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Boston University



**Boston
University
Medical
Campus**

Campus UPDATE

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No. 1



Black Achievers urged to help inspire neighborhood youth

Impassioned and inspiring words marked BUMC's seventh annual Rev. Dr. Martin Luther King Jr./Black Achievers celebration, held on Thursday, Jan. 13, in the Keefer Auditorium.

Guest speakers, as well as several leaders of BUMC, participated in the event, and choral presentations were made by the children of the Phillis Wheatley Middle School of Roxbury and by the Medical Center chorus.

Addressing the theme "Keeping the Spirit Alive," speakers from a variety of disciplines representing various generations delivered a strong

message of peace and hope in the spirit of Rev. Dr. Martin Luther King Jr.

"Dangers, toils and snares' describes where we [Blacks] are as a people," said keynote speaker Rev. Anthony Campbell, director of Community Outreach at Boston University School of Theology Administration, drawing the theme of his speech from lyrics of the hymn "Amazing Grace."

"Those of you who are parents, and grandparents, and uncles and aunts, need to go

Black Achievers
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Leadership, coordination helped build research building

The Center for Advanced Biomedical Research (CABR), the stately new building gracing Albany Street, has a regal presence and cool demeanor that belies the three years of endless meetings and coordination that led to its opening in October.

"Building a building requires a lot more than bricks and mortar," observed Bill Gasper, Medical Campus associate vice president for business affairs and a member of the project leadership team involved in driving the building from its conception to successful completion.



Center for Advanced Biomedical Research

CABR

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Intersession: For many, the days were long, leisurely

For the 19th consecutive year, Boston University President John Silber scheduled an intersession break for the University during the week leading up to and through the start of the New Year. As most employees had the time off, little work piled up and most had few, if any, phone messages to respond to when they returned to work. *Campus Update* asked some employees what they did over the break. Here's what they said:



Tom Lundrigan
Mail room operator

"I got a recliner for Christmas, and I sat down in it and didn't move for 10 days. I 'R and R'd' it, and watched my four boys."



Roslyn Mokanse
Administrative secretary

"My husband and I just slept and rested. It was really nice."



Arthur Culbert, PhD
Assoc. dean, student affairs

"I hiked in the Blue Hills and traveled to New Jersey with my family for Christmas to visit my wife's family. I made this wreath from vegetation in the Blue Hills."



Mary Brogan
Administrative assistant

"I went shopping for after-Christmas sales. I also did some babysitting. It was nice to have the time off."

Black Achievers

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Black Achiever Ava Hurd, of the GSGD's Department of Oral Diagnosis/Radiology

home and take a hard look at that backwards-cap wearing, cigarette-smoking, down-in-the-butt pants-wearing kid and say, 'The fate you have picked for yourself is not the fate you need to have, because the dangers, toils and snares need not overwhelm.'"

Speaking to the crowd, Campbell and other speakers issued the charge of nurturing Boston's youth to this year's seven BUMC Black Achievers, who included, from the Medical Campus, Cecilia Dawkins, PhD, deputy director of the Join Together Program at the School of Public Health; Ava Hurd, a

secretary in the Department of Oral Diagnosis at the Goldman School of Graduate Dentistry, and Raia Warfield, community health coordinator for the Center for Educational Development in Health.

The Black Achievers program, sponsored by the Greater Boston YMCA, has been recognizing the accomplishments of outstanding minority employees from businesses and corporations throughout Greater Boston for 18 years. Under the program, Black Achievers agree to volunteer a minimum of 40 hours to a local youth program. The Medical Center has participated in the program for the last eight years.

Campbell frequently laced his discourse with humor, but the weight of his points was never lost. He attacked schools of thought in the minority community without being insulting, and gave every member of the audience something to think about.

"If it were not for affirmative action, no person of color--that is, those of us who were formerly colored, then got to be Negroes and then Afro-Americans and then black, and then African Americans, and myself, an



Black Achiever Raia Warfield, of the Center for Educational Development in Health, pins a corsage on Cecilia Dawkins, of the School of Public Health.

Afro-Saxon--would be where we are," Campbell said.

Now, however, he said, "We are on the verge of having the dangers of language, the toils of history and the snares of memory undermine everything we stand for. If this trend continues, we will not have enough black nominees to continue with the Black Achievers program."

Campbell referred to the danger of what he called the "linguistic apartheid" that is evident in the minority community today. "If you do not believe me, listen to how the teenagers speak," Campbell said. "My son speaks two languages: He speaks to adults in one language and to his gen-

eration in another. But I submit to you there is a whole underclass developing that does not speak any language accept the language of the street."

He stressed the importance of listening to what youth are listening to and watching the videos they see. "It's not the rhythm, it's the words," he said. "If you use words that are so violent, or, better yet, so bereft of meaning, you will become violent and meaningless yourself."

"There is something about life that requires discipline," he concluded. "And what discipline applies is what life is. And without it you are dead."

Helpful tips for using new BUMC phone/voice-mail system

Now that the Medical Center community has had a chance to become familiar with the new telephone system, installed last September, the Department of Telecommunications has a few tips on how to use the telephone and voice mail systems most effectively. The telecommunications department will be providing helpful hints periodically in various BUMC publications, and the department encourages employees to clip and save these articles for future reference.

Helpful hints for voice mail users

* *The elements of a good voice mail greeting include providing:*

- Your name and department;
- The day of the week (the telecommunications department suggests you change greetings daily);
- When callers can expect a return call;
- How callers can get immediate assistance (for example, say, "For immediate assistance, dial 0 now," at the end of your greeting). This is applicable for departments that have requested an attendant extension from the telecommunications department. An attendant extension is a number at which an employee within the department is always available.

* *How to transfer a caller directly into someone else's mailbox:*

-When you receive a call, ask the caller if she/he would like to leave a message in that person's mailbox. If so, press TRANSFER or FLASH, depending on your type of phone, dial the voice mail pilot number (x8-6565), press **, dial that person's mailbox number (same as extension number), and then press TRANSFER again, or hang up if you have an 8110 or 8102 type phone. (The phone model number is on the top right corner of the phone).

* *If your message-waiting light is not working:*

-Check to make sure the NOTIFICATION option in the personal options field of your mailbox (in main menu of your mail box, press 4 for personal options), is ON.

Helpful hints for telephone users

* *If incoming calls to your extension ring a half-ring and then stop ringing:*

-Remove any possible forwarding features, such as CALL FORWARD ALL CALLS (#2) and SEND ALL CALLS (#3). Refer to the user manual for feature descriptions.

Phone tips

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Holiday Party draws crowd from far-flung campuses



A convivial crowd of employees turned out for the annual Boston University Holiday Party on Dec. 21, an event that serves as the yearly opportunity for members of all University campuses to come together for feasting, good company and an ice sculpturing viewing and contest. Held in the George Sherman Union Ballroom on the Charles River Campus, the event drew a vast number of faculty and staff.



Office of Purchasing and Property Management employees LaVerne Dickerson, Debbie Varrs and Marilyn Dickerson unite for the camera with office director Dick Bradshaw.



Payroll employee Patrick Yee visits with former co-worker Hilda Gabor, now working on the Charles River Campus.



The Medical Campus Office of Personnel's Sheri Rosenberg and Lara Correll (near left) stand by the ice sculpture they created.

Voice mail

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-For multiline telephone users (telephone model numbers 7444, 7406 and 7410), SEND ALL CALLS is a button on your phone. To turn off this feature, simply press this button and the light will go off.

*Conference calling:

-With the new telephone system, a multiline phone user can conference up to six parties on a single call, and a single-line phone user can conference three calls; in both cases the number includes the user. To initiate a conference call, press the CONFERENCE or FLASH button, then dial the third party, and press the CONFERENCE or FLASH button again to join all parties in the conversation.

'Health Matters' TV series features BUSM faculty

Eleven School of Medicine faculty members will appear during the next six months on WBZ-TV channel 4's series "Health Matters," being sponsored by BUMC Hospital and a network of other local hospitals. Joseph Loscalzo, MD, PhD, chief of cardiology, and Helen M. Hollingsworth, MD, of pulmonary medicine, were featured in January. The physicians appear as expert guests in a 30-minute, consumer-oriented health and medical news show, which is being broadcast on Sundays.

The program has been produced by MedStar Communications Inc., in Allentown, Pa.

BUMCH's goal in participating in the programming is to

heighten the visibility of BUMC physicians.

The following is a list of topics and the physicians who will be featured in upcoming "Health Matters" programs:

March 20, 2:30 p.m.

"Cancer: Easing the Pain," with Thomas DeLaney, MD, chief of radiation oncology.

April 23, 2:30 p.m.

"Women and Healthy Hearts," with Alice Jacobs, MD, director of cardiac catheterization.

June 12, 1 p.m.

"Cancer and Women," with surgical oncologist Marianne Prout, MD, MPH, co-director of the Breast Health Center.

June 19, 1 p.m.

"New Choices in Heart Surgery," with Richard Shemin, MD, chief of cardiothoracic surgery, and Thomas Ryan, MD, former chief of cardiology.

June 26, 1:30 p.m.

"Band-Aid Surgery," with Thomas LaMont, MD, chief of gastrointestinal medicine.

July 17, 2:30 p.m.

"Alzheimer's: The Family in Crisis," Janice Knoefel, MD, of the Boston VA Medical Center.

July 24, 2:30 p.m.

"Saving Your Skin," with dermatologists Howard Koh, MD, FACP, and Gary Rogers, MD, both co-directors of the Hospital's Skin Oncology Program. □

Meetings provided important communication network

CABR

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Well before the foundation for the building was set and construction had begun, a variety of planning meetings were established to conceptualize the project and then develop it. These assemblies increased in number and frequency as the planning process moved forward and, together, formed a catch-all network of communication between all of the parties involved, from the scientists who would be working in the building, to the architects to the contractors.

The task of creating the CABR required not only meeting the scientific, space and utility needs of the future occupants of the building, but also developing a working plan for the entire BioSquare complex, of which the CABR is just the first element. (BioSquare is a \$350 million, biomedical/biotechnology complex planned for Albany Street by Boston University and BUMC Hospital.) Only when the infrastructure for the entire BioSquare site had been determined, for instance, could decisions be finalized on many key elements in the CABR building. These included water and sewer lines, electricity, telephone-line capacity, drainage issues, landscaping and site improvement issues, the location of curb cuts and traffic circulation.

"We couldn't build the CABR without knowing, for example, where the water and sewer lines would come into the building or how the computer network would connect BUMC with all future BioSquare buildings," explained Gasper.

Such planning and foresight required what Gasper

called "an extensive, sophisticated, complex management process that would ensure that all of the meetings and information from meetings were networked to the right people," whether it be to BUSM Dean Aram V. Chobanian, the chairperson of a department that was to occupy space in the building or a line manager responsible for supporting the building afterwards.

Not surprisingly, at times even the best intentions were not enough to avoid difficulties. "Despite all our efforts," Gasper said, "there were some glitches. For a project of this complexity and magnitude that's to be expected though, and when problems did arise, we just plowed ahead to correct them."

All of the meetings served as vehicles for making decisions, and much of the time was spent identifying whom to consult to get the decisions made. "We determined strategies of how to get these decisions made with input from those people who would be impacted by them," said Gasper.

At the center of the web of meetings was a weekly, 7:30 a.m. conference attended by Chobanian, Boston University Vice President for Administrative Services Dick Towle, and Gasper. The team provided the overall leadership for the project, giving direction and making decisions on items that could not be finalized at other project meetings.

Another key meeting, held every two weeks throughout the process, was the "coordinating" meeting, which involved some 15 to 20 managers. "These meetings have been crucial for getting input

from various people involved in the management of the building project and from people who will have continuing involvement now that the building is operational," Gasper said.

Participants included the directors of facilities management, safety, radiation protection, receiving and mail services, purchasing, information technology and project management. Their input enabled the planning team to identify and address potential problems, such as how to best get mail and packages delivered to the building and its occupants.

Medical Campus Manager of Custodial Services Jim Munroe was a participant in the meetings, for instance, because his input was important to the design and construction of the building. "We had to take into account that custodians would be cleaning in the building for years to come, and we didn't want to design a building that was not conducive to them doing their jobs properly," said Gasper.

An ongoing weekly "own-

ers meeting" serves as a briefing session in which Towle and Gasper are brought up to date on construction issues by the Medical Campus' CABR construction consultant, Lars Iverson; the architect; Fred Barrett, the Medical Campus CABR project manager, and others. "These meetings represent a tie-in to the construction meetings that usually occurred on the site in a construction trailer," said Gasper.

A monthly "project budget meeting" was also held, attended by Towle, Gasper and Janis Roberts, executive director for financial affairs for the Medical Campus. Roberts briefed Towle and Gasper on the status of the expenditures of the project and decisions were made on budget issues.

Some of these meetings are ongoing. "We've moved from conceiving the concept of the building to building it and, now that the building has opened, to spending the next year working through the nuances that are typical of a new building," said Gasper. □

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