

Clark, Chanelle L. and Parker, Elizabeth A. and Gould, Trish (2005) Rural generalist nurses' perceptions of the effectiveness of their therapeutic interventions for patients with mental illness . *Australian Journal of Rural Health* 13(4):pp. 205-213.

**Copyright 2005 Blackwell Publishing**

**Rural generalist nurses' perceptions of the effectiveness of their therapeutic interventions for patients with mental illness.**

(Nurses in rural and remote settings)

▼ Chanelle Clark<sup>1</sup>, Elizabeth Parker<sup>2</sup>, Trish Gould<sup>2</sup>

<sup>1</sup>Queensland Health, <sup>2</sup>School of Public Health, Queensland University of Technology

**Correspondence:**

Chanelle Clark  
Project Officer  
Cunningham Centre  
Queensland Health  
Phone: (07) 4616 5527  
Fax: (07) 4616 5555  
Email: chanelle\_clark@health.qld.gov.au

## **ABSTRACT**

**Objective:** *To explore generalist nurses' perceptions of their efficacy in caring for mentally ill clients in rural and remote settings; and their educational needs in the area of mental health care.*

**Design:** *A self-administered questionnaire adapted from the Mental Health Problems Perception Questionnaire (MHPPQ); a Likert scale used to rate the perceptions of nursing staff of their own ability to adequately treat and care for patients experiencing mental illness.*

**Setting:** *The Roma and Charleville Health Service Districts (HSD), Queensland, Australia.*

**Subjects:** *Nurses (Registered Nurses, Assistants in Nursing & Enrolled Nurses) in the Roma and Charleville HSDs (N=163)*

**Main outcome measures:** *Generalist nurses' perceptions regarding their therapeutic commitment, role competency and role support.*

**Results:** *Seventy per cent of respondents indicated that limited knowledge of mental health problems was an issue preventing nursing staff in rural and remote settings from providing optimum care to patients with mental illness. Twenty-nine per cent of respondents indicated they had never received or undertaken training or education in relation to the care, treatment or assessment of patients with mental illness.*

**Conclusions:** *Rural nurses do not feel competent, nor adequately supported, to deal with patients with mental health problems. In addition, the nurses' education and ongoing training do not adequately prepare them for this sphere.*

**KEY WORDS:** *mental illness, professional development, role competency, role support, therapeutic commitment*

**What is already known:**

- *Nurses working in rural and remote areas may care for people in the acute phases of mental illness in the absence of relevant support services and adequate training.*
- *Considerable research has been conducted regarding the role of nurses in rural areas*
- *Little is known about the mental health-related work of nurses in these settings.*

**What this study adds:**

- *Most respondents feel they do not have adequate skills to identify and assess patients with mental health problems.*
- *Respondents indicated that limited knowledge of mental health problems was an issue preventing nursing staff in rural and remote settings from providing optimum care to patients with mental illness.*
- *Many respondents considered situations such as limited support from other service providers, difficulty communicating with mentally ill clients, and difficulty identifying a mental health problem, impeded their ability to treat patients with mental illness.*

## INTRODUCTION

Nurses play an integral role in the delivery of health care services to people suffering from mental illness in rural and remote areas of Australia.<sup>1</sup> Rural generalist nurses require knowledge, skills and networks in mental health that will enable them to provide effective mental health care. Hegney (1997) found that nurses believed the amount and type of support services available impacted upon their scope of practice. Nurses in more remote hospitals, with no resident medical officer, considered themselves more isolated from support services.<sup>2</sup>

A number of studies suggest that undergraduate nursing students are not specifically prepared for work in the mental health field.<sup>3,4,5,6,7,8</sup> Accordingly, the Inquiry into Nursing (2002) recommended that undergraduate courses provide additional theory and practicum in mental health, aged care and cross-cultural nursing.<sup>3</sup> In addition, rural and remote area nurses have limited access to on-going education that is specifically oriented to rural and remote practice<sup>9</sup>.

There has been some independent research undertaken of the training needs of non-specialist nurses<sup>10</sup>, and of generalist nurses in rural areas.<sup>11</sup> These studies investigated nurses' perceptions of their own knowledge, confidence, skills and educational needs in the area of mental health care. Apart from Muirhead and Tilley's study<sup>11</sup>, there has been no systematic study of generalist nurses in rural areas of Australia, with regard to these issues.

This paper examines rural generalist nurses' perceptions of the effectiveness of their therapeutic interventions for patients with mental illness, and the nurses' educational needs.

## **METHOD**

A questionnaire was mailed to all nursing staff (N=344) rostered for work within the Roma and Charleville Health Service Districts (HSDs) during March 2003; 163 responded, giving a response rate of 47 per cent.

The questionnaire was based on the Mental Health Problems Perception Questionnaire (MHPPQ), a Likert scale used to rate nurses' perceptions of their competence to treat patients experiencing mental illness.<sup>12</sup> The MHPPQ was adapted by Lauder *et al.* (1999)<sup>13</sup> from the Alcohol and Alcohol Problems Perceptions Questionnaire, developed by Shaw *et al.* in 1978.<sup>14</sup> The MHPPQ is underpinned by an explicit theoretical framework in which therapeutic commitment, role support and role competency are core concepts. It is proposed that these variables influence the effectiveness of nurses working with people who have mental health problems.<sup>13</sup> Therapeutic commitment is influenced by one's self-perceived role competency and role support. Role competency is having the necessary skills, knowledge and understanding of whether patients come within one's sphere of responsibility; role support is the perceived or potential level of

contact with, and access to, specialist mental health workers (Lauder *et al.* 1999: 5).<sup>13</sup>

The MHPPQ was adapted for this study to explore qualities of therapeutic interventions that were specific to the study population. Professor Lauder was consulted regarding changes made to the MHPPQ, which included the removal of three statements and the addition of 11 new statements.

The resultant questionnaire consisted of 35 statements, which were measured on a 7-point Likert scale. Part B of the Questionnaire sought demographic, work setting and work satisfaction information and respondents' experience with mental illness. The questionnaire was piloted with nurses from a range of clinical settings, all of whom have contact with people with mental illness.

The MHPPQ was psychometrically tested by Lauder *et al.*<sup>12</sup>, demonstrating it to be valid and reliable in the chosen population (rural generalist nurses who treat people with mental illness). Because the MHPPQ was modified for this study, Cronbach's alpha coefficient and Pearson's correlation coefficients were computed to demonstrate reliability and validity; the results were comparable to those obtained by Lauder *et al.*<sup>12</sup>.

Scores for items within each scale were summed so that scales could be treated as continuous variables. The mean and SD were calculated to provide an indication of the level of therapeutic commitment etc across the study population. If the population tended toward the negative range (ie indicating lower levels of therapeutic commitment on average) then this would have been evident.

ANOVAs, unpaired t-tests and Spearman's rho correlation coefficients were used to examine the relationship between a range of variables and respondents' perceived levels of therapeutic commitment, role competency and role support.

The participants' demographic characteristics (Table 1) were similar to previous studies investigating rural and remote nursing workforce issues<sup>9,15,16,17</sup>, indicating that the respondents were representative of nurses working in rural and remote areas. Comparisons of respondents by nursing qualification with the total number of nursing staff in each HSD indicate that respondents were representative of the total population of nurses across the two HSDs.

*(Table 1 about here)*

The Queensland University of Technology University Human Research Ethics Committee (QUT Ref No. 2925H) and the HSD Managers granted ethical approval in March 2003.

## **RESULTS**

### **Therapeutic Commitment, Role Competency and Role Support**

With regards to role competency, around 60 per cent of nurses disagreed to varying extents with the statement "I feel I have the skills to assess and identify patients with mental illness". Over 70 per cent of respondents disagreed to varying

extents with the statement “I feel that I can appropriately advise my patients about mental health problems”. With regards to role support, only 12.2 per cent of respondents agreed that they received adequate support from other mental health services outside their district when caring for patients with mental illness. Tables 3, 4 and 5 provide a summary of responses to individual questionnaire items for each of the three scales.

*(Tables 3, 4, & 5 about here)*

### **Factors influencing Therapeutic Commitment, Role Competency and Role Support**

The factors that influenced nurses’ levels of therapeutic commitment, role competency or role support are summarised in Table 6. The only factor that was significant in influencing all three scales was nursing qualification.

*(Table 6 about here)*

### **Nursing Qualification**

The ANOVA showed that nursing qualification had a significant effect on therapeutic commitment  $F(2,150)=5.5, p=.005$ ; role competency  $F(2,150)=6.6, p=.002$ ; and role support  $F(2,150)=6.9, p=.001$ .

A Tukey post hoc test showed Registered Nurses (RNs) to have higher levels of role competency ( $m=43.5, SD=11.1$ ) than Enrolled Nurses (ENs) ( $m=$



37.2, SD=10.7), while ENs have lower levels of role competency than Assistants in Nursing (AIN) (m=46.1, SD=8.7). The mean difference in levels of role competency for RNs and AINs was not significant.

On average, AINs indicated higher levels of role support (m=27.6, SD=5.7) than RNs (m=21.9, SD=5.8) and ENs (m=21.9, SD=4.9). AINs also have significantly higher levels of therapeutic commitment (m=58.4, SD=10.8) compared to RNs (m=49.4, SD=8.9) and ENs (m=49.5, SD=10.7).

Whilst role competency was perceived to be significantly higher for RNs and AINs than for ENs, it is still inadequate for all three groups.

### **Contact with Patients with Mental Illness**

The frequency of treating patients with mental illness was significant in influencing levels of therapeutic commitment  $F(3,150)=6.3, p=.001$  and levels of role support  $F(3,150)=3.4, p=.018$ . The ANOVA showed no significant effect of this factor on role competency  $F(3,150)=1.2, p=.317$ .

A Tukey post hoc test showed that nurses who treat patients with mental illness on a daily basis (18.8 per cent) had significantly higher levels of therapeutic commitment (m= 57, SD=7.57) compared to nurses who treated patients with mental illness on a less frequent basis - more than weekly but less than monthly (m=47.73, SD=10.83), and monthly (m=48.39, SD=8.28). The frequency of contact also affected levels of role support, with nurses who treat patients with mental illness on a daily basis (m=25.07, SD=6.1) having higher perceived levels of role

support compared to nurses who treat patients with mental illness on a weekly basis ( $m=20.73$ ,  $SD=5.75$ ).

### **Specialist Clinical Experience**

The effect of specialist experience in caring for patients with mental illness on levels of role competency  $t(153)=5.2$ ,  $p\leq.0001$  and therapeutic commitment  $t(153)=3.5$ ,  $p=.001$  was significant. This factor had no effect on levels of role support  $t(153)=.24$ ,  $p=.808$ .

Nurses with specialist clinical experience in the area of mental illness generally had higher levels of therapeutic commitment ( $m=60.08$ ,  $SD=11.13$ ) than nurses without specialist clinical experience ( $m=49.68$ ,  $SD=9.67$ ). Nurses with specialist clinical experience in the area of mental illness also had higher levels of role competency on average ( $m=56.50$ ,  $SD=14.81$ ) compared to nurses without specialist experience ( $m=40.34$ ,  $SD=9.92$ ).

### **Friend/Family Experienced Mental Illness**

The effect of having a close friend or relative, experience mental illness, on levels of therapeutic commitment was significant  $t(153)=2.1$ ,  $p=.042$ . This factor had no effect on levels of role competency  $t(153)=1.7$ ,  $p=.09$  or role support  $t(153)=-1.1$ ,  $p=.269$ . Nurses who identified as having had a close friend or relative who had experienced mental illness had slightly higher levels of therapeutic commitment on average ( $m=52$ ,  $SD=9.96$ ) compared to nurses who did not ( $m=48.68$ ,  $SD=10.05$ ).

### **Education and Training Undertaken**

Because respondents in this study were able to select multiple categories, in order to reflect their entire history of education and training, data analysis could not be conducted to examine the effect of education and training on levels of therapeutic commitment, role competency and role support. Twenty-nine per cent of respondents (n=47) indicated they had never undertaken training or education in relation to the treatment or assessment of patients with mental illness. A further 26 per cent (n=43) indicated they had only ever undertaken a half hour in-service/workplace training course on this topic.

## **DISCUSSION**

Nurses who identified as Assistants in Nursing, worked in aged care, had more contact with patients with mental illness, were satisfied with their work, had specialist clinical experience in the area of mental illness, or had a family member or friend who had experienced a mental illness, had higher levels of therapeutic commitment and/or role competency.

### **Role Competency**

Of concern was the finding that most nurses perceive that they have low levels of role competency. Many nurses reported that they did not have adequate

knowledge or skills to identify, assess and treat patients with mental illness; and a significant proportion of nurse respondents felt they could not appropriately advise patients about mental health problems.

These findings are similar to those of Wynaden *et al's* study of 241 nurses from 43 health services in WA<sup>10</sup>. In this study, approximately 58 per cent of respondents lacked confidence in caring for a person with mental illness, while 62 per cent of respondents felt their relevant knowledge and skills were inadequate<sup>10</sup>.

### **Role Support**

Many respondents felt inadequately supported caring for patients with mental illness. There seemed to be a degree of neutrality with responses to some role support questions; possibly because some respondents considered that they received adequate support from mental health services within their district during working hours, while after hours, the reverse held.

### **Education and Training**

The extent of respondents' education concerning mental illness is a factor that can influence their therapeutic commitment, role competency and role support. Shaw *et al.*<sup>14</sup> suggested that deficiencies in training produces anxieties about role adequacy and role support and that this causes role insecurity or low levels of therapeutic commitment<sup>14</sup>. Data could not be statistically analysed to examine the effect of education and training on levels of therapeutic commitment, role competency and role support; however, descriptive results indicate that

respondents have not received adequate education or training regarding the management and care of patients with mental illness. Over half the respondents (n=90) indicated they had received little or no training.

These findings are similar to Wynaden *et al.*<sup>10</sup>, they reported that 76 per cent of nurses (n=241) do not receive regular in-service/education on mental health issues. In addition, Muirhead and Tilley<sup>11</sup> found that many health workers in rural north Queensland had been providing services to patients with mental illness, with little or no mental health training.

These results support studies<sup>3,18</sup> that argue that the current three year courses do not allow sufficient time for the development of general knowledge nor specific clinical practice competencies and knowledge in a particular area of specialisation, such as mental health.

Nurses who receive ongoing education and training for working with patients with mental illness in rural settings will develop higher-level competencies that will enable them to function in a manner that promotes safe practice. Furthermore, their enhanced skills and attitudes will ensure the best care of the patient/client by building and promoting systems of support and good relationships with patients<sup>18</sup>.

Nurses working in the rural and remote hospitals under study require skills in screening and monitoring mental health problems of patients. Training, therefore, needs to be comprehensive and provided at a number of levels, such as crisis management and care for acute illness (as part of a generalist workload).

## **Study Limitations**

Self-administered mail-out questionnaires are typically associated with low response rates. Only an average response rate was achieved (47 per cent). In addition, the views of respondents may differ in some way from those who chose not to participate.

## **CONCLUSION**

Participants in this study believe they do not have adequate knowledge and skills to offer therapeutic help to patients with mental illness, nor do they feel adequately supported in this role. Given the perceived low levels of role competency and role support, and the associated low levels of therapeutic commitment, it could be concluded that considerable barriers exist that reduce the capacity of nurses in these health service districts to provide effective health care to people with mental illness.

## **ACKNOWLEDGMENTS**

We would like to thank Queensland Health, District Managers and staff from Roma and Charleville Health Service Districts, and Professor William Lauder for his permission to utilise the MHPPQ.

## REFERENCES

- 1 Aoun S, Johnson L. Capacity building in rural mental health in Western Australia. *Australian Journal of Rural Health* 2002; **10**: 39-44.
- 2 Hegney D. Extended, expanded, multi-skilled or advanced practice? – Rural nurses in Australia 1991-1994. *Collegian* 1997; **4**: 22-27.
- 3 Senate Community Affairs References Committee. *The Patient Profession: Time for Action*. Report on the Inquiry into Nursing. Canberra: Commonwealth of Australia, 2002.
- 4 Armitage S, McMaster R. Rural and remote mental health placements for nursing students. *Australian Journal of Rural Health* 2000; **8**:175-179.
- 5 Clinton M, Hazelton M. Scoping mental health nursing education. *Australia and New Zealand Journal of Mental Health Nursing* 2000; **9**: 2-10.
- 6 Deakin Human Services Australia. *Learning Together: Education and Training Partnerships in Mental Health Service. Final Report*. Prepared by Deakin Human Services Australia with funding from the Commonwealth Department of Health and Aged Care under the National Mental Health Strategy. Canberra: Commonwealth of Australia, 1999.
- 7 Wynaden D, Orb A, McGowan S, Downie J. Are universities preparing nurses to meet the challenges posed by the Australian mental health care system. *Australian and New Zealand Journal of Mental Health Nursing* 2000; **9**: 138-146.
- 8 Mental Health Council of Australia. *Enhancing Relationships between Health Professionals and Consumers and Carers – Final Report*. Canberra: Mental Health Council of Australia, 2000.
- 9 Hegney D, Pearson A, McCarthy A. *The Role and Function of the Rural Nurse in Australia*. Canberra: Royal College of Nursing Australia, 1997.
- 10 Wynaden D, O'Connell B, McGowan S, Popescu A. The education needs of nurses' in the area of mental health. *The Australian Electronic Journal of Nursing Education* [serial on the Internet]. 2000; 6 (1): no pagination. <http://www.scu.edu.au/schools/nhcp/aejne/archive/vol6-1/wynadend.html>. (Accessed 3 Oct 2002).

- 11 Muirhead J, Tilley J. Scratching the surface: Mental health training for rural health workers. *Australia and New Zealand Journal of Mental Health Nursing* 1995; **4**: 95-98.
- 12 Lauder W, Reynolds W, Reilly V, Angus N. The role of district nurses in caring for people with mental health problems who live in rural settings. *Journal of Clinical Nursing* 2001; **10**: 337-344.
- 13 Lauder W, Reynolds W, Reilly V, Angus N. *The role of district nurses in caring for people with mental health problems who live in rural settings: A pilot study*. Report to the Chief Scientist Office, Department of Nursing and Midwifery. London: University of Stirling, 1999.
- 14 Shaw S, Cartwright A, Spratley T, Harwin J. *Responding to drinking problems*. London: Croom Helm, 1978.
- 15 Commonwealth Department of Health and Ageing. *National Mental Health Report 2002: Seventh Report. Changes in Australia's Mental Health Services under the First Two Years of the Second National Mental Health Plan 1998-2000*. Canberra: Commonwealth of Australia, 2002.
- 16 Hegney D, McCarthy A, Rogers-Clark C, Gorman D. Why Nurses are attracted to rural and remote practice. *Australian Journal of Rural Health* 2002; **10**: 178-186.
- 17 Queensland Nursing Council. *Annual Report 2002*, 2002. <http://www.qnc.qld.gov.au> (Accessed 18 Aug 2003).
- 18 Commonwealth Department of Education, Science and Training. *National Review of Nursing Education – Our Duty of Care*. Canberra: Commonwealth of Australia, 2002.



**TABLE 1: Characteristics of Survey Respondents.**

	<i>n</i>	%
Sex		
Male	6	3.9
Female	148	96.1
Age		
20-24	11	7.3
25-29	13	8.7
30-34	28	18.7
35-39	24	16
40-44	23	15.3
> 45	51	34
Nursing Qualifications		
RN	90	58.8
EN	49	32
AIN	14	9.2
Principal Setting of Work		
Maternity	6	3.8
Community	5	3.2
Outpatients	7	4.5
Aged Care	22	14
Management	5	3.2
Surgical	12	7.7
Medical	5	3.2
General	89	57
Other	5	3.2
Specialist clinical (mental health) experience		
Yes	12	7.4
No	143	87.7
Employment Status		
Full time	69	42.3
Part time	72	44.2
Casual	13	8
No. of years nursing in rural setting		
1 year of less	19	12.5
1 – 5 years	32	21
5 – 10 years	37	24.3
> 10 years	64	42
No. of years nursing		
1 year of less	10	6.7
1 – 5 years	12	8
5 – 10 years	20	13.5
> 10 years	128	71.8

\* Some data are missing as not all surveys were returned completed. Hence, percentages shown are valid percentages.

**TABLE 2:** Means scores of respondents indicating levels of Therapeutic Commitment, Role Competency and Role Support.

<b>Scale</b>	<b>n</b>	<b>Range</b>	<b>Mean</b>	<b>SD</b>
Therapeutic Commitment	163	12-84	50.2	10.18
Role Competency	163	12-84	41.44	11.22
Role Support	163	6-42	22.21	5.92

**TABLE 3: Responses to Therapeutic Commitment Scale Items.**

<i>Question</i>	<i>Strongly Disagree</i>	<i>Quite Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree nor Disagree</i>	<i>Agree</i>	<i>Quite Strongly Agree</i>	<i>Strongly Agree</i>
I am interested in the nature of mental health problems and the treatment of them	3 (1.8%)	2 (1.2%)	18 (11%)	27 (16.6%)	71 (43.6%)	24 (14.7%)	17 (10.4%)
I feel that I am able to work with patients with a mental illness as effectively as other patients who do not have a mental illness	11 (6.7%)	12 (7.4%)	47 (28.8%)	35 (21.5%)	36 (22.1%)	15 (9.2%)	6 (3.7%)
I want to work with patients with mental illness	7 (4.3%)	7 (4.3%)	49 (30.1%)	56 (34.4%)	28 (17.2%)	9 (5.5%)	5 (3.1%)
I feel that there is nothing I can do to help patients with mental illness	21 (12.9%)	8 (4.9%)	77 (47.2%)	44 (27%)	8 (4.9%)	0	4 (2.5%)
I feel that I have something to offer patients with mental illness	7 (4.3%)	3 (1.8%)	20 (12.3%)	49 (30.1%)	69 (42.3%)	9 (5.5%)	5 (3.1%)
I feel that I have a number of good qualities for work with patients with mental illness	6 (3.7%)	2 (1.2%)	17 (10.4%)	53 (32.5%)	69 (42.3%)	10 (6.1%)	4 (2.5%)
Caring for people with mental illness is an important part of a rural nurses role	2 (1.2%)	2 (1.2%)	1 (0.6%)	14 (8.6%)	97 (59.5%)	26 (16%)	21 (12.9%)
In general, one can get satisfaction from working with patients with mental illness	4 (2.5%)	3 (1.8%)	19 (11.7%)	48 (29.4%)	63 (38.7%)	12 (7.4%)	9 (5.5%)
I often feel uncomfortable when working with patients with mental illness	8 (4.9%)	4 (2.5%)	37 (22.7%)	30 (18.4%)	63 (38.7%)	11 (6.7%)	8 (4.9%)
In general, I feel that I can understand patients with mental illness	7 (4.3%)	10 (6.1%)	54 (33.1%)	38 (23.3%)	45 (27.6%)	6 (3.7%)	2 (1.2%)
On the whole, I am satisfied with the way I work with patients with mental illness	8 (4.9%)	9 (5.5%)	52 (31.9%)	46 (28.2%)	39 (23.9%)	7 (4.3%)	1 (0.6%)
In general I find working with patients with mental illness difficult	2 (1.2%)	6 (3.7%)	28 (17.2%)	32 (19.6%)	68 (41.7%)	15 (9.2%)	10 (6.1%)

**TABLE 4: Responses to Role Competency Scale Items**

<i>Question</i>	<i>Strongly Disagree</i>	<i>Quite Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree nor Disagree</i>	<i>Agree</i>	<i>Quite Strongly Agree</i>	<i>Strongly Agree</i>
I feel that I know enough about the factors that put people at risk of mental illness	24 (14.7%)	8 (4.9%)	60 (36.8%)	21 (12.9%)	42 (25.8%)	6 (3.7%)	2 (1.2%)
I feel I know how to treat people with long term (or chronic) mental illness	25 (15.3%)	14 (8.6%)	65 (39.9%)	40 (24.5%)	13 (8%)	4 (2.5%)	2 (1.2%)
I feel that I can appropriately advise my patients about mental health problems	35 (21.5%)	18 (11%)	63 (38.7%)	25 (15.3%)	17 (10.4%)	2 (1.2%)	1 (0.6%)
I feel that I have a clear idea of my responsibilities in helping patients with mental health problems	19 (11.7%)	17 (10.4%)	38 (23.3%)	27 (16.6%)	50 (30.7%)	6 (3.7%)	4 (2.5%)
I feel I have the right to ask patients about their mental health status	12 (7.4%)	9 (5.5%)	26 (16%)	37 (22.7%)	72 (44.2%)	4 (2.5%)	3 (1.8%)
I feel that my patients believe I have the right to ask them questions about their mental illness	12 (7.4%)	10 (6.1%)	46 (28.2%)	48 (29.4%)	46 (28.2%)	1 (0.6%)	0
I feel that I have the right to ask a patient for any information that is relevant to their mental illness	7 (4.3%)	9 (5.5%)	23 (14.1%)	37 (22.7%)	77 (47.2%)	10 (6.1%)	0
I have the skills to work with patients with mental health problems	18 (11%)	20 (12.3%)	58 (35.6%)	36 (22.1%)	25 (15.3%)	4 (2.5%)	2 (1.2%)
I feel I have the skills to assess and identify patients with mental illness	26 (16%)	19 (11.7%)	59 (36.2%)	31 (19%)	24 (14.7%)	2 (1.2%)	2 (1.2%)
I often have difficulty knowing how to communicate with patients with mental illness	5 (3.1%)	4 (2.5%)	24 (14.7%)	36 (22.1%)	74 (45.4%)	13 (8%)	6 (3.7%)
I feel I know how to treat patients who present in crisis with signs of mental illness	18 (11%)	11 (6.7%)	63 (38.7%)	23 (14.1%)	38 (23.3%)	4 (2.5%)	1 (0.6%)
I often have difficulty knowing how to assess patients with mental illness	2 (1.2%)	4 (2.5%)	13 (8.0%)	27 (16.6%)	91 (55.8%)	12 (7.4%)	11 (6.7%)

**TABLE 5: Responses to Role Support Scale Items.**

<i>Question</i>	<i>Strongly Disagree</i>	<i>Quite Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree nor Disagree</i>	<i>Agree</i>	<i>Quite Strongly Agree</i>	<i>Strongly Agree</i>
If I felt the need when working with someone with a mental illness I could easily find someone who would help me clarify my professional difficulties	16 (9.8%)	10 (6.1%)	43 (26.4%)	23 (14.1%)	56 (34.4%)	7 (4.3%)	7 (4.3%)
If I felt the need I could easily find someone who would be able to help me formulate the best approach to a patient with a mental illness	10 (6.1%)	12 (7.4%)	49 (30.1%)	23 (14.1%)	59 (36.2%)	4 (2.5%)	6 (3.7%)
When working with patients with mental illness I receive adequate support from other agencies	18 (11%)	11 (6.7%)	59 (36.2%)	38 (23.3%)	28 (17.2%)	7 (4.3%)	1 (0.6%)
When working with patients with mental illness I receive adequate support from colleagues	7 (4.3%)	7 (4.3%)	30 (18.4%)	45 (27.6%)	60 (36.8%)	6 (3.7%)	6 (3.7%)
When working with patients with mental illness, I receive adequate support from mental health services within my district	11 (6.7%)	8 (4.9%)	47 (28.8%)	49 (30.1%)	40 (24.5%)	2 (1.2%)	2 (1.2%)
When working with patients with mental illness, I receive adequate support from other mental health services outside my district	9 (5.5%)	13 (8%)	51 (31.3%)	63 (38.7%)	18 (11%)	2 (1.2%)	0

**TABLE 6:** Factors that showed to have a significant effect on levels of Therapeutic Commitment, Role Competency and Role Support.

Variable	Variable response categories	Therapeutic Commitment		Role Competency		Role	Support
		mean	p	mean	p	mean	p
Nursing Qualifications *	RN	49.4	.005	43.5	.002	21.9	.001
	EN	49.5		37.2		21.9	
	AIN	58.4		46.1		27.6	
Close relative or friend experience of mental illness*	Yes	52	.042	43	.090	21.8	.269
	No	48.7		39.8		22.9	
Specialist clinical experience *	Yes	60.1	.001	56.5	.000	22.7	.808
	No	49.7		40.3		22.2	
Employment status *	Full time	50.3	.546	41	.263	22.7	.049
	Part time	50.3		41.2		21.4	
	Casual	53.5		46.5		25.5	
Satisfaction with work *	Very Satisfied	54.9	.002	42.6	.001	23.6	.145
	Satisfied	50.3		43.4		22.3	
	Neither Satisfied nor dissatisfied	49.2		40.8		22.4	
	Dissatisfied	48		32.7		20.3	
	Very Dissatisfied	29.5		19		14	
Frequency caring/treating people with mental illness *	Daily	57	.000	44	.211	25.1	.041
	Weekly	51.1		43		20.7	
	Less than weekly but more than monthly	47.7		40.8		22.4	
	Monthly	48.4		39.6		21.7	
Principal setting of work *	General	48.1	.000	40.9	.439	21.9	.136
	Community Health	47.2		36.6		23.2	
	Outpatients	57.3		46.1		19	
	Aged Care	58.2		42.3		25.6	
	Surgical	47.8		37.8		20.3	
	Medical	48.4		45.6		23.6	
	Maternity	50.5		48.5		24	
	Management	51.6		46.8		21.8	
	Other	59.6		42.6		20.6	

\* Significant at ( $P \leq 0.05$ ).

Table 1: Selected examples of Topic areas, Interventions and Outcomes

<b>Topic areas</b>	<b>Interventions</b>	<b>Outcomes</b>
Chronic Diseases (Cardiovascular disease, Diabetes, Cancer)	<ul style="list-style-type: none"> <li>• Promotion of Cardiopulmonary resuscitation</li> <li>• School Breakfast Project - provision of breakfast from the High School canteen</li> <li>• 'Life Be In It' Sitting Dances - training workshop for staff who work with the elderly/disabled, involving movement to music from seated or reclining position</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing through the SES More than 100 participants</li> <li>• 20-30 students accessed breakfast each day</li> <li>• 23 Participants</li> </ul>
Physical activity	<ul style="list-style-type: none"> <li>• Just Walk It project – to promote walking in the community</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing activity second largest group in Qld, with 150 walkers Received a NHF award for physical activity</li> </ul>
Nutrition	<ul style="list-style-type: none"> <li>• Sports Extravaganza - open day for 28 sport and recreation clubs</li> <li>• Walk to Work Day - encourage local residents to walk to work</li> <li>• State School Garden Project - as a nutrition education tool</li> <li>• Food Cent\$ for a Healthier, Wealthier Shire - training for staff from various organizations</li> </ul>	<ul style="list-style-type: none"> <li>• &gt;200 people participated, representing 28 clubs</li> <li>• 40 people participated, representing 13 businesses</li> <li>• Engagement of the school community</li> <li>• Incorporation of program into the plans of a number of organisations</li> </ul>
Drug and alcohol issues	<ul style="list-style-type: none"> <li>• Federation X: Music Invasion, Federation Youth Concert, drug and alcohol free</li> <li>• Federation picnic in the park, drug and alcohol free</li> </ul>	<ul style="list-style-type: none"> <li>• more than 1000 participants, mainly adolescents</li> </ul>
Capacity building	<ul style="list-style-type: none"> <li>• Grant Submission Writing Workshops</li> <li>• Managing Your Tuckshop and Canteen Workshop - development of a tuckshop policy manual, Tuckshop network meetings, 'Eat Smart for Heart' program</li> <li>• Subsidy for local residents to participate in an AUSTSWIM swimming teacher's training course</li> </ul>	<ul style="list-style-type: none"> <li>• more than 400 participants</li> <li>• two workshops conducted with a total of 36 participants</li> <li>• Workshop conducted and 'tuckshop policy manual' produced</li> <li>• More swimming instructors in the community</li> </ul>
Social & productive activity	<ul style="list-style-type: none"> <li>• Family Fun Day - community activities in an outdoor setting</li> <li>• Australia Day celebration</li> <li>• Purchase of swimming equipment to support community services available at the swimming pool</li> </ul>	<ul style="list-style-type: none"> <li>• 200 community members participated</li> <li>• Awareness of the program in the community raised</li> <li>• Improved resources and knowledge transfer</li> </ul>
Enhancement of infrastructure	<ul style="list-style-type: none"> <li>• CYC beach volleyball court - provision of funding to build a volleyball court</li> <li>• Exercise rehydration points - installation of drinking fountains at the local fitness park and walking track</li> </ul>	<ul style="list-style-type: none"> <li>• Resolution of legal issues and enhanced problem-solving</li> <li>• Installation completed</li> </ul>

