They remain unchanged and are treated as read-only files. This enables future usage of the collected data for other purposes, projects or even different analysing systems. For every task added to the project a task collection is created with the name of the task, to store data files containing the calculations and other informations obtained by analysing the respective *InkML* file.

The file name is the key to identify and relate the *InkML* files with the respective calculated data. The *InkML* file name is a sequential number, given when the file is uploaded. The data files stored in each task collection have the same name of the respective *InkML* file. For every task a different *Data* file is created and associated

with the *InkML* by name. Different studies can be conducted at the same time as every task has an independent *Data* file.

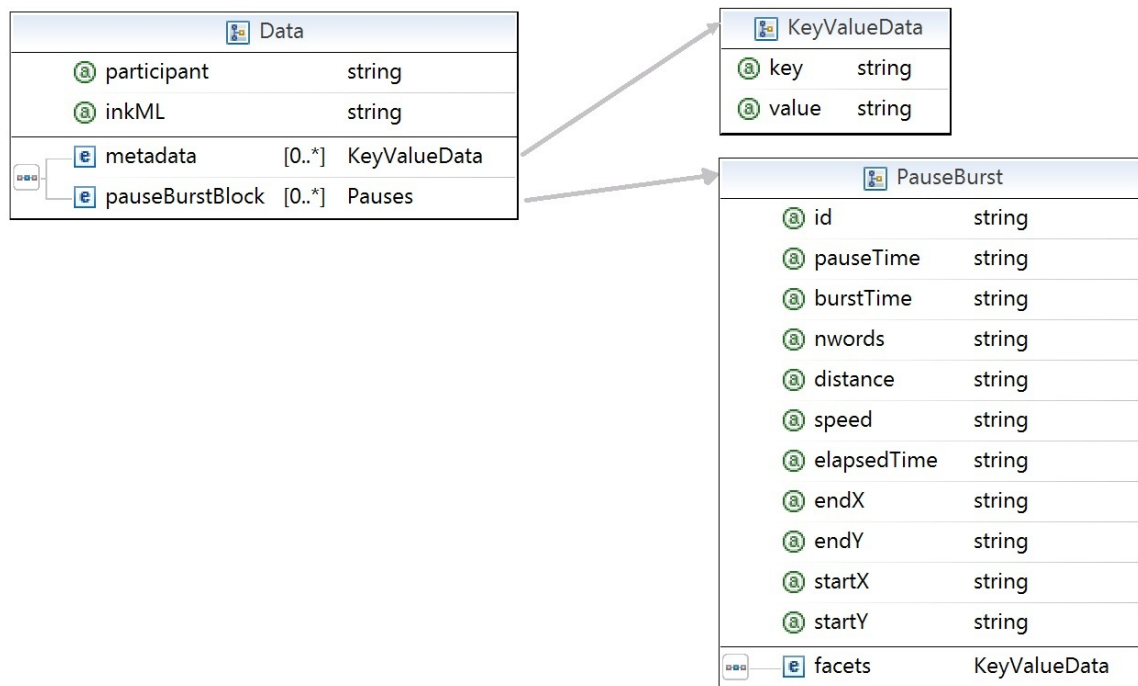
4.1.3.1 Schema Definitions

The entities and the data file associated to the InkML files were specifically defined to work with the proposed architecture. An abstract data format – *KeyValueData*– which represent a mapping of a value to its key was designed and is used in several entities on the system. The following list covers the definitions of the resources presented on Figure 4.4.

- The *Users* resource is composed by the login name of the user, its password and a list of projects to which it has access.
- The *Configs* and *Selection* resources are composed by *KeyValueData* elements.
- The *Tasks* resource has the attributes to define the name, the layout and the sheets. The sheets value is the page interval on the notebook associated to this task.
- The *Participants* resource have the basic attribute *code*, to identify the participant and a set of *KeyValueData* elements to complete the participant details.
- The *Data* file has two attributes to identify the file. The *participant* which has the code of the participant and the *inkML* that have the name of the inkML file. Has *pauseBurstBlock* element which is a *Pauses*. The *Pauses* element defines a set of *Pause*. Each *Pause* has an attribute *threshold* and a set of *Pause* elements which is a *PauseBurst* format, with calculations for the defined threshold. The *PauseBurst* element has several attributes and a set of *facets* in the *KeyValueData* format. Figure 4.5 is the *Data* file schema with focus on the attributes of the *PauseBurst* element. This file stores the pauses selected on the interface tab *Analysis* described in the Section 4.1.

4.2 Implementation

As depicted in Figure 4.1, HandSpy is composed by presentation, logic and data layers. The presentation layer was implemented on SmartClient JavaScript framework. The

Figure 4.5: *Data* schema

logic layer was deployed on the Tomcat servlet container and the data layer on the eXist XML database. The remainder of this section presents the implementation of each layer, describing the implementation methods using these components as platform.

4.2.1 Presentation Layer

The Isomorphic SmartClient LGPL platform was the selected web toolkit for the user interface. SmartClient provides sophisticated table editing widgets connected to data sources in XML formats that are appropriated to the data handled in HandSpy. These widgets have many built-in functions, such as sorting and grouping on every column, search fields and column customization. Data operations, such as fetching or querying, are built-in functions of the data source object. As the information can be displayed in a table fashion, the most used widget is the *ListGrid*.

HandSpy analysis gear is the most important feature of the system as it drives the research work. The analysis of the production is made with the visualtization of the

text. SmartClient offers the possibility to create a HTML pane. This pane enables the use of a HTML 5 canvas. Images of the written text are generated on the server and displayed as background of HTML 5 canvas object. The use of Javascript functions enables placement of image objects representing the *pauses* starting points on the canvas, overlaying the background image. This also provides flexibility for future costumizations without being tied to widget/function limitations.

4.2.2 Logic Layer

The server was deployed on a Tomcat[4] - a Java Servlet container instance. This server, based on a Java Servlet, is responsible of data transactions between the *Data Layer* and *Presentation Layer* objects. The whole data processing is done on this layer as well. The data processing consists on XML transformations, generation of images, calculation of *pauses* and database management. Using eXtensible Stylesheet Language Transformations (XSLT)[7] the information on the database is transformed into the respective data sources on the interface. To generate the images and calculate the *pauses* information is used the InkML files. Creating and deleting files on the XML database is made by the server. Maintaining the whole processing on the server side reduces the need of processing power on client machines.

All the data is stored as XML files on the database. Using Java Architecture for XML Binding (JAXB)[16] is possible to, *marshal* Java objects into XML files and doing the inverse, *unmarshal* XML files to Java objects. This architecture uses the XSD's of the XML files to construct Java objects, with *getters* and *setters* for the XML files *elements* and *attributes*. This provides a faster and efficient generation of Java objects, that are in line with the definition of the XML structure on the XSD. These objects can be used to extract values from XML files and bind to Java primitive data types.

This architecture is useful on the image generation and calculation process. The InkML files are bind into Java objects. By using the InkML object we can get *get* the values of the (X,Y) pair for every point of every stroke in that production and draw the corresponding image. The same object is used to fetch the *timestamp* of every point and calculate the pauses and the rest of the information.

HandSpy server side is composed by a *Servlet* that is the dispatcher for client requests and a set of other functions to create responses. The next list describes some of the main functions that compose the server.

- **Process** - implements a Java Servlet instance. Acts as the single entrance point on the system, managing all client requests. The *HttpSession* and the *UserContext* are requested or created when required. The information is sent as an HTTP POST request and is parsed to retrieve the invoked command. The command is tested by an authentication method to attest its validity, if the command is valid for the authenticated user the *doRequest* method is called. Every command performed is stored on the *UserContext* for an efficient reuse of the same command.
- **Command** - is an *abstract* class to be used by the *CommandFactory*. The method *doRequest* of class *Command* is implemented by each command. Every command on the system needs an authenticated session to be performed. The *Command* have the *HttpServletRequest*, *HttpServletResponse* and the *UserContext* as arguments.
- **Protocol** - is the class for managing the *InkType* and *Data* objects that are the *unmarshalled* representations of the *InkML* and *Data* XSD. The *Protocol* class implements several methods including the *getImage*, that uses the *InkType* object to generate a *png* image and write it to the *OutputStream* of the *HttpServletResponse*.
- **Selector** - is the class for implementing the selection engine of the system. Makes use of the *Selection* resource described in Section 4.1.3.1. The parameters of the *Selection* resource are used to make a *XPath* query and generate a scrollable *LinkedHashMap* with the *Protocol* selection. The slider on the client interface is delimited to this selection and can be used to navigate in the selected elements.
- **UserContext** - as the name suggests, this class stores the information on the user session. For instance, the current working project and the selection array are accessed through the *UserContext*, therefore all commands using these variables must have a valid instance of *UserContext*.
- **DBconnection** - is a *Singleton* class that implements the connection to the database. This class connects to the database using the XML:DB API, the unique point for database management. When a fresh installation of the system is made the method *createDataBaseStructureIfNeeded* is invoked to create the basic structure of the database.

- **EntityManager** - is the class that implements the *Add, Remove, List* and *Update* operations on the system resources. Every resource type has a XSL Transformation for each operation. Using a *DBconnection* instance the resource files on the database are requested and used to perform these operations. The result of the operation is written to the *OutputStream*.

4.2.3 Data Layer

The *Data Layer* was implemented using eXist[19] database management system. As the system uses XML files to represent all the information on the system, choosing a native XML database was the most suitable option. The system is an Open Source solution that falls within the scope of scientific projects.

The database system is installed on the same machine as the Tomcat server and is remotely accessed through a socket. The database is exclusively managed by the HandSpy server. The HandSpy database structure described in Section 4.1.3 is created when the HandSpy starts for the first time.

Chapter 5

Collecting Framework

The HandSpy system was developed under a scientific project held on Faculty of Psychology. This project consists on the study of the cognitive processes involved in writing. As this is a study focuses on writing production, was developed a tool for collecting data. The device used to collect the data for this experiment was the Livescribe Smartpen, already described in Chapter 3.

There are several advantages in using a smartpen instead of digitizing tablets traditionally used for this kind of experiment. Setting up an experiment in a classroom, a familiar place to the participants. Being a writing device similar to the pens normally used by school children. These features make the smartpen less intrusive than digitizing tablets. The cost of running the experiment with smart pens is also relevant. The price of single digitizing tablet is equivalent to several pens. They are easy to carry, a single researcher can set up and supervise several participants at once. The pens can record several experiment tasks without the need to be connected to download the data to the computer. A single computer can be used to download all the data in every pen.

To generate the data for HandSpy with the Livescribe Smartpen was developed a framework consisting of three parts. A *Penlet* to record the necessary data to calculate the *pause* and *burst* time. A *Paper Application* with specific active regions to control the experiment. Finally the *Data File Generator* to extract the collected data and create files in the InkML format. The following sections on this chapter cover the development of the three components of the framework and describes a series of recurring problems of using this kind of smartpen.

5.1 Penlet

The smartpen records data written on the paper on the AFD file of the *paper application*. This data is used by the Livescribe Desktop to organize the downloaded data and render the respective drawing. For the purpose of the experiment the default data recorded on the AFD was not sufficient to calculate the pause and burst time. By default the only information on the strokes that can be retrieved with the AFD file was the starting time.

The *penlet* was developed with the Livescribe Pen API. Using the interface – *PenletStorage* – storing a plain *text* file in the internal storage pool. For every stroke, the *timestamp* of every point in the stroke was written on the file. With this extra information calculates pauses occurring within a stroke.

To record the moments when each experiment started and ended, active regions were defined in the paper application. The active regions raise events on the *penlet* when the specified regions are entered or exited. These regions set a timestamp for the beginning and the end of the experiment. The timestamp is over overridden if the active zone is repeatedly entered. These timestamps are also written on the same file as extra information on the experiment and are used to calculate the time taken to actually start the task.

A visual feedback on the status of the penlet is given through the display on the smartpen. When the penlet starts its version is shown on the display as well as the interaction with the active regions.

The *penlet* is associated with the specific paper application created for the experiment, the *penlet* starts running when the tip of the pen touches the sheet of paper. On every change of paper sheet the penlet writes a control line on the *text* file to identify a new collection of strokes.

5.2 Paper Application

A *paper application* is an AFD file with the digital description of each sheet of a notebook. Different paper applications were design to perform the different tasks for the experiment. The paper application was developed in the Integrated Development Environment (IDE), Eclipse. Livescribe provides an Eclipse plugin to create an AFD file and interactively draw the active regions. A background image, on the PostScript(PS) format, defines the page layout, with the page header and a place for

the action buttons.

All tasks, follow the same layout. The basic layout of the paper sheet consists of three active regions. A top region to place the header, the start and the end button region. The active regions can be drawn aided by the background image, to ensure their exact position.

Code: _ _ _ Full Name: _____

Gender: Female ☐ Male ☐ Handedness: Right ☐ Left ☐

Start ☐

Figure 5.1: Paper Application - active regions in red

Figure 5.1 shows an example of a paper application with highlighted active regions. In this case the header region acted as a passive region. Even if the participant didn't "touch" the start button, the start timestamp setter was activated by an event raised by any stroke made outside the header or start delimited region.

5.3 Data File Generator

The Livescribe Desktop SDK is a C# API to extract data from the smartpen used for generating the InkML files.

The AFD files and the internal storage pool, where *text* file with the extra information on the strokes is stored, are accessed. For every control line with the identification of a new collection of strokes found in the file, a new InkML file is created. The next lines have the timestamp of the beginning of each stroke preceded by increments of milliseconds of every point within the stroke. The time increments have as reference the beginning of the stroke timestamp. These increments represent the time of each point within the stroke. The timestamps are used to access the AFD file and retrieve

Listing 5.1: InkML trace element example

```

...
<trace>
  2534 685 37297520816, 2537 684 37297520829, 2539 681 37297520843,
  2544 678 37297520856, 2546 677 37297520883, 2546 678 37297520896,
  2548 680 37297520909, 2549 682 37297520923, 2554 695 37297520949,
  2559 707 37297520963, 2565 720 37297520976, 2572 732 37297520989,
  2580 749 37297521016, 2582 753 37297521029, 2584 754 37297521043,
  2584 754 37297521056, 2584 754 37297521083, 2584 754 37297521096,
  2584 754 37297521109, 2584 754 37297521123, 2584 753 37297521149,
  2585 751 37297521163, 2586 748 37297521176, 2592 738 37297521189,
  2603 710 37297521216, 2611 694 37297521229, 2615 684 37297521243,
  2620 673 37297521256, 2620 670 37297521283, 2621 670 37297521296
</trace>
...

```

the X and Y coordinates of every point given the timestamp. The InkML file is written with the X,Y coordinates and the respective timestamp. The Listing 5.1 is an example of *trace* element generated with information of every point, following the schema [X Y Timestamp] separated by commas. This data was generated from a real collection made with the smartpen.

5.4 Hardware Issues

The collecting framework was used on a real experiment cenario while it was being developed. This experience led us to avoid some features of the smartpen and to reimplement som functions of the penlet. Finally we managed to make a good practical use of the device for an efficient data collection.

Our first intention was to use smartpen to react to active regions. On the first version of the paper application the header had active regions to define each field. The information written on the fields was processed by the HWR engine to automatically transform the letters and numbers into its character codes. To improve the HWR success different contexts were associated with each field. For the *code* identification of the participant, as it was a numeric field, the context was set to recognize only numeric symbols and for the *name* field, only characters. This entailed a change of context for almost every field and consequently an unexpected overload on the smartpen processing capacity. This overload caused a significant increase in stroke

losses, which invalidate an entire collection. The ratio of a successful recognition was not enough to be useful. The use of the HWR was discontinued.

The experiment participants are intended to be school aged children. The use of audible signals to prompt entering active regions is also discouraged, as it distracts the children and could led to an active region touching spree, invalidating the experiment timestamps. Children tend to hold a pen close to its tip. As the smartpen makes use of the infrared camera to work and it is located on the tip of the pen, it is necessary to pick the pen in a way so the camera is not blocked by any finger.

The Livescribe Desktop SDK is limited to Windows environment. On the first month of the development of the collecting framework, a surprising business move from Livescribe occurred, they discontinued the development program, ceasing the support and updates on the Livescribe SDK. This led to run system updates more thoroughly so that the firmware on the pen does not invalidate the use of methods implemented by discontinued libraries.

Chapter 6

HandSpy Usability Evaluation

The HandSpy system was developed under a scientific project held on Faculty of Psychology. The project, *Develop Automate and Auto Regulating cognitive processes in writing composition* (DAAR), focus on the development of cognitive processes in written production. It aims to relate the automation of writing processes and self-regulation of others with the development of this competence.

The plan of the study is divided in two phases. On the first phase, which was the first year of HandSpy development, the participants were children from the second grade to the seventh. The studies characterize the text production and the involved cognitive processes. The second phase will be divided in two interventions. The participants of the first intervention will be children from first to fourth grade and will focus on transcription skills. The second, with children in the fourth grade, will focus on strategies of self-regulation in writing.

In the first year of the development of HandSpy, is being used to store the collected data of the first phase of the study. More than two thousand productions were collected on several tasks performed with five hundred and sixty children. The collections were made with the collecting device described in Chapter 5. In groups of fifteen children made five different writting tasks in several days. After collecting the data was uploaded to the HandSpy system and automatically stored on the XML database. HandSpy is currently being used to analyze the data of the first phase of the project.

The social scientists on this project were the users who had more contact with HandSpy therefore they were the main assessors of the system usability. Besides the evaluation that was made throughout the development which identified some problems, an evaluation based on the completion of a questionnaire was also made. The evaluation

method is described in the following sections.

6.1 Heuristic Evaluation

Heuristic evaluation is one of the most popular methods to identify problems in the user interface design. An heuristic is a set of rules and methods to solve problems. Rolf Molich and Jakob Nielsen[14] describe the heuristic evaluation as "an informal method of usability analysis where a number of evaluators are presented with an interface design and asked to comment on it".

After evaluating different heuristics, Nielsen created a list with the best heuristics to identify interface usability problems[13].

- **Visibility of system status** - The system should always give operation status.
- **Compatibility** - The system should use familiar language to the user. Information should appear in a natural order.
- **User control and freedom** - Support undo and redo operations to recover from choosing functions by mistake.
- **Consistency and standards** - The interface should use consistent colors, operations names and layout.
- **Error prevention** - Try to prevent errors from occurring displaying confirmation on critical operations.
- **Recognition rather than recall** - Minimize the users memory load by making objects, actions, and options always visible.
- **Flexibility and efficiency of use** - Permission for the user to personalize frequent actions.
- **Aesthetic and minimalist design** - The information displayed must be relevant.
- **Help users recognize, diagnose, and recover from errors** - Error messages should be clear, precisely indicate the problem and suggest a solution.
- **Help and documentation** - Help and documentation should always be available.

6.2 Evaluation

The evaluation made on HandSpy usability was based on the results of a questionnaire reproduced on Appendix A. The questionnaire was based on the heuristic set listed in Section 6.1. The questionnaire was answered by three evaluators. The questionnaire consisted on a multiple choice answer system. In the Figure 6.1 is the graph with percentage of each heuristic. The results were processed as follows:

- For each group of questions the possible answers were - **Does not apply** - **Never** - **Almost Never** - **Regular** - **Almost Always** - **Always**
- The total number of effective answers is calculated by subtracting the **Does not apply** answers to the total answers.
- The percentage of the answers "Never/Almost Never", "Regular", "Always/Almost Always" is calculated based on effective answers.

With the analysis of graph is clear that the critical issues on the interface are the lack of help, documentation and poor flexibility. These problems are reinforced by the evaluators in the comments *"Insufficient help menus and still arise many errors that are not comprehended"*, *"Integrate the help in tutorial format, improve ergonomics and clarity of controls and functions"*. We can verify that the heuristics better accomplish are "Compatibility" and "Recognition rather than recall". Despite a better classification, some comments made on these heuristics suggest some improvements on some specific components "Improve the way to confirm the selection of data", "Improve interactivity with the data from participants" and "Transparency for the user's project idea and its management". The comments clearly show that project management is the feature that deserves more improvements on usability. Despite having quite a few negative points the interface meets satisfactorily the usability heuristics.

The answer to, an overall evaluation of the system, *"Considering all the parameters that you analyzed how would you rank HandSpy?"* was unanimous, all evaluators answer that the system is *"Merely Adequate"*. Despite some severe faults on the interface this evaluation showed that HandSpy has potential to be a reference in this field, improving some aspects on the user experience.

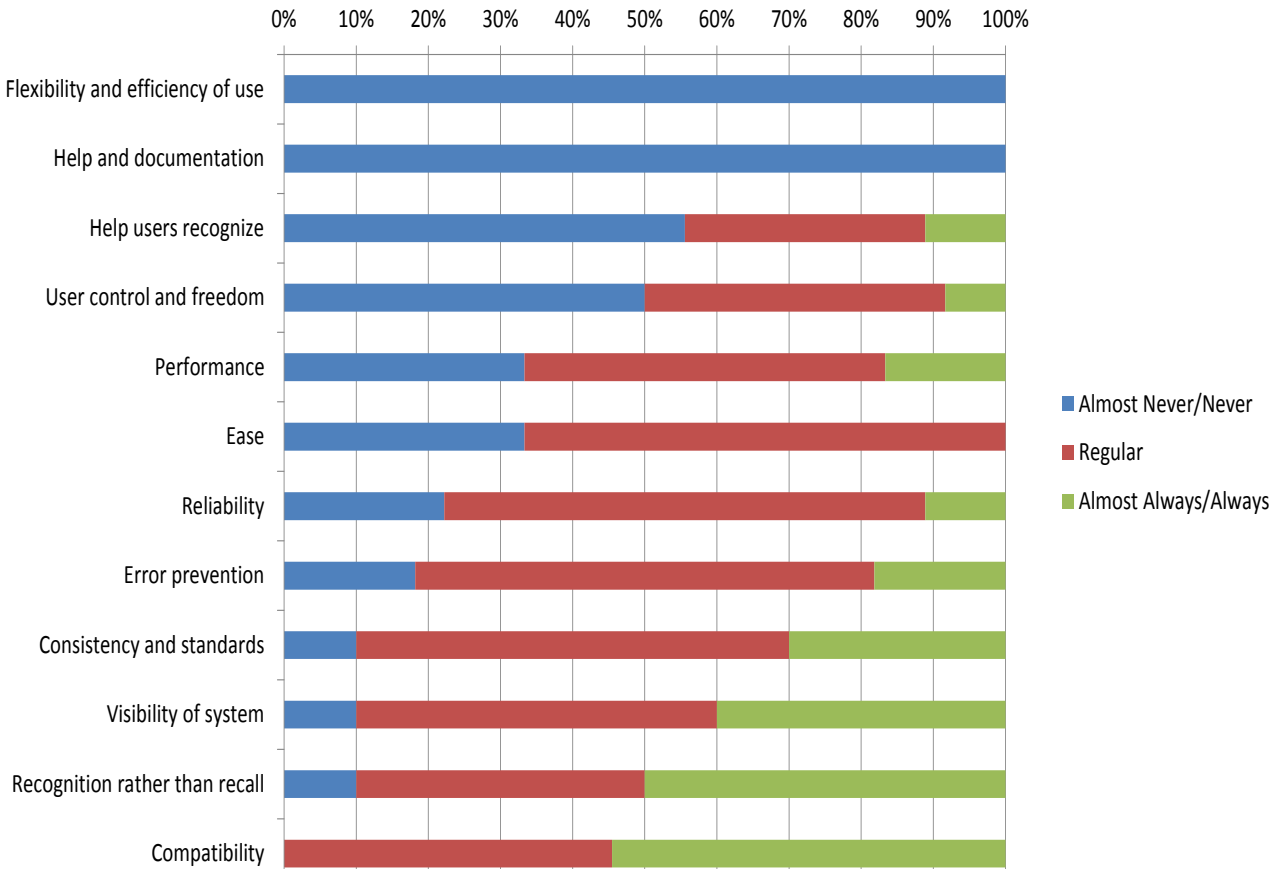


Figure 6.1: Heuristic Evaluation

Chapter 7

Conclusion

With the use of new devices capable of recording hand gestures, the use of digital handwriting as a transferable data is becoming more common. These new possibilities provide new ways of studying the cognitive processes involved in the handwriting process. This dissertation describes the design, implementation and evaluation of a new tool, HandSpy, to support the study on cognitive processes in writing.

HandSpy aims to manage and support handwriting research studies with large amounts of data and enable collaborative work to speed up the analysis process. Embedded in a web platform, HandSpy is a powerful tool to be used as a cross platform environment. With the use of the web browser as the main working tool, it obviates the need for installing various programs, on various machines.

The collecting framework described in the Chapter 5 is a new tool for recording writing productions. The use of a commercial product such as the Livescribe smartpen to collect written productions results on a affordable, easy to use and less intrusive compared to other tools for this purpose. This tool has already raised interest among the social sciences research community.

7.1 Future Work

As future work the evolution of HandSpy will consist in user interface upgrades and expanding the collection to new data elements. The evaluation of HandSpy defined the next steps in the user interface upgrades. Based on the outcome of the questionnaire along with a series of suggestions made by the evaluators, we present here some of the

main future implementations to improve user interaction.

- Incorporate user guides and tutorials on the interface, offering information on the current screens.
- Improve error handling giving specific feedback of the error.
- Optimize interaction in the analysis screen giving a more accurate selection and identification of the pauses.
- Create a real time animation playback of the written text.

The smartpen has a built-in microphone which enables collection extension with audio data. This can be used to record information on what participants are thinking, if they are asked to "think out loud", while writing. In this case synchronizing the audio with the writing is eased as they are collected with the same device. Collecting physiologic data such as heart rate or electric conductivity of the skin can be useful to relate with the writing pauses. Video recording the production is also an added value for the research but only if we manage to retrieve the point of regard on the paper during the writing production. Nevertheless synchronizing video and physiologic data with the writing raises new challenges.

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Appendix A

HandSpy Usability Questionnaire

For the next questions give one of the following answers

Never		Almost never	
Regular		Almost always	
Always		Does not apply	

Visibility

1. When I ask the system for help the answer is clear
2. When I perform a task the system informs me about what is happening
3. The buttons I use to perform the most important tasks are clearly identified
4. The buttons status (selected/unselected) is clearly shown

Compatibility

1. When I try to perform a task I quickly find the intended button
2. The buttons order is in a familiar sequence
3. When I select a button the result is what I expected
4. The functions of a list opened by a button belong all to the same category of that button

User control and freedom

1. When I make a mistake the system allows me to undo it
2. I can interrupt an action and resume it whenever I wish
3. I can cancel an ongoing operation
4. I can eliminate any change I'm performing and return to the previous state

Consistency and Standards

1. The buttons and windows location is maintained when I swap screens
2. The buttons maintain the same meaning when I change screens
3. The color code meaning is consistent
4. The scroll function can be used in all windows

Error

1. The system warns me when data entry problems occur before I execute the validation
2. When the validation occurs the system produces an error message if the data format is not the expected one
3. The system warns me if I am about to make a serious mistake
4. There is a clear separation between the buttons that enables the possibility of serious mistakes to happen and all the others buttons

Recognition

1. The colors used in the texts are accordingly with the accepted conventions for their meanings
2. The text inside each button transmits the idea of what is expected to happen when I use them
3. The information is on the part of the screen I expect in to be

4. The features are grouped by kinds in individualized logical zones

Flexibility

1. I am allowed to configure the screen setup
2. There are shortcut keys to execute the most used functions
3. The system allows me to temporarily deactivate some of the functions

Aesthetics

1. The information on the screen is the strictly necessary for me
2. The information on screen detaches itself from the background
3. Aesthetically the system is pleasant in the factors color, brightness, etc

Users Aid

1. The error/help messages are clear and adequate
2. The errors messages state the problem with precision
3. The messages are short and objective

Help and Documentation

1. I can easily perform information searches
2. The help function is easily visible
3. The information is precise complete and perceptible

Ease of Learning

1. The system is intuitive (I understand it easily)
2. It is easy for me to learn how to work with system
3. I don't need help to work with the system

System performance

1. The response time for the executed operations is fast enough
2. The response time when changing working tab is fast enough

Reliability

1. register on the system
2. choose the working project
3. manage tasks
4. upload data (InkML files) to the system
5. know the state of a protocol (linked to a participant or not)
6. manage participants list
7. create a selection
8. get calculations on a protocol
9. generate new calculations
10. export selected calculations

Rating Considering all the parameters that you analyzed how would you rank Hand-Spy?

Very Good	
Good	
Merely Adequate	
Inadequate	
Bad	

