## CONCLUDING THE WORK OF THE USER SERVICES TASK FORCE

March 28, 2012

Dear User Services Task Force members and consultants,

This is to let you know there will be no meeting of the USTF on March 30. Since I am not the organizer of the USTF series of meetings, I cannot cancel the meeting, but when Heidi returns from leave, she will cancel the meeting.

For those who have been following the progress of the USTF but were not at its March 14 meeting, the March 14 Action Notes (under "General Documents" on the SharePoint site at <a href="http://bts.library.pitt.edu/psredesign/default.aspx">http://bts.library.pitt.edu/psredesign/default.aspx</a>) will be of interest.

At this meeting the task force reviewed its charge and the remaining work to be accomplished. In light of the successful completion of nearly all aspects of the charge, the task force agreed to disband as of April 30, 2012, when the work of the Concept Team—a subgroup of the USTF—is expected to be concluded. The Research and Educations Support (RES) Implementation Team will be carrying forward the work of putting the user services redesign developed by the USTF into place.

Unless a need arises, there will be no meetings of the USTF between now and April 30. We will try to conduct any reviews of the Concept Team's work via email.

A celebration to recognize the accomplishments of the USTF is in the planning stages. Many thanks to all who served on, advised and supported the group!

Karen