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*Boston University*

JANUARY, 1970



Above, Chaplain Potter, who chaired the big all-BUMC party, seems to enjoy the presentation of a brightly-packaged prize to J. Harris of our Security force. It was Santa Claus who drew the lucky numbers from the snowman, glimpsed at the left. Below, a tempting view of the refreshments which in the Victorian phrase "beggared description," ranging from artistic creations like the cookie and candy carousel in this picture to crunchy raw vegetables, the dieters' delight.

## BUMC Holiday Party Is A Swinging Success

The usual delightful epidemic of parties, big and small, broke out at the Medical Center during the holiday season just past.

Some of us shared the warmth of Christmas with co-workers in our own



departments and laboratories, with fellow students, with patients, or with neighbors in the South End community. But the main event, as billed, — which "comes but once a year" and unites us

*(Continued on page 2)*

## DR. HENRY J. BAKST CONTINUES AS SCHOOL OF MEDICINE DEAN

On December 18, 1969, in the midst of the holiday bustle, an important brief announcement was delivered to the public press for immediate release.

The announcement was as follows: "Dr. Henry J. Bakst, longtime Associate Dean of the Boston University School of Medicine, who last July was named Dean, will continue in that role at the distinguished 120-year-old institution.

Dean Bakst succeeded Dr. Franklin G. Ebaugh, Jr., who left the School in June to become Dean of the University of Utah Medical College.

It had been reported that Dr. Daniel B. Stone of the University of Iowa College of Medicine was to assume the Deanship of the Boston University School of Medicine. For personal reasons Dr. Stone has elected not to come to Boston."

Below, in happy mood, are guests of the Division of Psychiatry's holiday reception held in the student lounge on the Monday of Christmas week. The pretty girl with the corsage is co-hostess of the party, Mary Laspada, Executive Secretary to Dr. Bernard Bandler.





Dr. Lester Block of our School of Graduate Dentistry is an innovator! The photographs above illustrate a new program for freshmen of the Brookline High School. Assisted by 2nd-year periodontic Residents of our SGD, Dr. Block, whose specialty is periodontics and who is Director of Dental Health in the Brookline Health Department, conducted two lively sessions on dental health. The freshmen not only got a chance to ask a lot of questions, they all had the opportunity of a screening exam for caries and the beginning of periodontal disease.

### HOLIDAY PARTY (continued)

all — was held on December 18th in the J. Mark Hiebert Student Lounge.

It was quite a party and there is plenty of visual proof on these pages. (In fact, F&C is giving the picture "mags" a run for their money this month, since we were also invited to cover a gala put on by the Division of Psychiatry.)

Prizes were part of the fun this year. Santa Claus (the dark eyes that beamed out from under St. Nick's white thatch belong to Dr. Andrew Elia) drew for gaily-wrapped bottles of wine which were then presented with a flourish by Chaplain Leicester R. Potter, Jr. There was a remarkably fair distribution of the bounty among the Center's many departments, but there did appear to be a little rigging in the matter of sex...with the distaff side harvesting most of the vintage.

Winners at the December 18th party were: Frances Williams and Beverly K. Allen, both of Nursing; Addie Wooter and Edna E. Kelly of Dietary; J. Harris, Security; Dorothy M. Campbell, Administration, BUSM; Judy Saide, Physiology; Dr. Elizabeth Moyer, Anatomy; Daniel D. Brule, X-Ray; Julie Letvinchuk, Biochemistry; Olivia Scott, Payroll; and B. Forhecz, Microbiology.

### PATIENT QUESTIONNAIRE

University Hospital patients, who heretofore have had no specific channel for their observations and/or criticism of the services we give them, may now "sound off" by means of a confidential questionnaire mailed to each patient a day or two after his discharge.

Thomas Tighe of Administration, who graduates in June from the Columbia University hospital administration program with his Master's degree, came

to us in April of 1969 and immediately set to work preparing a questionnaire and implementing its use in a 3-month pilot study. The study proved helpful and the period was extended to six months at which time a survey was completed which gave a broad look at the results.

Since April of 1969, 2,614 questionnaires have been sent out, and of these 1,138 have been returned, considered an unusually high percentage. The ques-

## FRONT and CENTER

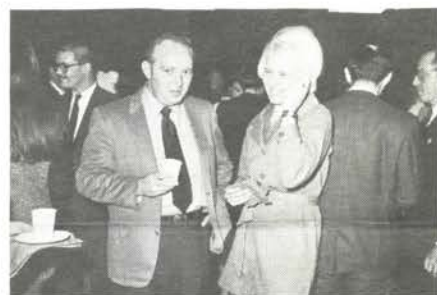
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Contributors to this issue: Paul Spratt, Thomas Tighe, Belle Cruikshank, Gail Cross, Jean Ganley, Dr. Lester Block, Chaplain Leicester R. Potter, Jr., Mrs. Cinda McKinney, Ivy Pike.

tions, which asked for a *yes* or *no*, have been answered in "a generally very favorable manner," according to Mr. Tighe. "In fact, the percentage — 95% — of approving answers is perhaps a little *too* high to assure complete validity. But the questionnaire's main purpose, to give the patient a chance to express himself on our Hospital's care, seems to be well fulfilled. And department heads and supervisors welcome the information. They receive the completed questionnaires, and when comments are strong — either for or against! — immediate action is taken."

(Continued on page 4)



Dr. Bernard Bandler, far right in the large picture, is Chief of the Division of Psychiatry which "threw" the fine party on December 22. Here he chats with invited guests. The photographs above indicate the informal gaiety and good fellowship of the occasion which, like most of our Center "socials" finds its perfect setting in the 14th floor rooftop lounge of the Instructional Building.

HOLIDAY PARTY 1969



# BUMC BRIEFS

Anne Sweatt, who has been Acting Assistant Director for Nursing Service, University Hospital, becomes Associate Director of Nursing Service. Announcement of the promotion was made in mid-December by Alice M. Fraser, Director of Nursing.

In a memo to department heads and nursing supervisors Miss Fraser said:

"I am sure that most of you are familiar with Miss Sweatt, who was at the Hospital for one year as a Resident in Nursing Service Administration, as Supervisor of Robinson-Collamore 4 for one year, and subsequently in the Assistant Director's position."

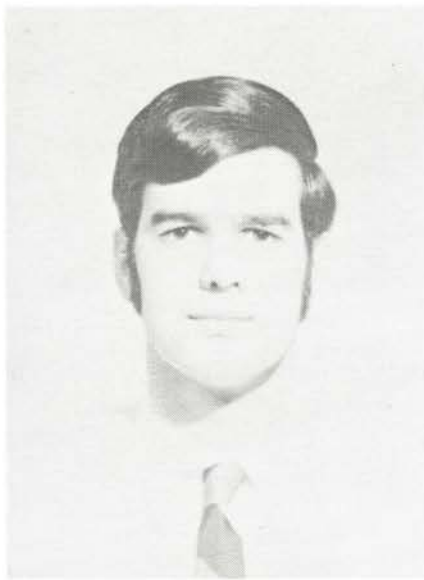
The Public Relations Department received a warmly appreciative note from a neighbor of the Center, Mrs. Rose Mehegan, President of the Worcester Square Area Neighborhood Association, to thank BUMC'ers who helped to make the annual Christmas Tree Lighting Ceremony a success.

She wrote, in part: "Your lovely secretary did a fine job in getting our programs made up. Also my letters of contributions. Also the news release. I was pleased to meet Mr. Borgal who represented the BUMC. He is a very nice man and the greetings he extended to the Community were so warm and friendly! Thank you again from all the Worcester Square Area Neighborhood Association."

Editor's note: The "lovely secretary" is Mrs. Beverly Stambough; and the "very nice man" is Gerald Borgal of Administration.

In last month's F&C we capsuled two Medical Center members whose avocations are creative and exciting — or both! Drs. Groskery and Fineberg are now joined by Dr. Leonard J. Cibley, Clinical Instructor, Obstetrics-Gynecology.

We are indebted to the *Jewish Advocate* for the text of a colorful advertisement appearing on December 25th! "To Mac Lampke, President, Martini Carl, Boston: Dear Mac: Please send one of your fabulous Martini Carl Neckties to: Dr. Leonard J. Cibley, 683 Beacon Street, Newton, Mass. — Doctor, poet and sculptor, whose iron sculptures are now on display in the lobby of the Beth Israel Hospital. His pieces run the gamut from realistic to whimsical to symbolic; he captures movement, emotions and abstractions with equal facility and understanding. A former winner of the Major Bowes Amateur Hour, he spent his early years as a radio, stage and night



Fourth year student of the School of Medicine, Mark Rapoport, shown above, has written one of the major stories for the January-February issue of the BUMC publication SCOPE. It is a moving account of his summer in Vietnam as a volunteer physician under an American Medical Association program, and he calls it: "Sixty Days in a Tortured Land."

club performer. He served in the Navy during World War II and upon his return to civilian life he embarked upon an academic program which saw him work his way through Boston University College of Liberal Arts ('48) and School of Medicine ('52). After completing an additional four years of internship and residency, he was certified as a specialist in obstetrics and gynecology and he currently holds staff positions at Beth Israel, Newton-Wellesley, Waltham and University Hospitals, among others. . . During his years of practice he has written and lectured on the use of hypnosis in medicine. An amateur lapidary, Dr. Cibley also finds time to indulge his other hobbies, photography, woodworking, composing poetry, electronics and jewelry-making." Signed, J.A., The Society of Splendid Scarves.

A prideful and happy occasion was the first capping ceremony for Dental Assistants, held on the evening of January 8 in the conference auditorium of the George Sherman Union. Thirty-seven students, who will complete their year-long training and be graduated this June, were honored and inspired at the half-way point of their school year by a candle-lighting and capping service to which their friends and relatives were invited.

Dr. Henry Goldman, Dean of the School of Graduate Dentistry, and Dr. Glenn Sutton, who directs the Dental Assistant Program participated in the

ceremony. Gail Cross and Jean Ganley awarded the caps as each student lit her candle from a large central candle-flame on the stage. Dr. Thomas R. Dawber, Planning Officer of the Medical Center, represented the entire BUMC as he brought the students greetings and congratulations.

Refreshments were served at the conclusion of the formal program.

That the inaugural capping ceremony for students of the program was successful in its goal of providing increased incentive for the girls became very evident, according to Miss Cross and Miss Ganley, at the first early morning class after the event. Not a single pretty head was uncovered; the caps were on to stay!

Good recruitment often begins at home; and in addition to recruiting imaginatively and vigorously in public media for positions now open at the Medical Center, the Personnel Office of University Hospital and the Medical Campus Personnel Office wish to keep BUMC personnel up-to-date on the jobs that need to be filled.

As of January 8, 1970, current employment opportunities at the Medical Center are:

- Medical Secretaries - U.H.
- Research Secretaries - BUSM
- Control Center Technician - BUMC
- Computer Programmer/Systems Analyst - U.H.
- Research Technicians - BUSM
- Surgical Technicians - U.H.
- Assistant Evening Supervisor - U.H.
- Clinical Specialist - U.H.
- Registered Nurses - U.H.
- Licensed Practical Nurses - U.H.
- Patrolmen - BUSM

For more information on positions listed above as BUMC or BUSM, please call the Medical Campus Personnel Office, Extension 6103.

For those listed as U.H., call University Hospital Personnel Office, Ext. 5514.

## QUESTIONNAIRE (continued)

The 29 questions were not grouped. A question about food service "Was your hot food served hot?", for example, came between "Were your accommodations ready for you?" and "Did the Staff Nurses respond within a reasonable length of time when you called?"

Was mail and package delivery efficient?

Was the Hospital QUIET enough for you to sleep and rest?

Was the Nurse in Charge helpful with problems or special requests?

Were you satisfied with the services of Nursing Aides, Orderlies, and other Auxiliary personnel?

Were Diet Aides polite?