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Boston University



**Boston
University
Medical
Campus**

Campus UPDATE

April 1991

Vol. 3 No. 4

Management training aims for excellence

For the sixth consecutive year, the Office of Personnel currently is conducting a Management Development Training Program, designed to foster the development of managerial and leadership skills of employees at the Medical Campus. The theory behind this program is that good management will enhance the Medical Campus's most important asset—its human resources.

This year's program caters to 10 managers, representing 10 departments at the Medical Campus. The program focuses on developing management skills of managers and supervisors of all levels. This year, many of the managers participating are relatively new to their positions of responsibility. The goal of the eight-session program is to cultivate managers at all



Leslie Harder, a team coordinator at the School of Graduate Dentistry, and John Sullivan, director of Auxiliary Services at the School of Medicine, participated in the management-training program last month.

levels over a series of years.

The program, called "Managing for Productivity," was developed by Boston University Professor of Management George H. Labovitz, Ph.D., and is conducted under the auspices of his private company, Organizational Dynamics, Inc. (ODI). The program, being

conducted by Manager of Employment and Employee Relations Elaine Dittmer, who was trained by ODI, consists of video presentations, related readings and group discussions.

Campus Update will keep employees posted on all future training programs. □

McNary submits to some toasting (and roasting)

When it comes to charm, William F. McNary Jr., Ph.D., has the School of Medicine locked up, and has, for some 36 years. It's therefore no surprise that a full house of students, faculty, staff and administrators turned out for a "Toast" to the beloved associate dean of Student Affairs on March 8 in the Hiebert Lounge in the Instructional Building.

There, the man who seems to have had his hand in almost every aspect of the School, submitted to some affectionate roasting by the likes of colleagues Kenneth Edelin, M.D., and Richard Hoyt, M.D., Student Affairs Officer Susan Mahair, Dean Aram V. Chobanian, Director of Minority Affairs Phyllis Stevens, McNary's wife, Jean, and Dean Emeritus John I. Sandson. Students representing all classes participated as well. Student

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*William McNary, PhD.,
Assoc. Dean, Student Affairs*

Purchasing bulletin lists possible requisitions

Medical Campus departments that have surplus equipment or are looking to acquire new supplies now have a forum through which they can make transactions with one another. The Department of Purchasing has begun publishing a "Pur-

chasing Bulletin," which lists departments' surplus equipment and other items for sale. This bulletin also includes information on new purchasing agreements, contracts, procedures and any other items that may be helpful to requisitioning departments.

Copies of the bulletin are sent to all Medical Campus departments. In the first issue, distributed in late February, such items as IBM Selectric II typewriters, a Kodak Ektaprint 2205 Copier and 10,000 manila, nonclasp envelopes were listed.

To submit an item for the bulletin, call or write to Jessica Weiss in the purchasing department, at 638-4323 (x4323), with a description of the equipment for sale. The information should be concise, and should include a price, the product's condition, a description of the item, and a name and phone number that interested parties should contact.

The second edition of the Purchasing Bulletin was distributed on April 1. Subsequent bulletins will be

Purchasing bulletin
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**Ready to quit smoking?
Accredited group support program starts in May.
See page 4.**



Colleagues, students, staff, alumni and Mrs. McNary turned out for the toast (roast) in honor of McNary. Pictured from the left are Kenneth Edelin, M.D., students Joseph Heineman and David Geller, and, below, Jean McNary.



McNary

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Andy Chiou, the president of the Student Committee on Medical School Affairs, introduced the evening as an opportunity to celebrate McNary's commitment to the School, and "to recognize all that he's done to make the School a friendlier place."

And what should come out of such a roast? Well, for one thing, the fact that McNary has a propensity for losing his glasses in rather unusual places. Once, so the story goes, the absent-minded professor of anatomy's glasses dropped, unbeknownst to him, into a cadaver's box, and he didn't track them down for a year. (That tidbit was provided by Mahair.)

McNary's own wife let it be known to the audience that his engineering skills were probably not as sharpened as his anatomical knife, when she recounted that her husband once built a



boat in the basement of their home that could not fit through the door.

And Dean Chobanian confessed to the confusion he felt in his early days as dean when McNary, whom he didn't know well at the time, would stop by his office to discuss nonstudent-related problems occurring at the School. The associate dean for student affairs, who first spent 20 years at the School

as a researcher studying the respiratory system, wanted to discuss such topics as the care given to the monkeys used in research, the air flow in the library, and the Nuclear Regulatory Commission. Dean Emeritus Sandson took some of the responsibility for McNary's multifaceted involvement in the School, saying he discovered during his tenure as dean that McNary was one person who would never say 'no' when asked to take on a project.

The evening was kicked off with cocktails and music provided by the student string ensemble, the "Music Connection," and proceeded to dinner and the roast. McNary himself took to the podium at the end of the evening, expressing his satisfaction with his decision to go into academic medicine, a field that gave him contact with a wide group of students and faculty. □

Departments can list surplus items available for purchase

Purchasing bulletin

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listed quarterly.

Interested buyers should contact the seller directly to negotiate the sale of the item in question. Transactions between departments will be processed via an internal requisition form.

Sales to individuals using nonuniversity funds will be administered through the purchasing department using a material disposal form. Contact Weiss to make arrangements for this type of sale. In all cases, the selling department determines the final cost of the item. All products of-

ferred must be the property of Boston University.

Listings submitted will appear in only one bulletin, unless a request is made to repeat the listing in the subsequent bulletin. □

Edelin's tribute to the Lord of Match Day

Kenneth Edelin, M.D., regaled the audience with the following tale:

'Twas the eve of the match, And all through the School, The Students were nervous, But Mac was real cool.

The lists were all done, And sent to that spot, Where goblins and gremlins, Their mischief do plot.

The dean was relaxed— Had little to say, 'Cept, "Don't ask for money, I just will not pay."

And Mac and his mummy, And scotch over ice, Had just settled in, For an evening so nice.

When out in the hallway, There 'rose such a clatter, Mac sprung from his chair To see what was the matter.

When what to his wondering eyes should be seen— A giant computer, all slimy and green.

With a bundle of letters All tied in a batch, Mac knew in a moment, "It must be the match.

"It's Tuesday, it's Tuesday, You're twelve hours too soon. You shouldn't be here 'Till tomorrow at noon!

"Now City, now Sinai, Now Brigham and Womens. Back Malden, Back Grady, Back County and Hopkins.

"To the mailbox, the mailbox I order you go, You're twelve hours too early, You're spoiling my show!"

And then in a twinkling The letters did fly, McNary's the one You dare not defy.

To the boxes they went, Each one in its place. And Mac was relieved, Had a smile on his face.

Back to his office He went with a boast, And said to his mummy As he made one last toast,

"They tried it again, Those gremlins were scary. But I taught them: 'Don't fool with Billy McNary.'"

He sat in his chair, And had that sly grin. Big Mac had saved Match Day Once again, once again.

If this drama seems strange, The point you don't get, Didn't you ever wonder What's in that brown cigarette? □

Transportation management group gets an update on Central Artery/Tunnel project

While Boston's Central Artery/Tunnel project is not expected to have an impact on the South End medical area until at least 1993, members of the Boston University Medical Center/Boston City Hospital (BCH) Transportation Management Association (TMA) met last month with representatives of the Central Artery/Tunnel (CA/T) Project to be brought up to date on the massive highway construction plan.

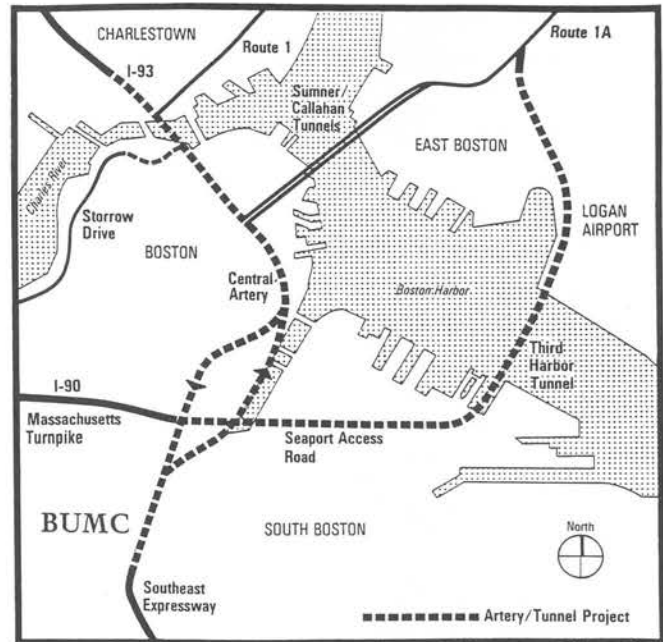
Using slides and a map, CA/T Regional Liaison Richard Jarvis presented an overview of the project, explaining that the new Central Artery would be constructed while keeping the existing elevated artery and tunnels open. "We've made a major commitment to the City of Boston that we will keep traffic moving," he said. "We [also] are committed to keeping pedestrian access ways open," he added. Construction of the new underground roadway, scheduled

to be completed in 1998, is expected to double the capacity of the existing elevated highway.

Current plans for the CA/T project are to rebuild—not to depress—a portion of the existing Central Artery from Kneeland Street in Chinatown to Southampton Street. "This may require commuters to the Medical Campus area to take slightly different routes—sometimes with improved or slightly different accesses," according to engineer Walter Herrick of the engineering firm Bechtel/Parsons Brinckerhoff. Still, Herrick noted, project officials encourage Boston commuters to seek alternative modes of transportation.

The plan also calls for the construction of a four-lane, 4,200-foot-long Third Harbor Tunnel, scheduled to open in 1994, which is intended to ease traffic flow in and out of Boston's Logan Airport.

The TMA, formed last fall by the Medical Center and



The CA/T Project will replace the six-lane, elevated section of the I-93 Central Artery with a new eight-to-10-lane road, mostly underground, between the Southeast Expressway and Charlestown. It also will extend the I-90 Mass. Turnpike to Logan Airport via a Seaport Access Road. The South Boston Bypass Road will serve construction traffic generated by the traffic.

BCH to address transportation and commuting issues for the South End medical area, has already instituted a campaign to improve public transportation options for members of the medical community.

The CA/T project is currently awaiting environmental approval from the Commonwealth. CA/T officials, however, hope to obtain that go-ahead within the next several months, Jarvis said. □

Medical Center hosts hoopathon for Huntington's disease

Last year, some 300 people, including members of the Medical Center community, shot their way to various degrees of victory in the annual Hoopathon for Huntington's Disease, held at the Medical Center. This year, the Huntington's Disease Society of America is hoping for another whirl of free throwers. The 12th annual, 24-hour, free-throw Hoopathon will take place on Thursday, April 25, in the Solomon Carter Fuller Mental Health Center gymnasium, beginning at 6 a.m. As always, Medical Center personnel are welcome to attend the event or to participate as basketball shooters. Those interested in participating should contact the executive director

of the organization, May Long, at 638-8333 (x8333) to sign up and to receive a sponsor sheet. The affair will feature local television and radio personalities. Bill Gasper, the publisher of this newsletter and an annual participant in the Hoopathon, urges employees and students to join in the event.

Huntington's disease is a hereditary, degenerative, neurological disorder that

causes physical abnormalities and mental deterioration. One of the disease's characteristics is involuntary movements of the face and limbs. Symptoms usually appear in people between the ages of 35 and 40 years, and the disease leads to death in about 10 to 15 years.

Last year, the Hoopathon raised approximately \$40,000. □

Goldman School offers free clinic

The School of Graduate Dentistry's third-year class will sponsor free initial dental exams, x-rays and dental health screenings for all members of the greater Boston community on Friday, April 12, from 9 to 11:30 a.m. For more information, call 638-4700 (x4700). Services will be provided at the School at 100 E. Newton St. □

REMINDER

Open-enrollment for insurance plans

During April, eligible employees who currently are participating in health, life or accident insurance plans have the option to change their health plans. Information on the procedure will be sent to all employees shortly. Employees may stop by the Office of Personnel in the Talbot Building to register for the change, or they may register in writing through the mail. □

Freedom-from-smoking program offered

In an effort to help those Medical Campus employees who think they would benefit from group support in their attempt to quit smoking, the Office of Personnel will sponsor the American Lung Association's Freedom from Smoking program this spring. The seven-session clinic will be led by Office of Personnel Employee Relations Representative Sandy Brien, who is a former smoker and a trained American Lung Association Freedom from Smoking facilitator. The class will be limited to 12 participants, and pre-enrollment is required.

Orientation meeting: April 30, noon to 1 p.m., Talbot Building, room 329W.

Fee: \$20, to be paid at the orientation meeting to cover the expense of materials supplied by the American Lung Association.

Participants are encouraged to bring their lunch to the clinic meetings.

For further information, contact Sandy Brien, at 638-4610 (x4610).

The clinic begins on May 14, and runs for seven sessions: May 14, May 21, May 28 (Quitting Day), May 30, June 4, June 11, June 25 (final celebration). □

What's new at Chequers

Frozen yogurt, salad by the ounce, and "cheap-thrill" sandwiches have been added to the roster of offerings in the School of Medicine's Chequers cafeteria, located in the basement of the Instructional Building. These additions were made in response to the results of the customer-satisfaction survey made in February. Two flavors of lowfat frozen yogurt will be offered daily, at 25 cents an ounce. Purists can buy it in its natural state, while the more indulgent can create decadent delights with a variety of toppings. Diners can also build their own salads with a wide selection of fresh vegetables and dressings, for 30 cents an ounce. For those on a budget, there's the "cheap-thrill" 3-ounce deli sandwich served without the extras for \$2.85. □



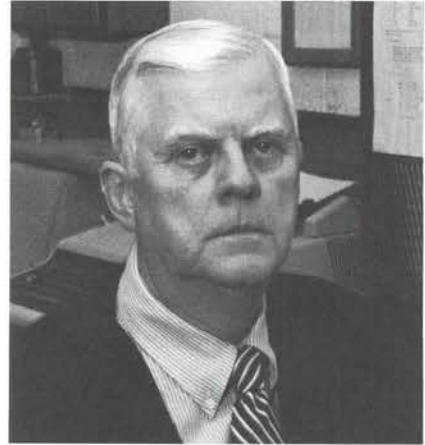
Students exempt from tax in Campus cafeterias

Students who display valid IDs to cashiers are exempt from the state sales tax on food served in the School of Medicine's Chequers cafeteria and the Goldman School of Graduate Dentistry's Rite Bite Cafe. Students are exempt under a state law that applies to educational institutions. Faculty and staff are not exempt from the sales tax on meals. □

Department profile

Control Center tackles everything from heating to bat-catching

If the room temperature in some remote research laboratory at the Medical Center dips below or above its regulated level, the ramifications can be disastrous for a sensitive research project. If a bat is found in someone's office, the discoverer may reckon that the consequences are even worse. To contend with such problems, and a host of others, including fires, the



Hank Brown, senior technician at the Control Center

Medical Center Control Center is on hand 24 hours a day, seven days a week. This office, located in the basement of the Instructional Building, is, in the words of John Clift, the manager of operations and maintenance for the Medical Campus, "the nerve center of the Medical Center."

Heading the office is Henry "Hank" L. Brown, who has held his lead post for nine years, and has served the office for a total of 14 years. Four other men are on the staff, as well. Each of the five men serve on one-person shifts.

The Control Center's main job is to monitor the environmental controls throughout the Medical Center, chiefly with the help of a computer that provides an account of the heating and cooling conditions in most of the rooms in the complex. The computer indicates any mal-

functions in such sensitive areas as the animal containment rooms, and enables the technicians to alter, start and stop the systems. The technicians also monitor fire alarms for the majority of the complex, and respond to such emergencies as floods and explosions.

The Control Center also refers emergency calls relating to operations and maintenance to the appropriate mechanics, so that timely follow-up is ensured. "People call when they are stuck in elevators, need someone to unplug a toilet, and even when they need directions on how to get to the Medical Center." The important skill, Brown said, is "knowing what to do with each call."

In an emergency, contact the Control Center at 638-5555 (x5555). For routine calls, contact the office at 638-4144 (x4144). □