

# PELAYANAN RAWAT INAP BAGI PENERIMA ASKESKIN DI RSUD MARDI WALUYO BLITAR

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## ABSTRACT

This research represent case study at RSUD Mardi Waluyo Blitar with title “Pelayanan Rawat Inap Bagi Penerima Askeskin di RSUD Mardi Waluyo Blitar”. This Research aim to to know service how far take care of to lodge which is done by this hospital to patient receiver of Askeskin in giving certifiable service as well as service which is standart. In this research of writer try to look for information about service process take care of to lodge, quality of service take care of to lodge, opinion of patient receiver of Askeskin, problems faced by hospital in running program of Askeskin. Process service take care of to lodge to represent step which must pass by by a patient of Askeskin start from counter till to place take care of to lodge, and also conditions which must fulfill by patient to becan obtain;get service at home pain. Quality of service take care of to lodge to represent service form given by this hospital to patient in order to to create a service take care of to lodge certifiable as well as service take care of to lodge matching with standart service of health. Opinion of patient of Askeskin is with refer toing statement, opinion, input, criticism, as well as sigh phrased by patient side of Askeskin to this hospital side to service take care of to lodge is which during the time given by this hospital. Besides also all problemss is which during the time faced by hospital side in running program of Askeskin, start from problems with service, come up with problems of financing to service take care of to lodge. In analysis, that service take care of to lodge which is this hospital side is given by have goodness, this is marked with service form take care of to lodge certifiable as well as as according to standart besides also there is satisfaction which emerge from all patient receiver of Askeskin. Pursuant to conclusion above that service take care of to lodge to receiver of Askeskin in RSUD Mardi Waluyo Blitar have goodness, expected by service which have walked this can be defended will be more be good if can be improved, so that create a prima service.