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The Edinburgh Engineering Virtual Library (EEVL)

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Introduction

Following the publication of the Follett Report <u>1</u> in 1993, which investigated how to deal with pressures on UK university library resources due to increasing student numbers and the world-wide explosion in academic information, both printed and electronic, the Electronic Libraries Programme (eLib) <u>2</u> was established. One of the key conclusions of the report was `the exploitation of IT is essential to create the effective library service of the future', and as a consequence the Higher Education Funding Bodies in the UK invited proposals for projects which would `transform the use and storage of knowledge in higher education institutions'. This £15m. three-year eLib Programme aims to facilitate fundamental change in access to and delivery of information in support of teaching and research within UK higher education. To achieve this end, over sixty projects have currently been funded, covering number of areas including electronic document and article delivery, electronic journals, digitisation, on-demand publishing, training and awareness, and access to network resources (ANR) - the EEVL area.

The Edinburgh Engineering Virtual Library (EEVL) <u>3</u> project, which is based at Heriot-Watt University Library, Edinburgh, is being undertaken with the collaboration of five other UK universities. It is one of seven projects funded by eLib to improve access to quality networked resources for the UK higher academic community, details of the other projects can be found at the eLib site <u>4</u>. Although each of the ANR projects aims to provide a gateway to Internet information resources within a specified subject area, the overall vision is to permit seamless access to resources in all subject areas by allowing end users to search across all the ANR services simultaneously. This facility will be made possible by agreement on standard templates for inputting the data, and agreement on the underlying technological infrastructure.

The Need for EEVL

Why is there a need for such subject-based services, when tools like Lykos and Altavista allow quick and easy searching across all WWW resources? On a trivial level, try searching using the word `construction' if you are looking for civil engineering sites, and you will be presented with thousands of hits when all the pages which are `under construction' are picked up. However, the problem is more fundamental - "web-based information, tracked by dozens of web-crawlers and harvesters, continues to grow exponentially without much thought to guidelines, safeguards, and standards concerning the quality, precision, trustworthiness, durability, currency, and authorship of this information." <u>5</u>. There is therefore a need for value-added gateways to Internet resources and many consider that this can be best achieved by building subject gateways

Project Timescale

The EEVL project began in August 1995 and is funded initially for three years. The project was initially seen in four stages with the intention of going live in Spring 1997, but progress has been faster than anticipated and the full EEVL service went live in September 1996, four months ahead of schedule. EEVL has two and a half staff - a Project Officer, an Assistant Project Officer (half-time) and a Technical Officer. Each participating university has agreed to provide the time of one of their engineering information specialists for half a day a week and they make up the EEVL Team, together with the EEVL staff and the two EEVL managers - Information and Technical. Members of the EEVL Team provide input to the database, and contribute to the shaping and development of the project via email and the regular meetings of the Team.

Aims of EEVL

EEVL has the following aims:

- to enable the UK engineering academics and students
- to make better use of existing Internet resources
- to stimulate the availability of relevant networked resources
- to increase the awareness of the potential of networked resources
- to stimulate the change in culture of information access and delivery

Main EEVL Service

EEVL has established a server, defined a template structure and by the middle of 1997 had established a database of over 2200 URLs in engineering, which can be browsed and searched. The `information' side of its task has been approached by developing a Collections Development Policy, which

defines the range of resource types which will be covered by the service and defines the subjects to be covered. However, from the beginning, EEVL wanted to be more than a `laundry list' of URLs, and also had the aim of hosting a range of existing information resources that would be of use to academic engineers. Where these resources did not exist, then EEVL would stimulate their production. In May 1996, EEVL mounted and launched The Offshore Engineering Information Service 6. This service provides information on forthcoming meetings and conferences, recent publications and a cumulative bibliography of publications in petroleum and marine technology. The service is available to members of the UK higher education community who access it from the `ac.uk' domain and on a subscription basis to all other users. In July 1996, EEVL provided a filter and archive service for over 100 engineering Newsnet Newsgroups 7. EEVL now provides a Harvest index of all its UK resources 8, which provides access to over 35, 000 pages and is particularly useful to finding individuals or detailed research activities. EEVL also hosts a range of bibliographic databases in engineering, which have been obtained from a variety of sources, including Recent Advances in Manufacturing, a bibliographic database which covers items in well over 500 niche and mainstream journals and magazines, and also details of books, videos and conference proceedings.

Resource Selection

The basis for selection of sites is decided on a number of criteria which reflect the needs of EEVL's target group - engineering academics, researchers and students in UK higher education institutions. When resources are investigated for inclusion in the database a number of criteria are considered by the EEVL Team including information content, reliability/authority, usability, site design, user support and access considerations. Each selected site is given a place in the visual subject tree and briefly described in a short paragraph, so that a user can assess whether it is worth connecting to (especially important given the overloaded transatlantic `fat-pipe'). The resources are being selected by subject librarians in each of the participating universities with experience of supporting academic engineers, and some basic scoring on the quality and relevance of the site is being added to each record, so that this can be used in the output if it is found to be helpful. The resources are organised in nine broad subject groupings to allow browsing, but search facilities based on keyword and on resource type are provided. As a subject grouping approaches 100 entries, it is further divided by adding further subject headings. Mechanisms are in place to regularly revisit each site and to test that the links are still active, so as to maintain the usefulness of the service. The stress of EEVL is on useful, quality information. Once this side of the project is in place. EEVL will provide other value-added network services to engineers, such as indexes to Table of Contents services for engineering journals and indexes to e-journals

There are, of course, a large number of disciplines which are relevant to engineering, and initially EEVL will concentrate on certain core areas,

including Chemical, Civil, Electrical, Environmental, Mechanical and Offshore/Petroleum Engineering. EEVL also concentrates on UK resources and hopes to be comprehensive in this area, but will include major non-UK resources, such as the home-pages of relevant international companies and organisations. EEVL points to other engineering digital libraries, such as Cornell University's Internet Connections for Engineering (ICE), 9 Engineering Electronic Library, Sweden (EELS) <u>10</u> at the University of Lund, Sweden; Ei's Engineering Village <u>11</u> and the WWWVirtual Library <u>12</u>, and provide links to them if a search has `failed' on EEVL. It will be very important to convey to users, especially naive Internet users, the appropriate purposes that EEVL can be put to, and the questions that it can answer. Therefore, substantial effort is being devoted to promoting and explaining EEVL to potential users.

Technical Overview

The main EEVL hardware is a Sun SparcStation 20 Model 71 with 128Mb of memory and 8.2 Gb of hard disk. This specification was designed to ensure that very rapid access can be made to the template information about resources and to allow automatic indexes to be housed on the hard disk in addition to the primary template database. With the arrival of the Heriot-Watt's connection to the Edinburgh and Stirling Metropolitan Area Network (EaStMAN), the server is connected directly to the MAN at 100Mbps. A very important development in the EEVL service is the change from general purpose World-Wide Web server software to a custom-server, optimised for delivery of the template database and matched to the hardware specification of the EEVL server.

Evaluation

The eLib Programme has placed considerable emphasis on evaluation of both the individual projects and the programme as a whole. EEVL developed a Pilot Database which was tested in May 1996 on a number of Focus Groups in six universities, through their participation in workshops. The format for these workshops, which were attended by approximately 100 participants, was to ask them to fill in an initial impressions questionnaire, after which a short presentation was given on the background to the project, followed by a demonstration of the system. The participants were the given an opportunity to use EEVL and a discussion finished the session. The evaluation was focused on collecting background information from the workshop participants and their initial impression of the pilot service. These initial impressions were then used as themes for discussion with participants at follow-up meetings, which took place 5/6 weeks after the initial visits. This gap enabled the participants to use the system during the intervening period and to have formed opinions on EEVL.

The broad aim of the pilot evaluation was to gather feedback from real users on their usage and expectations of EEVL and to form user/focus groups for

the future development of the EEVL service. The evaluation found that there is a growing interest in using the Internet as a tool in teaching and research. Although participants recognised that large search engines (e.g. Altavista) were useful tools for discovering resources, there was a widely expressed dissatisfaction with these service and the concept of the subject-based gateway was welcomed, as it was perceived to overcome some of the problems associated with the large search engines. The overall impression from the workshops was overwhelming positive. Participants found the searching and browsing facilities easy to use and commented that they liked EEVL's inherent simplicity and speed. The majority of participants had used an Internet search engine of some sort before and indicated that they found using these services difficult due to their unfocused nature and gueries resulted in thousands of hits, most of which are irrelevant. Therefore a service which focused on quality resources in engineering was welcomed. A record of the use of EEVL by the participants at the workshop was maintained, and an analysis of the server statistics indicated that this sub-set of user were relatively unsophisticated in their searching techniques. They tended to use single keywords and rarely used Boolean operators and initially searching was used far more than browsing (63% versus 37%), but this has now reversed.

New Services and the Future

EEVL has added a variety of new information services in the past few months, including a `What's New' section, the most popular 25 sites on EEVL, both UK and international, and more sophisticated search and browse options, and a redesigned site will be launched in September. EEVL has also concluded an agreement with Engineering Information for the provision of its data into the `British Engineering House', which is part of the Ei Village 13, and for which a percentage of revenue from the sale of the Village in the UK is received. We are also planning the provision of customised services available to registered users of EEVL, something that our users have often requested. The various subject gateways are collaboratively exploring how they might continue beyond the eLib funding, which ceases in July 1998 and the current model is to establish a Federation of Information Gateways which would provide the higher education community with access to guality and useful sites in all subject areas and allow cross-searching of all the gateways. If this proposal is funded then it is likely that EEVL will continue beyond July 1998, if not, then it might have to cease operation.

References

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- 6 http://www.eevl.ac.uk/offshore/
- 7 http://www.eevl.ac.uk/cgi-bin/nwi
- 8 http://www.eevl.ac.uk/uksearch.html
- 9 http://www.englib.cornell.edu/ice/ice-index.html
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