

Web Science Institute Southampton



### **Cross-institutional MOOC Data Analysis and Visualisation: A call for collaboration**

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#### Outline

- Who are we?
- What do we do?
- What do we want?
- Will you join us?



#### Who are we?





Electronics & Computer Science University of Southampton

Su White, Adriana Wilde (ECS)



MOOC Observatory

http://blog.soton.ac.uk/mobs/







Manuel León-Urrutia (ILIaD)

#### What do we do

- MOOC production
- MOOC data management
- MOOC data analysis



#### **Our 12 published courses**



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EXPLORING OUR OCEANS UNIVERSITY OF SOUTHAMPTON

Explore the half of our world covered by deep ocean, and how our lives affect the hidden face of our planet.

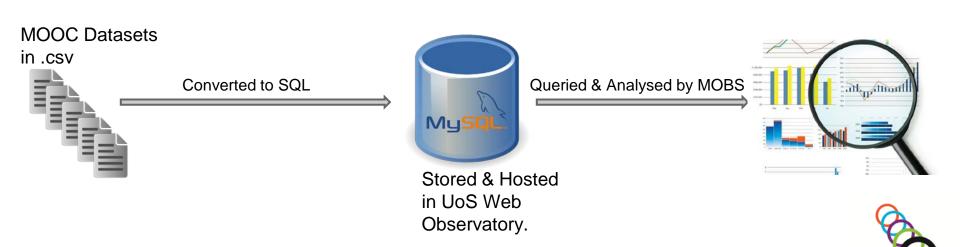
TBA 5 6 weeks 9 3 hours pw 9 Certificate





## **MOOC data management**

#### An integrated toolset and data infrastructure: the **MOOC Observatory** and the **UoS Web Observatory**



# **MOOC Data Analysis (some examples)**

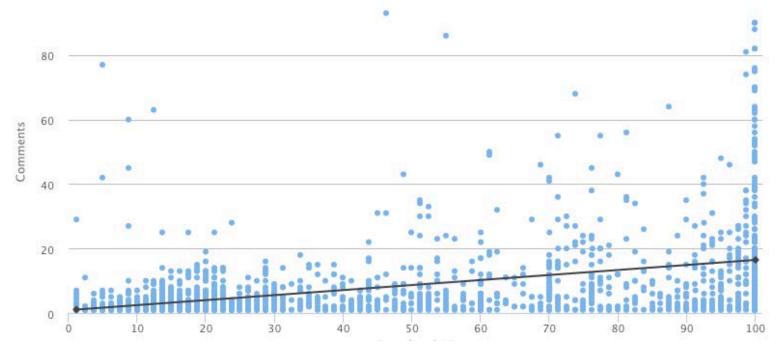
- Learner activity patterns
- Text Mining

. . .

- Social Network Analysis
- Real time visualisations



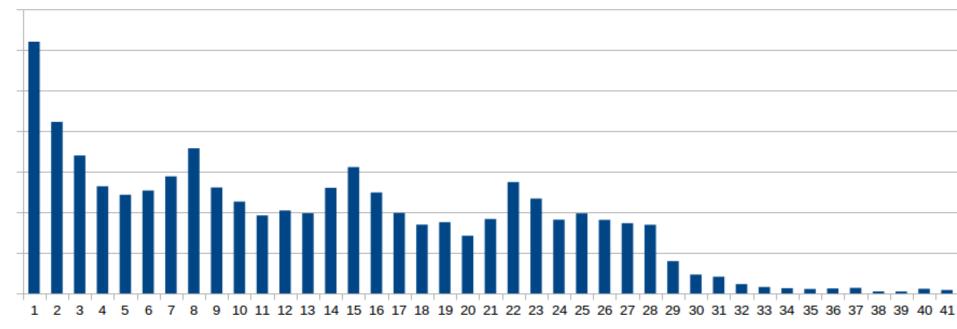
#### Learner Activity Patterns: Overall comments



(Number of comments in a MOOC against completion %)



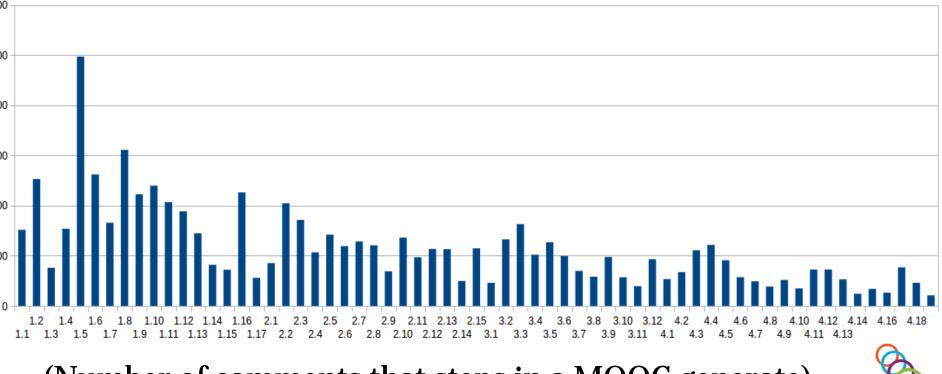
#### **Learner Activity Patterns: Comments per day**



(Comments in a MOOC generated over time)



#### Learner Activity Patterns: Discussion generation analysis



(Number of comments that steps in a MOOC generate)



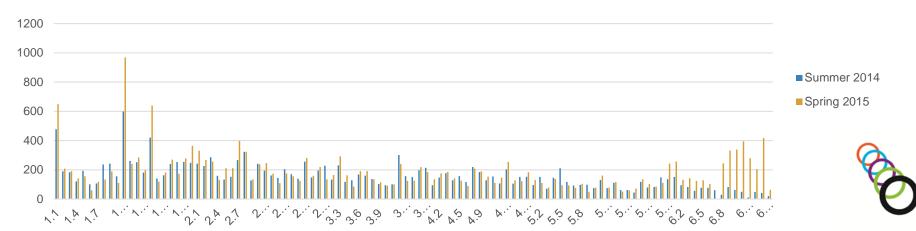
## Learner Activity Patterns: Comparing course runs

Question answer patterns and clustering of failed responses

Evaluating impact of revised feedback content and mechanisms on results

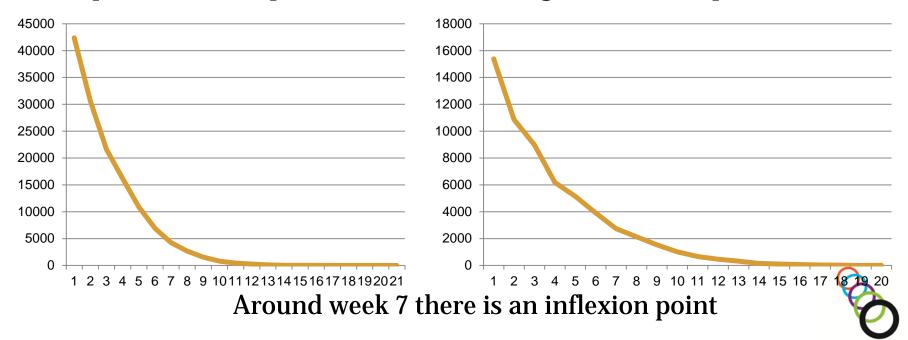
Comparing assessment types and content e.g. peer review step text mining and analysis of stats

#### **Comparing most commented steps on two runs:**



### Learner Activity Patterns: Comparing course runs

Two consecutive runs of the same MOOC exhibit **similar behaviour** (example: Sum of Steps Visited) when scaling over total steps



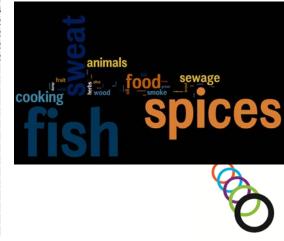
## **Text mining: Portus MOOC comments**

- Undertaking primary research about development and communication of archaeological knowledge (see next slide)
- Using concordance (AntConc), topic maps and other approaches to mine comments
- e.g. undertaking specific research such as examining the multisensory nature of creative writing on the course through co-occurrence of words (in this case "smell")

word	count
fish	35
spices	29
sea	28
Sweat	18
Food	10
Cooking	8
animals	7
sewage	7
oil	5
fruit	4
smoke	4
wood	4
herbs	3
tar	3
awful	2
bread	2
damp	2
grass	2
baths	1
caulking	1
frankincense	1
garlic	1
grain	1
mud	1
olives	1
painting	1
Pitch	1
Plants	1
rubbish	1
sawdust	1
seaweed	1
wine	1

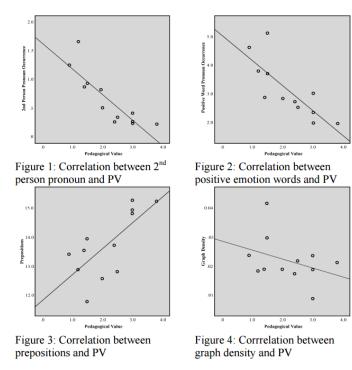


Prof. Graeme Earl



## Text mining: use of pronouns vsVariableAdj. R<sup>2</sup>P-valueCorr. with PVCitations2nd person0.721<0.001</td>Negative[12]

2nd person	0.721	< 0.001	Negative	[12]
pronoun				
+ve emotion	0.601	0.002	Negative	[12, 11]
Preps	0.463	0.009	Positive	[12]
Graph Density	0.068	0.21	Negative	[13]



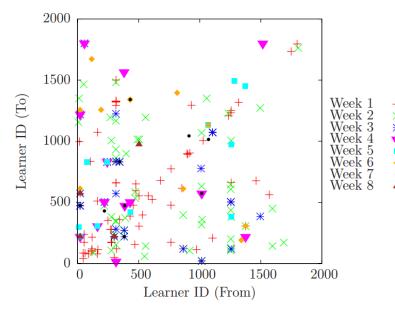


Tim O'Riordan

O'Riordan, Tim, Millard, David and Schulz, John (2015) Can you tell if they're learning? Using a pedagogical framework to measure pedagogical activity. In, *ICALT 2015: 15th IEEE International Conference on Advanced Learning Technologies, Hualien, TW, 06 - 09 Jul 2015.* 3pp.



#### **Social Network Analysis: interactions between learners**



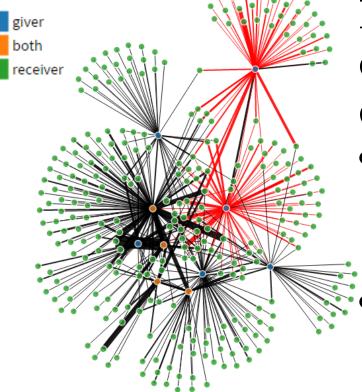


Ayse Saliha Sunar

Sunar, Ayse Saliha, Abdullah, Nor Aniza, White, Susan and Davis, Hugh C. (2015) Analysing and predicting recurrent interactions among learners during online discussions in a MOOC. In, *11th International Conference on Knowledge Management ICKM 2015, Osaka, JP, 04 - 06 Nov 2015.* 



# SNA: networks of selected learners

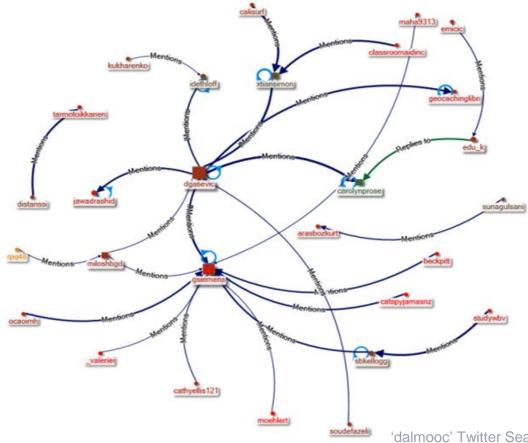


Identification of highly connected individuals, divided into:

those whose comments are replied to (*receivers*);
And those who reply (*givers*)



### **Twitter MOOC Data Analysis**

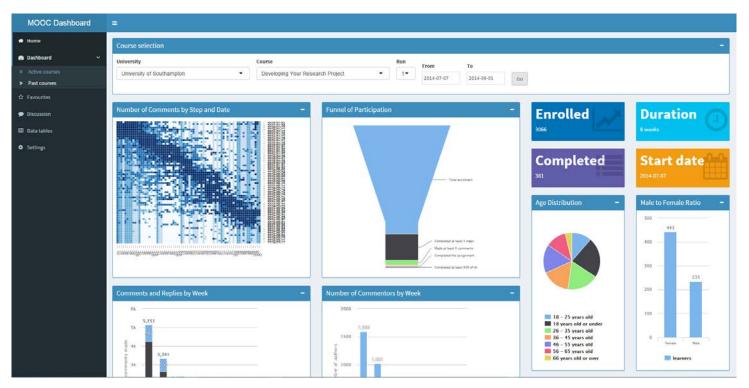


- Our MOOCs also generate data in other social media
- This example is from our Digital Marketing MOOC
- Learners were interacting with each other outside the Futurelearn Platfrom (Twitter in this case)

• We also have this dataset in our observatory

'dalmooc' Twitter Seach NodeXL Graph/Tim O'Riordan ©2014/cc-by-sa 3.0

#### **The MOOC Dashboard**



Leon Urrutia, Manuel, Cobos, Ruth, Dickens, Kate, White, Su and Davis, Hugh (2016) <u>Visualising</u> <u>the MOOC experience: a dynamic MOOC dashboard built through institutional</u> <u>collaboration.</u> In, *EMOOCs 2016, Graz, AT, 22 - 24 Feb 2016.* 



### **Persuasive technologies**

Fogg (2003) anticipated students in the future being *persuaded* to learn.

Vision: A student runs "StudyBuddy" on a hand-held device. Events:

- 1. she is congratulated on having met that day her daily study goal
- 2. she is presented suggestions on short, specific activities to engage with
- 3. she is presented a **visualisation** in which her peers who are also revising are represented in clusters as an encouragement
- 4. Her **mentor** can **monitor** her engagement and offers basic feedback.



A. Wilde (2016) **Understanding persuasive technologies to improve completion rates in MOOCs** Submitted to *HCI and the Educational Technology Revolution, workshop at the ACM AVI conference, Bari, Italy, 7-10 June 2016.* 

# Dashboards as persuasive technologies

The successful application of persuasive technologies in this context presuppose a very good understanding of the learners behaviour.

#### **But this is challenging!**

Data may be incomplete, inaccurate, technically difficult to collect and process in real time.

A. Wilde (2016) **Understanding persuasive technologies to improve completion rates in MOOCs** Submitted to *HCI and the Educational Technology Revolution, workshop at the ACM AVI conference, Bari, Italy, 7-10 June 2016.* 



### What do we want

- Share questions
- Test the dashboard
- Share data for cross-institutional analysis
- To (informally) know whether the network would want this



## Now your turn!



Please scan this QR code ...OR Go to http://respond.cc and enter **381871** as a session key





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