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**Investigation into Travel Modes for Transit Oriented Development
Employees' Travel Survey of Kelvin Grove Urban Village
August 2008**

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Travel surveys were conducted for collecting data related to visitors travel to Kelvin Grove Urban Village (KGUV). KGUV has employees of retail shopping centre, employees of educational land use, school and university students and shoppers as visitors of this area. As a part of data collection process a travel surveys was undertaken for employees and students of KGUV. This document contains the questionnaire form used to collect the data related to employee travel. Similar questions were asked to the students of KGUV. The instructions given for filling out the survey were not included in the actual questionnaire form as internet based surveys were undertaken. This form was used for personal interviews and Computer Assisted Personal Interview (CAPI) surveys undertaken for employees of the retail shopping centre.

Final Employee Survey_CAPI

1.

Hello,

Kelvin Grove Urban Village (KGUV), is a specially planned community designed to provide a better quality of life for residents and visitors of this area. Transport is one of the major contributors to the success of KGUV. This survey will help us understand the travel needs of employees at KGUV. The results will be used to improve the way in which transport services are provided in these communities in the future. We would greatly appreciate if you could participate in the survey. This survey will take approximately 10-15 minutes to complete. Your comments regarding transport issues at the village are most welcome.

Thank you.

Confidentiality:

All comments and responses are anonymous and will be treated confidentially. The names of individual persons are not required in any of the responses.

Please contact the researcher team members named below to have any questions answered or if you require further information about the project.

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2. Travel Information

Please enter information about your trips here

1. How often do you travel to work?

More than 5 times a week

5 times a week

4 times a week

3 times a week

Once or twice a week

Other (please specify)

* 2. For the work trip, what is your main mode of travel usually?

Private or Company vehicle

Walk only

Bicycle

Taxi

Public Bus

Train

Ferry

Other (please specify)

Final Employee Survey_CAPI

Now answer further questions based on your choice of main mode of travel. If your main mode of travel is
Private or company vehicle --> Go to Page 5
Walk Only --> Go to Page 3
Bicycle --> Go to Page 5
Taxi --> Go to Page 4
Public Bus --> Go to Page 6
Train --> Go to Page 6
Ferry --> Go to Page 6

3. Travel information

Questions for "Walk only" as a main mode for work travel

3. What are the main reasons for choosing "Walk only" as your main mode of travel?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
Comfortable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Requires less time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cheaper than other options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Available at any time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Takes me to my destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Now Go to Page 8

4. Travel Information

Questions for "Taxi" as a main mode for work travel

4. What are the main reasons for choosing "Taxi" as your main mode of travel?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
Comfortable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Requires less time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cheaper than other options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Available at any time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Takes me to my destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Now Go to Page 8

5. Travel Information

Questions for "Private or company vehicle / motorcycle / Bike" as a main mode for work travel

Final Employee Survey_CAPI

5. Where do you park your vehicle?

At work place

On street parking

Paid parking

Other (please specify)

6. How much do you pay for parking?

<10\$ per day

10\$ to 20\$ per day

> 20\$ per day

Free parking available

Please give your comments about parking facilities

7. What are the main reasons for choosing "private or company vehicle or bike or motorcycle" as your main mode of travel?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
Comfortable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Requires less time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cheaper than other options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Available at any time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Takes me to my destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Free parking available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Now Go to Page 8

6. Travel Information

Questions for Public transport (Public bus, train or ferry) as a main mode for work travel

Final Employee Survey_CAPI

8. Where do you get on the bus/train/ferry to start your journey?

Please specify the public transport stop location

Stop name (if known)

Stop number (if known)

Street

Suburb

9. Where do you get off the bus/train/ferry to end your journey?

Please specify the public transport stop location

Stop name (if known)

Stop number (if known)

Street

Suburb

10. If you need to change from one service to another to make your journey, where do you do so?

11. Which route(s) do you take? (bus route number, ferry line, train line)

Leg One of Journey

Leg Two of Journey (if applicable)

Leg Three of Journey (if applicable)

12. How long does it take to reach your boarding public transport stop from your house?

<5min

5-10min

10-15min

>15min

Other (please specify)

13. How long does it take to reach your workplace from your alighting public transport stop?

<5min

5-10min

10-15min

>15min

Other (please specify)

Final Employee Survey_CAPI

14. What are the main reasons for choosing "Public Transport" as your main mode of travel?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
Convenient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environment friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't have car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expensive parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car is expensive and public transport is cheaper	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't have driving licence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car maintenance and petrol prices are expensive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't want to drive everyday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthy lifestyle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Now Go to Page 8

7. Choice of main mode

15. Do you have any other option available for your work travel?

Yes

No

If your answer to above question (Que. No. 15) is

Yes --> Go to Page 9

No --> Go to Page 10

8. Main mode choice

16. Which option is available to you?

Public Bus

Train

Walk only

Ferry

Motor Cycle

Bicycle

Private or Company vehicle

Taxi

Other (please specify)

Final Employee Survey_CAPI

9. Travel information

17. Where do you usually go from your workplace on occasions when you don't go straight home?

- To buy something
- To pick up or drop off something or somebody
- Entertainment or recreation

Other (please specify)

10. Public transport perceptions

18. How do you rate the current public transport in Kelvin Grove Urban Village?

	Very poor	Poor	Average	Good	Excellent	Not Applicable
Frequency of service	jñ	jñ	jñ	jñ	jñ	jñ
On time performance / Reliability	jñ	jñ	jñ	jñ	jñ	jñ
Overall Quality of service	jñ	jñ	jñ	jñ	jñ	jñ
Waiting time	jñ	jñ	jñ	jñ	jñ	jñ
Accessibility to stop	jñ	jñ	jñ	jñ	jñ	jñ
Safety for passengers at stops	jñ	jñ	jñ	jñ	jñ	jñ
Public Transport signage	jñ	jñ	jñ	jñ	jñ	jñ
Cost of public transport	jñ	jñ	jñ	jñ	jñ	jñ

Please give any specific comments if you have

11. Public transport perceptions

Final Employee Survey_CAPI

19. Which improvements do you think would make the current public transport better? (Please rate the importance)

	Not important	Low Importance	Medium Importance	Highly importance	Extremely important / essential	Not Applicable
Minimum waiting time	jn	jn	jn	jn	jn	jn
More amenities at station	jn	jn	jn	jn	jn	jn
Good quality service	jn	jn	jn	jn	jn	jn
Should be cheaper	jn	jn	jn	jn	jn	jn
Less walking time to & from the stop	jn	jn	jn	jn	jn	jn
Frequent service	jn	jn	jn	jn	jn	jn

Other (please specify)

12. Perception about Kelvin Grove Urban Village

20. Please rate your perception about Kelvin Grove Urban Village.

	Very poor	Poor	Average	Good	Excellent	Not Applicable
Social life	jn	jn	jn	jn	jn	jn
Facilities / quality of facilities	jn	jn	jn	jn	jn	jn
Environment / air quality	jn	jn	jn	jn	jn	jn
Aesthetics of urban village	jn	jn	jn	jn	jn	jn
Quality of side walks	jn	jn	jn	jn	jn	jn
Presence of sidewalks (footpaths)	jn	jn	jn	jn	jn	jn
Transport infrastructure	jn	jn	jn	jn	jn	jn
Parks and open spaces	jn	jn	jn	jn	jn	jn
Commercial activities	jn	jn	jn	jn	jn	jn
Pedestrian friendly environment	jn	jn	jn	jn	jn	jn
Parking facilities	jn	jn	jn	jn	jn	jn
Overall rating of KGUV	jn	jn	jn	jn	jn	jn

Other (please specify)

13. Personal information

Please share any personal information you are comfortable to do so here.

Final Employee Survey_CAPI

21. What is your age group?

0 to 18 years

18 years to 30 years

30 years to 45 years

45 years to 65 years

65 years and above

22. What is your gender?

Male

Female

23. What is your employment status?

Employed Full time

Employed part time / Casual employment

Self employed

Student full time

Student part time

Unemployed

Retired

Other (please specify)

24. Occupation

What kind of work do you do?

25. Industry

In what type of business do you work?

26. What is your work address?

Street name/Location

Suburb

27. What is your home postcode or suburb?

Postcode

Suburb

Final Employee Survey_CAPI

28. What are your usual working hours?

9am to 5pm

8am to 4pm

8am to 3pm

9am to 6pm

Other (please specify)

14. Personal Information

29. How many persons are there in your household?

1

2

3

4

5

6

Other (please specify)

30. How many cars and bicycles do your household own?

	>=3	2	1	0
Cars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bikes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorcycles/Scooters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. Do you possess a valid driver's licence?

Yes

No

32. How many persons in your household possess a valid drivers licence?

0

1

2

>=3

15. Comments

Final Employee Survey_CAPI

33. Please write comments about any other issues that you want to highlight related to public transport or quality of life at Kelvin Grove Urban Village.

